

Tecno Spark 30C 5G

Tecno Spark 30C 5G User Manual

Model: Spark 30C 5G | Brand: Tecno

1. INTRODUCTION

Welcome to the user manual for your new Tecno Spark 30C 5G smartphone. This guide provides comprehensive instructions on how to set up, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.

The Tecno Spark 30C 5G is a powerful and versatile smartphone featuring a 48MP Ultra Clear Camera, 120Hz 6.67" HD+ Hole Screen, Dolby Atmos Speakers, a 5000mAh battery, and 18W Type-C fast charging. It runs on Android 14 and supports Dual SIM functionality for enhanced connectivity.

2. SAFETY INFORMATION

To prevent injury to yourself and others, or damage to your device, read all safety information before using the device.

- Battery Safety:** Do not disassemble, impact, squeeze, or put the battery into fire. If there is serious swelling, do not continue to use it.
- Charger Safety:** Use only Tecno-approved chargers, batteries, and cables. Unapproved chargers or cables may cause the battery to explode or damage the device.
- Water Resistance:** This device is not water-resistant. Avoid exposure to liquids.
- Driving Safety:** Always prioritize driving and obey all local laws and regulations.
- Medical Devices:** Maintain a minimum distance of 15 cm between the device and medical implants (e.g., pacemakers) to avoid potential interference.

3. PACKAGE CONTENTS

Please check the box for the following items:

- Tecno Spark 30C 5G Smartphone
- USB Type-C Cable
- Power Adapter (18W)
- SIM Ejector Tool
- Quick Start Guide

- Warranty Card

Note: Contents may vary by region.

4. SETUP

4.1 Inserting SIM Cards and microSD Card

Your Tecno Spark 30C 5G supports Dual SIM cards and a microSD card for expandable storage.

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards and/or microSD card into the designated slots on the tray, ensuring the gold contacts face down.
4. Carefully push the tray back into the device until it clicks into place.



Figure 4.1: Inserting SIM and microSD cards. Ensure the device is powered off before inserting or removing cards.

4.2 Charging the Battery

Before first use, fully charge the device battery.

1. Connect the USB Type-C cable to the charging port at the bottom of your phone.
2. Connect the other end of the cable to the 18W power adapter.
3. Plug the power adapter into a wall outlet.
4. The charging indicator will appear on the screen. Once fully charged, disconnect the charger.



Figure 4.2: Connecting the charger to the Tecno Spark 30C 5G.

4.3 Powering On/Off

- **To Power On:** Press and hold the Power button (located on the right side) until the Tecno logo appears.
- **To Power Off:** Press and hold the Power button until the power options menu appears, then tap "Power off".
- **To Restart:** Press and hold the Power button until the power options menu appears, then tap "Restart".

5. OPERATING YOUR DEVICE

5.1 Basic Navigation

- **Touch Screen Gestures:** Tap, double-tap, long press, swipe, pinch-in/out.
- **Home Screen:** Swipe left or right to navigate between home screens.
- **Notification Panel:** Swipe down from the top of the screen to access notifications and quick settings.
- **App Drawer:** Swipe up from the bottom of the screen to view all installed applications.

5.2 Making Calls

1. Open the **Phone** app.
2. Enter the phone number using the dial pad, or select a contact from your contacts list.

3. Tap the **Call** icon to initiate the call.

5.3 Using the Camera

The Tecno Spark 30C 5G features a 48MP Ultra Clear Camera.

1. Open the **Camera** app.
2. Select your desired mode (Photo, Video, Portrait, etc.).
3. Tap the **Shutter** button to capture a photo or start/stop recording a video.



Figure 5.1: Camera app interface.

5.4 Internet and Connectivity

- **Wi-Fi:** Go to **Settings > Network & internet > Wi-Fi** to connect to a Wi-Fi network.
- **Mobile Data:** Ensure mobile data is enabled in **Settings > Network & internet > Mobile network**
- **Bluetooth:** Pair with other Bluetooth devices via **Settings > Connected devices > Bluetooth**.

6. MAINTENANCE

6.1 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials.

6.2 Software Updates

Keep your device's software up to date to ensure optimal performance and security. Go to **Settings > System > System update** to check for and install updates.

6.3 Battery Care

- Avoid extreme temperatures.
- Do not let the battery drain completely before recharging regularly.
- Use the original charger for optimal charging speed and battery health.

7. TROUBLESHOOTING

Problem	Possible Solution
Device won't turn on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart.
Apps are crashing or freezing	Clear the app's cache and data in Settings > Apps. Restart the device. Update the app or device software.
Poor battery life	Reduce screen brightness, close unused apps, turn off Wi-Fi/Bluetooth when not in use. Check battery usage in Settings.
Cannot connect to Wi-Fi	Restart your router and phone. Forget the network and reconnect. Check Wi-Fi settings on your device.

If the issue persists, please contact Tecno customer support or visit an authorized service center.

8. SPECIFICATIONS

Feature	Detail
Model	Tecno Spark 30C 5G
Operating System	Android 14
Display	6.67" HD+ Hole Screen, 120Hz Refresh Rate
Processor	<i>(Information not provided in input)</i>
RAM	<i>(Information not provided in input)</i>
Storage	<i>(Information not provided in input)</i>
Rear Camera	48MP Ultra Clear Camera
Front Camera	<i>(Information not provided in input)</i>
Battery	5000mAh
Charging	18W Type-C Fast Charging
Audio	Dolby Atmos Speakers
Connectivity	5G, Dual SIM, Wi-Fi, Bluetooth

9. WARRANTY AND SUPPORT

Your Tecno Spark 30C 5G comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for detailed terms and conditions, including warranty period and coverage. For technical support, service, or further inquiries, please visit the official Tecno website or contact their customer service:

- **Official Website:** www.tecno-mobile.com
- **Customer Service:** Refer to your regional Tecno support contact information provided in the warranty card or on the official website.

Please retain your proof of purchase for warranty claims.