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## KTC A32Q7 Pro

# KTC MegPad 4K Touchscreen Smart Portable Monitor User Manual

Model: A32Q7 Pro

## INTRODUCTION

This manual provides essential information for the safe and efficient operation of your KTC MegPad 4K Touchscreen Smart Portable Monitor. This innovative device combines a 32-inch 4K UHD touchscreen display with Android 13, a built-in battery, and a mobile stand with wheels, offering versatile entertainment and productivity options.

## SAFETY INFORMATION

Please read all safety instructions carefully before use to prevent injury or damage to the device.

- **Battery Safety:** The device contains a built-in 9500mAh Lithium Ion battery. Do not attempt to replace the battery yourself. Avoid exposing the device to extreme temperatures or direct sunlight.
- **Charging:** Use only the provided adapter and power cord for charging. Ensure the charging port is clean and dry before connecting.
- **Movement:** When moving the monitor, ensure the screen is securely positioned. Be cautious of obstacles and uneven surfaces.
- **Telescopic Rod Safety:** Before installing or adjusting the telescopic rod, ensure you press down vertically to release compressive elasticity. Failure to do so may cause ejection injuries.
- **Placement:** Place the monitor on a stable, level surface. Avoid placing it near water or heat sources.
- **Cleaning:** Disconnect power before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol sprays.

## Easy To Move Without Any Effort Suitable for Various Scenarios

You can easily move it around your home  
With five wheels



**Figure 1:** Safety warning regarding the telescopic rod. Press down vertically to release elasticity before installation to avoid ejection injuries.

## SETUP

### Package Contents

Verify that all items are present in the package:

- 1 x 4K 32 inch Smart Mobile Screen Standbyme
- 1 x Base
- 1 x Adapter
- 1 x Screwdriver
- 1 x Mouse
- 1 x Power cord

### Assembly Instructions

1. **Attach the Base:** Carefully attach the main screen unit to the base using the provided screws and screwdriver. Ensure a secure connection.
2. **Initial Charge:** Before first use, fully charge the monitor. Connect the power cord to the adapter, and then to the monitor's charging port. A full charge takes approximately 2.5 hours and provides 4-5 hours of continuous use.
3. **Power On:** Press and hold the power button located on the monitor to turn it on.

**KTC MegPad 32" 4K**



**Figure 2:** The KTC MegPad monitor fully assembled on its mobile stand.

## Longer Battery Life And Faster Charging

With the built-in battery's 90W super fast charge, it only takes 2.5 hours to fully charge. The battery can last up to 4-5 hours on a single charge, and the wireless design allows you to place it wherever you need it



Figure 3: The monitor features HDMI 2.0, USB 3.0, and USB 2.0 ports for external device connections.

## OPERATING INSTRUCTIONS

### Navigating the Android 13 OS

The MegPad runs on Android 13 with Google EDLA certification, providing full access to the Google Play Store. Navigate the interface using the 10-point touchscreen or the included wireless mouse.

- **Touchscreen:** Interact directly with the display for intuitive control.
- **Wireless Mouse:** Use the provided mouse for precise navigation and input. The receiver for the mouse connects to a USB-A port on the back of the tablet.
- **App Installation:** Download and install applications like YouTube, Netflix, TikTok, and more directly from the Google Play Store.

# Easy Access To Your Favorite Apps

## Android 13 & Google EDLA Certification

8G RAM+128G ROM brings entertainment without limits



Figure 4: The intuitive 10-point touchscreen allows for easy interaction with applications and content.

### Powerful Display

Octa-core processor, 8G RAM+128G ROM Large Memory, provide fast performance for games and applications. Combination of external interfaces provides flexible connection options.

 8+128GB

 Octa-Core



Figure 5: The Android 13 operating system provides a familiar and user-friendly experience with access to a wide range of applications.

## Connectivity

- **Wi-Fi 6:** Connect to your home network for internet access and streaming.
- **Bluetooth 5.2:** Pair with Bluetooth devices such as headphones, speakers, or keyboards.
- **Wireless Projection:** Share content from your phone, tablet, or computer using Android DLNA, Miracast, or Apple Airplay.
- **Wired Connections:** Utilize the HDMI 2.0, USB 3.0, and USB 2.0 ports for connecting external devices like game consoles, USB drives, or other peripherals.



Figure 6: Seamlessly share content from your mobile devices to the MegPad via wireless projection.

## Physical Adjustments

The monitor offers flexible adjustments for optimal viewing:

- **Height Adjustment:** The screen can be moved up and down by approximately 20cm.
- **Tilt:** Adjust the screen tilt by  $\pm 20$  degrees.
- **Swivel:** Rotate the screen left and right by  $\pm 45$  degrees.

- **Pivot:** Rotate the screen 90 degrees to switch between landscape and portrait modes.

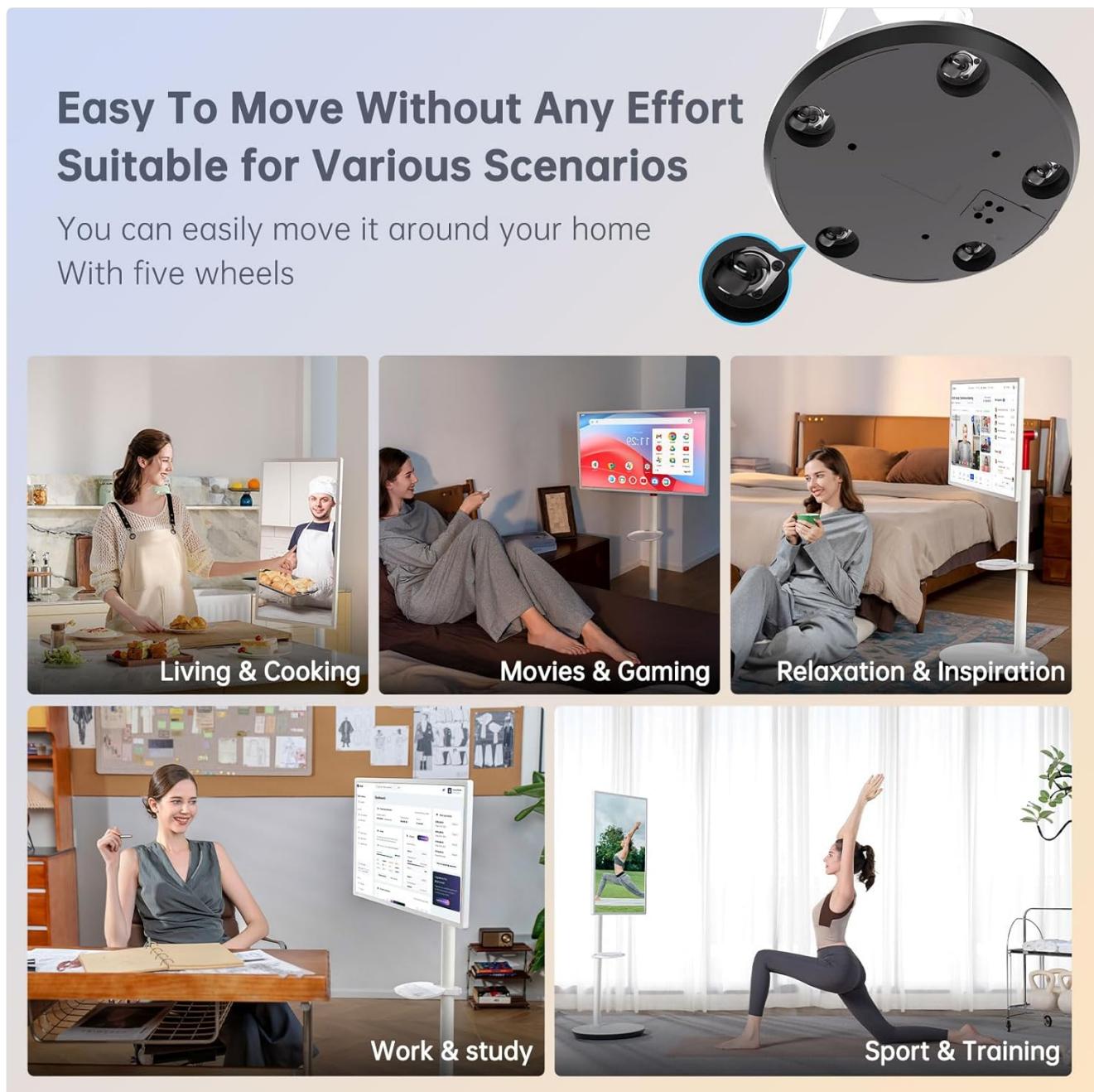


Figure 7: The monitor offers multiple adjustment options for a comfortable viewing experience in any position.



Figure 8: The mobile stand allows for multi-angle adjustment and lifting, enhancing versatility.

## Mobility

The base is equipped with 5 wheels, allowing for easy movement across various surfaces in your home, including living rooms, dining rooms, kitchens, bedrooms, or even outdoors.

# Intuitive Touchscreen Portable Tv

Take control, no matter where you are



**Figure 9:** The MegPad's mobile design makes it suitable for various scenarios, from cooking to workouts.



## Safety Warning

Before installing the telescopic rod, please be sure to press down vertically as shown in the figure to release the compressive elasticity. Failure to operate as prompted may cause harm to you.



**Figure 10:** The roller design ensures smooth and effortless movement across different floor types.

## Audio and Visual Experience

- **4K UHD Display:** Enjoy crisp and vibrant visuals with 3840x2160 resolution, a 3000:1 contrast ratio, and 121% sRGB color gamut.
- **Built-in Speakers:** The monitor features 2x6W built-in speakers for clear audio. For enhanced sound, connect external Bluetooth speakers or a soundbar.

# Engaging Audio-visual Experience



Ten Point Touch



2x6W Speakers



Bluetooth 5.2



Figure 11: Experience engaging audio-visual content with the 10-point touch, 2x6W speakers, and Bluetooth 5.2 connectivity.

## Freedom To Download Apps

Support WIFI 6 and Bluetooth 5.2, you can wirelessly connect to content from your smartphone, tablet or laptop and watch mobile content on a bigger screen.



Figure 12: The display offers stunning Ultra HD 4K resolution with a wide color gamut for vivid images.

**Video 1:** An overview of the KTC 32 Inch Portable TV, demonstrating its portability and various uses around the home.

## MAINTENANCE

- Screen Cleaning:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen-safe cleaner. Avoid harsh chemicals.
- Body Cleaning:** Wipe the body and stand with a dry or slightly damp cloth.
- Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Store the device in a cool, dry place when not in use for extended periods.
- Port Maintenance:** Keep all ports free of dust and debris.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not power on.	Low battery or power issue.	Connect the power adapter and charge the device for at least 30 minutes. Ensure the power outlet is functional.
Touchscreen is unresponsive.	Software glitch or screen contamination.	Restart the device. Clean the screen with a soft, dry cloth.
Cannot connect to Wi-Fi.	Incorrect password, out of range, or router issue.	Verify Wi-Fi password. Move closer to the router. Restart your Wi-Fi router.
No sound from speakers.	Volume too low or external audio device connected.	Increase volume. Disconnect any Bluetooth audio devices or headphones.
Screen rotation not working.	Rotation lock enabled or sensor issue.	Check if screen rotation lock is enabled in settings. Restart the device.

## SPECIFICATIONS

Feature	Detail
Brand	KTC
Model Number	A32Q7 Pro
Screen Size	31.5 Inches (32-inch diagonal)
Display Technology	VA
Resolution	4K UHD (3840x2160p)
Refresh Rate	60 Hz
Touchscreen	10-point touch
Operating System	Android 13 (Google EDLA-Certified)
CPU	Octa-core
RAM + ROM	8GB RAM + 128GB ROM
Battery Capacity	9500mAh (Built-in Lithium Ion)

Feature	Detail
<b>Battery Life</b>	4-5 hours (continuous use)
<b>Charging Time</b>	Approx. 2.5 hours
<b>Connectivity</b>	Wi-Fi 6, Bluetooth 5.2, HDMI 2.0, USB 3.0, USB 2.0
<b>Speakers</b>	2 x 6W Built-in Speakers
<b>Adjustments</b>	Height, Tilt ( $\pm 20^\circ$ ), Swivel ( $\pm 45^\circ$ ), Pivot (90°)
<b>Mobility</b>	5-wheel base
<b>Item Weight</b>	50.9 pounds
<b>Product Dimensions</b>	20 x 9 x 40 inches
<b>Color</b>	White
<b>Included Components</b>	Monitor, Base, Adapter, Screwdriver, Mouse, Power cord

## WARRANTY AND SUPPORT

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KTC provides a **1-year warranty** for the MegPad 4K Touchscreen Smart Portable Monitor. Additionally, lifetime technical support is available to assist with any issues or questions you may encounter.

For technical assistance or warranty claims, please contact KTC customer support through the official channels provided at the point of purchase or on the KTC website.