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Displays2go DF043TLB2

Displays2go Advertising Multimedia Kiosk (DF043TLB2) User Manual

Model: DF043TLB2 | Brand: Displays2go

1. INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Displays2go Advertising Multimedia Kiosk, model DF043TLB2. This 43-inch multi-touch kiosk is designed for displaying interactive digital content in various public and commercial environments. Please read this manual thoroughly before use to ensure proper functionality and safety.

2. SAFETY INFORMATION

- Ensure the kiosk is placed on a stable, level surface to prevent tipping.
- Do not expose the unit to moisture, rain, or extreme temperatures.
- Use only the provided power adapter.
- Keep ventilation openings clear to prevent overheating.
- Do not attempt to open or repair the unit yourself. Refer all servicing to qualified personnel.
- Disconnect power before cleaning or moving the unit.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Displays2go Advertising Multimedia Kiosk (DF043TLB2)
- Power Cable
- Four Locking Casters (pre-installed or to be installed)
- User Manual (this document)

4. SETUP INSTRUCTIONS

4.1. Unpacking and Placement

Carefully remove the kiosk from its packaging. Place the unit on a flat, stable surface. Ensure adequate space around the kiosk for ventilation and access.



Figure 1: Front view of the Displays2go Advertising Multimedia Kiosk.



Figure 2: Side view of the kiosk displaying content.



Figure 3: Rear view of the kiosk, showing ventilation and access panel.

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Video 1: A 360-degree view of the 43-inch Floor Standing Poster, showcasing its physical design and features from all angles.

4.2. Caster Installation (if not pre-installed)

If the four locking casters are not pre-installed, carefully tilt the kiosk and attach each caster to the designated mounting points on the base. Ensure they are securely fastened. Lock the casters once the kiosk is in its final position to prevent unintended movement.

4.3. Power Connection

1. Locate the power input port on the back of the kiosk.
2. Connect the provided power cable to the kiosk and then to a standard electrical outlet.
3. Flip the power switch to the "ON" position. The kiosk will begin to boot up.



Figure 4: Detailed view of the kiosk's connectivity ports and power switch.

5. OPERATING INSTRUCTIONS

5.1. Initial Boot-Up and Android 11 OS

Upon powering on, the kiosk will boot into the Android 11 operating system. The initial setup may require you to configure basic settings such as language, Wi-Fi connection, and time zone. Follow the on-screen prompts.

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Video 2: Product Showcase of the Displays2go Digital Poster, highlighting various features and applications. This video provides a general overview of the kiosk's capabilities, including its touch functionality and design.

5.2. Using the Multi-Touch Screen

The kiosk features a 10-point IR touchscreen, allowing for interactive gestures such as tapping, swiping, and multi-finger operations. Navigate the Android interface and interactive applications by touching the screen directly.



Figure 5: A user interacting with the multi-touch screen of the kiosk.

5.3. Content Upload and Management

There are several methods to upload and manage content on your kiosk:

- **USB Plug-and-Play:** Connect a USB drive to one of the three available USB ports. The kiosk will detect the drive, allowing you to transfer media files (images, videos, documents) directly to the internal storage.
- **Cloud Storage/CMS:** Connect the kiosk to your network via Wi-Fi or Ethernet (LAN port). You can then access your personal cloud storage accounts or integrate with a connected content management system (CMS) for remote content updates.

5.4. Using the DiViEX Slideshow App

The kiosk comes with the DiViEX slideshow app pre-installed. This application allows you to create and manage captivating slideshows with various borders, aspect ratios, and theme sharing capabilities. Refer to the in-app help or the DiViEX documentation for detailed usage instructions.

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Video 3: Demonstration of the DiViEX Slideshow App. This video illustrates how to use the pre-installed application to create and customize digital content for display on the kiosk.

5.5. Audio Output

The kiosk is equipped with dual 8W speakers for audio output. Adjust the volume through the Android operating system settings or within the media playback application.

6. MAINTENANCE

6.1. Cleaning the Screen and Casing

- Always disconnect the power cable before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a non-abrasive screen cleaner to wipe the screen.
- For the casing, use a soft, dry cloth. Avoid harsh chemicals or abrasive materials.

6.2. Software Updates

Periodically check for system updates through the Android settings menu to ensure optimal performance and security. Ensure the kiosk is connected to the internet during updates.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Kiosk does not power on.	Power cable disconnected; power switch off; no power from outlet.	Check power cable connection; ensure power switch is ON; test outlet with another device.
Touchscreen unresponsive.	Software glitch; screen dirty; external interference.	Restart the kiosk; clean the screen; ensure no objects are blocking the IR sensors.
No content displayed.	No media loaded; incorrect app selected; network issue for streaming content.	Verify media files are present; ensure the correct application (e.g., DiViEX) is running; check network connection.
No audio.	Volume too low; audio muted; application audio settings.	Increase volume in Android settings; unmute audio; check audio settings within the playing application.

8. SPECIFICATIONS

Feature	Detail
Model	DF043TLB2
Screen Size	43 Inches
Resolution	1920 x 1080 (1080p HD)
Touch Technology	10pt IR Touchscreen
Operating System	Android 11
Internal Storage	32 GB
RAM	4 GB
USB Ports	3
Speakers	Dual 8W
Aspect Ratio	1.78:1
Image Contrast Ratio	1200:1
Product Dimensions (W x H x D)	24.4 x 56 x 9 inches
Manufacturer	Displays2go

9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the Displays2go official website or contact their customer service. Keep your purchase receipt for warranty claims.

Displays2go Contact Information:

Website: www.displays2go.com

Phone: 1-844-221-3393

