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Cync CPLGSTDBLW1MS

GE Cync Smart Indoor Plug Instruction Manual

Model: CPLGSTDBLW1MS | Brand: Cync

INTRODUCTION

The Cync Smart Indoor Plug transforms any standard electrical device or lamp into a smart device, offering enhanced control and convenience. This plug features built-in Wi-Fi connectivity, enabling out-of-home control and voice command capabilities when paired with compatible voice assistants. It supports scheduling and scene setting for traditional bulbs and appliances, making your home smarter without requiring a separate hub. The compact design ensures that adjacent outlets remain accessible.

SAFETY INFORMATION

Please read and follow all safety instructions before using this product. Failure to do so may result in fire, electric shock, injury, or damage to the product or property.

- For indoor use only.
- Do not exceed the electrical ratings of the device (15 Amps, 120 Volts, 1800 Watts).
- Ensure the plug is fully inserted into the wall outlet.
- Do not use with devices that should not be operated unattended, such as power tools or heating appliances.
- Keep away from water and damp environments.

PACKAGE CONTENTS

- One (1) Cync Smart Indoor Plug
- Quick Start Guide

PRODUCT FEATURES

- **Smart Device Conversion:** Makes any lamp or electric device smart.
- **Voice Control:** Compatible with Amazon Alexa, Google Assistant, Samsung SmartThings, and Apple

Home via Matter.

- **Remote Control:** Control electric devices from anywhere using the Cync app.
- **Compact Design:** Slim profile keeps the second outlet in standard wall outlets available.
- **Scheduling:** Set schedules for devices to turn on or off automatically.
- **No Hub Required:** Connects directly to Google Home and Amazon Alexa devices.

SETUP

Follow these steps to set up your Cync Smart Indoor Plug:

1. **Plug In the Device:** Insert the Cync Smart Indoor Plug into a standard 3-prong wall outlet. Ensure it is securely plugged in.
2. **Connect Your Appliance:** Plug the device or lamp you wish to control into the Cync Smart Indoor Plug.
3. **Download the Cync App:** Download the latest version of the Cync app by GE Lighting from your smartphone's app store.
4. **Add Device in App:** Open the Cync app and follow the on-screen instructions to add your new Smart Indoor Plug. This typically involves selecting 'Add Device' and following the pairing process.
5. **Connect to Voice Assistant (Optional):** If you wish to use voice control, open your Amazon Alexa or Google Home app. Search for the Cync skill/service and link your Cync account. Then, discover new devices.



**Set
Schedules**

**Makes lights
smart**

**Control from
anywhere and
with voice***

***Voice control requires pairing to a voice assistant
(sold separately).**

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Image: The Cync Smart Indoor Plug is shown plugged into a wall outlet, illustrating its compact design and key features like scheduling and voice control.



Control with your voice

**Alexa, turn on the
living room lights.**

works with **amazon alexa**

works with
Hey Google



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Image: The smart plug is depicted with a voice command example, highlighting its compatibility with Amazon Alexa and Google Home for hands-free operation.

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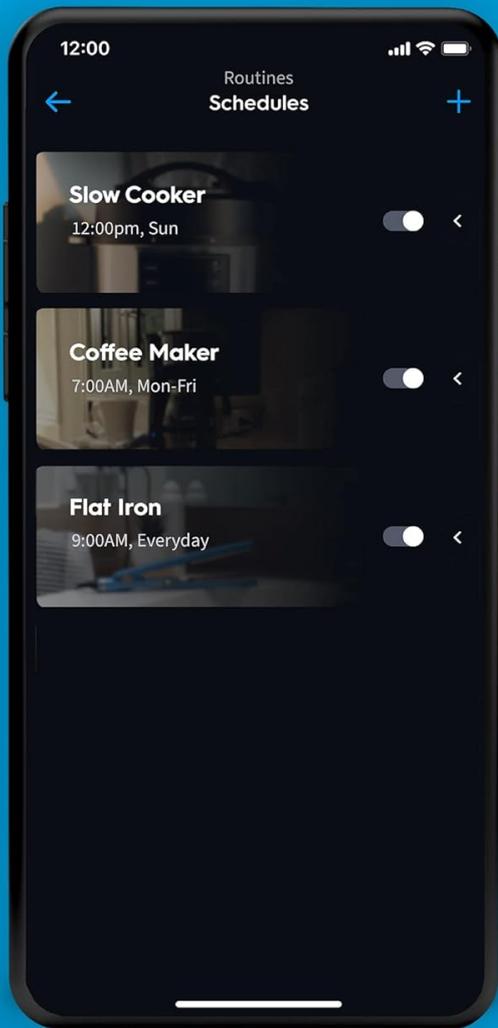
Video: This video provides a detailed guide on how to connect Cync devices, including the Smart Indoor Plug, to Amazon Alexa for voice control and smart home integration.

OPERATING INSTRUCTIONS

Once your Cync Smart Indoor Plug is set up, you can control your connected devices in several ways:

Using the Cync App:

- **On/Off Control:** Tap the device icon in the Cync app to toggle power on or off.
- **Scheduling:** Access the scheduling feature within the app to set specific times for your devices to turn on or off daily or weekly.
- **Scenes:** Create custom scenes to control multiple devices simultaneously with a single tap.



You Can Schedule
Your Devices To Turn
On And Off



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Image: A smartphone screen shows the Cync app's scheduling interface, demonstrating how to automate appliances like a slow cooker, coffee maker, and flat iron.

Voice Control:

Use your connected voice assistant (Alexa, Google Assistant) to control your plug with simple commands:

- "Alexa, turn on [Device Name]."
- "Hey Google, turn off [Device Name]."
- "Alexa, set [Device Name] to 50%" (if connected to a dimmable light source).



Image: An Amazon Echo device is shown with a voice command example, emphasizing direct compatibility with Alexa and Google Home without a hub.

Your browser does not support the video tag.

Video: This video demonstrates the functionality of the Cync Smart Plug, showcasing its ease of use and integration into a smart home system.

MAINTENANCE

The Cync Smart Indoor Plug requires minimal maintenance. Follow these guidelines to ensure optimal performance:

- **Cleaning:** Disconnect the plug from the power outlet before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or abrasive materials.
- **Storage:** If storing the device for an extended period, unplug it from the wall and store it in a cool, dry place.
- **Inspection:** Periodically inspect the plug for any signs of damage, such as frayed wires or cracks. Discontinue use if damage is found.

TROUBLESHOOTING

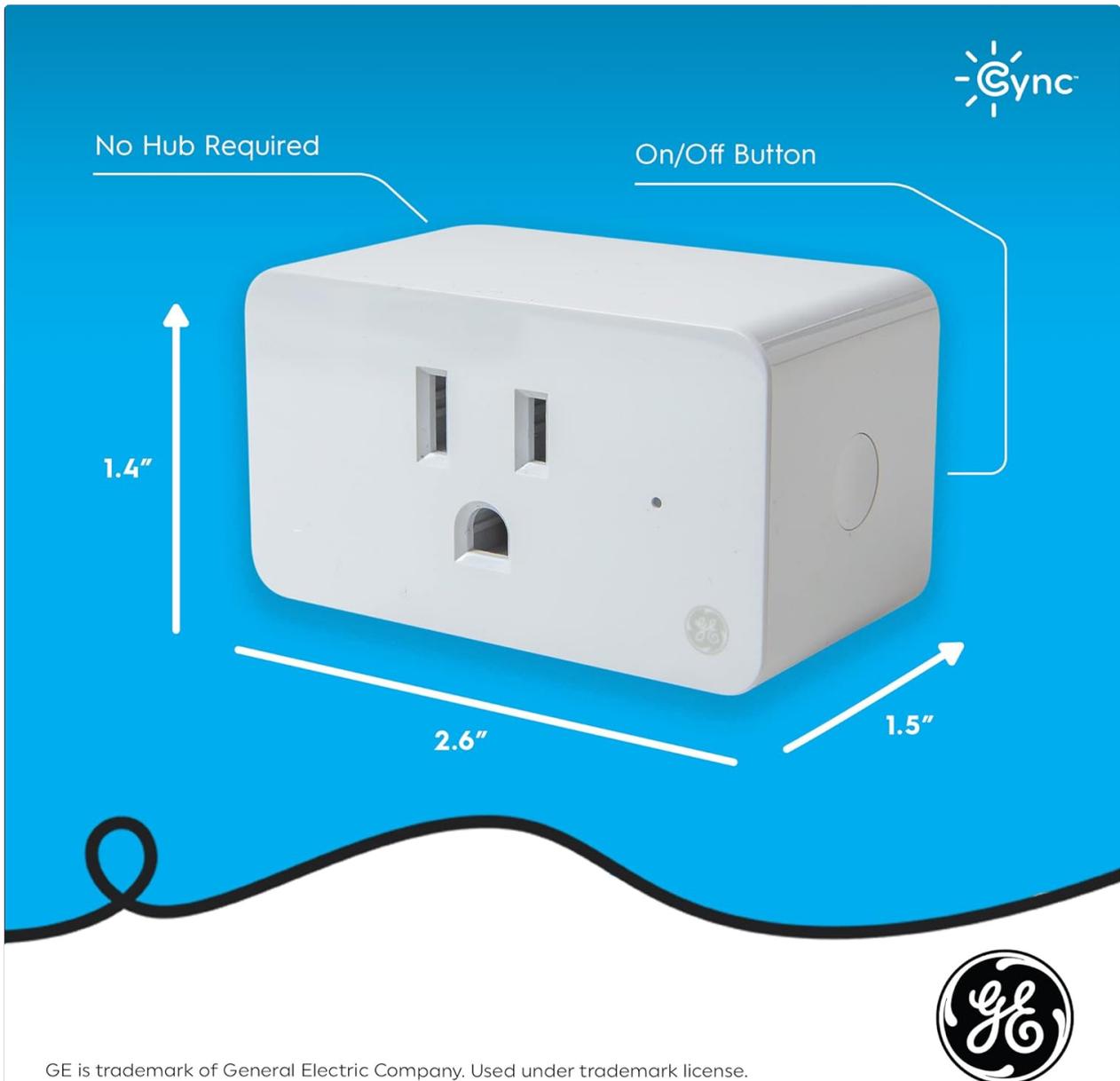
If you encounter issues with your Cync Smart Indoor Plug, try the following troubleshooting steps:

Problem	Possible Cause	Solution
Device not responding to app/voice commands.	No Wi-Fi connection, incorrect setup, app issue.	Ensure your Wi-Fi network is active and the plug is within range. Check the Cync app for device status. Restart the app or the plug. Re-link the Cync skill in your voice assistant app.
Plug is offline.	Power outage, Wi-Fi signal loss.	Check your home's power and Wi-Fi. Unplug the smart plug for 10 seconds and plug it back in.
Cannot pair the device.	Incorrect pairing mode, Wi-Fi band issue.	Ensure your phone is connected to a 2.4 GHz Wi-Fi network during setup. Follow the app's pairing instructions carefully. Reset the plug if necessary (refer to the quick start guide for reset procedure).
Voice commands not working.	Voice assistant not linked, device name mismatch.	Verify that your Cync account is correctly linked in your Alexa or Google Home app. Ensure the device name used in voice commands matches the name in the Cync app and voice assistant app.

SPECIFICATIONS

Feature	Detail
Model Number	CPLGSTDBLW1MS
Brand	Cync

Feature	Detail
Operation Mode	ON-OFF
Current Rating	15 Amps
Operating Voltage	120 Volts
Wattage	1800 watts
Connectivity Protocol	Bluetooth, Matter, Wi-Fi
Control Method	Voice
Compatible Devices	Amazon Alexa, Google Assistant, Samsung SmartThings, Apple Home
Dimensions (L x W x H)	2.36 x 2.36 x 4.49 inches
Item Weight	3.13 ounces
Material	Plastic
Color	White



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Image: A visual representation of the Cync Smart Indoor Plug with its dimensions clearly marked, highlighting its compact size.

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official Cync website or contact their support team directly. The quick start guide included in your package may also contain specific warranty details.

For more information, please visit: cyncsupport.gelighting.com

Contact Support: 1-844-302-2943