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## WALI CM4386-2S

# WALI CM4386-2S Dual Screen Ceiling TV Mount Instruction Manual

Model: CM4386-2S

## INTRODUCTION

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This manual provides detailed instructions for the safe and proper installation, operation, and maintenance of your WALI CM4386-2S Dual Screen Ceiling TV Mount. Please read all instructions carefully before assembly and use. Keep this manual for future reference.

The WALI CM4386-2S is designed to securely hold two flat-screen televisions, ranging from 43 to 86 inches, with a combined weight capacity of up to 176 lbs (88 lbs per screen). It features adjustable height, tilt, and swivel functions to optimize viewing angles in various environments.

## IMPORTANT SAFETY INFORMATION

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- **Weight Capacity:** Do not exceed the maximum weight capacity of 176 lbs (88 lbs per screen). Exceeding this limit may result in serious injury or property damage.
- **TV Size:** This mount is compatible with TVs between 43 and 86 inches. Ensure your TV's VESA pattern is within the supported range (200x200mm to 600x400mm).
- **Ceiling Type:** This mount is designed for installation on wood studs, solid concrete, or brick ceilings. **DO NOT INSTALL ON DRYWALL ALONE.** Ensure the ceiling structure can safely support the combined weight of the mount and your televisions.
- **Professional Installation:** If you are unsure about the installation process or the structural integrity of your ceiling, consult a qualified professional installer.
- **Tools:** Ensure you have all necessary tools before beginning installation.
- **Assembly:** Assemble the product exactly as described in this manual. Incorrect assembly can lead to product failure or injury.
- **Moving Parts:** Be cautious of pinch points during adjustment.

## PACKAGE CONTENTS

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Verify that all components are present and undamaged before proceeding with installation. If any parts are missing or damaged, contact WALI customer support.

- TV Ceiling Mount Assembly (x2)
- Mounting Hardware Kit (x2)
- User Manual (x1)



Image: Overview of the WALI CM4386-2S Dual Screen Ceiling TV Mount components.

## COMPATIBILITY

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### TV Size and Weight

This mount is compatible with most LCD, LED, and OLED flat-screen TVs ranging from **43 to 86 inches**. Each screen must not exceed **88 lbs (40 kg)**, with a total combined weight capacity of **176 lbs (80 kg)**.



**weight 88lbs**  
each

## wide compatibility

200x200 300x200 400x200  
300x300 400x300 400x400  
600x400mm

Image: Visual representation of TV size and weight compatibility for the mount.

### VESA Mounting Patterns

The mount supports VESA mounting patterns from **200x200mm to 600x400mm**. To determine your TV's VESA pattern, measure the horizontal and vertical distance between the mounting holes on the back of your TV.

- 200x200mm
- 300x200mm
- 400x200mm
- 300x300mm
- 400x300mm
- 400x400mm
- 600x400mm

## Display Compatibility

  
**weight 88lbs**  
each

**VESA**  
200x200 300x200 400x200  
300x300 400x300 400x400  
600x400



Image: Illustration of VESA mounting hole measurements on the back of a TV.

## Ceiling Types

The WALI CM4386-2S mount is compatible with the following ceiling types:

- Wood Stud Ceilings
- Solid Concrete Ceilings
- Brick Ceilings

**Warning: Do not install on drywall alone. Always ensure the mounting surface can support the load.**

## Wide Compatibility

200x200 300x200 400x200  
300x300 400x300 400x400  
600x400mm



Image: Visual guide to compatible ceiling types for installation.

## SETUP AND INSTALLATION

Follow these steps carefully for proper installation. It is recommended to have at least two people for installation due to the size and weight of the mount and televisions.

### Step-by-Step Installation Guide

1. **Attach Ceiling Plate:** Secure the ceiling plate to your chosen ceiling structure (wood stud, concrete, or brick) using appropriate hardware from the kit. Ensure it is firmly anchored and level.
2. **Assemble Pole Sections:** Connect the pole sections, adjusting to your desired height. Secure with screws.

3. **Attach Pole to Ceiling Plate:** Mount the assembled pole to the ceiling plate.
4. **Assemble TV Brackets:** Attach the horizontal support arms to the main mounting plate.
5. **Attach VESA Brackets to TVs:** Secure the VESA brackets to the back of each television using the appropriate screws and spacers from the hardware kit. Ensure screws are tightened securely but do not overtighten.
6. **Mount TVs to Pole Assembly:** Carefully lift each TV and hook the VESA brackets onto the horizontal support arms of the pole assembly. Secure the TVs in place with the provided safety screws.
7. **Cable Management:** Route TV cables through the integrated cable management channels in the pole for a clean appearance.
8. **Final Adjustments:** Perform tilt, swivel, and rotation adjustments as needed for optimal viewing.



Image: Visual guide illustrating the eight main steps for mount installation.

Your browser does not support the video tag.

Video: An overview of the WALI CM4386-2S Dual Screen Ceiling TV Mount, demonstrating its features and potential applications.

## OPERATING AND ADJUSTMENTS

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The WALI CM4386-2S mount offers several adjustment options to achieve optimal viewing angles for both screens.

### Height Adjustment

The mount features a telescoping pole that allows for height adjustment from **42.9 inches to 66.5 inches** (measured from the ceiling to the center of the mounting plate). To adjust the height, loosen the locking mechanism on the pole, slide to the desired height, and re-secure the mechanism.

# Height Adjustable

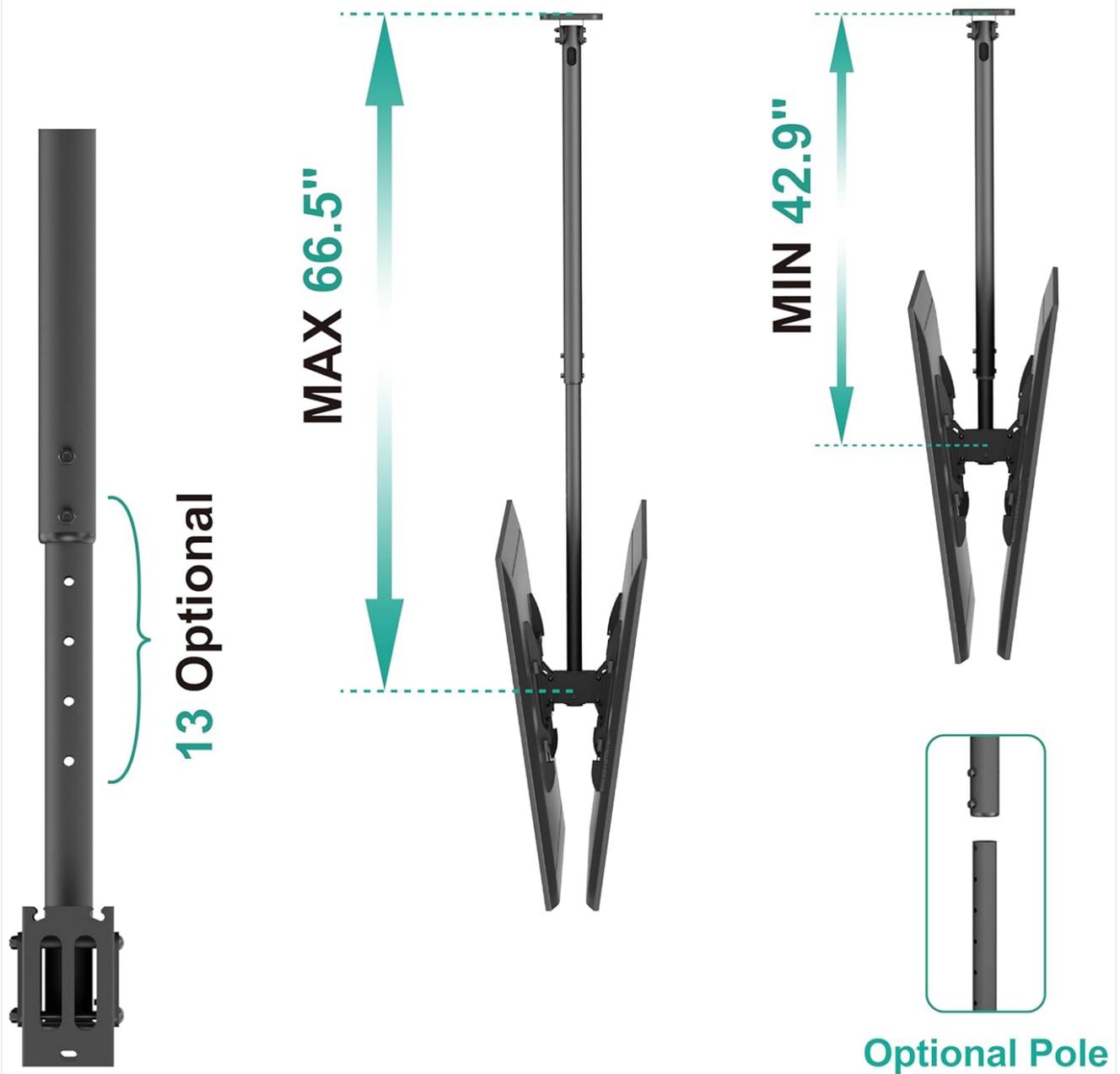


Image: Visual guide for adjusting the mount's height.

## Tilt Adjustment

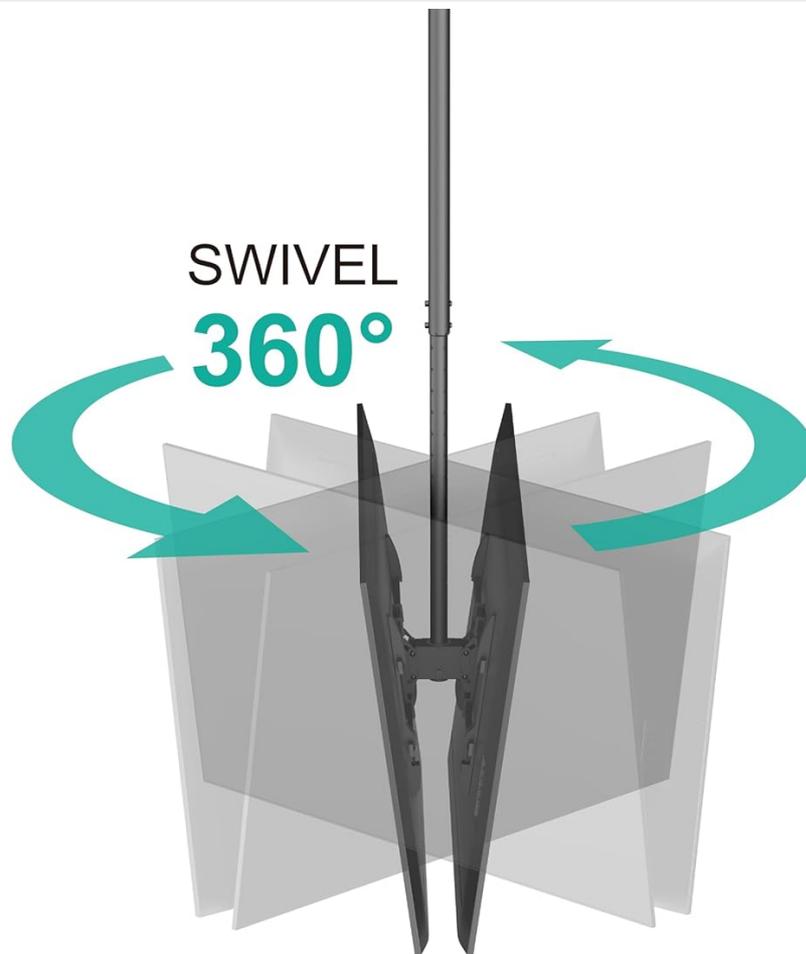
Each TV can be individually tilted downwards by up to **20 degrees**. This allows for glare reduction and improved viewing from different vertical positions. To adjust tilt, loosen the tilt locking knobs on the TV brackets, set the desired angle, and re-tighten.



Image: Illustration of tilt and swivel adjustment capabilities.

### Swivel Adjustment

The entire ceiling mount can swivel **360 degrees** around the pole, providing flexibility to orient the screens in any direction. To swivel, gently rotate the TV assembly to the desired position.



## Tilt & Swivel Adjustment

Image: Diagram demonstrating the 360-degree swivel function.

### Rotation Adjustment

The screens can be rotated **±3 degrees** to ensure they are perfectly level after installation. This fine-tuning adjustment helps correct any slight misalignments.

### Cable Management

Integrated cable management channels within the pole help conceal and organize cables, contributing to a neat and professional installation.

# Clean Cable Management

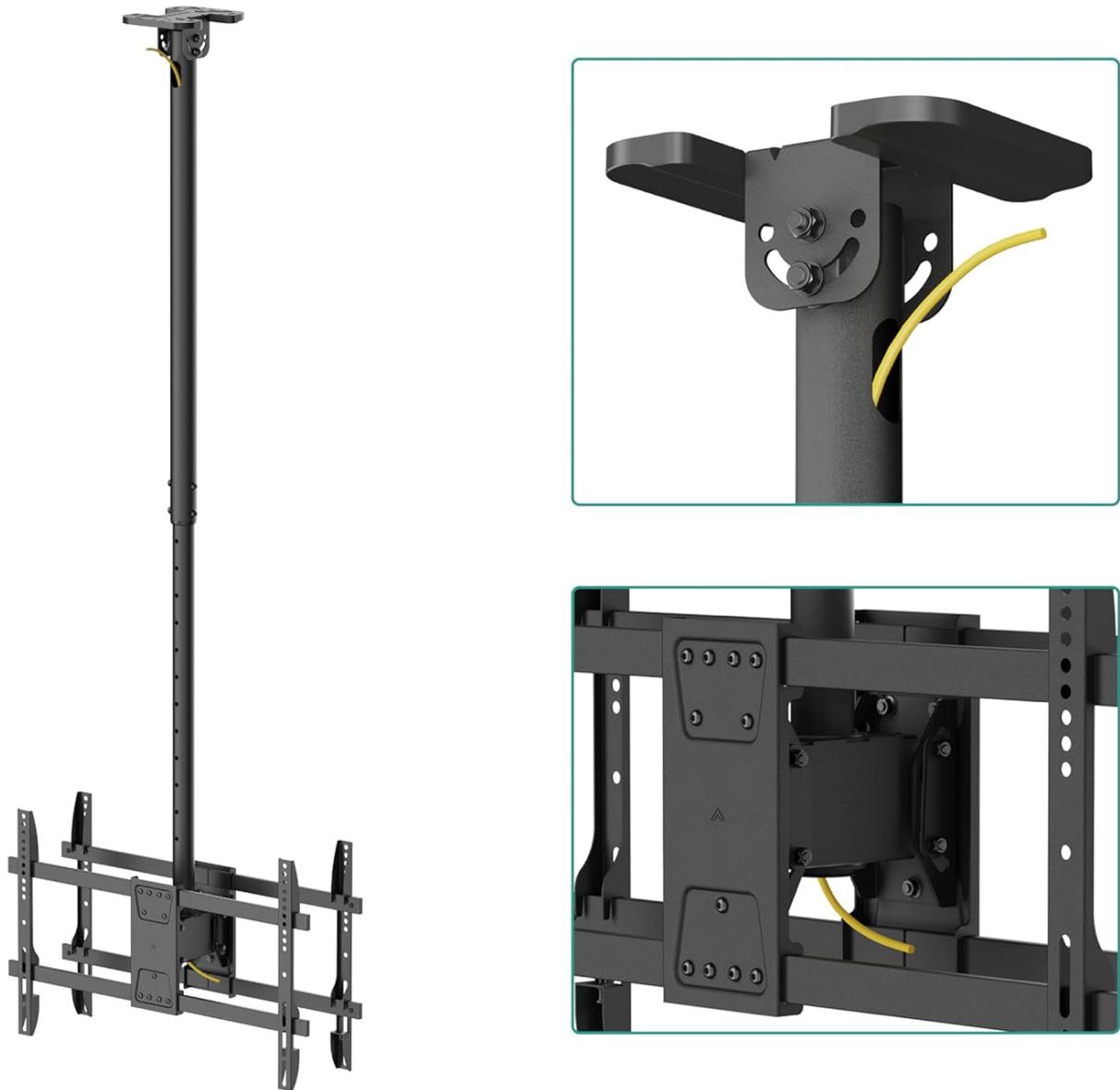


Image: Detail of the cable management system within the mount's pole.

## MAINTENANCE

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- **Cleaning:** Clean the mount with a soft, dry cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Periodic Checks:** Periodically check all screws and connections to ensure they remain tight and secure. Over time, vibrations or adjustments may cause fasteners to loosen.
- **Inspect for Damage:** Regularly inspect the mount for any signs of wear, damage, or corrosion. If any issues are found, discontinue use and contact customer support.

## TROUBLESHOOTING

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### Mount is not level

- Ensure the ceiling plate is installed level.
- Use the  $\pm 3$  degree rotation adjustment feature to fine-tune the TV's level.

### TVs are difficult to tilt or swivel

- Check if the tilt or swivel locking mechanisms are fully loosened before attempting to adjust.
- Ensure no cables are obstructing movement.

### Mount feels unstable

- Immediately remove TVs from the mount.
- Re-check all mounting points and fasteners to ensure they are securely tightened.
- Verify that the ceiling structure is appropriate and can support the weight.
- Ensure the combined weight of the TVs does not exceed the mount's capacity.
- If instability persists, contact a professional installer or WALI customer support.

## SPECIFICATIONS

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<b>Brand</b>	WALI
<b>Model</b>	CM4386-2S
<b>TV Size Compatibility</b>	43 - 86 inches
<b>Weight Capacity</b>	176 lbs (88 lbs per screen)
<b>VESA Compatibility</b>	200x200mm to 600x400mm
<b>Height Adjustment</b>	42.9" to 66.5" (ceiling to center of mounting plate)
<b>Tilt Angle</b>	Up to 20° downwards (each screen)
<b>Swivel Range</b>	360°
<b>Rotation Adjustment</b>	$\pm 3^\circ$
<b>Mounting Type</b>	Ceiling Mount
<b>Material</b>	Metal
<b>Color</b>	Black
<b>Item Weight</b>	20.5 pounds

## WARRANTY AND CUSTOMER SUPPORT

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WALI is committed to providing quality products and customer satisfaction. While specific warranty details are not provided in this manual, WALI offers experienced and friendly US-based customer support available to assist 7 days a week.

For any questions, missing parts, or assistance with installation or operation, please contact WALI customer support through the retailer where you purchased the product or visit the official WALI website for contact information.

