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GKEAPZA KZW-U10217

GKEAPZA 10-Port USB 3.0 Hub Instruction Manual

Model: KZW-U10217

1. PRODUCT OVERVIEW

The GKEAPZA 10-Port USB 3.0 Hub is designed to expand your computer's USB connectivity, offering 10 USB 3.0 data ports and one dedicated smart charging port. It comes with a 12V/4A (48W) power adapter to ensure stable performance for multiple connected devices. Each data port features an individual on/off switch with an LED indicator for convenient control.

This hub supports ultra-fast data transfer speeds up to 5 Gbps, making it ideal for transferring large files quickly. Its robust aluminum shell and advanced chip ensure durability and reliable operation. The hub is compatible with a wide range of operating systems including Windows, Mac OS X, and Chrome OS.



Image 1.1: GKEAPZA 10-in-1 Powered USB 3.0 Hub highlighting its features.

2. KEY FEATURES

- **10 USB 3.0 Data Ports:** Easily connect multiple USB peripherals such as external hard drives, flash drives, keyboards, mice, printers, and scanners.
- **1 Smart Charging Port:** A dedicated port providing up to 2.4A for faster and safer charging of smartphones, tablets, and other USB-powered devices.
- **12V/4A (48W) Power Adapter:** Ensures stable power delivery for all connected devices, especially power-hungry ones, preventing data loss and ensuring consistent performance.
- **Individual On/Off Switches with LED Indicators:** Each data port can be independently controlled, allowing you to manage connected devices without frequent plugging and unplugging. Blue LEDs indicate the operational status of each port.
- **Ultra-Fast Data Transfer:** Supports USB 3.0 speeds up to 5 Gbps, which is 10 times faster than USB 2.0, enabling quick transfer of large files and HD movies.

- **Robust Construction:** Features a premium aluminum shell for durability and efficient heat dissipation, combined with a rubberized finish for a secure grip.
- **Advanced Safety Protections:** Built-in safeguards against overcurrent, overvoltage, and reverse current, ensuring the safety of your devices and the hub.
- **Wide Compatibility:** Plug-and-play functionality with Windows 11/10/8/8.1/7, Mac OS X, and Chrome OS.



Image 2.1: Wide compatibility of the GKEAPZA USB 3.0 Hub.

3. SETUP INSTRUCTIONS

1. **Unpack the Hub:** Carefully remove the GKEAPZA USB 3.0 Hub and its accessories (power adapter, USB data cable) from the packaging.
2. **Connect the Power Adapter:**
 - Plug the DC output connector of the 12V/4A power adapter into the "DC12V" power input port on the back of the USB hub.

- Plug the AC input cable of the power adapter into a standard wall outlet.

Powered by **48W** AC Adapter

Support ten devices at the same time



Overcurrent Protection



Overvoltage Protection



Short circuit protection

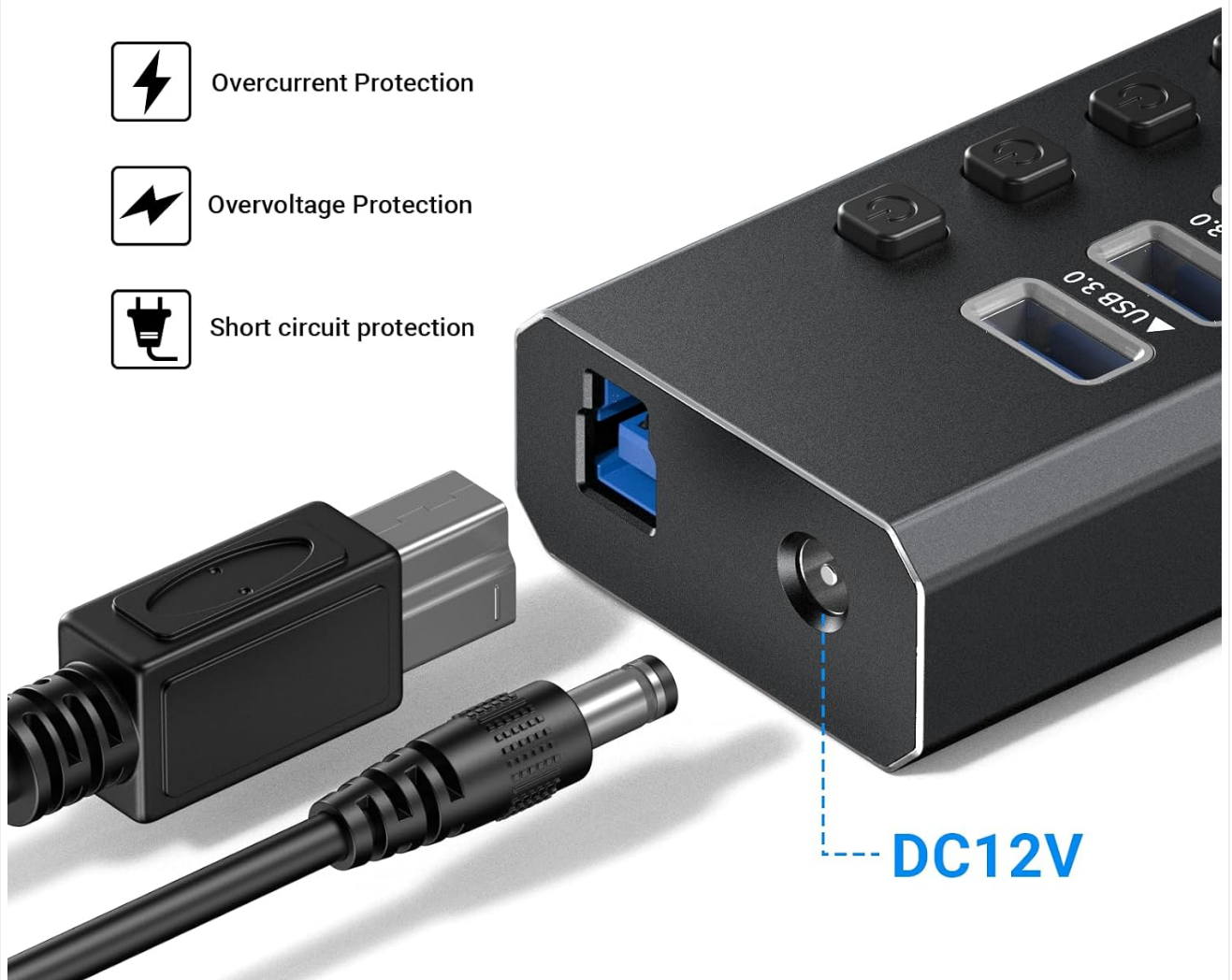


Image 3.1: Connecting the power adapter to the hub.

3. Connect to Your Computer:

- Connect one end of the provided USB 3.0 data cable to the upstream USB 3.0 port on the hub (usually labeled "TO PC" or similar).
- Connect the other end of the USB 3.0 data cable to an available USB 3.0 port on your computer (PC, laptop, etc.).

4. **Driver Installation (Plug & Play):** The GKEAPZA USB 3.0 Hub is plug-and-play. Your operating system (Windows, Mac OS X, Chrome OS) should automatically detect and install the necessary drivers. No manual driver installation is typically required.

5. **Verify Connection:** Once connected, the hub is ready for use. You can now connect your USB devices to the available ports.

4. OPERATING INSTRUCTIONS

4.1 Connecting USB Devices

To connect a USB device, simply plug it into any of the 10 available USB 3.0 data ports on the hub. The hub supports hot-swapping, meaning you can connect or disconnect devices while the hub is powered on.



Image 4.1: Multiple USB devices connected to the hub.

4.2 Using Individual On/Off Switches

Each USB 3.0 data port is equipped with an individual on/off switch. Press the button next to the desired port to toggle its power state. When a port is active, its blue LED indicator will light up.

- Press once to turn the port ON. The blue LED will illuminate.
- Press again to turn the port OFF. The blue LED will turn off.

This feature allows you to conserve power, protect your devices, and manage which peripherals are active without physically disconnecting them.

Individual **On/Off** Switches

No need to plug or unplug frequently



Image 4.2: Using the individual on/off switches.

4.3 Data Transfer

The USB 3.0 ports support data transfer speeds up to 5 Gbps. For optimal performance, ensure that both your connected device and your computer's USB port are USB 3.0 compatible. When transferring large files, avoid disconnecting the device prematurely to prevent data corruption.

USB 3.0 Faster Data Transfer

Save time to enhance efficiency



Image 4.3: Demonstrating USB 3.0 data transfer speed.

4.4 Smart Charging Port

The dedicated smart charging port (often marked with a lightning bolt symbol) provides up to 2.4A output. Use this port for faster charging of compatible devices. Note that this port is primarily for charging and may not support data transfer.

5. MAINTENANCE AND CARE

- **Cleaning:** Disconnect the hub from power and all devices before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or aerosols.
- **Storage:** When not in use for extended periods, store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the hub or subjecting it to strong impacts. Do not attempt to disassemble or modify the hub, as this will void the warranty and could cause damage.
- **Power Supply:** Always use the provided 12V/4A power adapter. Using an incompatible power adapter may damage

the hub or connected devices.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Hub is not recognized by the computer.	- Loose connection. - Faulty USB cable. - Insufficient power. - Computer's USB port issue.	- Ensure the USB data cable is securely connected to both the hub and the computer. - Try a different USB 3.0 data cable. - Verify the 12V/4A power adapter is correctly connected and plugged into a working outlet. - Try connecting the hub to a different USB port on your computer. - Restart your computer.
Connected devices are not working or disconnecting.	- Port switch is off. - Insufficient power for multiple devices. - Device driver issue. - Faulty device.	- Ensure the individual on/off switch for the specific port is ON (blue LED illuminated). - Confirm the 12V/4A power adapter is connected and functioning. Some high-power devices require the external power supply. - Check your computer's Device Manager for any driver issues related to the connected device. - Try connecting the device directly to your computer to rule out a device fault.
Slow data transfer speeds.	- Connected to a USB 2.0 port. - Device is USB 2.0. - Cable is USB 2.0.	- Ensure the hub is connected to a USB 3.0 port on your computer. - Verify that the connected device supports USB 3.0. - Use a high-quality USB 3.0 data cable.
Smart charging port not charging or charging slowly.	- Power adapter not connected. - Device not compatible with fast charging. - Faulty charging cable.	- Ensure the 12V/4A power adapter is connected and providing power to the hub. - Check if your device supports 2.4A charging. - Try a different charging cable.

7. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	GKEAPZA
Model Number	KZW-U10217
UPC	760472254805
Interface	USB 3.0
Total USB Ports	10 (Data Ports) + 1 (Smart Charging Port)
Data Transfer Rate	Up to 5 Gbps (USB 3.0)
Power Adapter	12V/4A (48W)
Smart Charging Output	Up to 2.4A
Material	Aluminum shell, rubberized finish
Item Weight	380 Grams
Compatible Operating Systems	Windows 11/10/8/8.1/7, Mac OS X, Chrome OS
Safety Features	Overcurrent, Overvoltage, Reverse Current Protection



Image 7.1: Premium aluminum shell design.

8. WARRANTY AND SUPPORT

8.1 Manufacturer's Warranty

The GKEAPZA 10-Port USB 3.0 Hub comes with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accident, unauthorized modification, or external causes.

Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact GKEAPZA customer support. Refer to the

contact information provided with your product packaging or visit the official GKEAPZA website for support details.

When contacting support, please have your product model number (KZW-U10217) and proof of purchase ready.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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