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Sena U1

Sena U1 E-Bike Smart Helmet Instruction Manual

Model: U1

1. Introduction

The Sena U1 E-Bike Smart Helmet is designed to enhance your cycling experience by integrating advanced communication, safety, and comfort features. This manual provides essential information for the proper use, maintenance, and troubleshooting of your U1 helmet.

Key features include Mesh 2.0 Intercom for reliable rider-to-rider communication, a rear LED for improved visibility, Advanced Noise Control for clear audio, and IPX4 water resistance. The helmet is also designed for comfort with an adjustable fit and ventilation.

2. Product Overview

2.1 Key Features

- Enhanced Mesh 2.0 Intercom: For reliable rider-to-rider communication.
- Rear LED: For better visibility at night.
- Advanced Noise Control: For clear audio in noisy or windy environments.
- IPX4 Water Resistance: Protection against water splashes from any direction.
- Convenient Over-the-Air Firmware Updates: Ensures your helmet is always up-to-date.
- NTA (E-Bike helmet certification): Meets safety standards for e-bikes.

2.2 What's in the Box

- U1 Helmet
- · Visor (Yellow & Gray)
- Front & Side Pad
- Center Pad
- Rear Pad
- USB-C cable

2.3 Product Components



Figure 1: Sena U1 E-Bike Smart Helmet (Matte Gray)



Figure 2: Built-in Speakers & Microphone with Advanced Noise Control



Figure 3: Integrated Rear LED for enhanced visibility



Figure 4: Mesh Intercom allows communication with other riders

2.4 Unboxing the Sena U1 Smart Helmet

Video 1: This video demonstrates the unboxing process of the Sena U1 E-Bike Smart Helmet, showcasing all included components and initial setup steps.

3. SETUP

3.1 Helmet Fitting

Proper helmet fit is crucial for safety and comfort. Follow these steps to ensure your Sena U1 helmet fits correctly:

- 1. **Measure Your Head:** Use a flexible tape measure to find the circumference of your head, roughly 1 inch above your eyebrows and the top of your ears. Compare this measurement to the sizing guide below to select the appropriate helmet size.
- 2. **Adjust the Dial:** Before placing the helmet on your head, open the dial adjustment at the back to its widest setting.
- 3. **Position the Helmet:** Place the helmet on your head, ensuring it sits level and covers your forehead without tilting too far forward or backward.
- 4. **Tighten the Dial:** Gradually tighten the dial adjustment at the back until the helmet feels snug but comfortable. It should not be too tight or cause pressure points.
- 5. **Buckle the Chin Strap:** Fasten the chin strap. It should be loose enough to allow you to move your mouth, but tight enough that you can only fit two to three fingers between your chin and the strap.
- 6. **Adjust Side Straps:** Adjust the buckles on the side straps so they form a 'V' shape just below your ears and lie flat against your head.

Sizing Guide

| Size | Head Circumference (cm) | Head Circumference (inches) |
|------|-------------------------|-----------------------------|
| М | 55 - 59CM | 21 3/4 - 23 3/8IN |
| L | 59 - 63CM | 23 3/8 - 24 3/4IN |

Helmet Sizing Guide Video

Video 2: This video provides a visual guide on how to measure your head and properly fit your Sena cycling helmet for optimal safety and comfort.

3.2 Charging the Helmet

The Sena U1 helmet features a USB-C charging port. Connect the provided USB-C cable to the helmet and a power source to charge. A full charge from a dead battery takes approximately 2.5 hours, providing up to 12 hours of talk time.

3.3 Sena Cycling App

Download the Sena Cycling App to manage your helmet settings, customize features, and perform overthe-air firmware updates. This ensures your helmet always has the latest functionalities and enhancements.



HANDS-FREE OPERATION FOR SAFER RIDING



Figure 5: Manage settings from your phone with the Sena Cycling App

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

- To Power On: Press the center button and the '+' (volume up) button simultaneously for one second.
- To Power Off: Press the center button and the '+' (volume up) button simultaneously for one second.

4.2 Mesh Intercom

The U1 helmet features Mesh 2.0 Intercom technology, allowing for hands-free, real-time communication with other Sena helmet users. This system offers high audio quality across multiple open mesh channels.

- Activate/Deactivate Mesh Intercom: Single tap the center button to turn Mesh Intercom on or off.
- Change Mesh Network Channel: Double tap the center button to enter channel selection mode and change your Mesh network.
- **Mute/Unmute Microphone:** Press the center button for one second to mute or unmute your microphone during a conversation.



Figure 6: Enhanced adventure with helmet-to-helmet communication



Figure 7: Hands-free operation for safer riding

4.3 Rear LED Lights

The integrated rear LED lights improve your visibility to others, especially in low-light conditions. You can control the lights directly from the helmet or through the Sena Cycling App.

- Turn On/Off: Single press the light button on the helmet to toggle the lights on or off.
- **Customize Functions:** Use the Sena Cycling App to customize the tail light functions (e.g., solid, flash modes).

4.4 Phone Connectivity

The Sena U1 helmet connects to your smartphone via Bluetooth, allowing you to:

- · Hear GPS navigation.
- Take hands-free phone calls.
- · Stream music.

5. MAINTENANCE

- Cleaning: The helmet's inner pads are removable and washable for hygiene.
- Storage: Store the helmet in a cool, dry place away from direct sunlight when not in use.
- **Firmware Updates:** Regularly check for and install firmware updates via the Sena Cycling App to ensure optimal performance and access to new features.

6. TROUBLESHOOTING

If you encounter any issues with your Sena U1 helmet, please refer to the following common solutions:

- No Power: Ensure the helmet is fully charged. Connect it to a power source using the USB-C cable.
- Intercom Issues: Verify that Mesh Intercom is activated. Ensure all riders are within range and on the same Mesh network channel.
- Poor Audio Quality: Check that the microphone is not muted. Ensure Advanced Noise Control is active.
- **Connectivity Problems:** If experiencing issues with Bluetooth pairing, try restarting both the helmet and your smartphone. Ensure the Sena Cycling App is up-to-date.
- Helmet Fit: Re-adjust the dial and straps as per the fitting instructions to ensure a snug and comfortable fit without excessive pressure.

For further assistance, please contact Sena customer support.

7. Specifications

· Brand: Sena

Model Name: U1

· Color: Matte Gray

• Size: Medium

• Age Range: Adult

• Special Feature: Bluetooth

Outer Material: Acrylonitrile Butadiene Styrene (ABS)

• Inner Material: Expanded Polystyrene

• Item Weight: 560 Grams

• UPC: 885465021513

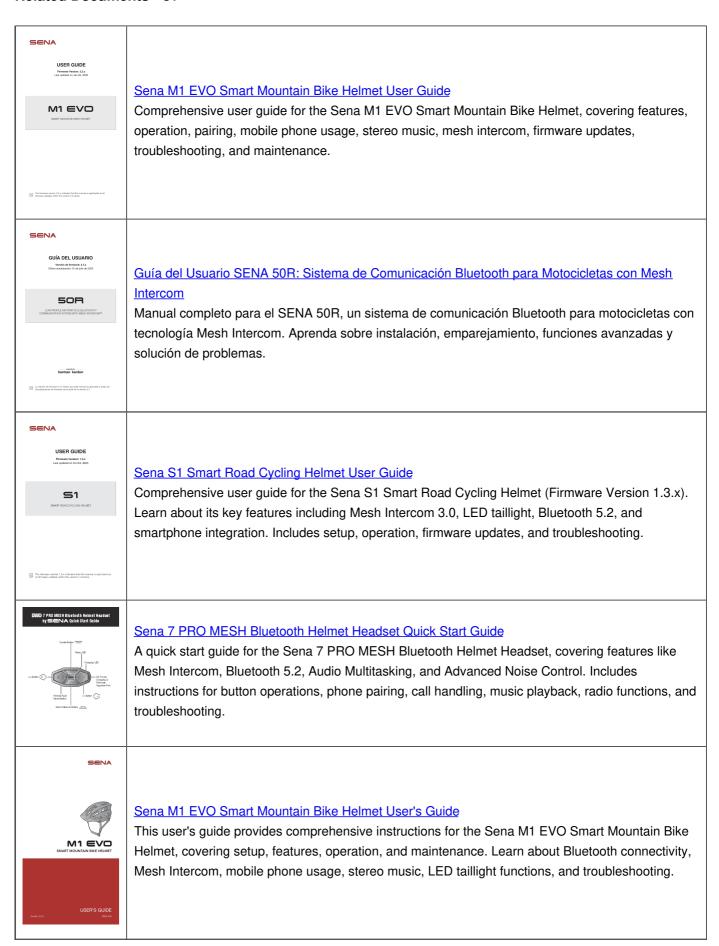
• Certifications: NTA (E-Bike helmet certification)

8. WARRANTY & SUPPORT

The Sena U1 E-Bike Smart Helmet comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the product meets quality standards.

For warranty claims, technical support, or any questions regarding your Sena U1 helmet, please visit the official Sena website or contact their customer service department. Keep your proof of purchase for all warranty-related inquiries.

Related Documents - U1





Sena M1 EVO Smart Mountain Bike Helmet Quick Start Guide

Discover the Sena M1 EVO, a smart mountain bike helmet offering advanced connectivity and safety features. This guide provides essential setup and operation information for an enhanced riding experience.