

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [Jectse](#) /

> [Jectse Thermal Shipping Label Printer User Manual \(Model Jectse48tywhk70r-13\)](#)

Jectse Jectse48tywhk70r-13

Jectse Thermal Shipping Label Printer User Manual

Model: Jectse48tywhk70r-13

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Jectse Thermal Shipping Label Printer. Please read this manual thoroughly before using the printer to ensure proper function and longevity.

The Jectse Thermal Shipping Label Printer is designed for high-speed, efficient label printing, supporting various platforms like FedEx, USPS, and DHL. It features 203 DPI print quality and a printing speed of up to 110mm/s.

PACKAGE CONTENTS

Verify that all items are present in the package:

- 1 x Jectse Thermal Label Printer
- 1 x Power Adapter
- 1 x Power Cord
- 1 x USB Cable
- 1 x Instruction Manual (this document)

SETUP

1. Driver Installation

Before connecting the printer, download and install the latest printer driver from the official Jectse website. This step is crucial for the printer to function correctly with your operating system (Windows or OS X).

Note: Do not connect the printer to your computer via USB until the driver installation is complete.

2. Connecting the Printer

1. Connect the power adapter to the printer's DC input port and then plug the power cord into a wall outlet.
2. Connect the USB cable to the printer's USB port and then to an available USB port on your computer.
3. Turn on the printer using the power switch located at the back.



Image: Rear view of the Jectse Thermal Label Printer, highlighting the power input, USB port, and LAN port for connectivity. This illustrates how to connect the power and USB cables.

3. Loading Label Paper

1. Open the printer cover.
2. Place the thermal label roll into the paper compartment, ensuring the labels face upwards. The printer supports continuous paper, label paper, and folded paper with an effective print width of 25-100mm and a maximum paper width of 104mm.
3. Adjust the paper guides to fit the width of your labels snugly.
4. Close the printer cover. The printer will automatically detect the label size and perform a self-test.



Image: An internal view of the printer's paper compartment, demonstrating the correct placement of a label roll. The image indicates support for label rolls up to 100mm in diameter and a maximum paper width of 104mm.



Image: A close-up of the printer's dual media sensor mechanism, which ensures accurate label positioning and prevents skipping during printing.

OPERATING INSTRUCTIONS

1. Printing a Test Page

After successful driver installation and paper loading, print a test page to confirm the printer is working correctly. Refer to your operating system's printer settings for this option.

2. Printing Labels

The Jectse Thermal Shipping Label Printer is compatible with major shipping platforms such as FedEx, USPS, and DHL. To print a label:

1. Open the document or application from which you wish to print (e.g., a shipping label PDF).
2. Select "Print" from the file menu.
3. Choose the "Jectse Thermal Shipping Label Printer" from the list of available printers.
4. Adjust print settings as needed (e.g., label size, orientation) to match your label stock.
5. Click "Print." The printer will process and print labels at a high speed of 110mm/s.



Image: The Jectse Thermal Label Printer in operation, demonstrating its high-speed printing capability as a label emerges from the output slot.

MAINTENANCE

1. Cleaning the Print Head

Regular cleaning of the print head ensures optimal print quality and extends the printer's lifespan. Clean the print head when print quality degrades or after every few rolls of labels.

1. Turn off the printer and disconnect the power cord.

2. Open the printer cover.
3. Gently wipe the print head surface with a lint-free cloth dampened with isopropyl alcohol. Do not use water or abrasive cleaners.
4. Allow the print head to dry completely before closing the cover and reconnecting power.



Image: A detailed view of the thermal print head, which features self-control temperature protection for stable performance and extended service life. Regular cleaning of this component is essential.

2. General Cleaning

Wipe the exterior of the printer with a soft, dry cloth. Avoid using harsh chemicals or solvents.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Printer not responding	Power not connected, USB cable loose, printer off.	Check power connections, ensure USB cable is securely plugged in, turn on the printer.
Poor print quality / Faded labels	Print head dirty, incorrect thermal labels, print density settings.	Clean the print head. Ensure you are using thermal labels. Adjust print density in printer settings.
Labels skipping or misfeeding	Paper loaded incorrectly, paper guides not adjusted, label sensor dirty.	Reload paper correctly, adjust paper guides. Clean the label sensor area.
Printer not detected by computer	Driver not installed, USB cable issue, printer not powered on.	Install or reinstall the printer driver. Try a different USB port or cable. Ensure printer is powered on.

SPECIFICATIONS

Feature	Detail
Model	Jectse48tywhk70r-13
Printing Method	Direct Line Thermal Printing
Resolution	203 dpi (8 dot/mm)
Printing Speed	110mm/s (maximum)
Effective Print Width	25-100mm
Maximum Paper Width	104mm
Print Paper Thickness	0.06-0.30mm
Thermal Paper Type	Continuous Paper, Label Paper, Folded Paper
Communication Interface	USB
Operating System Support	Windows, OS X

Feature	Detail
Dimensions (L x W x H)	9.84 x 9.06 x 5.51 inches
Item Weight	3.81 pounds
Material	ABS

WARRANTY AND SUPPORT

Warranty Information

Jectse products typically come with a standard manufacturer's warranty. Please refer to the warranty card included in your package or visit the official Jectse website for specific warranty terms and conditions. Keep your purchase receipt as proof of purchase for warranty claims.

Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact Jectse customer support. Contact details can usually be found on the official Jectse website or on the product packaging.

For driver downloads and additional resources, please visit the [Jectse Official Store](#).