

Claiks P1.07.002

Claiks Dual Monitor Mount User Manual

Model: P1.07.002

1. INTRODUCTION

Thank you for choosing the Claiks Dual Monitor Mount. This manual provides essential information for the safe and efficient installation, operation, and maintenance of your monitor arm. Please read these instructions carefully before assembly and retain them for future reference.

2. SAFETY INFORMATION

- Ensure your desk surface is sturdy enough to support the combined weight of the mount and two monitors.
- Do not exceed the maximum load capacity of 40 lbs (20 lbs per arm).
- Verify that your monitors are compatible with VESA mounting patterns 75x75mm or 100x100mm.
- Keep children and pets away during installation.
- Tighten all screws securely, but do not overtighten to avoid stripping threads.
- Adjust gas spring tension carefully to match your monitor's weight. Improper tension can cause monitors to drop or spring up unexpectedly.

3. PACKAGE CONTENTS

Before proceeding with installation, please verify that all components are present and undamaged. If any parts are missing or damaged, contact customer support.

- 1 x Claiks Dual Monitor Gas Spring Mount
- 1 x Mounting Hardware Kit (screws, washers, spacers)
- 1 x User Manual
- Tools for assembly (e.g., Allen wrenches)



Image: The Claiks Dual Monitor Mount, showcasing its two arms, VESA plates, and the included clamp and grommet base options.

4. PRODUCT OVERVIEW & FEATURES

The Claiks Dual Monitor Mount is designed to enhance your workspace ergonomics and efficiency. It features gas spring arms for smooth adjustments and supports a wide range of monitors.

- **Universal Compatibility:** Fits most 15-32 inch flat or curved LCD/LED screens.
- **Weight Capacity:** Supports up to 20 lbs (9 kg) per arm, with a total maximum load of 40 lbs (18 kg).
- **VESA Standards:** Compatible with 75x75mm and 100x100mm VESA mounting patterns.
- **Full Motion Adjustment:** Offers 360° rotation, +180°/-180° swivel, and +90°/-85° tilt for optimal viewing angles.
- **Ergonomic Design:** Allows monitors to be extended and raised up to 17 inches (43 cm) above the desktop, reducing strain.
- **Installation Options:** Includes both C-clamp and grommet base for versatile desk mounting.
- **Durability:** Constructed from aircraft-grade aluminum alloy, tested for over 20,000 cycles.

- **Cable Management:** Integrated cable clips help maintain a tidy workspace.

Product Specifications

Feature-Packed



Monitor Sizes
(15-32 inch)



Gas Spring



C-clamp/Grommet



Each Weight Capacity
(5-20 lbs)



5-Axis Type



VESA
75/100

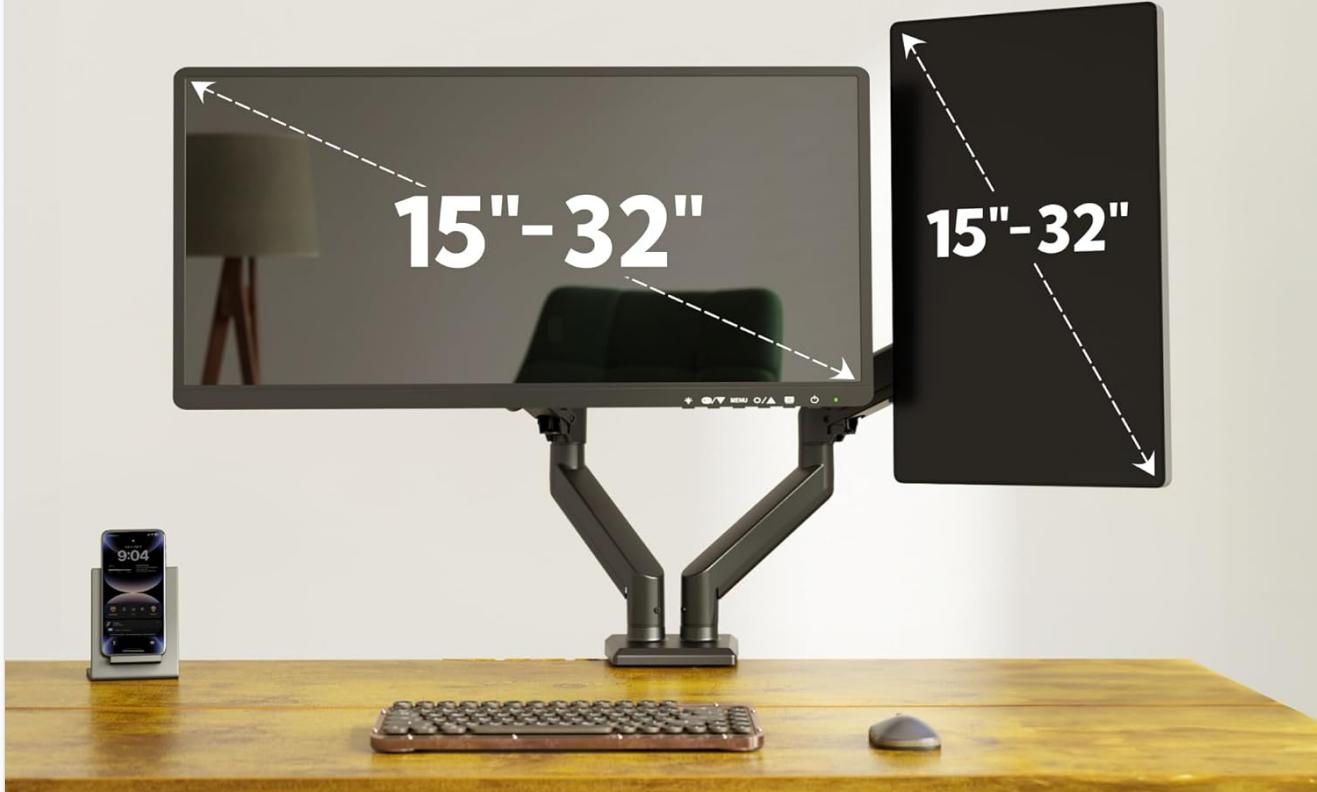


Image: Visual representation of the product's key specifications, including supported monitor sizes (15-32 inches), gas spring mechanism, C-clamp/grommet options, weight capacity (5-20 lbs per arm), 5-axis adjustability, and VESA 75/100 compatibility.

DIMENSION



Image: Detailed diagram illustrating the dimensions and full motion adjustment capabilities, including maximum height, arm reach, and angles for tilt, swivel, and rotation.

5. SETUP INSTRUCTIONS

5.1 Choosing an Installation Method

The Claiks Dual Monitor Mount offers two installation methods: C-clamp for desks with edges, and grommet base for desks with existing holes or where a hole can be drilled.

5.2 C-Clamp Installation

- Secure the Clamp:** Attach the C-clamp to the edge of your desk. Ensure the clamp is fully tightened to provide a stable base for the monitor arm.
- Insert the Arm:** Slide the main pole of the monitor arm into the clamp base. Secure it with the provided screw.



Image: Visual guide for securing the C-clamp to the desk, ensuring a firm attachment.

5.3 Grommet Installation

- Prepare Grommet:** If using a grommet hole, ensure it is clear and large enough for the grommet base.
- Install Grommet Base:** Insert the grommet base through the desk hole. Secure it from underneath the desk using the provided plate and nut.
- Insert the Arm:** Slide the main pole of the monitor arm into the grommet base. Secure it with the provided screw.

Product Specifications	
Feature-Packed	
 15-32 inch Monitor Sizes (15-32 inch)	 OR C-clamp/Grommet
 5-20 lbs Each Weight Capacity (5-20 lbs)	 VESA 75/100 Compatible Specification (VESA 75/100)
 Gas Spring	 5-Axis Type

Image: Visual guide for installing the grommet base through a desk hole, showing how to fasten it securely.

5.4 Attaching Monitors

- Attach VESA Plate to Monitor:** Carefully place your monitor face down on a soft, clean surface. Attach the VESA plate to the back of your monitor using the appropriate screws and spacers from the hardware kit. Ensure the screws are tightened firmly.
- Mount Monitor to Arm:** Slide the monitor (with attached VESA plate) onto the VESA head of the monitor arm. Ensure it clicks securely into place.

Quick Assembly

Even Beginners Can Easily Do It

01 SECURE THE CLAMP STEP

02 INSERT THE ARM

03 INSTALL THE MONITOR

Image: A three-panel image demonstrating the quick assembly process: securing the clamp, inserting the arm, and installing the monitor onto the VESA plate.

20.000
CYCLE TEST

DECADE*

DURABILITY FOR USE



NEAT CABLE
STORAGE ON DESK



AIRCRAFT-GRADE
ALUMINUM ALLOY

*BASED ON 5 ADJUSTMENTS PER DAY FOR 365 DAYS A YEAR, IT IS CALCULATED THAT

Image: Diagram showing the process of attaching the VESA mounting plate to the rear of a monitor.

THE PRODUCT CAN LAST APPROXIMATELY 10.95 YEARS.



Image: Diagram depicting how to slide the monitor, with the VESA plate attached, onto the monitor arm's VESA head.

6. OPERATING & ADJUSTMENTS

6.1 Gas Spring Tension Adjustment

The gas spring tension needs to be adjusted to match the weight of your monitor. This ensures the arm holds the monitor securely in any position.

1. If the monitor sags or drops, turn the adjustment screw (usually located on the arm joint) clockwise to increase tension.
2. If the monitor springs up or is difficult to push down, turn the adjustment screw counter-clockwise to decrease tension.
3. Adjust gradually until the monitor stays in place when released.



Image: Diagram showing the location and method for adjusting the gas spring tension using an Allen wrench.

6.2 Monitor Positioning

Once installed and tension adjusted, you can freely move your monitors to achieve your desired ergonomic setup.

- **Height Adjustment:** Lift or lower the monitor arm to your preferred viewing height.

- **Tilt:** Tilt the monitor screen up or down (+90°/-85°) to reduce glare and optimize viewing angle.
- **Swivel:** Swivel the monitor left or right (+180°/-180°) to share your screen or adjust for different tasks.
- **Rotation:** Rotate the monitor 360° from landscape to portrait orientation.

Image: Two individuals interacting with monitors mounted on the Claiks arm, illustrating the ease of adjustment for a personalized workspace.

6.3 Cable Management

Utilize the integrated cable clips along the arm to route and conceal your monitor cables, maintaining a clean and organized desk.



① During initial installation, some parts may tilt, making rotation difficult.

② After installing the monitor on the arm, try rotating it again. Rotation will be much easier when there is a load.



Image: Diagram showing how to use the built-in cable management channels to keep monitor cables tidy and out of sight.

7. MAINTENANCE

- Periodically check all screws and connections to ensure they remain tight.
- Clean the monitor arm with a soft, damp cloth. Avoid abrasive cleaners or solvents.
- Do not lubricate the gas spring mechanism.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Monitor sags or drops	Gas spring tension is too low for monitor weight.	Increase gas spring tension by turning the adjustment screw clockwise.
Monitor springs up or is hard to push down	Gas spring tension is too high for monitor weight.	Decrease gas spring tension by turning the adjustment screw counter-clockwise.

Problem	Possible Cause	Solution
Monitor is difficult to rotate or tilt	Joints are too tight or initial rotation without load.	Loosen the relevant joint screws slightly. Note that initial rotation may be stiff; it becomes easier once the monitor is installed and under load.
Mount feels unstable	Clamp/grommet base not securely tightened.	Re-tighten the C-clamp or grommet base screws. Ensure desk surface is appropriate.



Image: Illustration explaining that initial rotation might be stiff, but becomes easier once a monitor is mounted and provides load.

9. SPECIFICATIONS

- **Model Number:** P1.07.002
- **Material:** Metal (Aircraft-grade Aluminum Alloy)
- **Color:** Black
- **Monitor Size Compatibility:** 15-32 inches
- **Weight Capacity:** 5-20 lbs (2.27-9.07 kg) per arm; 40 lbs (18.14 kg) total
- **VESA Compatibility:** 75x75mm, 100x100mm
- **Tilt Range:** +90° to -85°
- **Swivel Range:** +180° to -180°
- **Rotation:** 360°
- **Maximum Height Extension:** 17 inches (43 cm)
- **Mounting Options:** C-Clamp, Grommet Base
- **Item Weight:** Approximately 9 pounds (4.08 kg)
- **Package Dimensions:** 16.81 x 10.87 x 5.79 inches (42.7 x 27.6 x 14.7 cm)

10. WARRANTY & CUSTOMER SUPPORT

Claiks provides experienced and friendly customer support to assist you 7 days a week with any questions or issues

regarding your monitor mount. For assistance, please refer to the contact information provided with your purchase or visit the official Claiks website.

Please retain your proof of purchase for warranty claims.

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