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**SENTRY OSE-HOOKBK**

# SENTRY OSE Sport Hook Bluetooth Wireless Earbuds

## USER MANUAL

**Product Overview**

The Sentry OSE Sport Hook Bluetooth Wireless Earbuds are designed for an immersive audio experience with advanced features. They offer Active Noise Cancellation (ANC) up to -20dB, ensuring an isolated listening environment. The unique 2-in-1 detachable hook design provides versatility for both secure sports use and comfortable everyday listening. With Bluetooth V5.3 connectivity, pairing is simple and stable, offering up to 30 feet of wireless range. The earbuds feature built-in controls for music and calls, along with an integrated microphone. A portable charging case provides extended playtime, and extra earpads are included for a customized fit.



Image: SENTRY OSE Sport Hook Bluetooth Wireless Earbuds with their charging case, showcasing the sleek black design and the ear hooks.

## What's in the Box

Your SENTRY OSE Sport Hook Earbuds package includes the following components:

- Earbuds
- Portable Charging Case
- USB C Charging Cable
- Eartips (various sizes for optimal fit)
- User Manual (this document)

# BUILT-IN CONTROL



**Play &  
Pause**



**Answer  
Call**



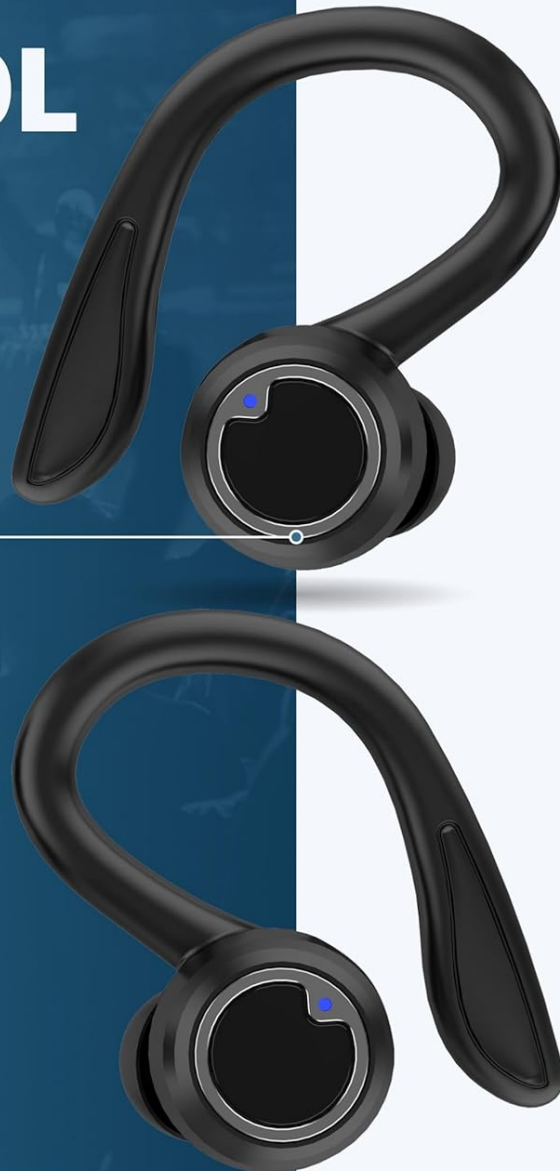
**End  
Call**



**Skip  
Track**



**Previous  
Track**



**Volume  
Down**



**Built-in  
Mic**



**Volume  
Up**

*Visit: [sentryindustries.com](https://sentryindustries.com)*

Image: A visual representation of the SENTRY OSE Sport Hook Earbuds, showing the earbuds themselves, the charging case, and the USB-C charging cable.

## Key Features

**Active Noise Cancellation (ANC):** Blocks out ambient noise for an isolated listening experience, cancelling up to -20dB of outside noise.

**2-in-1 Detachable Hook Design:** Provides a secure, comfortable fit for active use, with the option to detach hooks for a more compact fit.

**Bluetooth V5.3 Connectivity:** Ensures a stable wireless connection up to 30 feet without the need for an app.

**Long-Lasting Battery Life:** Up to 12 hours of playtime on a single charge, with the portable charging case providing additional charges.

**Built-in Microphone and Controls:** Manage music playback, calls, and volume directly from the earbuds.

**Deep Bass + Stereo Sound:** Experience vibrant soundscapes with clear vocals and balanced stereo audio.

**Comfort-Fit + Extra Earpads:** Includes multiple earpad sizes to ensure a perfect and comfortable fit for all users.



## ***Awareness Mode***

Stay connected to your surroundings with Awareness Mode. Immerse yourself in audio while the ANC seamlessly adapts to your environment.

*Over 60 Years of Excellence in Electronics*

Image: A woman wearing the earbuds, illustrating the "Awareness Mode" feature which allows users to stay connected to their surroundings while listening to audio.



# KEY FEATURES



These feature packed earbuds are equipped with Active Noise Cancellation, offering -20db of noise reduction.



**Real Active Noise Cancellation**



**Comfort-Fit + Extra Earpads**



**Deep Bass + Stereo Sound**



**Built-in Microphone**



**Built-in Play Controls**



**Mobile, PC, Tablet, & More**



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Image: A graphic highlighting key features such as Real Active Noise Cancellation, Comfort-Fit, Deep Bass, Built-in Microphone, Built-in Play Controls, and compatibility with Mobile, PC, and Tablet devices.

# All Day Battery



Enjoy your music all day with an impressive long lasting battery life, compact case will charge your buds on-the-go.



Extended All Day Battery



Works With Multiple Devices



Quick Charge Cable Included

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Image: A man wearing the earbuds, emphasizing the extended all-day battery life, compatibility with multiple devices, and the inclusion of a quick charge cable.

# ACTIVE NOISE CANCELLATION 2-IN-1 BUDS



AUTO PAIRING  
TECHNOLOGY



CHARGING CASE WITH  
ALL DAY BATTERY



EXTRA S/M/L EARPADS  
FOR A CUSTOM FIT

**2-IN-1  
DESIGN**

EAR-BUDS OR  
EAR-HOOKS



**SENTRY**  
INDUSTRIES

Image: A visual demonstrating the 2-in-1 detachable hook design of the earbuds, highlighting auto pairing, charging case, extra earpads, and the dual design for ear-buds or ear-hooks.





## ***Deep Bass Technology***

Experience vibrant soundscapes with deep bass, clear vocals, and balanced stereo sound that makes your favorite music come alive.

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Image: A man wearing the earbuds, with graphics indicating "REAL-ANC" and "DEEP-BASS," emphasizing the deep bass technology for vibrant soundscapes.





5.3  
Bluetooth

## ***Wire-Free Bluetooth®***

Enjoy true freedom with our Bluetooth® earbuds, delivering seamless connectivity without wires. Auto Pairing makes listening hassle-free.



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Image: A close-up of a circuit board featuring a "Bluetooth 5.3" chip, highlighting the wire-free Bluetooth connectivity and auto-pairing technology.

## **Setup Guide**

### **1. Initial Charging**

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the provided USB-C charging cable to the charging case and a compatible USB power source. The charging case has a 400mAh battery and requires approximately 3-4 hours for a full charge. The earbuds will charge automatically when placed in the case.

### **2. Detachable Hook Adjustment (2-in-1 Design)**

The SENTRY OSE Sport Hook Earbuds feature a 2-in-1 design, allowing you to use them with or without the sport hooks. To attach or detach the hooks, gently align the hook with the designated slot on the earbud and push or pull until it clicks into place. Ensure the hooks are securely fastened for active use.

### 3. Bluetooth Pairing

1. Ensure the earbuds are charged and removed from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "Sentry Earbuds" or "OSE-HOOKBK" in the list of available Bluetooth devices.
4. Select the earbuds to connect. Once connected, a voice prompt will confirm successful pairing.
5. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.



**Auto ON & Auto Off**

**Fast & Secure Connection**

**Device Recall**

## ***Easy Pairing Technology***

It is so simple to pair your phone or device to our earbuds and headphones. After the first pairing, your device will automatically connect!

*Over 60 Years of Excellence in Electronics*

Image: A smartphone displaying its Bluetooth settings, showing "Sentry Earbuds" as a connected device, illustrating the easy pairing process.

### Operating Instructions

The SENTRY OSE Sport Hook Earbuds feature intuitive button controls for easy management of your audio and calls.

### Button Controls



The earbuds are equipped with multi-function buttons. Refer to the diagram below for specific functions:



Image: A detailed diagram illustrating the button controls on the earbuds, including functions for Play & Pause, Answer Call, End Call, Skip Track, Previous Track, Volume Down, Built-in Mic, and Volume Up.

- **Play/Pause:** Single press the multi-function button on either earbud.
- **Answer Call:** Single press the multi-function button on either earbud during an incoming call.
- **End Call:** Single press the multi-function button on either earbud during an active call.
- **Reject Call:** Press and hold the multi-function button for 2 seconds during an incoming call.
- **Next Track:** Double press the multi-function button on the right earbud.
- **Previous Track:** Double press the multi-function button on the left earbud.
- **Volume Up:** Triple press the multi-function button on the right earbud.
- **Volume Down:** Triple press the multi-function button on the left earbud.
- **Activate Voice Assistant:** Press and hold the multi-function button for 2 seconds (e.g., Siri, Google Assistant).

### Active Noise Cancellation (ANC)



The earbuds feature Active Noise Cancellation to reduce ambient noise. To toggle ANC on/off, locate the dedicated ANC button (if present, or refer to the manual for specific gesture/button press). When ANC is active, you will experience a significant reduction in surrounding sounds, enhancing your listening experience.

### Awareness Mode

Some models may include an Awareness Mode (also known as Transparency Mode) which allows you to hear your surroundings while still enjoying your audio. This is useful for situations where you need to be aware of traffic or announcements. Refer to your specific earbud model's instructions for activating this feature, typically a long press or specific button combination.

### Maintenance

Proper maintenance ensures the longevity and optimal performance of your SENTRY OSE Sport Hook Earbuds.

- **Cleaning:** Regularly wipe the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners, alcohol, or chemical solvents. For eartips, they can be gently removed and cleaned with mild soap and water, then thoroughly dried before reattaching.
- **Storage:** When not in use, always store the earbuds in their charging case to protect them from dust, dirt, and physical damage. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the earbuds and charging case frequently. Charge them regularly, even if not in constant use.
- **Water Resistance:** These earbuds are **not water resistant**. Avoid exposure to water, sweat, and high humidity to prevent damage.

### Troubleshooting

If you encounter issues with your SENTRY OSE Sport Hook Earbuds, try the following troubleshooting steps:

Problem	Possible Solution
Earbuds not pairing/connecting.	<ul style="list-style-type: none"><li>◦ Ensure earbuds are charged and removed from the case.</li><li>◦ Turn off and on Bluetooth on your device.</li><li>◦ Forget "Sentry Earbuds" from your device's Bluetooth list and try pairing again.</li><li>◦ Ensure earbuds are within 30 feet of your device.</li><li>◦ Try pairing with a different device to rule out device-specific issues.</li></ul>
No sound or low volume.	<ul style="list-style-type: none"><li>◦ Check the volume level on both the earbuds and your connected device.</li><li>◦ Ensure earbuds are properly seated in your ears.</li><li>◦ Confirm the earbuds are connected to the correct audio output on your device.</li><li>◦ Clean any debris from the earbud speakers.</li></ul>

Problem	Possible Solution
Active Noise Cancellation (ANC) not working effectively.	<ul style="list-style-type: none"><li>◦ Ensure ANC is activated (refer to operating instructions).</li><li>◦ Check that the earbuds fit snugly in your ears to create a good seal. Try different eartip sizes.</li><li>◦ Ensure there is no obstruction to the ANC microphones.</li></ul>
Charging case not charging or earbuds not charging in case.	<ul style="list-style-type: none"><li>◦ Ensure the USB-C cable is securely connected to both the case and the power source.</li><li>◦ Try a different USB-C cable or power adapter.</li><li>◦ Clean the charging contacts on both the earbuds and inside the charging case.</li><li>◦ Ensure the earbuds are correctly seated in the charging case.</li></ul>
Earbuds frequently disconnect.	<ul style="list-style-type: none"><li>◦ Ensure you are within the 30-foot Bluetooth range.</li><li>◦ Avoid strong electromagnetic interference from other devices.</li><li>◦ Ensure your device's Bluetooth driver is up to date (for computers).</li></ul>

## Specifications

Feature	Detail
Model Name	OSE-HOOKBK
Noise Control	Active Noise Cancellation
Connectivity Technology	Wireless, Bluetooth
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.3
Bluetooth Range	30 Feet
Battery Life (Earbuds)	12 Hours
Charging Time (Case)	2 Hours
Carrying Case Battery Capacity	400 Milliamp Hours
Control Type	Button Control, Touch
Microphone	Built-in
Ear Placement	In Ear
Form Factor	In Ear
Style	2-in-1 Detachable Hook Earbuds
Material	Plastic

Feature	Detail
Color	Black
Item Weight	7.4 ounces
Water Resistance Level	Not Water Resistant
Frequency Response	20 Hz - 20,000 Hz
Impedance	32 Ohm
Manufacturer	SENTRY
UPC	080068078500

## Warranty and Support

Sentry Industries stands behind its products with a comprehensive warranty and dedicated customer support.

### 90-Day Guarantee

Experience worry-free shopping with Sentry Industries and our extensive 90-day warranty, applicable to all our products. We offer free replacement for up to 90 days for defective or damaged products. This guarantee ensures your satisfaction and confidence in our quality.

### Customer Support

Sentry Industries is an American company with over 60 years in business. We provide a customer support line operated out of our New York office to ensure you can get the help that you need when you need it. For assistance, please refer to the contact information provided on the product packaging or visit the official SENTRY website. You can also visit the [SENTRY Store on Amazon](#) for more information and product details.