

## Fixed Wall Mount

# Fixed Wall Mount for Hisense E7NQ Pro 55" 4K TV - Instruction Manual

Model: Fixed Wall Mount

### INTRODUCTION

This manual provides comprehensive instructions for the safe and proper installation, operation, and maintenance of your new Fixed Wall Mount. This mount is specifically designed for Hisense E7NQ Pro 55" 4K TVs. Please read this manual thoroughly before beginning installation and retain it for future reference.

### SAFETY INFORMATION

- **Weight Capacity:** Do not exceed the maximum weight capacity of 1000 kg (2200 lbs). This mount is designed for TVs up to 55 inches.
- **Structural Integrity:** Ensure the mounting surface (wall) can safely support the combined weight of the mount and the TV. Consult a qualified professional if unsure.
- **Tools:** Use appropriate tools for installation. Wear safety glasses and gloves.
- **Children:** Keep children away from the installation area. Small parts can be a choking hazard.
- **Electrical Wiring:** Before drilling, verify the absence of electrical wires or plumbing behind the wall.
- **Professional Installation:** If you are uncomfortable with the installation process, seek assistance from a professional installer.

### PACKAGE CONTENTS

Verify that all components are present and undamaged before installation. If any parts are missing or damaged, do not proceed with installation and contact customer support.

- Wall Plate (1)
- TV Brackets (2)
- Mounting Hardware Kit (screws, anchors, washers, spacers)
- Integrated Bubble Level (pre-attached or separate)



*Image 1: Overview of the fixed wall mount components. This image displays the main components of the fixed wall mount, including the rectangular wall plate with multiple mounting holes and the two vertical TV brackets that attach to the television.*

## SETUP AND INSTALLATION

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Follow these steps carefully to ensure a secure and proper installation of your wall mount.

1. **Determine Mounting Location:** Choose a suitable location on your wall, ensuring it is structurally sound and free from electrical wires or plumbing. Consider viewing height and angles.
2. **Mark Pilot Holes:** Hold the wall plate against the wall at the desired height. Use the integrated bubble level to ensure it is perfectly horizontal. Mark the pilot hole locations through the wall plate onto the wall.
3. **Drill Pilot Holes:** Using an appropriate drill bit for your wall type (wood stud, concrete, brick, drywall with anchors), drill pilot holes at the marked locations.
4. **Attach Wall Plate:** Secure the wall plate to the wall using the provided screws and anchors (if necessary). Ensure all screws are tightened firmly.
5. **Attach TV Brackets to TV:** Carefully place your Hisense E7NQ Pro 55" TV face down on a soft, clean surface. Align the TV brackets with the mounting holes on the back of your TV. Use the appropriate screws, washers, and spacers from the hardware kit to secure the brackets to the TV. Do not overtighten.
6. **Mount TV to Wall Plate:** With assistance, carefully lift the TV with the attached brackets. Hook the TV brackets onto the wall plate. Ensure both brackets are securely seated on the wall plate.
7. **Secure Safety Locks:** Engage the safety locks (usually located at the bottom of the TV brackets) to prevent accidental detachment of the TV from the wall plate.

## OPERATING

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Once installed, the fixed wall mount securely holds your TV in a stationary position. No adjustments are possible with a fixed mount. Ensure the safety locks are engaged at all times to maintain security.

## MAINTENANCE

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- **Cleaning:** Dust the mount periodically with a soft, dry cloth. Avoid abrasive cleaners or solvents.
- **Periodic Checks:** Annually, inspect all mounting screws and connections to ensure they remain tight and secure. Check for any signs of wear or damage.

- **Relocation:** If relocating the TV or mount, always remove the TV from the mount first, then detach the mount from the wall. Do not attempt to move the TV and mount as a single unit.

### TROUBLESHOOTING

- **TV Not Level:** If the TV appears uneven after installation, re-check the wall plate's levelness. If the wall plate is level, ensure the TV brackets are attached symmetrically and securely to the TV.
- **Mount Feels Loose:** Immediately remove the TV. Re-tighten all wall plate screws. If the issue persists, the wall structure may not be adequate, or the anchors may be improperly installed. Consult a professional.
- **Difficulty Attaching TV:** Ensure the TV brackets are correctly aligned with the wall plate hooks. Do not force the TV onto the mount.

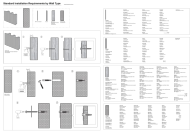
### SPECIFICATIONS

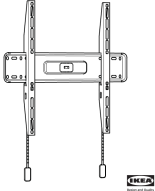


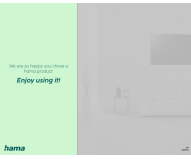

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|-------------------|-------------------------------------|
| Mounting Type     | Wall Mount                          |
| Movement Type     | Fixed                               |
| Maximum TV Size   | 55 inches (Hisense E7NQ Pro 55" 4K) |
| Weight Capacity   | Up to 1000 kg (2200 lbs)            |
| Profile from Wall | 1.2 inches (Ultra-thin design)      |
| Material          | High-quality, heavy-duty steel      |

### WARRANTY AND SUPPORT

This product comes with a **two-year warranty**. For warranty claims, technical support, or missing parts, please contact the seller directly through your purchase platform. Please have your purchase details and product model information ready when contacting support.

### Related Documents - Fixed Wall Mount

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|  | <p><a href="#">Hisense TV Wall Mount Installation Guide: Standard Requirements by Wall Type</a></p> <p>Hisense provides standard installation requirements for TV wall mount brackets, covering wood stud, drywall, concrete, and concrete block walls. Includes essential safety precautions and preparation steps for secure mounting.</p> |
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| <p><b>UPPLEVA</b></p>   | <p><a href="#">UPPLEVA TV Wall Bracket Installation Guide</a></p> <p>Detailed instructions for safely installing the IKEA UPPLEVA TV wall bracket. Learn how to mount your TV securely to the wall, including important safety information, parts list, and assembly steps.</p>   |
| <p><b>OK SERIES FIXED 19" RACK UPRIGHTS GUIDE</b></p>   | <p><a href="#">OK Series Fixed 19" Rack Uprights Installation Guide</a></p> <p>A comprehensive guide for the installation of OK Series Fixed 19" Rack Uprights, detailing the assembly of STR-T Horizontal Rails and STRK Fixed Uprights with clear instructions and part breakdowns.</p>   |
| <p><b>Dik Geurts</b></p>  <p>INSTALLATIONSWAARDIG<br/>INSTRUCTIONS FOR INSTALLATION<br/>INSTALLATIONSPROCEDURE<br/>INSTRUCTIONS OF INSTALLATION</p> <p>Model:<br/>Oval Fixed<br/>Bora Corner Fixed</p> <p>CE B5</p> | <p><a href="#">Dik Geurts Fixed Suspension Kit Installation Guide for Odin, Oval, and Bora Corner Models</a></p> <p>Comprehensive installation manual for Dik Geurts suspension kits, detailing steps for Odin Fixed, Oval Fixed, and Bora Corner Fixed models with component specifications and diagrams described textually.</p>  |
|  <p>See you and enjoy your TV in a new way.<br/>Enjoy using it!</p> <p>hama</p>   | <p><a href="#">Hama TV Wall Bracket 00220854 - Swivel, Inclined, Long Arm Installation Guide</a></p> <p>Comprehensive installation guide for the Hama TV Wall Bracket model 00220854. Learn how to safely mount your TV with this swivel and inclinable long arm bracket, supporting up to 50 kg. Includes required tools, parts list, and step-by-step instructions.</p> |
| <p><b>DK</b> Monteringsvejledning<br/><b>UK</b> Mounting Instructions<br/><b>D</b> Montageanleitung<br/><b>FIN</b> Asennusohje<br/><b>E</b> Hinnastus- ja montaausjuhend<br/><b>S</b> Montagemonteerjuhend</p>    | <p><a href="#">WAX Pole and Wall Bracket Mounting Instructions</a></p> <p>Comprehensive mounting instructions for the WAX pole and wall bracket, detailing dimensions, hole patterns, torque specifications, and weight limits for secure installation.</p>   |