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› [BESTHERM ALBA 1000W Ceramic Dry Inertia Electric Radiator User Manual](#)

Bestherm ALBA 1000W

BESTHERM ALBA 1000W Ceramic Dry Inertia Electric Radiator

Model: ALBA 1000W

1. INTRODUCTION

Thank you for choosing the BESTHERM ALBA 1000W Ceramic Dry Inertia Electric Radiator. This manual provides essential information for the safe and efficient use of your new heating appliance. Please read it thoroughly before installation and operation, and keep it for future reference.

The ALBA 1000W radiator features a ceramic heating core and dry inertia technology, ensuring gentle and continuous heat diffusion even after it's switched off. It offers intuitive programming with 3 pre-recorded weekly programs and 1 customizable program, accessible via an LCD touch screen and a 6-order pilot wire. Enhanced safety features include a window open detector, child safety lock, and overheat protection for reliable daily use. Compact and powerful, this 1000W model is ideal for heating areas up to approximately 10 m², boasts a durable steel design, and includes all necessary fixings for installation. It comes with a 2-year warranty and French-based after-sales service.



Image 1.1: The BESTHERM ALBA 1000W radiator, emphasizing its ceramic heating core and 2-year warranty.

2. SAFETY INSTRUCTIONS

- Read all instructions before using this appliance.

- Do not cover the radiator. Covering the radiator can cause overheating.
- Do not use this radiator in the immediate vicinity of a bath, shower, or swimming pool.
- Do not insert any objects into the ventilation openings.
- Keep children and pets away from the appliance when it is in operation.
- Ensure the power supply voltage matches the rating label on the appliance.
- Always unplug the radiator before cleaning or maintenance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

3. PACKAGE CONTENTS

Please check the box for the following items:

- BESTHERM ALBA 1000W Electric Radiator
- Wall Mounting Kit (brackets, screws, wall plugs)
- User Manual

If any items are missing or damaged, please contact customer support immediately.

4. PRODUCT OVERVIEW

The BESTHERM ALBA 1000W radiator is designed for efficient and comfortable heating. Familiarize yourself with its main components:

- **Heating Element:** Ceramic dry inertia core for consistent heat.
- **Control Panel:** LCD touch screen for temperature and program settings.
- **Air Vents:** Located at the top and bottom for heat circulation.
- **Power Cable:** For electrical connection.
- **Mounting Points:** On the rear for wall installation.

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ALBA
1000W

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CÉRAMIQUE !

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2 ANS

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Image 4.1: Front view of the BESTHERM ALBA 1000W Electric Radiator, showing its sleek design.

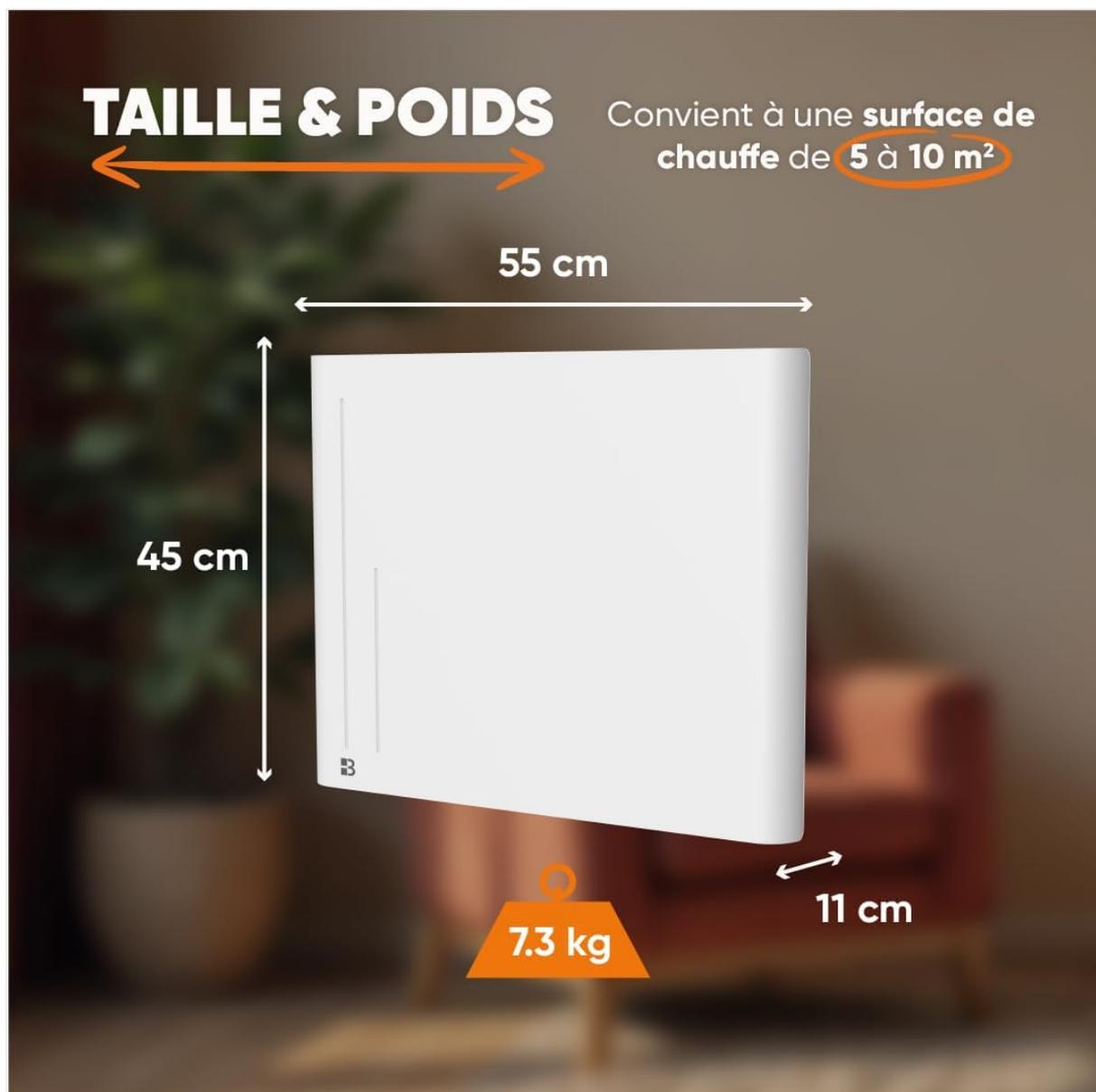


Image 4.2: Side view of the BESTHERM ALBA 1000W Electric Radiator, illustrating its slim profile.

5. SETUP

5.1 Choosing a Location

Select a suitable wall location, ensuring sufficient clearance around the radiator for proper heat circulation. The 1000W model is ideal for rooms up to approximately 10 square meters. Avoid placing it directly under electrical outlets or near flammable materials.



Image 5.1: Dimensions of the BESTHERM ALBA 1000W Radiator (55 cm width, 45 cm height, 11 cm depth) and its weight (7.3 kg), suitable for heating 5 to 10 m².

5.2 Wall Mounting

1. Carefully unpack the radiator and the mounting kit.
2. Using the provided template (if included) or by measuring the mounting points on the back of the radiator, mark the drilling positions on the wall.
3. Drill holes at the marked positions and insert the wall plugs.
4. Attach the mounting brackets to the wall using the screws provided, ensuring they are level and secure.
5. Carefully lift the radiator and hook it onto the wall brackets. Ensure it is securely seated.

NOTRE SAV FRANÇAIS

Notre service après-vente est basé en France, rapide et efficace pour garantir votre satisfaction.



BV Cert. 22547021
service client



FAQ en ligne
sur notre **site internet**
www.bestherm.fr/pages/faq



Assistance téléphonique
03 20 47 05 37



Assistance par mail
sav@hom-y.fr

Image 5.2: The BESTHERM ALBA 1000W Radiator securely mounted on a wall, ready for use.

5.3 Electrical Connection

Connect the radiator to a suitable electrical outlet. Ensure the outlet is properly grounded and can handle the 1000W power consumption. If connecting to a pilot wire system, consult a qualified electrician for proper installation.

6. OPERATING INSTRUCTIONS

6.1 Powering On/Off

Plug the radiator into a power outlet. The LCD touch screen will illuminate. To turn the radiator on or off, press the power button on the control panel.

6.2 Setting the Temperature

Use the '+' and '-' buttons on the touch screen to adjust the desired room temperature. The set temperature will be displayed on the screen.

6.3 Programming Modes

The radiator offers flexible programming options:

- **Pre-recorded Weekly Programs:** Select from 3 pre-set weekly schedules designed for common heating needs. Refer to the on-screen menu for details on each program.
- **Customizable Program:** Create your own heating schedule for each day of the week, setting specific temperatures for different time slots. Follow the on-screen prompts to configure your personalized program.
- **Pilot Wire (Fil Pilote 6 ordres):** If connected to a central pilot wire system, the radiator can receive 6-order commands (Comfort, Eco, Frost Protection, Off, etc.) from your central controller.

6.4 Special Features

- **Window Open Detector:** The radiator automatically detects if a window is open and temporarily reduces heating to save energy. Heating resumes once the window is closed.
- **Child Safety Lock:** Activate the child safety lock via the control panel settings to prevent accidental changes to settings.
- **Overheat Protection:** The radiator is equipped with an internal safety device that automatically switches off the heating element in case of overheating. If this occurs, unplug the radiator, allow it to cool, and check for any obstructions before restarting.

7. MAINTENANCE

7.1 Cleaning

Always unplug the radiator from the power outlet before cleaning.

- Wipe the exterior surfaces with a soft, damp cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- Ensure no water enters the internal components.
- Allow the radiator to dry completely before plugging it back in.

7.2 Storage

If storing the radiator for an extended period, ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging, to protect it from dust and damage.

8. TROUBLESHOOTING

If you encounter any issues with your BESTHERM ALBA radiator, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Radiator does not turn on.	No power supply; Power button not pressed; Overheat protection activated.	Check power outlet and plug; Press the power button; Unplug, allow to cool, then restart.
Radiator is not heating.	Temperature setting too low; Program mode active; Window open detector activated.	Increase desired temperature; Check active program; Close windows/doors.
Display is not working.	No power; Faulty display.	Check power supply; Contact customer support if power is present.

Problem	Possible Cause	Solution
Radiator makes unusual noises.	Expansion/contraction of materials (normal); Loose components.	Minor clicking is normal. If loud or persistent, unplug and contact support.

If the problem persists after trying these solutions, please contact BESTHERM customer support.

9. SPECIFICATIONS

Feature	Specification
Brand	Bestherm
Model	ALBA 1000W
Color	White
Product Dimensions (L x W x H)	11 x 55 x 45 cm
Item Weight	7.3 Kilograms
Voltage	230 Volts (AC)
Heat Output	1000 Watts
Number of Speeds	6
Special Features	Dry inertia technology, Automatic window opening detection
Power Source	Corded Electric
Indoor/Outdoor Use	Indoor
Room Type	Bathroom (suitable for various indoor rooms)

10. WARRANTY AND SUPPORT

10.1 Warranty Information

The BESTHERM ALBA 1000W Electric Radiator comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and ensures the proper functioning of the appliance under normal use. Please retain your proof of purchase for warranty claims.

10.2 Customer Support

Our after-sales service is based in France, ensuring quick and efficient support to guarantee your satisfaction. For any questions, technical assistance, or warranty claims, please contact us through the following channels:

- **Online FAQ:** Visit our website for frequently asked questions and troubleshooting guides: www.bestherm.fr/pages/faq
- **Telephone Assistance:** Call us at 03 20 47 05 37
- **Email Assistance:** Send your inquiries to sav@hom-y.fr



Image 10.1: BESTHERM's French-based after-sales service details, including online FAQ, phone, and email support.