

Away 100635LGRNV1

Away Medium Checked Luggage Instruction Manual

Brand: Away | Model: 100635LGRNV1

INTRODUCTION

Thank you for choosing the Away Medium Checked Luggage. This manual provides essential information for the setup, operation, maintenance, and care of your new suitcase. Designed for durability and ease of travel, your luggage features a lightweight hard shell, smooth-gliding spinner wheels, and smart internal organization to enhance your travel experience.

KEY FEATURES

- **Durable Polycarbonate Shell:** Constructed from 100% polycarbonate for a lightweight yet robust exterior.
- **360° Spinner Wheels:** Four double spinner wheels provide effortless maneuverability in any direction.
- **Telescopic Handle:** A quick-release trolley handle with two adjustable height settings for comfortable navigation.
- **Underside Grab Handle:** For easy lifting and handling, especially from baggage carousels.
- **Patented Compression System:** Internal compression pad and straps help maximize packing space and keep contents secure.
- **Integrated TSA Lock:** A built-in combination lock approved by the Transportation Security Administration for secure travel.
- **Interior Organization:** Includes various pockets and a removable laundry bag for efficient packing.



Image: Front view of the Away Medium Checked Luggage in Sea Green, highlighting its sleek design and durable shell.

The Medium

Pack for 1-2 weeks



Image: Overview of the Away Medium Checked Luggage with callouts for key features such as the TSA-approved combination lock, durable lightweight shell, 360° smooth-gliding wheels, patented interior compression pad system, and underside grab handle.

SETUP AND FIRST USE

Setting Your TSA Combination Lock

1. Ensure the lock is set to the factory default code (0-0-0).
2. Locate the small reset button (often recessed) next to the number dials. Use a pen or pointed object to press and hold this button.
3. While holding the reset button, set your desired 3-digit combination by turning the dials.
4. Release the reset button. Your new combination is now set. Test it by scrambling the numbers and then entering your new code to open the lock.

Telescopic Handle Operation

To extend the handle, press the button located on the top of the handle and pull upwards. Release the button at your desired height setting. To retract, press the button and push the handle downwards until it is fully recessed.



Image: A close-up view of the integrated TSA combination lock and the durable zipper pulls on the Away Medium Checked Luggage.

OPERATING AND PACKING

Maximizing Space with the Compression System

Your Away luggage features a patented internal compression pad system. Place your clothing and other soft items on one side of the suitcase. Lay the compression pad over your packed items and use the adjustable straps to tighten and compress your belongings, creating more space and preventing shifting during transit.

Utilizing Interior Pockets and Laundry Bag

The interior includes various zippered mesh pockets for organizing smaller items, accessories, or toiletries. A removable laundry bag is also provided to keep dirty clothes separate from clean items, maintaining freshness throughout your trip.



Image: An open view of the Away Medium Checked Luggage interior, showcasing the patented compression pad system with adjustable straps and various mesh pockets for organized packing.

MAINTENANCE AND CARE

Cleaning the Polycarbonate Shell

To clean the exterior shell, wipe it down with a soft cloth and mild soap and water. For scuffs and marks, a magic eraser or similar cleaning sponge can be effective. Always test any cleaning product on an inconspicuous area first.

Wheel and Zipper Maintenance

Keep the spinner wheels free of debris for optimal performance. Periodically check zippers for any obstructions and ensure they operate smoothly. Avoid overpacking to prevent undue stress on zippers.

TROUBLESHOOTING

- **Stuck Handle:** If the telescopic handle is difficult to extend or retract, ensure no items are obstructing its mechanism inside the lining.
- **Stiff Wheels:** Clean any hair, lint, or debris from around the wheel axles. If wheels remain stiff, contact

customer support.

- **Lock Issues:** If your TSA lock is not opening with your set combination, double-check that you are entering the correct code. If issues persist, refer to the lock's specific reset instructions or contact support.

SPECIFICATIONS

Attribute	Detail
Product Dimensions	18.5"L x 11"W x 26"H (including wheels)
Item Weight	10.4 pounds
Shell Material	100% Polycarbonate
Wheel Type	360° Spinner Wheels
Lock Type	TSA-Accepted Combination Lock
Model Number	100635LGRNV1

WARRANTY AND SUPPORT

Your Away Medium Checked Luggage is backed by a **Limited Lifetime Warranty**. This warranty covers any damage to the shell, wheels, handles, zippers, and many other functional elements of your luggage. For warranty claims or support, please contact Away customer service directly.

Important Note Regarding Purchases from Resellers:

Please be aware that if this product was purchased from an unauthorized reseller, such as through Amazon.com, the manufacturer (Away) may not honor the Limited Lifetime Warranty. In such cases, warranty claims or product defect issues may need to be handled directly with the reseller. It is recommended to verify warranty terms with your point of purchase.