NUU N20

NUU N20 Basic Cell Phone Instruction Manual

Model: N20

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your NUU N20 Basic Cell Phone. Please read through these instructions carefully to ensure optimal performance and longevity of your device.

Image: Front view of the NUU N20 Basic Cell Phone in purple, showcasing its display and sleek design.

WHAT'S IN THE BOX

Your NUU N20 package includes the following items:

- NUU N20 Basic Cell Phone
- Power Adapter
- USB-C Cable
- SIM Ejector Tool
- TPU Case
- Screen Protector (pre-applied or included)

What's in the box

Image: A visual representation of the NUU N20 phone and its included accessories: SIM tool, power adapter, TPU case, and data cable.

SETUP

1. **Insert SIM Card:** Use the provided SIM ejector tool to open the SIM tray. Insert your Nano SIM card(s) and an optional microSD card (sold separately) into the tray. Ensure the tray is securely closed.

2. **Power On:** Press and hold the power button on the side of the device until the NUU logo appears.

3. **Initial Configuration:** Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.

4. **Data Transfer (Optional):** If transferring data from an old device, follow the instructions provided by the Android setup wizard.

Your browser does not support the video tag.

Video: An official NUU Mobile video demonstrating the NUU N20 screen and initial setup process.

OPERATING THE DEVICE

Display

The NUU N20 features a 6.6-inch HD+ display with a 90Hz refresh rate for smooth visuals and responsive interaction.

Performance

Powered by an Octa-Core UNISOC T606 1.6GHz processor and featuring 12GB (6GB RAM + 6GB virtual RAM), the device delivers smooth performance for everyday tasks and multitasking.

Storage

The phone comes with 128GB of internal storage, expandable by up to 128GB via a microSD card (sold separately).

Cameras

Capture moments with the versatile camera system:

- **Rear Camera:** 16MP main camera + 8MP wide-angle camera with LED flash.
- **Front Camera:** 5MP selfie camera.
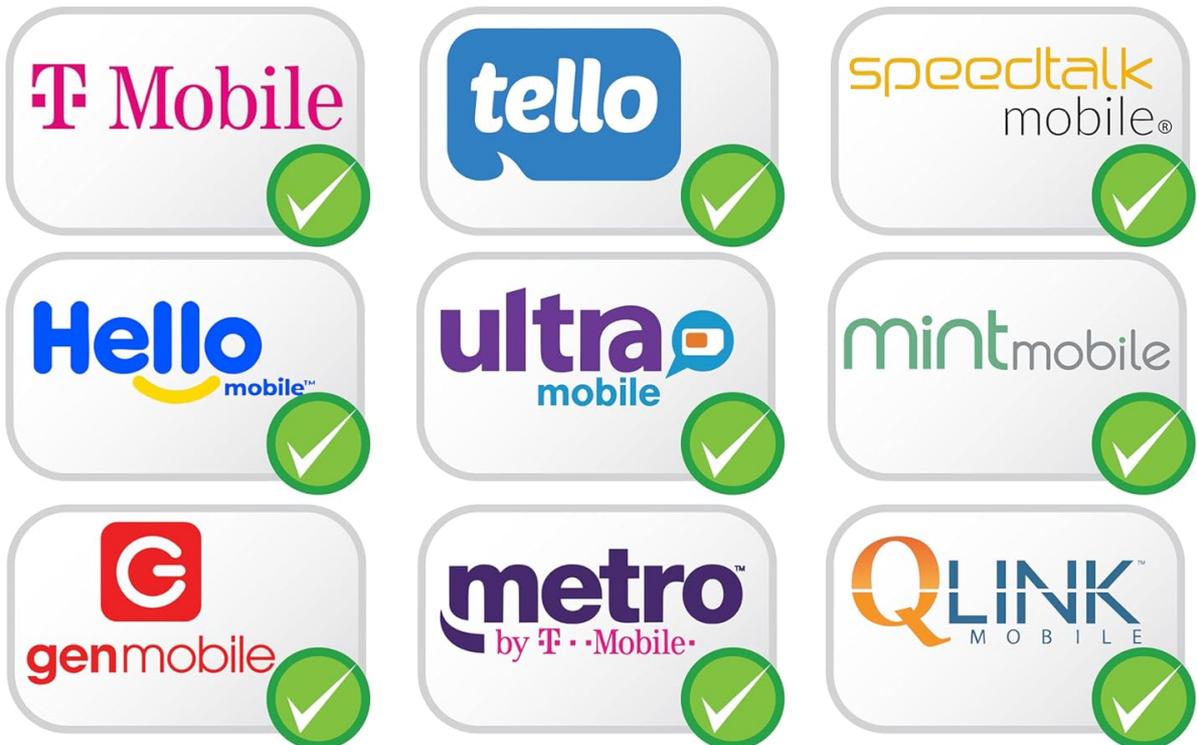

Be the Star of Your Story

Parental Controls

The NUU N20 supports major parental control applications such as Google Family Link, Bark, Qustodio, and Norton Family, allowing for effortless monitoring and management of device usage.

Connectivity

This unlocked device supports Dual SIM (Nano SIM card) and is compatible with a wide range of 4G carriers including T-Mobile, Mint Mobile, Metro by T-Mobile, Q Link Wireless, ULTRA Mobile, Google Fi, Hello Mobile, Tello Mobile, Lycamobile, Patriot Mobile, Republic Wireless, Simple Mobile, StandUp Wireless, SpeedTalk, and Telcel America. It is not compatible with Verizon, AT&T, Cricket, Boost Mobile, Tracfone, Pulse Cellular, Union Wireless, Spectrum, or any CDMA carriers.

U.S. CARRIER COMPATIBILITY

T Mobile ✓ **tello** ✓ **speedtalk mobile®** ✓

Hello mobile™ ✓ **ultra mobile** ✓ **mintmobile** ✓

genmobile ✓ **metro by T··Mobile·** ✓ **QLINK MOBILE™** ✓

Does Not Works With

verizon✓ ✗ **at&t** ✗ **cricket wireless** ✗

May not work with other carriers outside the U.S.

Operating System

The NUU N20 runs on a clean, bloatware-free Android 15, providing a seamless user experience.

Image: The NUU N20 phone screen showing the Android 15 operating system interface.

SPECIFICATIONS

Feature	Detail
Model Name	N20
Operating System	Android 15
Screen Size	6.6 Inches
Resolution	720 x 1612
Refresh Rate	90Hz
Processor	Octa-Core UNISOC T606 1.6GHz
RAM	6GB (expandable to 12GB virtual RAM)
Internal Storage	128GB (expandable via microSD)

Rear Camera	16MP + 8MP Wide-Angle with LED flash
Front Camera	5MP
Battery Capacity	5000 Milliamp Hours
Phone Talk Time	25 Hours
Dimensions	0.35 x 2.97 x 6.48 inches
Item Weight	7.7 ounces (218 Grams)
Wireless Carrier	Unlocked
Cellular Technology	4G

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Video: An official NUU Mobile video detailing the N20's specifications.

TROUBLESHOOTING

If you encounter any issues with your NUU N20, please try the following common troubleshooting steps:

- **Restart Device:** A simple restart can often resolve minor software glitches.
- **Check Connectivity:** Ensure Wi-Fi or mobile data is enabled and working correctly.
- **Software Updates:** Verify that your device's operating system is up to date. Go to Settings > System > System update.
- **Clear Cache:** For app-specific issues, try clearing the app's cache (Settings > Apps > [App Name] > Storage & cache > Clear cache).
- **Factory Reset (Last Resort):** If problems persist, you may need to perform a factory reset (Settings > System > Reset options > Erase all data). **Warning: This will erase all data on your device. Back up important information first.**

MAINTENANCE

To keep your NUU N20 in optimal condition:

- **Keep Clean:** Regularly wipe the screen and body with a soft, dry cloth. Avoid harsh chemicals.
- **Protect from Damage:** Use the included TPU case and screen protector to guard against drops and scratches.
- **Avoid Extreme Temperatures:** Do not expose the device to very high or low temperatures.
- **Battery Care:** Avoid completely draining the battery frequently. Charge your device regularly.

WARRANTY AND SUPPORT

The NUU N20 comes with a one-year U.S. manufacturer warranty. For live customer support, product registration, or any questions, please contact NUU Mobile via their website nuumobile.com or refer to the QR codes in your packaging for live chat and registration.