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> [nwm DOTS Wireless On-Ear Speakers User Manual \(Model MBE002KA\)](#)

nwm MBE002KA

nwm DOTS Wireless On-Ear Speakers User Manual

MODEL: MBE002KA

Introduction

Thank you for choosing nwm DOTS Wireless On-Ear Speakers. These open-ear earphones are designed to provide a unique audio experience with advanced sound leakage suppression (PSZ Technology) and clear microphone function (Magic Focus Voice). This manual provides essential information for setting up, operating, and maintaining your device. Please read it thoroughly before use.

Safety Information

- Do not expose the device to extreme temperatures, humidity, or liquids.
- Avoid dropping or subjecting the device to strong impacts.
- Do not attempt to disassemble or modify the device. This will void the warranty.
- Keep out of reach of children and pets.
- Use only the provided charging cable or a certified equivalent.
- Prolonged listening at high volumes may cause hearing damage.

Package Contents

Verify that all items are present in your package:

- nwm DOTS Wireless On-Ear Speakers (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual



Image: nwm DOTS earbuds inside their charging case.

Product Overview

The nwm DOTS feature an open-ear design, allowing you to remain aware of your surroundings while enjoying audio. They incorporate two key technologies:

- **PSZ Technology:** Suppresses sound leakage, ensuring your audio remains private.
- **Magic Focus Voice:** Optimizes microphone performance to clearly capture your voice while minimizing background noise during calls.

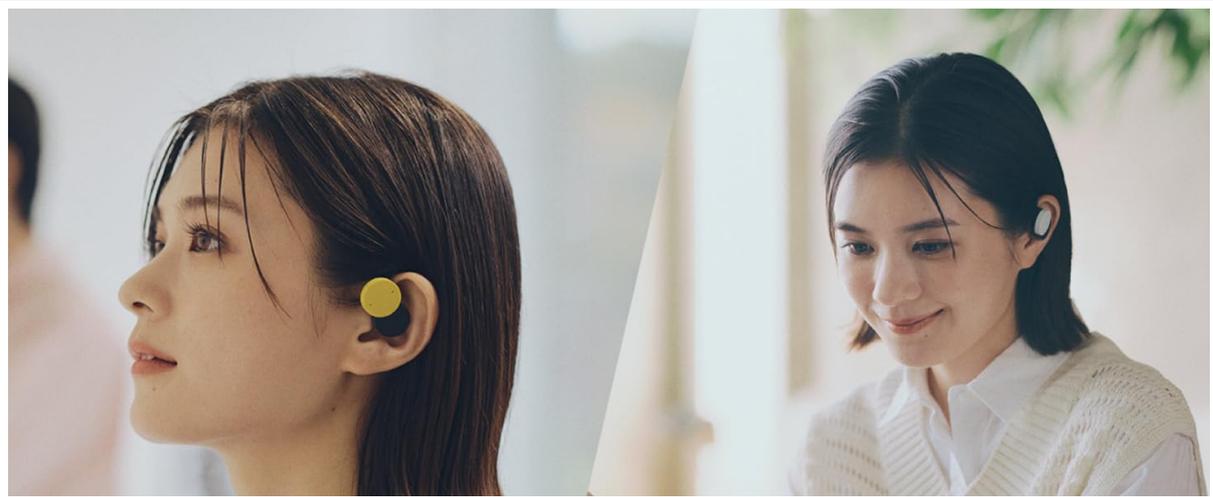


Image: Overview of nwm DOTS features, including PSZ technology, Magic Focus Voice, IP54 rating, and extended playback time.



Image: Diagram illustrating how PSZ Technology minimizes sound leakage from the open-ear design.



Image: Diagram showing how Magic Focus Voice isolates and captures the user's voice for clear communication.

Video: An overview of the nwm DOTS Wireless On-Ear Speakers, demonstrating their design and features.

Setup

1. Charging

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated; magnetic contacts will hold them in place.
2. Connect the USB charging cable to the charging port on the case and to a power source (e.g., computer USB port, wall adapter).
3. The indicator lights on the case will show the charging status. Once fully charged, the lights will indicate completion or turn off.

A full charge provides up to 8 hours of playback for the earbuds, and the charging case extends total playback time to approximately 32 hours.



Image: Close-up of the nwm DOTS charging case.

2. Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on. Alternatively, press and hold the touch surface on each earbud for a few seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically

power off. Alternatively, press and hold the touch surface on each earbud for several seconds until the indicator light turns off.

3. Bluetooth Pairing

1. Ensure the earbuds are charged and powered on.
2. Open the charging case. The earbuds will enter pairing mode, indicated by a flashing LED light.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for available devices.
4. Select "nwm DOTS" from the list of found devices.
5. Once connected, the earbud indicator light will stop flashing, and you will hear an audible confirmation.

The nwm DOTS support multipoint pairing, allowing connection to two devices simultaneously. To switch between devices, pause audio on one and start playback on the other.

4. Wearing the Earbuds

The nwm DOTS are designed to rest comfortably on your ear, not inside the ear canal.

1. Gently hook the earbud over the top of your ear.
2. Position the speaker part of the earbud so it rests just outside your ear canal.
3. Adjust for a secure and comfortable fit. The lightweight design ensures comfort during extended use.

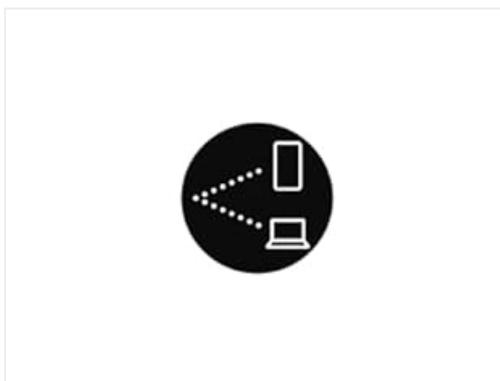


Image: A person wearing an nwm DOTS earbud, demonstrating the correct placement on the ear.

Operating Instructions

Basic Controls (Touch Surface)

The colored section of each earbud functions as a touch-sensitive control surface.

- **Play/Pause:** Single tap on either earbud.
- **Volume Up:** Tap once and hold the **right** earbud.
- **Volume Down:** Tap once and hold the **left** earbud.
- **Next Track:** Double tap the right earbud.
- **Previous Track:** Double tap the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call or active call.
- **Reject Call:** Press and hold either earbud during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.

App Control

For enhanced control and customization, download the dedicated nwm companion app from your device's app store. The app allows for:

- Equalizer adjustments
- Firmware updates
- Customizing touch controls
- Checking battery status

Maintenance

Cleaning

Regular cleaning helps maintain optimal performance and hygiene.

- Wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.
- Avoid getting moisture into any openings.

Storage

When not in use, store the earbuds in their charging case to protect them and ensure they remain charged.

- Store in a cool, dry place away from direct sunlight.
- Avoid storing in areas with extreme temperatures or high humidity.

Troubleshooting

Problem	Possible Solution
Earbuds do not power on.	Ensure earbuds and charging case are fully charged.
Cannot pair with device.	Ensure Bluetooth is enabled on your device. Place earbuds in pairing mode. Forget "nwm DOTS" from your device's Bluetooth list and try pairing again.
No sound or low volume.	Check volume levels on both earbuds and your connected device. Ensure earbuds are properly positioned on your ears.
Sound cuts out or disconnects.	Ensure you are within Bluetooth range (typically 10 meters/33 feet) of your device. Avoid obstacles that may interfere with the signal.
Microphone not working.	Ensure the earbuds are selected as the audio input device on your connected device. Check for any obstructions near the microphone.

Specifications

Feature	Detail
Model Name	MBE002KA
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	Open Ear
Battery Life (Earbuds)	Up to 8 Hours

Feature	Detail
Total Battery Life (with Case)	Up to 32 Hours
Charging Time	Approximately 1.5 - 2 hours (earbuds and case)
Weight (per earbud)	Approx. 0.3 oz (8.1g)
Water Resistance Level	IP54 (Dust and Water Resistant)
Control Type	Touch Control, App Control
Compatible Devices	Smartphones, Laptops, Tablets, Desktops, Smart TVs, Smart Speakers
Manufacturer	NTT sonority
Product Dimensions	3.49 x 2.05 x 1.17 inches

Warranty and Support

nwm DOTS Wireless On-Ear Speakers come with a standard manufacturer's warranty. For detailed warranty information, product support, or service inquiries, please refer to the warranty card included in your package or visit the official nwm support website.

Online Support: For the latest FAQs, troubleshooting guides, and contact information, please visit the nwm official website.