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Swiss Madison SM-ST030

Swiss Madison Hugo Power Flush Tankless Toilet (Model SM-ST030) Instruction Manual

Glossy White, 12-inch Rough-in, 1.1 GPF, Non-Electric, ADA Compliant

1. INTRODUCTION

This manual provides essential information for the proper installation, operation, and maintenance of your Swiss Madison Hugo Power Flush Tankless Toilet, Model SM-ST030. Please read these instructions thoroughly before beginning installation or use to ensure safe and efficient operation. Retain this manual for future reference.

The Swiss Madison Hugo toilet features a robust design with an integrated tank and pressure-assist flushing system, offering a powerful and consistent flush. Its non-electric operation simplifies installation, and the comfort height design meets ADA compliance standards.

2. SAFETY INFORMATION

- Always turn off the water supply to the toilet before performing any installation, maintenance, or repair.
- Wear appropriate personal protective equipment, such as gloves and eye protection, during installation and maintenance.
- The toilet is heavy. Use proper lifting techniques or seek assistance to prevent injury during handling and installation.
- Ensure all plumbing connections are secure and leak-free to prevent water damage.
- Do not use abrasive cleaners or harsh chemicals on the ceramic surface, as this may damage the finish.
- This toilet is designed for residential use. Consult local codes for commercial applications.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Swiss Madison Hugo Power Flush Tankless Toilet (SM-ST030)
- Soft-close toilet seat
- Installation hardware (bolts, washers, wax ring)

- Instruction Manual (this document)

4. SETUP AND INSTALLATION

Professional plumbing installation is recommended for optimal performance and to ensure compliance with local codes.

4.1 Pre-Installation Checks

- Ensure your rough-in measurement is 12 inches from the finished wall to the center of the flange bolts.
- Confirm the water supply line is accessible and compatible.
- Inspect the toilet for any damage prior to installation.

4.2 Installation Steps

1. **Prepare the Area:** Turn off the water supply and remove the old toilet if applicable. Clean the flange area thoroughly.
2. **Install Flange Bolts:** Secure the flange bolts to the floor flange.
3. **Apply Wax Ring:** Place the wax ring evenly around the discharge opening on the bottom of the toilet.
4. **Position the Toilet:** Carefully lower the toilet onto the flange bolts, ensuring the wax ring creates a seal. Press down firmly and evenly.
5. **Secure the Toilet:** Install washers and nuts onto the flange bolts. Tighten nuts alternately until the toilet is secure, but do not overtighten to avoid cracking the ceramic.
6. **Connect Water Supply:** Connect the water supply line to the toilet's fill valve. Hand-tighten, then use a wrench for a quarter turn. Do not overtighten.
7. **Install Toilet Seat:** Attach the soft-close toilet seat according to the included seat instructions.
8. **Test for Leaks:** Turn on the water supply slowly and check for any leaks around the base and water connection.



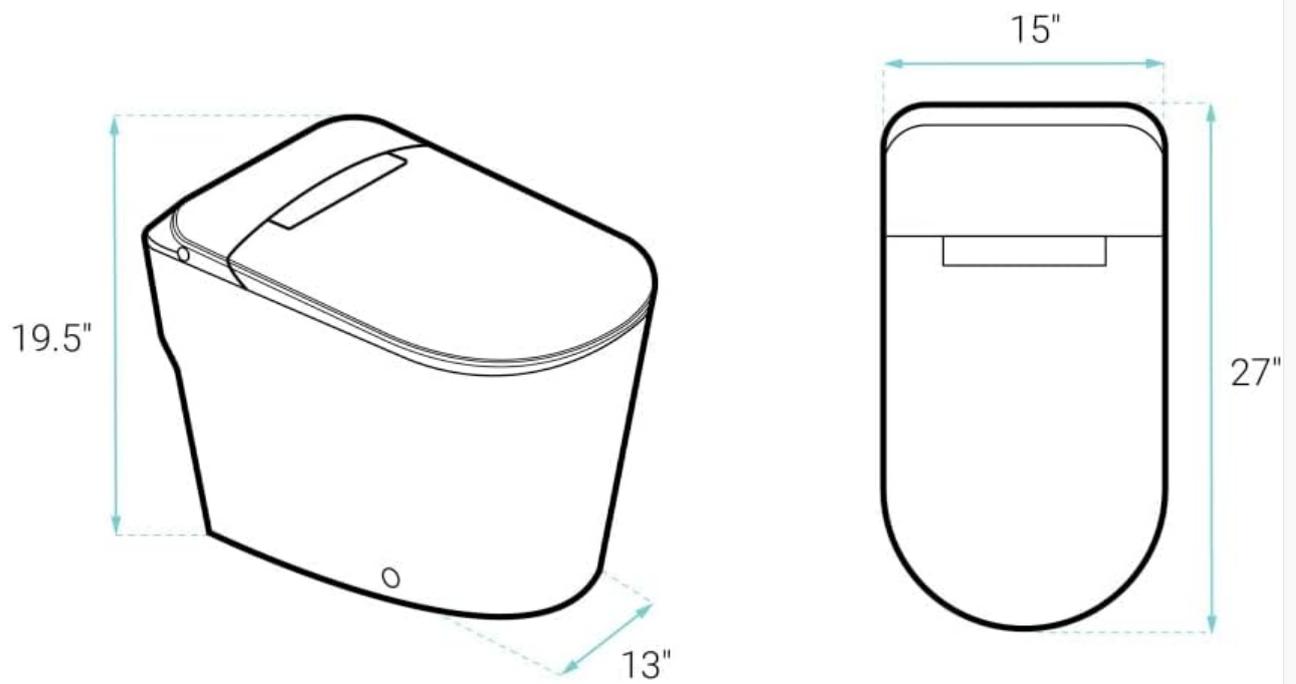
Non-Electric



Comfort Height



Figure 1: Internal mechanism and comfort height illustration. This toilet operates without electricity, utilizing a pressure-assist system for flushing. Its comfort height design provides easier use for various individuals.



SM-ST030

Figure 2: Hugo Toilet Dimensions. The diagram provides key measurements for installation planning, including height, depth, and width.

5. OPERATING INSTRUCTIONS

The Swiss Madison Hugo toilet is designed for straightforward operation.

5.1 Flushing

This model features a powerful **Power Flush** system, also known as a **Single Vortex Flush**, which uses 1.1 Gallons Per Flush (GPF) for efficient waste removal. To flush, simply press the flush button located on the top of the toilet. The integrated tank with pressure assist ensures a consistent and strong flush every time.



Figure 3: Single Vortex Flush and Skirted Trapway. The toilet's design promotes a powerful, efficient flush and features a smooth, easy-to-clean exterior.

5.2 Soft-Close Seat

The included toilet seat features a soft-close mechanism. This prevents the seat and lid from slamming, reducing noise and potential damage. To close, gently push the seat or lid downwards, and it will lower slowly and quietly on its own.



Figure 4: Soft-Close Seat Feature. The toilet seat is designed to close gently and quietly, enhancing user comfort and product longevity.

6. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your toilet.

6.1 Cleaning the Ceramic Surface

- The toilet is made from durable, non-porous, scratch-resistant ceramic.
- Use a soft cloth or sponge with mild soap and water for routine cleaning.
- For tougher stains, use a non-abrasive toilet bowl cleaner. Follow the cleaner's instructions and rinse thoroughly.
- Avoid using abrasive pads, harsh chemicals, or cleaners containing bleach, as these can damage the ceramic finish.
- The fully glazed and skirted trapway design simplifies cleaning of the exterior.

6.2 Hard Water Resistance

The Hugo toilet has been tested to resist the buildup of calcium and minerals commonly found in hard water, contributing to its long-lasting performance. However, regular cleaning is still recommended to prevent excessive mineral deposits.

6.3 Internal Components

Periodically inspect the internal components of the integrated tank for any signs of wear or damage. If replacement parts are needed, contact Swiss Madison customer support or a qualified plumber.

7. TROUBLESHOOTING

Refer to the following table for common issues and their potential solutions.

Problem	Possible Cause	Solution
Weak or Incomplete Flush	Low water pressure; partial clog in trapway; flush mechanism issue.	Check water supply valve is fully open. Clear any visible obstructions. Consult a plumber if the issue persists.
Toilet Leaks at Base	Loose flange bolts; damaged wax ring; cracked ceramic.	Tighten flange bolts (do not overtighten). Replace wax ring. If ceramic is cracked, the toilet may need replacement.
Toilet Constantly Runs	Faulty fill valve or flush valve seal.	Inspect and adjust or replace the fill valve. Check and clean or replace the flush valve seal.
Slow Filling Tank	Partially closed water supply valve; clogged fill valve.	Ensure water supply valve is fully open. Clean or replace the fill valve.

8. SPECIFICATIONS

Detailed specifications for the Swiss Madison Hugo Power Flush Tankless Toilet (Model SM-ST030):

Feature	Specification
Model Number	SM-ST030
Color	Glossy White
Product Dimensions (D x W x H)	27" x 15.5" x 19.5"
Material	Ceramic
Item Weight	88 Pounds
Installation Type	Floor Mounted
Shape	Oval (Elongated Bowl)
Rough-in Size	12 Inches
Flush Type	Power Flush / Single Vortex Flush
Gallons Per Flush (GPF)	1.1 GPF

Feature	Specification
ADA Compliant	Yes (Comfort Height)
Integrated Tank	Yes, with pressure assist
Non-Electric	Yes
UPC	810082339574

9. WARRANTY INFORMATION

For detailed warranty information regarding your Swiss Madison Hugo Power Flush Tankless Toilet, please refer to the official Swiss Madison website or contact their customer service directly. Warranty terms and conditions may vary and typically cover manufacturing defects for a specified period from the date of purchase.

10. CUSTOMER SUPPORT

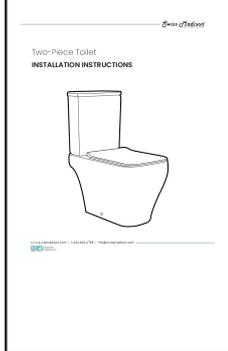
If you have any questions, require technical assistance, or need to order replacement parts, please contact Swiss Madison customer support:

- **Website:** Visit the official Swiss Madison website for support resources and contact information.
- **Phone:** Refer to the product packaging or Swiss Madison's website for the most current customer service phone number.
- When contacting support, please have your model number (SM-ST030) and date of purchase readily available.

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Related Documents - SM-ST030

	<p>Swiss Madison Tankless Toilet Installation and Maintenance Guide</p> <p>Comprehensive guide for installing, operating, cleaning, and troubleshooting the Swiss Madison Tankless Toilet. Includes parts list, tools, safety warnings, and warranty information.</p>
	<p>Swiss Madison 10\"</p>

 <p>Monaco Wall-Hung Toilet SM-WT460</p> <p>Swiss Madison</p> <p>Features: - Vortex™ Flush, 1.1 GPF - Elongated bowl - Durable non-porous scratch resistant ceramic - Fully glazed and skirted trapway - Soft-close and quick release seat</p> <p>Specifications: - N.W.: 88 lb. - D: 27" x W: 15" x H: 19.5"</p> <p>Installation: - Floor Mount, 12 rough-in</p> <p>Included Parts: - Toilet - Installation Hardware</p>	<p>Swiss Madison Monaco Wall-Hung Toilet System with Dual-Flush Actuator and Concealed Tank</p> <p>Explore the Swiss Madison Monaco Wall-Hung Toilet, a space-saving and modern bathroom solution. This system includes the sleek Monaco toilet (SM-WT460), the versatile Dual-Flush Flush Actuator (SM-WC001Z) available in multiple finishes, and the Fantôme M 2x4 Concealed Tank Carrier System (SM-WC424) for a clean, in-wall installation. Discover features, specifications, included parts, and compatible components for a complete bathroom upgrade.</p>
 <p>Back-to-Wall Carrier System INSTALLATION INSTRUCTIONS</p> <p>Swiss Madison</p> <p>Commercial Concealed In-Wall Toilet Tank for Back-to-Wall Toilet SM-WC326</p>	<p>Swiss Madison SM-WC326 Commercial Concealed In-Wall Toilet Tank Installation Instructions</p> <p>Step-by-step installation guide for the Swiss Madison SM-WC326 Commercial Concealed In-Wall Toilet Tank, including prior to installation checks, suggested tools, parts list, and detailed assembly instructions.</p>
 <p>Two-Piece Toilet INSTALLATION INSTRUCTIONS</p> <p>Swiss Madison</p>	<p>Swiss Madison Two-Piece Toilet Installation Guide and Warranty</p> <p>Comprehensive installation instructions and one-year limited warranty information for the Swiss Madison Two-Piece Toilet. Includes parts list, tools required, step-by-step assembly, and seat installation.</p>
 <p>INSTALLATION INSTRUCTIONS</p> <p>Swiss Madison</p> <p>Calice Two-Piece Elongated Rear Outlet Toilet SM-2T120</p>	<p>Swiss Madison Calice Two-Piece Toilet Installation Guide</p> <p>Comprehensive installation instructions for the Swiss Madison Calice Two-Piece Elongated Rear Outlet Toilet (SM-2T120). Includes parts list, tools, and step-by-step guidance for a successful setup.</p>

Documents - Swiss Madison – SM-ST030



[\[pdf\] Specifications](#)

SM ST030 SpecSheet One Piece Toilet 5 часов назад — FEATURES Vortex™ Flush 1 GPF Elongated bowl Durable non porous scratch resistant ceramic Fully glazed and skirted trapway swiss madison sm st030 specification sheet s1 img b build mediabase specifications 2045222 |||

One Piece Toilet FEATURES: Vortex™ Flush, 1.1 GPF Elongated bowl Durable non-porous scratch resistant ceramic Fully glazed and skirted trapway Soft-close and quick release seat SPECIFICATIONS: N.W: 88 lb. D: 27 x W: 15 x H: 19.5 INSTALLATION: Floor Mount, 12 rough-in INCLUDED PARTS: To...

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