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ULTRALOCK Latch 5

ULTRALOCK Latch 5 Fingerprint Smart Lock with Thick Door Kit User Manual

Comprehensive guide for the ULTRALOCK Latch 5 Fingerprint Smart Lock with Thick Door Kit.

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your ULTRALOCK Latch 5 Fingerprint Smart Lock. Designed for convenience and security, this smart lock offers multiple unlocking methods and advanced features to enhance your home or property access control.

2. PRODUCT OVERVIEW

The ULTRALOCK Latch 5 is a state-of-the-art smart lock system, integrating seamlessly into your daily life with its versatile access options and robust construction.



Figure 2.1: ULTRALOCK Latch 5 Smart Lock on a door.

Key Features:

- **Multiple Ways to Unlock:** Access your property using fingerprint recognition, a custom code, the smartphone app, or a traditional mechanical key. Built-in WiFi connectivity allows for remote management without an additional gateway.
- **Smart Phone Control:** Utilize Bluetooth 4.0 Low Energy for seamless connectivity with both iOS and Android devices. Manage user access, view log records, and receive real-time notifications directly on your smartphone.
- **Superior Build Quality:** Constructed from sturdy zinc alloy, the ULTRALOCK Smart Lock is designed for durability and can withstand frequent use. Its weatherproof exterior ensures reliable performance in various environmental conditions.
- **Easy Installation:** Engineered to fit any US standard interior and exterior door, the installation process is straightforward with no wiring or drilling required. A screwdriver is included for convenience.

Open Your Door, **Your way**



Fingerprint



Code



Smartphone



Smart Watch



Mechanical
Key



Share Ekey

Figure 2.2: Multiple unlocking methods for the Latch 5.

Built-in WiFi For Control From Anywhere



Share Ekeys



Manage Users



Unlock from Anywhere



Log Record



Smart Notification



Figure 2.3: Built-in WiFi features for remote control.

More Ways to Control



Figure 2.4: Smart home integration options.

ULTRALOCK ^{Air}

Manage Multiple Smart Locks Easily



Control Any Door From Anywhere



Group Control



Realtime Notifications

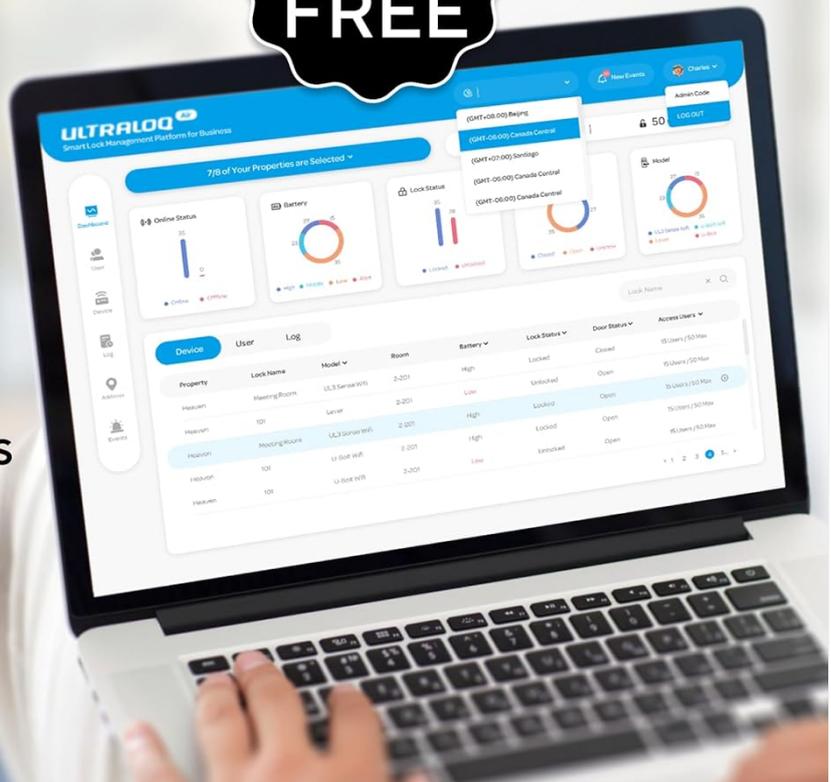


Figure 2.5: ULTRALOCK Air for managing multiple smart locks.

3. SETUP AND INSTALLATION

The ULTRALOCK Latch 5 is designed for straightforward installation on most standard US doors. Ensure you have all components before beginning.

Package Contents:

- ULTRALOCK Latch 5 Smart Lock
- Thick Door Kit (includes longer screws and spindle)
- Screwdriver
- User Manual (this document)

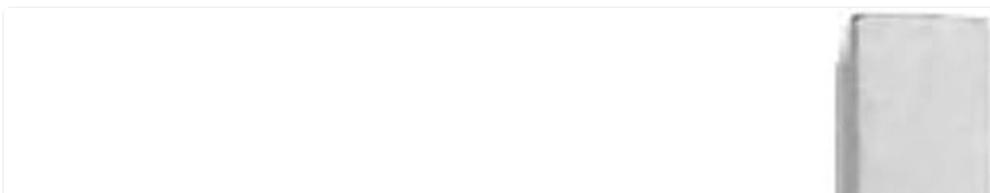




Figure 3.1: Thick Door Kit components.

Door Compatibility:

The lock is compatible with most US standard interior and exterior doors. For doors with a thickness exceeding 2-3/4 inches, the included Thick Door Kit is required.

Fits Most Standard Doors



Left-Handed Door



Right-Handed Door

Maximum thickness 2-3/4", thick door kit is requested.



Figure 3.2: Door compatibility and dimensions.

Installation Methods:

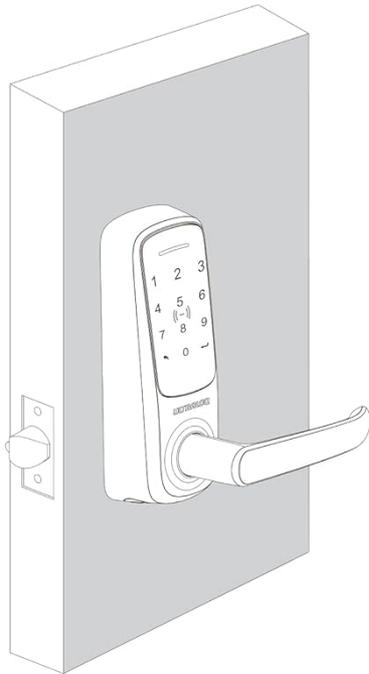
The ULTRALOCK Latch 5 can be installed in three primary configurations depending on your existing door setup:

1. **The Single Hole Door:** For doors with only a single bore hole.
2. **Installed Below The Deadbolt:** Positioned beneath an existing deadbolt.
3. **Installed Above The Deadbolt:** Positioned above an existing deadbolt.

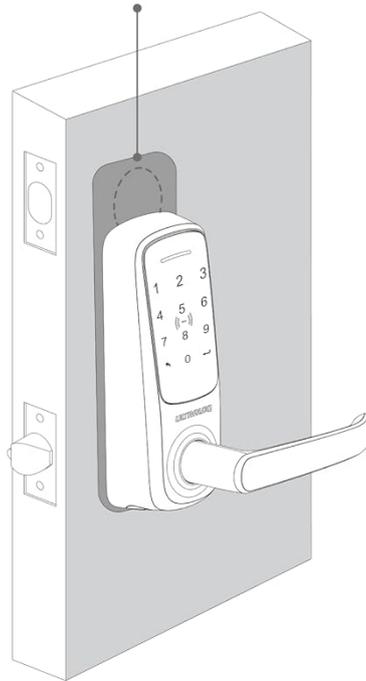
Refer to the detailed "Installation Tips (PDF)" for step-by-step instructions specific to your door type.

Three Installation Methods

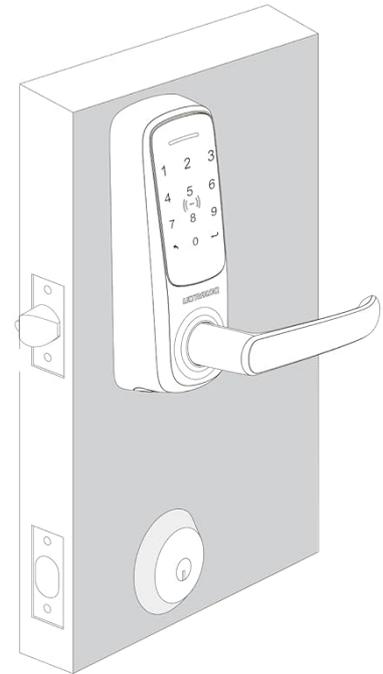
Cover Plate Sold Separately



The Single Hole Door



Installed Below The Deadbolt



Installed Above The Deadbolt

Figure 3.3: Three common installation methods.

4. OPERATING INSTRUCTIONS

Your ULTRALOCK Latch 5 offers various convenient ways to lock and unlock your door.

Unlocking the Door:

- **Fingerprint:** Place your registered finger on the fingerprint sensor. The lock will unlock upon successful recognition.
- **Code:** Tap the keypad to activate it, then enter your programmed access code followed by the enter key.
- **Smartphone App:** Use the ULTRALOCK app on your iOS or Android device to remotely unlock the door.
- **Mechanical Key:** In case of power failure or preference, use the provided mechanical key to unlock the door.

Locking the Door:

- **Automatic Locking:** The lock can be configured to automatically lock after a set period (e.g., 5 seconds) once closed.

- **Manual Locking:** From the exterior, press any key on the keypad or use the app to lock. From the interior, simply turn the handle to lock.

App Features:

- **User Management:** Add or remove users, assign unique codes or fingerprints, and set access schedules.
- **Log Record:** View a history of who entered and when, providing enhanced security monitoring.
- **Real-time Notifications:** Receive alerts on your smartphone for lock activity.
- **Remote Unlock:** Unlock your door from anywhere using the app, ideal for granting access to guests or service providers when you're away.

5. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your ULTRALOCK Latch 5 Smart Lock.

- **Battery Replacement:** The lock is powered by standard batteries. Replace them promptly when the low battery indicator appears to avoid interruption of service.
- **Cleaning:** Wipe the exterior of the lock with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish or electronic components.
- **Firmware Updates:** Periodically check the ULTRALOCK app for available firmware updates to ensure your lock has the latest features and security enhancements.

6. TROUBLESHOOTING

If you encounter issues with your ULTRALOCK Latch 5, refer to the following common troubleshooting steps:

- **Lock Not Responding:** Check the batteries and replace if necessary. Ensure the lock is properly installed and aligned with the door frame.
- **Fingerprint Not Recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if issues persist.
- **Code Not Working:** Verify the code is entered correctly. Check if the code has expired or been deactivated in the app.
- **App Connectivity Issues:** Ensure your smartphone's Bluetooth is enabled and you are within range. Check your home WiFi connection for remote access features.
- **Automatic Locking Malfunction:** Review the auto-lock settings in the ULTRALOCK app to ensure the desired delay is set.

For more complex issues, consult the comprehensive troubleshooting guide within the ULTRALOCK app or contact customer support.

7. SPECIFICATIONS

Feature	Detail
Model Number	Latch 5
Style	ULTRALOCK Latch 5 Smart Lock with Thick Door Kit
Lock Type	Biometric
Control Method	Touch

Feature	Detail
Connectivity	Built-in WiFi, Bluetooth 4.0 Low Energy
Material	Zinc Alloy
Door Thickness Compatibility	Up to 2-3/4 inches (with Thick Door Kit)
ASIN	B0DL5LFN4B
Date First Available	October 28, 2024

8. WARRANTY AND SUPPORT

ULTRALQ is committed to providing high-quality products and customer satisfaction.

- **Technical Support:** Free technical support is available in the US to assist with any questions or issues you may encounter.
- **Warranty Information:** For detailed warranty terms and conditions, please refer to the official ULTRALQ website or contact customer service.