

AWEI TZ12

AWEI Wireless Over Ear Earbuds User Manual

Model: TZ12

Brand: AWEI

INTRODUCTION

Thank you for choosing the AWEI TZ12 Wireless Over Ear Earbuds. These sport earphones are designed to provide a comfortable and secure fit for active lifestyles, delivering high-quality audio with extended battery life and the latest Bluetooth 5.4 technology. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

TWS Sports Earphone

Open Wearable Stereo



Image: AWEI TZ12 TWS Sports Earphones, showcasing the earbuds and their charging case, highlighting their open wearable stereo design.

What's in the Box

Please check the package contents to ensure all items are present:

- Wireless Earbuds (AWEI TZ12)
- Earbuds Charging Case
- Type-C Cable
- User Manual



Image: The retail packaging for the AWEI TZ12 Wireless Headset, showing the product and key features on the box.

PRODUCT FEATURES

- **Extended Battery Life:** Up to 8 hours of music playback per charge for the earbuds. The 300mAh charging case provides an additional 40 hours, totaling 48 hours in dual-ear mode. Single-ear mode with alternating use can extend total playback to 96 hours.
- **Superior Audio Quality:** Equipped with 14mm large speakers for clear, deep bass and a wide surround sound experience. Built-in microphones ensure clear voice during calls.
- **Automatic Pairing:** Earbuds automatically connect to the last paired device upon removal from the charging case.
- **Secure & Comfortable Fit:** Ergonomically designed with earhooks to ensure stability during physical activities. IPX4 waterproof rating makes them suitable for sports and workouts.
- **Bluetooth 5.4 Technology:** Ensures a fast, stable connection with low latency, compatible with a wide range of Bluetooth-enabled devices.
- **Touch Control:** Intuitive touch controls for easy operation.

Enormous Li-Polymer Batteries › Longer Endurance for Melodies

7^h
Play Time

30^h
Standby Time

1.5^h
Charging Time



The above data are the test values of AWEI laboratory. The actual data may vary slightly depending on the specific test environment.

Image: Illustration of the AWEI TZ12 earbuds' battery performance, showing 7 hours play time, 30 hours standby, and 1.5 hours charging time.

14MM Dynamics› Natural & Pure OST

Creating a natural sound field
Increasing the stability of sound quality



Image: Close-up of the 14mm dynamic driver inside the AWEI TZ12 earbuds, emphasizing natural and pure sound output.

Skin-Friendly Silicone Ear Hooks》 Your Exclusive Sports Earphones

The ergonomic structure fits human auricles closely,
alloy wires in the silicone achieve softness and rigidity in sync



Image: AWEI TZ12 earbuds showcasing their skin-friendly silicone ear hooks, designed for a secure and comfortable fit.

Bluetooth 5.4›

Audio & Video Synchronization

No jam or disconnection
Anti-electromagnetic interference
high-speed transmission, low power consumption

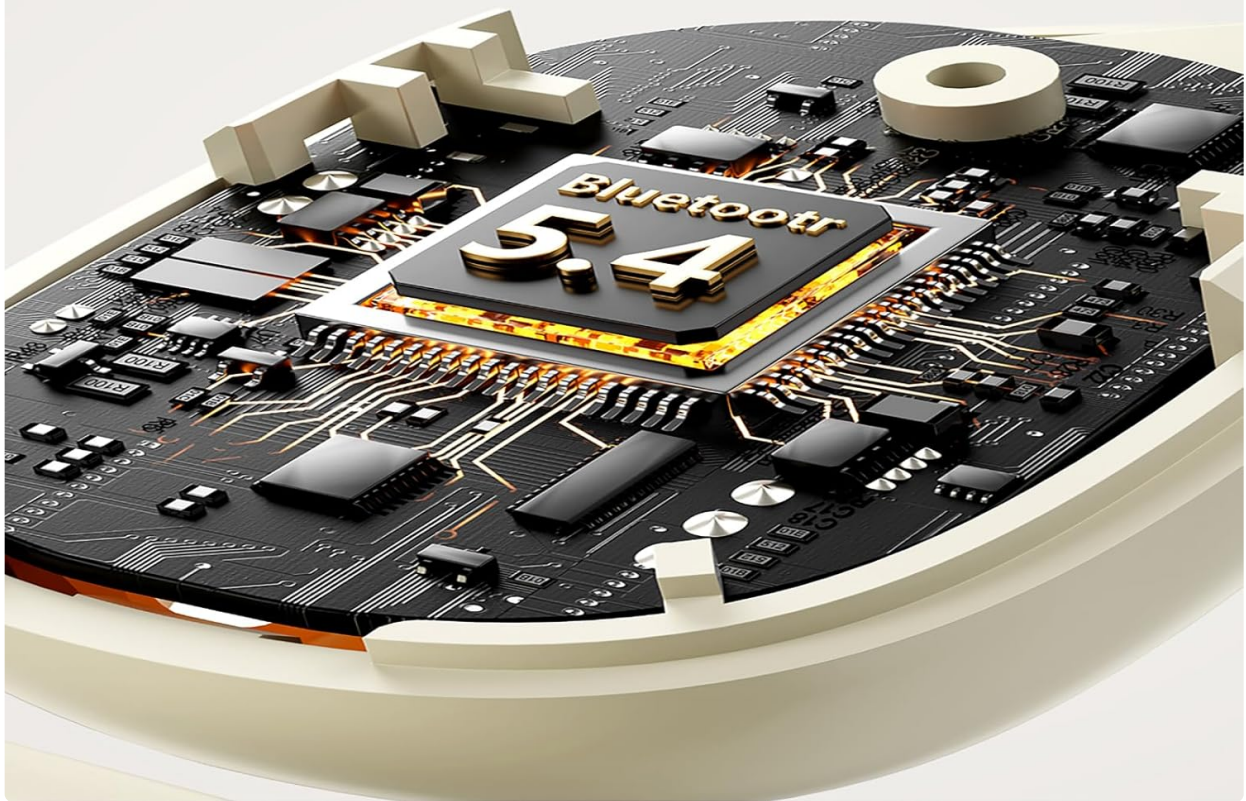


Image: Diagram illustrating the Bluetooth 5.4 chip within the AWEI TZ12 earbuds, highlighting audio and video synchronization capabilities.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the provided Type-C cable to the charging port on the case and a USB power source (e.g., computer, wall adapter). The indicator light on the case will show charging status.

- **Charging Time:** Approximately 1.5 hours for a full charge of the case.
- **Earbud Charging:** Place earbuds into the charging case. They will automatically begin charging.

2. Pairing with Your Device

1. Ensure the earbuds are charged.
2. Open the charging case. The earbuds will automatically power on and enter pairing mode (indicated by flashing lights on the earbuds).

3. On your device (smartphone, tablet, computer), enable Bluetooth.
4. Search for available Bluetooth devices and select "AWEI TZ12" from the list.
5. Once connected, the earbud indicator lights will turn off or show a steady light, and you will hear a confirmation tone.

The earbuds will automatically reconnect to the last paired device when taken out of the case, provided Bluetooth is enabled on the device and it is within range (up to 33ft/10m).

OPERATING INSTRUCTIONS

Touch Controls

The AWEI TZ12 earbuds feature intuitive touch controls on each earbud. The specific functions may vary slightly depending on the device and application.

Action	Function
Single Tap (L/R)	Play/Pause Music, Answer/End Call
Double Tap (Right Earbud)	Next Track
Double Tap (Left Earbud)	Previous Track
Triple Tap (L/R)	Activate Voice Assistant
Long Press (L/R, 2 seconds)	Reject Call
Long Press (L/R, 3 seconds)	Power On/Off (when not in case)

Single Earbud Mode

You can use either the left or right earbud independently. Simply take one earbud out of the charging case, and it will automatically connect to your device. The other earbud can remain in the case or be used later.

Wearing the Earbuds

The AWEI TZ12 earbuds are designed with over-ear hooks for a secure fit. Gently place the earbud into your ear canal and adjust the ear hook over the top of your ear until it feels comfortable and stable.

Directional Propagation›

Staying Alert, Protecting Privacy

Staying alert while listening to
musics in dangerous environments



Image: A person wearing the AWEI TZ12 earbuds, demonstrating the secure fit provided by the over-ear design, allowing for awareness of surroundings.

MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX4 waterproof, meaning they are resistant to splashes and sweat. Do not submerge them in water or expose them to heavy rain. Dry them thoroughly if they get wet.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the earbuds and case frequently. Charge them regularly, even if not in constant use.

TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing/connecting	<ul style="list-style-type: none">◦ Ensure earbuds are charged.◦ Turn off and on Bluetooth on your device.◦ Forget "AWEI TZ12" from your device's Bluetooth list and re-pair.◦ Place earbuds back in the case, close, wait 5 seconds, then open again.
Only one earbud working	<ul style="list-style-type: none">◦ Ensure both earbuds are charged.◦ Place both earbuds back in the charging case, close the lid, wait a few seconds, then take them out together.◦ Try resetting the earbuds (refer to manufacturer's website for specific reset instructions if needed).
Low volume or poor sound quality	<ul style="list-style-type: none">◦ Adjust volume on both your device and the earbuds.◦ Ensure earbuds are clean and free of debris.◦ Check for interference from other wireless devices.
Charging case not charging	<ul style="list-style-type: none">◦ Check the Type-C cable and power adapter. Try a different cable/adaptor.◦ Ensure the charging port is clean and free of debris.

SPECIFICATIONS

Feature	Detail
Model Name	TZ12
Brand	AWEI
Connectivity Technology	Wireless
Wireless Communication Technology	Bluetooth
Bluetooth Version	5.4
Bluetooth Range	10 Meters (33 feet)
Ear Placement	Over Ear

Feature	Detail
Form Factor	Over Ear
Water Resistance Level	IPX4 (Waterproof/Sweatproof)
Control Type	Touch Control
Frequency Response	20 KHz
Impedance	32 Ohm
Charging Case Battery Capacity	300mAh
Play Time (Earbuds)	Up to 8 hours
Total Play Time with Case	Up to 48 hours (dual-ear), 96 hours (single-ear alternating)
Included Components	Wireless Earbuds, Earbuds Charging Case, Type-C Cable, User Manual
Compatible Devices	Smartphones, TVs, computers, laptops, etc.

WARRANTY AND SUPPORT

AWEI products are designed with quality and reliability in mind. For specific warranty information, please refer to the warranty card included with your product or visit the official AWEI website.

For technical support, troubleshooting assistance, or general inquiries, please contact AWEI customer service through their official channels. You can often find support contact information on the product packaging or the official brand website.

Official AWEI Website: www.awei.hk

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This manual is for informational purposes only. Specifications are subject to change without notice.