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realme 12+ RMX3867

realme 12+ 5G Smartphone User Manual

Model: 12+ (RMX3867)

INTRODUCTION

This manual provides essential information for the proper use and maintenance of your realme 12+ 5G Smartphone. Please read it carefully to ensure optimal performance and longevity of your device.



Image: Front and back view of the realme 12+ 5G Smartphone in beige, alongside its 67W SUPERVOOC charger. Key features like the 120Hz AMOLED display, camera specifications, and memory configuration are highlighted on the screen.

SETUP

Package Contents

Verify that your package contains the following items:

- realme 12+ 5G Smartphone
- Adapter (67W SUPERVOOC)
- USB Cable
- Phone Case

Inserting SIM Cards

1. Locate the SIM card tray on the side of the device.
2. Use the provided SIM ejector tool to open the tray.
3. Place your Nano-SIM cards into the designated slots, ensuring the gold contacts face downwards.
4. Carefully reinsert the SIM tray into the phone.

Initial Charging and Power On

1. Connect the USB cable to the adapter and then to your phone's charging port.
2. Plug the adapter into a power outlet. It is recommended to fully charge the device before first use.
3. To power on, press and hold the Power button until the realme logo appears.

OPERATING INSTRUCTIONS

Camera Features

The realme 12+ 5G features a Sony LYT-600 OIS Portrait Camera for enhanced photography.

- **Sony LYT-600 OIS Sensor:** Equipped with Optical Image Stabilization for clearer photos, especially in low light or with movement.
- **MasterShot Algorithm:** Advanced software processing for optimized image quality.
- **50 MP Main Camera:** For high-resolution images.
- **4 cm Macro Camera:** For close-up shots.
- **112° Ultra-wide Camera:** For expansive landscape and group photos.
- **16 MP Selfie Camera:** For clear self-portraits.

Cattura il tuo meglio

Con il sistema di telecamere più capace e affidabile del segmento, puoi catturare le tue storie in modo più chiaro che mai.

50 MP
Fotocamera principale Sony LYT-600 OIS da 50 MP

4 cm
Fotocamera macro da 4 cm

112°
Fotocamera ultra grandangolare da 112°

16 MP
Fotocamera selfie da 16 MP

realme 12+ 5G

Image: An illustration detailing the camera specifications of the realme 12+ 5G, including the 50 MP main camera, 4 cm macro camera, 112° ultra-wide camera, and 16 MP selfie camera, with a sample photo on the right.

Display and Interaction

- **120Hz Ultra-smooth AMOLED Display:** Provides a fluid visual experience with vibrant colors and high clarity.
- **Smart Touch Rainproof:** This feature allows reliable screen interaction even when the screen is wet, such as during rain or with sweaty hands.

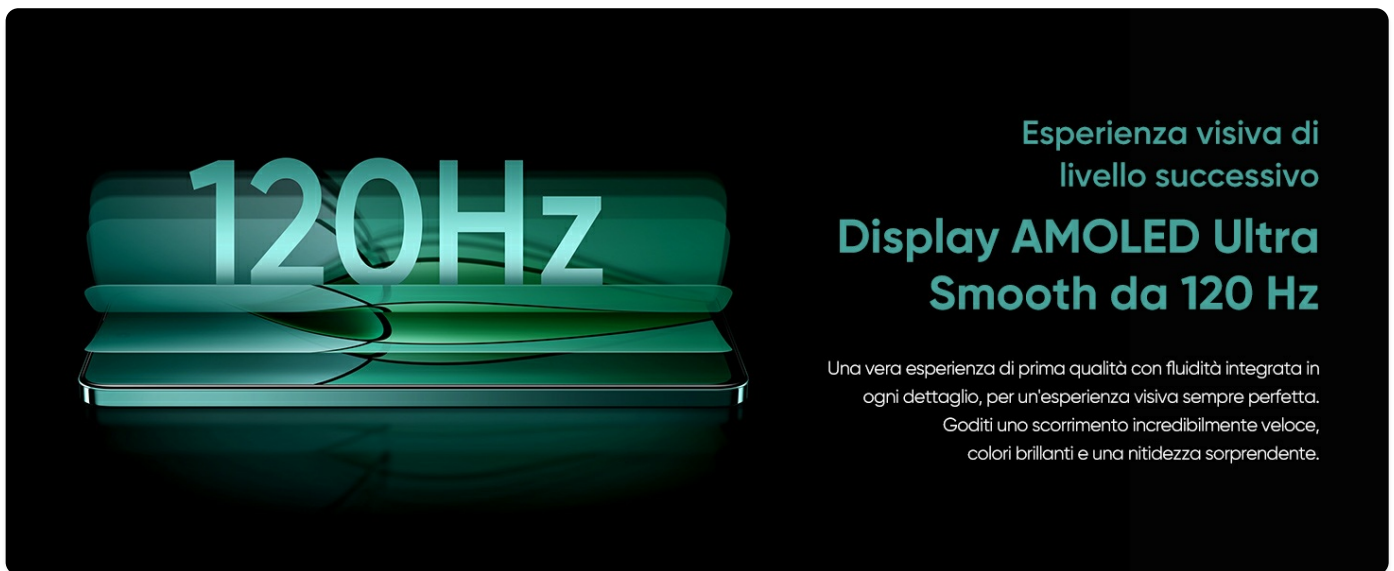


Image: A visual representation of the realme 12+ 5G's 120Hz Ultra-smooth AMOLED Display, emphasizing its high refresh rate and visual quality.

Performance and Battery

- **Dimensity 7050 5G Processor:** A 6nm chipset designed for powerful performance and energy efficiency.
- **8GB RAM + 256GB ROM:** Ensures smooth multitasking and ample storage for applications and media.
- **5000 mAh Battery:** Provides extended usage throughout the day.
- **67W SUPERVOOC Charging:** Allows for rapid charging, reaching 50% battery in approximately 19 minutes.



Image: An illustration demonstrating the 67W SUPERVOOC fast charging capability and the 5000 mAh battery of the realme 12+ 5G.

Connectivity

- **5G Connectivity:** Supports high-speed mobile data networks.
- **NFC:** Enables contactless payments and quick pairing with compatible devices.

MAINTENANCE

- **Screen Protection:** Use the included phone case and consider a screen protector to prevent scratches.
- **Cleaning:** Wipe the screen and body with a soft, lint-free cloth. Avoid harsh chemicals.
- **Water Resistance:** The device has an IP54 rating for splash resistance. Avoid submerging the phone in water or

exposing it to high-pressure water jets.

- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security.



Image: The realme 12+ 5G Smartphone shown with water splashing on it, indicating its IP54 water resistance for reliable protection against splashes.

TROUBLESHOOTING

- **Device Not Turning On:** Ensure the battery is charged. Connect to the charger for at least 30 minutes before attempting to power on again.
- **Screen Unresponsive:** Perform a forced restart by holding the Power button and Volume Down button simultaneously for about 10-15 seconds.
- **Poor Network Signal:** Check if SIM cards are correctly inserted. Try restarting the device or toggling Airplane Mode on and off.
- **Battery Draining Quickly:** Close unused apps running in the background. Reduce screen brightness and disable unnecessary features like GPS or Bluetooth when not in use.

- **Apps Crashing:** Clear the cache of the problematic app or reinstall it. Ensure your device's software is up to date.

SPECIFICATIONS

Brand	realme
Model Name	12
Model Number	RMX3867
Operating System	Android
Processor Speed	2.6 GHz
RAM Installed Size	8 GB
Memory Capacity	256 GB
Screen Size	6.67 Inches
Display Type	AMOLED
Resolution	1080 x 2400
Refresh Rate	120 Hz
Battery Type	Lithium Ion
Battery Capacity	5000 mAh
Cellular Technology	5G
Connectivity	NFC, 5G
Water Resistance Rating	IP54
Item Weight	300 g

WARRANTY AND SUPPORT

Warranty Information

Your realme 12+ 5G Smartphone is covered by a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty duration and coverage details. Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact realme customer support through their official website or the contact information provided in your product documentation. You can also visit the [realme Store on Amazon](#) for additional product information.

