Metz 24MPE7000Y

Metz Companion Series Portable Smart TV User Manual

Model: 24MPE7000Y

1. Introduction

Thank you for choosing the Metz Companion Series Portable Smart TV. This 24-inch Full HD Google Smart TV is designed for versatile entertainment, offering a matte display, HDR10, Dolby Audio, and smart features like Google Assistant and Chromecast built-in. Its integrated 3-hour battery and portable design make it ideal for use at home, during travel, or outdoor adventures.



Image: Front view of the Metz Companion Series Portable Smart TV displaying a vibrant beach scene.

2. What's in the Box

Please check the contents of your package to ensure all items are present:

- 1 x Metz Companion Series Portable Smart TV
- 1 x Remote Control
- 2 x Batteries (AAA)
- 1 x User Manual
- 1 x Adapter (12V5A)
- Power Cable (1.5m length)



Image: A diagram illustrating the TV's dimensions and the components included in the box.

3. Key Features

3.1. Display & Audio

- **24-inch Full HD (1080p) Matte Display:** Reduces reflections and provides comfortable viewing from any angle, ensuring a pleasant experience in various lighting conditions.
- **HDR10 Support:** Delivers a wider dynamic range and enhanced color expression for a more immersive viewing experience.
- **Dolby Audio:** Enjoy rich, clear, and powerful sound for an immersive high-definition experience. Features 2x6W front-facing speakers.



Image: A close-up of the TV screen highlighting the Full HD resolution and HDR10 capabilities.



Image: The TV with visual representations of sound waves, emphasizing its Dolby Audio capabilities and front speaker.

3.2. Smart Features & Connectivity

- **Google TV Integration:** Stream your favorite movies, series, and TV in high quality. Enjoy personalized recommendations and explore free channels with ease.
- **Voice Control with Google Assistant:** Use voice commands to find content, control smart devices, and get instant answers.
- **Integrated Chromecast:** Easily stream content from your phone, tablet, or laptop to your TV using your favorite apps.
- **Bluetooth & Wi-Fi Connectivity:** Seamlessly connect to external devices and your home network for uninterrupted entertainment.



Image: The TV screen showing the Google TV interface with popular streaming applications.

3.3. Portability & Battery

- **High-Performance Lithium Battery:** Enjoy over 3 hours of uninterrupted entertainment on the go, perfect for travel and camping.
- **Leather Handle for Enhanced Portability:** Designed with a stylish leather carrying handle, making it easy to move the display around your home or take it on trips.
- **Lightweight Design:** Weighing less than 4kg, it's easy to carry and set up anywhere.



Image: A person carrying the Metz Portable TV by its integrated leather handle, demonstrating its portability.

4. Setup Guide

4.1. Initial Power On

1. Unpack the TV and all accessories from the box.
2. Connect the power adapter to the TV's DC IN port and plug it into a power outlet. The TV can also run on its internal battery.
3. Press the power button on the TV or the remote control to turn it on.

4.2. First-Time Setup Wizard

Upon first power-on, the TV will guide you through an initial setup wizard:

1. **Language Selection:** Choose your preferred language.
2. **Network Connection:** Connect to your Wi-Fi network. Enter the password if required.
3. **Google Account Sign-in:** Sign in with your Google account to access Google TV features, apps, and personalized recommendations.
4. **Google Assistant Setup:** Follow the on-screen prompts to set up Google Assistant for voice control.
5. **Channel Scan (Optional):** If you are using an antenna, the TV will guide you through scanning for available channels.

5. Operating Your TV

5.1. Navigating Google TV

The Google TV interface provides a centralized hub for all your entertainment. Use the remote control's directional pad and OK button to navigate through menus, apps, and content.

- **Home Screen:** Displays personalized recommendations, installed apps, and quick access to various content categories.
- **Apps:** Access your installed applications like Netflix, YouTube, Disney+, etc. You can download more from the Google Play Store.
- **Library:** Find your purchased movies and TV shows.
- **Live TV:** Access live channels if you have an antenna connected or through supported streaming services.

5.2. Using Google Assistant

Press the Google Assistant button on your remote control and speak into the microphone. You can ask it to:

- "Find action movies."
- "Open Netflix."
- "Play music."
- "What's the weather like?"
- "Turn off the TV."

5.3. Chromecast Built-in

To cast content from your mobile device or computer:

1. Ensure your mobile device/computer and the TV are connected to the same Wi-Fi network.
2. Open a Chromecast-enabled app (e.g., YouTube, Netflix, Spotify) on your device.
3. Tap the Cast icon ▶ (a rectangle with a Wi-Fi symbol in the corner) within the app.
4. Select your Metz TV from the list of available devices.

5.4. Battery Usage

The TV's integrated battery provides over 3 hours of viewing time. To maximize battery life:

- Adjust screen brightness to a lower setting.
- Disable Wi-Fi or Bluetooth when not in use.
- Charge the TV fully before portable use.



Image: An illustration of the TV's internal battery and different charging options, including adapter, solar, car, and power bank.

6. Maintenance

6.1. Cleaning the Screen

To clean the matte display, gently wipe it with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a screen-cleaning solution specifically designed for electronics. Do not spray liquid directly onto the screen.

6.2. General Care

- Keep the TV away from direct sunlight and heat sources.
- Avoid exposing the TV to extreme temperatures or humidity.
- Do not block the ventilation openings on the TV.
- When transporting, use the leather handle and ensure the TV is securely placed to prevent damage.

7. Troubleshooting

If you encounter issues with your Metz Companion Series TV, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Power	Power cable disconnected; Battery depleted.	Ensure power cable is securely connected. Charge the TV if using battery power.
No Picture / Black Screen	Incorrect input source; TV in standby mode.	Press the 'Source' button on the remote to select the correct input. Press power button to wake TV.
No Sound	Volume muted or too low; External audio device issue.	Check volume level and ensure TV is not muted. If using external speakers, check their connection and power.

Problem	Possible Cause	Solution
Wi-Fi Connection Issues	Incorrect password; Router issues; TV too far from router.	Re-enter Wi-Fi password. Restart your router. Move TV closer to the router or use a Wi-Fi extender.
Remote Control Not Working	Dead batteries; Obstruction between remote and TV.	Replace batteries. Remove any obstructions. Ensure remote is pointed at the TV's IR receiver.

If the problem persists after trying these solutions, please contact Metz customer support.

8. Specifications

Feature	Detail
Model Number	24MPE7000Y
Screen Size	24 Inches / 61 cm
Display Technology	LED
Resolution	1080p (Full HD)
Refresh Rate	60 Hz
Aspect Ratio	16:9
Connectivity Technology	Bluetooth, USB, Wi-Fi
Special Features	Chromecast Built-in, Google Assistant, Matte Display, HDR10, Dolby Audio
Product Dimensions (W x D x H)	54.9 x 7.4 x 36.6 cm
Weight	5.92 kg (approx. 4.1kg without stand)
Battery Life	3+ Hours (Lithium Battery)
Energy Efficiency Rating	E (View EPREL)
Country of Origin	Poland

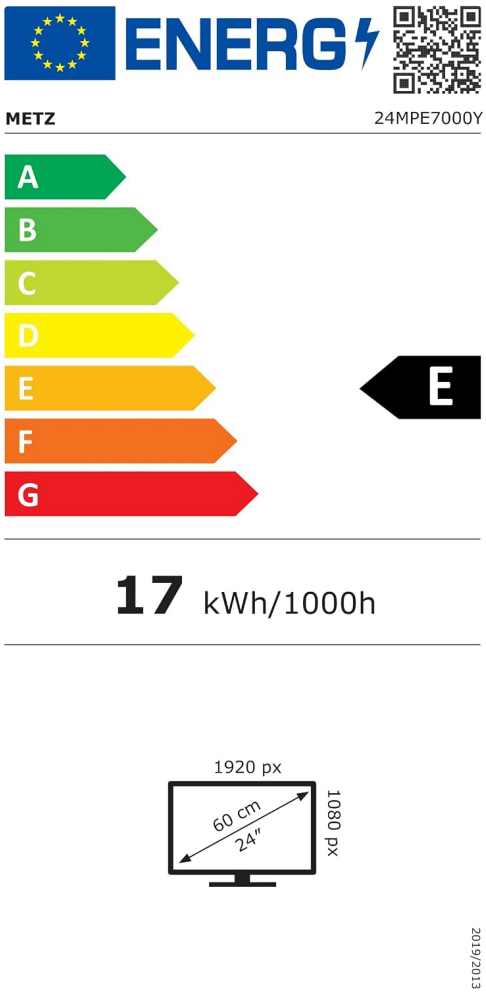

Image: The EU Energy Label for the Metz Companion Series TV, indicating its Energy Class E rating.

9. Warranty and Support

Metz products are built with quality and reliability in mind. Your Metz Companion Series Portable Smart TV comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please visit the official Metz website or contact their customer service department. You can also visit the Metz Brand Store on Amazon for more information and product updates.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question