

## HETP HX100N9

# HETP Portable Charger User Manual

Model: HX100N9

## 1. INTRODUCTION

Thank you for choosing the HETP Portable Charger. This device is designed to provide convenient and fast charging for a wide range of electronic devices, including smartphones, tablets, and smartwatches.

Featuring built-in charging cables and an integrated iWatch charger, it offers a versatile and compact power solution for your daily needs and travels.

Please read this manual carefully before using the product to ensure safe and optimal performance. Keep this manual for future reference.

## 2. PRODUCT FEATURES

- **High Capacity:** 10800mAh battery for multiple charges.
- **Fast Charging:** QC4.0+PD 25W technology for rapid device charging.
- **Integrated Cables:** Built-in Type-C, iOS, and Micro USB cables for universal compatibility without extra cords.
- **iWatch Charger:** Dedicated magnetic wireless charging pad for Apple Watch.
- **Multiple Outputs:** 6 outputs (3 built-in cables, 1 wireless iWatch charger, 1 USB-C port, 1 USB-A port) to charge up to 6 devices simultaneously.
- **Dual Inputs:** Recharge the power bank via Type-C cable or Type-C port.
- **LCD Display:** Clear digital display shows remaining battery percentage.
- **Compact & Portable:** Slim and lightweight design (6.02x2.8x0.59 inches, 280g) ideal for travel.
- **Superior Safety:** Multi-protection smart microchip protects against short circuit, overheating, overcharging, over voltage, and over current.



Image: The HETP Portable Charger, highlighting its compact form factor and integrated LCD display.

# 6 Outputs & 2 Inputs

Built in 3 Cables, No need to carry any extra cables



Image: Detailed view of the power bank's multiple output and input options, including the built-in cables and ports.

## 3. SETUP

1. **Unpack:** Carefully remove the portable charger and all accessories from the packaging.
2. **Initial Charge:** Before first use, fully charge the power bank. Connect the power bank to a USB wall charger (not included) using its built-in Type-C cable or a separate Type-C cable via the Type-C input port. The LCD display will show the charging progress.
3. **Check Battery Level:** Once fully charged, the display will show 100%.

## 4. OPERATING INSTRUCTIONS

### 4.1 Charging Your Devices

The power bank can charge up to 6 devices simultaneously using its various outputs:

- **Using Built-in Cables:** Extend the appropriate built-in cable (Type-C, iOS, or Micro USB) and connect it directly to your device.
- **Using USB Ports:** Connect your device's charging cable to the USB-C output port or the USB-A

output port on the power bank.

- **Charging Apple Watch:** Place your Apple Watch onto the magnetic wireless charging pad on the power bank. Ensure it aligns correctly for charging to begin.

The power bank will automatically detect the connected device and begin charging. The LCD display will show the remaining battery percentage of the power bank.



Image: The power bank charging an iPhone, Android phone, tablet, and Apple Watch concurrently, demonstrating its multi-device charging capability.

## 4.2 Checking Battery Level

Press the power button once to activate the LCD display, which will show the current battery percentage of the power bank. The display will turn off automatically after a few seconds to conserve power.

## 5. COMPATIBILITY

This portable charger is widely compatible with a broad range of devices, including but not limited to:

- **iPhones:** iPhone 16/15/14/13/12/11/XS/XR/SE Pro/Pro Max series.
- **Android Devices:** Samsung S24/S23 Series, Google Pixel, LG, Moto, and other Android

smartphones and tablets.

- **Apple Watch:** Apple Watch 10/9/8/7/6/5/4/3/2/1/SE 1/SE2/Ultra/Ultra 2.
- **Other Devices:** AirPods, and other USB-C or Micro USB compatible devices.

## Strong Compatibility

### For iPhones Series



iPhone 16/16 Plus/16 Pro/16 Pro Max  
15/ 14/13/12/11/X/SE/8 Plus

### For iWatch Series



Apple Watch Ultra 2/Ultra/10/9/8/7/  
6/SE/5/4/3/2

### For Others



Apple AirPods Pro/  
AirPods...

### For iPad & Tablet



iPad series  
Android tablets

### For Samsung/Android



Samsung S24/S23/S22/S21/S20/S10  
/S9/Z Fold2/Note20/Note10



Googole Pixel 9Pro/ P5/  
P4/P4a/P3/P3XL



Other USB-C  
Devices



Image: Visual representation of the power bank's extensive compatibility with various device types.

## 6. RECHARGING THE POWER BANK

To recharge your HETP Portable Charger, you have two convenient options:

- **Using Built-in Type-C Cable:** Extend the built-in Type-C cable and plug it into a compatible USB wall charger or power adapter.
- **Using Type-C Input Port:** Connect a separate Type-C to Type-C or Type-C to USB-A cable to the power bank's Type-C input port and plug the other end into a compatible charger.

The power bank supports 25W fast recharging. The LCD display will show the charging percentage as it recharges.



## 2 Ways 25W to Fast Recharge



**Input Port**  
Type-C



**Input Cable**  
Type-C



Image: Two methods for recharging the power bank, demonstrating the flexibility of using either the dedicated input port or the integrated Type-C cable.

## 7. SAFETY INFORMATION

The HETP Portable Charger is equipped with a multi-protection smart microchip to ensure safe operation. This includes protection against:

- Overcharging
- Over-discharging
- Over-voltage
- Over-current
- Short circuit
- Overheating (Temperature Protection)
- Over-power
- Recovery protection

To ensure your safety and prolong the product's lifespan, please adhere to the following:

- Do not expose the power bank to extreme temperatures (hot or cold), direct sunlight, or humid environments.
- Do not disassemble, modify, or attempt to repair the device yourself.
- Keep away from water and other liquids.
- Avoid dropping or subjecting the power bank to strong impacts.
- Use only certified charging adapters and cables.
- Keep out of reach of children.



Image: Overview of the comprehensive safety features built into the power bank to protect both the device and connected electronics.

## 8. MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use.
- If storing for an extended period, charge the power bank to approximately 50-70% every three months to maintain battery health.

## 9. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging devices.	Low battery on power bank; cable not connected properly; device not compatible; power bank in standby mode.	Recharge power bank; ensure cables are securely connected; verify device compatibility; press power button to activate.

Problem	Possible Cause	Solution
Power bank not recharging.	Charging cable or adapter faulty; input port damaged; power bank battery issue.	Try a different charging cable and adapter; ensure connection is secure; contact support if issue persists.
Slow charging.	Cable not supporting fast charging; device not supporting fast charging; multiple devices charging simultaneously.	Use a fast-charging compatible cable; ensure device supports fast charging; charge fewer devices at once for faster individual charging.
LCD display not working.	Power bank is off; display malfunction.	Press the power button; if still unresponsive, contact customer support.
Apple Watch not charging.	Watch not positioned correctly; watch battery too low; power bank in standby mode.	Adjust watch position on the magnetic pad; ensure power bank has sufficient charge; press power button.

## 10. SPECIFICATIONS

Feature	Detail
Model Number	HX100N9
Battery Capacity	10800mAh
Product Dimensions	6.02 x 2.8 x 0.59 inches (approx. 15.29 x 7.11 x 1.5 cm)
Item Weight	12.3 ounces (approx. 348.7 grams)
Fast Charging Technology	QC4.0+PD 25W
Outputs	Built-in Type-C, Built-in iOS, Built-in Micro USB, Wireless iWatch Charger, USB-C Port, USB-A Port
Inputs	Built-in Type-C Cable, USB-C Port
Display	LED Digital Display
Color	Black
Manufacturer	Dongguan Yuanhaoxun Technology Co., LTD
Country of Origin	China

## 11. WARRANTY AND SUPPORT

Your HETP Portable Charger comes with a **24-month warranty** from the date of purchase, covering manufacturing defects. Additionally, we provide **lifetime technical support** for our product.

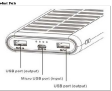
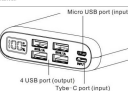
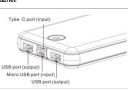
If you encounter any issues or have questions regarding your portable charger, please do not hesitate to contact our customer support team. Please have your purchase information and model number ready when contacting support.



For support, please refer to the contact information provided on the product packaging or the retailer's website where you purchased the product.

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Related Documents

<div><p>Operation Instructions for Portable Power Source</p><p>Please read the operation instructions carefully before use.</p><p><b>Product Name</b></p><p><b>Product Features</b></p><p>1. High Capacity: The power source has a large capacity of 160,000mAh, providing long-lasting power for your devices.</p><p>2. Fast Charging: Equipped with fast-charging technology, it can charge your devices quickly and efficiently.</p><p>3. Multiple Ports: Features multiple USB ports for simultaneous charging of multiple devices.</p><p>4. Solar Charging: Equipped with a solar panel, it can be charged using solar energy, making it eco-friendly and suitable for outdoor use.</p><p>5. LED Indicator: The LED indicator shows the remaining battery level and charging status.</p><p><b>Product Specifications</b></p><p>Model: HX160Y9</p><p>Capacity: 160,000mAh</p><p>Input: Micro USB (5V/2A)</p><p>Output: USB (5V/2.1A)</p><p>Weight: 1,200g</p><p>Dimensions: 180mm x 80mm x 40mm</p><p>Manufacturer: HETP</p></div>	<p><a href="#">Operation Instruction for Portable Power Source HX160Y9</a></p> <p>Detailed operation instructions for the HETP HX160Y9 portable power source, covering product features, specifications, charging (standard and solar), discharging, and important safety warnings, including LED indicator status for various operations.</p>
<div><p>Operation Instructions for Portable Power Source</p><p>Please read the operation instructions carefully before use.</p><p><b>Product Name</b></p><p><b>Product Features</b></p><p>1. High Capacity: The power source has a large capacity of 160,000mAh, providing long-lasting power for your devices.</p><p>2. Fast Charging: Equipped with fast-charging technology, it can charge your devices quickly and efficiently.</p><p>3. Multiple Ports: Features multiple USB ports for simultaneous charging of multiple devices.</p><p>4. Solar Charging: Equipped with a solar panel, it can be charged using solar energy, making it eco-friendly and suitable for outdoor use.</p><p>5. LED Indicator: The LED indicator shows the remaining battery level and charging status.</p><p><b>Product Specifications</b></p><p>Model: HX160Y9</p><p>Capacity: 160,000mAh</p><p>Input: Micro USB (5V/2A)</p><p>Output: USB (5V/2.1A)</p><p>Weight: 1,200g</p><p>Dimensions: 180mm x 80mm x 40mm</p><p>Manufacturer: HETP</p></div>	<p><a href="#">Portable Power Source Operation Instructions</a></p> <p>This document provides operation instructions for a portable power source, detailing its features, basic parameters, charging, discharging, and important warnings. It covers the product's safety, efficiency, compatibility, and quality, along with operational guidance and precautions for use.</p>
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