

[Manuals.plus](#) /

› [Tecno](#) /

› Tecno Spark GO 1 Smartphone User Manual

Tecno Spark GO 1

Tecno Spark GO 1 Smartphone User Manual

Model: Spark GO 1

1. INTRODUCTION

Welcome to the user manual for your Tecno Spark GO 1 smartphone. This guide provides essential information to help you get started, operate, maintain, and troubleshoot your device. Please read this manual carefully to ensure optimal performance and longevity of your smartphone.



Image 1.1: Tecno Spark GO 1 Overview

The Tecno Spark GO 1 is designed for a smooth and responsive user experience, featuring a 120Hz display, robust memory, and a long-lasting battery. It also includes an in-built infrared remote and enhanced audio capabilities.

2. GETTING STARTED: SETUP

2.1. What's in the Box

Upon unboxing your Tecno Spark GO 1, verify that all standard accessories are present:

- Tecno Spark GO 1 Smartphone
- Power Adapter
- USB Cable
- SIM Tray Ejector
- Phone Case

2.2. Inserting SIM Cards and MicroSD Card

The Tecno Spark GO 1 supports Dual SIM cards and a MicroSD card for expandable storage.

1. Locate the SIM tray on the side of the phone.
2. Insert the SIM Tray Ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano SIM cards into the designated slots. Ensure the gold contacts face downwards.
4. If using a MicroSD card for additional storage (up to 1TB), place it into its dedicated slot.
5. Carefully push the tray back into the phone until it clicks into place.

2.3. Initial Charging and Power On

Before first use, it is recommended to fully charge your device.

1. Connect the USB Type-C cable to the charging port at the bottom of the phone.
2. Connect the other end of the USB cable to the Power Adapter, then plug the adapter into a wall outlet.
3. The phone will display a charging indicator. Allow the phone to charge until the battery is full.
4. To power on, press and hold the Power button (usually on the right side) until the Tecno logo appears.

TECNO

5000 mAh Battery



Image 2.1: 5000mAh Battery Charging

The device is equipped with a 5000mAh battery, providing extended usage time.

3. OPERATING YOUR SMARTPHONE

3.1. Display and Navigation

Your Tecno Spark GO 1 features a 6.67-inch IPS LCD display with a 120Hz refresh rate for smooth visuals and responsive touch interactions.

- **Touch Gestures:** Tap to select, swipe to scroll, pinch to zoom.
- **Home Screen:** Customize with widgets and app shortcuts.
- **Notifications:** Swipe down from the top of the screen to access notifications and quick settings.

TECNO

120Hz
Refresh Rate
6.67" Smooth Display

Image 3.1: 120Hz Smooth Display

The 120Hz refresh rate provides a fluid visual experience, especially during scrolling and gaming.

3.2. Camera Functions

The device is equipped with a 13MP rear camera and an 8MP front camera.

- Open the Camera app from your home screen or app drawer.
- Tap the shutter button to take a photo.
- Switch between photo and video modes, and explore features like Automatic and High Dynamic Range (HDR).
- Use the front camera for selfies and video calls.

TECNO

13MP Main Camera



Image 3.2: 13MP Main Camera

The 13MP main camera captures clear images, supported by a Dual LED flash.

3.3. Audio and Communication

Experience enhanced audio with dual speakers and DTS technology, providing up to 300% louder sound. AI Noise Cancellation improves call quality in noisy environments.

- **Volume Control:** Use the volume buttons on the side of the phone.
- **Headphones:** Connect 3.5mm headphones to the audio jack.
- **AI Noise Cancellation:** This feature automatically activates during calls to reduce background noise.

TECNO

300%
Full-scene Louder



Dual Speakers **dts**
Full-scene Big Volume

Image 3.3: Dual Speakers with DTS

The dual speakers deliver a powerful and immersive audio experience.

3.4. Infrared Remote Control

The Tecno Spark GO 1 includes an in-built infrared remote control sensor, allowing you to control compatible home appliances.

- Locate the pre-installed remote control application (e.g., "IR Remote" or "Smart Remote").
- Follow the in-app instructions to pair your phone with your TV, air conditioner, or other IR-enabled devices.

3.5. Security Features

The device supports fingerprint recognition for secure unlocking.

- Go to **Settings > Security > Fingerprint** to set up your fingerprint.
- Follow the on-screen prompts to register your fingerprint.

4. MAINTENANCE AND CARE

4.1. Cleaning Your Device

- Use a soft, lint-free cloth to wipe the screen and body of the phone.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Do not expose the phone to excessive moisture. The device is not water resistant.

4.2. Battery Care

- Avoid extreme temperatures, as they can degrade battery life.
- Use only the provided charger and USB cable.
- For optimal battery longevity, avoid frequently draining the battery completely or keeping it at 100% charge for extended periods.

4.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements.

- Go to **Settings > System > System update** to check for available updates.
- Ensure your phone is connected to Wi-Fi and has sufficient battery before starting an update.

5. TROUBLESHOOTING

If you encounter issues with your Tecno Spark GO 1, try the following troubleshooting steps.

5.1. Common Issues and Solutions

- **Device is unresponsive or frozen:** Press and hold the Power button for about 10-15 seconds to force a restart.
- **Battery drains quickly:**
 - Check background app usage in Settings.
 - Reduce screen brightness.
 - Disable unused features like Wi-Fi, Bluetooth, GPS when not needed.
- **Network connectivity issues (calls, data):**
 - Ensure SIM cards are correctly inserted.
 - Restart the phone.

- Check network settings (Settings > Network & internet > Mobile network).
- Contact your service provider if the issue persists.

- **Applications are lagging or crashing:**

- Clear cache for problematic apps (Settings > Apps > [App Name] > Storage & cache).
- Ensure sufficient storage space is available.
- Restart the device.

- **Charging problems:**

- Ensure the USB cable and power adapter are securely connected and undamaged.
- Try a different power outlet.
- Clean the charging port gently with a dry, soft brush to remove any debris.

5.2. Factory Reset

If persistent issues cannot be resolved, a factory reset may be necessary. **Warning: This will erase all data on your phone. Back up important data before proceeding.**

1. Go to **Settings > System > Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The phone will restart and restore to its factory settings.

6. SPECIFICATIONS

Below are the detailed technical specifications for the Tecno Spark GO 1 smartphone.

Feature	Specification
Brand	Tecno
Model	Spark GO 1
Operating System	Android 14.0 Go
RAM Memory Installed Size	6 GB (3GB Dedicated + 3GB Virtual)
Memory Storage Capacity	64 GB (Expandable up to 1TB)
CPU Speed	1.8 GHz
Display Type	IPS LCD
Screen Size	6.67 Inches
Refresh Rate	120 Hz
Rear Camera Resolution	13 MP
Front Camera Resolution	8 MP
Battery Capacity	5000 mAh
Charging	15W Charging Support

Feature	Specification
Connector Type	USB Type C
Headphones Jack	3.5 mm
SIM Card Slot Count	Dual SIM (Nano)
Biometric Security	Fingerprint Recognition
Network Connectivity	4G, Bluetooth, Infrared, Wi-Fi
Item Weight	189 Grams
Item Dimensions	16.5 x 7.7 x 0.8 Centimeters
Water Resistance Level	Not Water Resistant

7. WARRANTY AND SUPPORT

7.1. Warranty Information

Your Tecno Spark GO 1 comes with a **12-month warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

7.2. Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact Tecno customer support:

- **Carlcare Customer Care No.:** 18004190525
- **Email ID:** Service.india@carlcare.com
- **Manufacturer:** G Mobiles India
- **Importer/Packer:** G-MOBILE DEVICES PRIVATE LIMITED, Unit No. B 301, Third Floor, Tower B, Plot No.7, Sec-142, Noida, Uttar Pradesh Pin-201301

© 2024 Tecno. All rights reserved.

This manual is for informational purposes only. Specifications are subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

<https://manuals.plus/asin/B0DKSX39K8>

More documents and user manuals: <https://manuals.plus/>