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## Electactic 939BH

# Electactic 39-inch Electric Fireplace Insert User Manual

**MODEL: 939BH**

## Introduction

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Thank you for choosing the Electactic 39-inch Electric Fireplace Insert. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new electric fireplace. Please read all instructions carefully before use and retain this manual for future reference.



*Image: Electactic 39-inch Electric Fireplace Insert, showcasing its design and flame effect.*

## Safety Information

Always adhere to the following safety guidelines to prevent fire, electric shock, or injury:

- **DO NOT COVER** the fireplace vents. Obstruction can lead to overheating and fire hazards.
- Ensure the power supply is 120V and matches the product requirements.
- Keep flammable materials at least 3 feet (0.9 meters) away from the front of the fireplace.
- Do not operate the fireplace with a damaged cord or plug.
- This appliance is for indoor use only.
- Always unplug the fireplace before cleaning or maintenance.
- The fireplace features overheat protection, which automatically shuts off the unit if it reaches an unsafe temperature.

## Package Contents

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Verify that all items are present in the package:

- Electric Fireplace (1 unit)
- Instruction Manual (1 unit)
- Remote Control (1 unit)
- Decorative Stuff (Varies)
- Simulated Charcoal (3 units)



*Image: Package contents, showing the electric fireplace, remote, manual, decorative crystals, and simulated logs.*

## Setup and Installation

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The Electactic 39-inch Electric Fireplace Insert is designed for both freestanding and recessed installation. Ensure proper ventilation and clearance around the unit.

## Dimensions

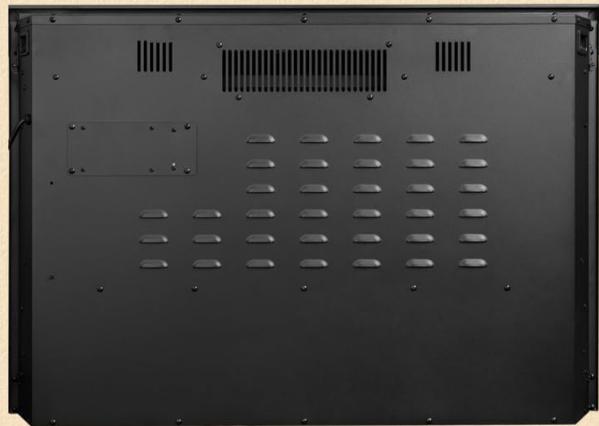
The unit measures 38.98 inches (W) x 27.05 inches (H) x 6.61 inches (D). For recessed installation, ensure the opening is appropriately sized to accommodate these dimensions.



*Image: Product dimensions for installation planning.*

## Placement

Choose a location that is dry, level, and away from direct sunlight or heat sources. Ensure the 70-inch power cable can reach a grounded 120V outlet without strain.



## TOUCH SCREEN

Simple to Operate Visual Display  
TIMER

## AMAZING FLAME

5 Flame Color Modes  
13 Burning Logs Color Modes  
5 Flame Speed Modes  
5 Flame Brightness Modes  
Special Automatic Color Change Design

## TIMER

From 1H to 8H  
Meet All Your Timing Request

## SAFETY

LED Fire & Ice Frame  
Auto-Heat Kill Safety Main Power Button  
Adjustable Temp 50°F-99°F  
750W & 1500W Fan Heater  
Sleep Modes

*Image: Front view of the fireplace insert.*



## 5 Flame Brightness , 5 Flame Speed

### 5 Flame Color Modes



### 13 Burning Logs Color Modes



*Image: Side view of the fireplace insert.*

# Customized Design



*Image: Back view of the fireplace insert.*

## Operating Instructions

Your electric fireplace can be operated using the integrated touchscreen panel or the included remote control.

### Touchscreen Controls

The touchscreen panel is located on the front of the unit. It allows direct control over power, heat, flame speed, flame color, flame bed color, and timer settings.



*Image: Touchscreen control panel details.*

## Remote Control

The remote control provides convenient access to all functions from a distance of up to 8 meters.

- **Power Button:** Turns the unit on or off.
- **Heat Button:** Toggles between 750W and 1500W heat settings.
- **Flame Color:** Cycles through 5 flame color modes.
- **Log Color:** Cycles through 13 burning log color modes.
- **Brightness:** Adjusts flame brightness (5 levels).
- **Speed:** Adjusts flame speed (5 levels).
- **Timer:** Sets the automatic shut-off timer from 1 to 8 hours.



*Image: Remote control for the fireplace.*

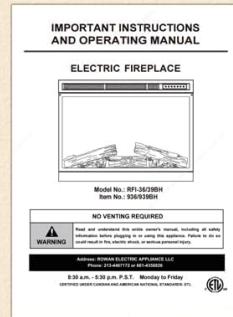
### **Flame and Log Color Options**

Customize your ambiance with a variety of flame and log color combinations. The unit also features an auto color/brightness change option.



①

Electric Fireplace\*1



②

Manual\*1

③

Remote Control\*1



④

Decorative Stuff\*Varies



⑤

Simulated Charcoal\*3

*Image: Available flame and log color modes.*

## Features

- **Heating Power:** Two heat settings (750W and 1500W) capable of heating areas up to 400 sq ft.
- **Energy Efficiency:** Utilizes LED technology for energy-saving operation.
- **Flame Effects:** 5 flame color modes, 13 burning log color modes, 5 flame speed modes, and 5 flame brightness modes.
- **Timer Function:** Adjustable timer from 1 to 8 hours for automatic shut-off.
- **Sleep Mode:** Features a sleep mode with heat for comfortable overnight use.
- **Design:** 7mm tempered glass with a black finish, offering a realistic flame and log effect.
- **Air Humidity:** Designed to maintain air humidity, preventing dry air.

## Maintenance

To ensure the longevity and optimal performance of your electric fireplace, follow these maintenance steps:

- **Cleaning:** Ensure the unit is unplugged and cool before cleaning. Use a soft, damp cloth to wipe surfaces. Avoid abrasive cleaners.
- **Ventilation:** Periodically check that the air vents are clear of dust and debris to maintain proper airflow.
- **Storage:** If storing the unit for an extended period, ensure it is clean, dry, and stored in a safe place.

## Troubleshooting

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If you encounter any issues, refer to the following common troubleshooting tips:

- **No Power:** Check if the power cord is securely plugged into a grounded outlet. Verify the wall switch is on and the circuit breaker has not tripped.
- **No Heat:** Ensure the heat function is activated via the touchscreen or remote. Check if the thermostat setting is higher than the room temperature.
- **Flames Not Working:** Confirm the flame effect is turned on. If the unit has been recently moved, ensure no internal components have been dislodged.
- **Remote Not Working:** Replace the remote control batteries. Ensure there are no obstructions between the remote and the fireplace sensor.

For persistent issues, contact customer support.

## Specifications

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Feature	Detail
Brand	Electactic
Model Name	Electric fireplace heater
Item Model Number	939BH
Product Dimensions	6.61"D x 38.98"W x 27.05"H
Item Weight	60.6 pounds
Power Source	Corded Electric
Voltage	120V
Heat Output	750W/1500W
Heating Coverage	Up to 400 sq ft
Installation Type	Freestanding, Recessed, Wall Mount
Special Features	Adjustable Thermostat, Overheat Protection, Touch Screen, Remote Control, Timer, Colorful Flame Options
Finish Type	Lacquered
Color	Black

## Warranty and Support

This Electactic Electric Fireplace Insert comes with a Limited Warranty. For specific warranty details, please refer to the warranty card included in your package or contact Electactic customer support.

For any questions, technical assistance, or support, please refer to the contact information provided in your instruction manual or visit the official Electactic website.

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## Related Documents - 939BH

	<p><b><a href="#">Electactic Electric Fireplace Operating Manual and Safety Instructions</a></b> Comprehensive operating manual and safety instructions for Electactic electric fireplaces (models RFH-3001LC through RFH-6801LC), covering installation, operation, maintenance, troubleshooting, and warranty information.</p>
	<p><b><a href="#">ELECTAETIC 16000 BTU 2-Burner Propane Gas Grill - Owner's Manual</a></b> Owner's manual for the ELECTAETIC 16000 BTU 2-burner propane gas grill (models eecp1025, WFBLL-G0120B, WYHD-G0120B). Provides essential information for safe assembly, operation, and maintenance of this outdoor BBQ grill.</p>
	<p><b><a href="#">Electric Fireplace User Manual - RFH Series</a></b> Comprehensive user manual for the RFH series electric fireplace, covering safety instructions, installation, operation, maintenance, and troubleshooting. Includes model numbers RFH-3001LCP, RFH-3601LCP, RFH-4201LCP, RFH-5001LCP, RFH-6001LCP.</p>