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› SUPVAN E11 Bluetooth Label Maker Machine User Manual

SUPVAN E11

SUPVAN E11 Bluetooth Label Maker Machine User Manual

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your SUPVAN E11 Bluetooth Label Maker Machine. Please read this manual thoroughly before using the device to ensure proper function and longevity.

SAFETY INFORMATION

- Keep the device away from water and high humidity.
- Do not expose the device to extreme temperatures or direct sunlight.
- Use only SUPVAN approved label tapes to prevent damage to the print head.
- Do not attempt to disassemble or repair the device yourself. Contact customer support for assistance.
- Keep out of reach of children.

PACKAGE CONTENTS

Verify that all items are present in your package:

- E11 Label Maker
- User Manual
- USB-C Cable
- 2 Rolls White Continuous Label Tape (15 mm x 6 m)
- 2 Rolls White Die-cut Label Tape (12 mm x 40 mm)



Packaging list

E11 Label Maker
2 Rolls Die-Cut Label Tape
2 Rolls White Continuous Label Tape

USB-C Charging Cable
User Manual

Image: Contents of the SUPVAN E11 Label Maker package, including the label maker, USB-C cable, user manual, and four rolls of label tape.

PRODUCT OVERVIEW

The SUPVAN E11 is a portable thermal label maker designed for various labeling needs. It features a QWERTY keyboard for direct input and Bluetooth connectivity for app-based design and printing.



Image: Front view of the SUPVAN E11 Label Maker, showing the QWERTY keyboard and display screen.

SETUP

1. Charging the Device

The SUPVAN E11 features a built-in 1200 mAh rechargeable battery. Before initial use, fully charge the device using the provided USB-C cable.

- Connect the USB-C cable to the charging port on the label maker.
- Connect the other end of the cable to a USB power adapter (not included) or a computer USB port.
- The charging indicator on the device will show the charging status.

No Ink & Toner Needed Only need thermal paper



Image: The SUPVAN E11 Label Maker demonstrating that it uses thermal paper and requires no ink or toner.

2. Installing Label Tape

The E11 label maker uses thermal label rolls. Follow these steps to install a new roll:

1. Open the label compartment cover on the side of the device.
2. Insert the label roll into the compartment, ensuring the label tape feeds out from the bottom and through the guide slot.
3. Close the compartment cover securely.

Less Margin

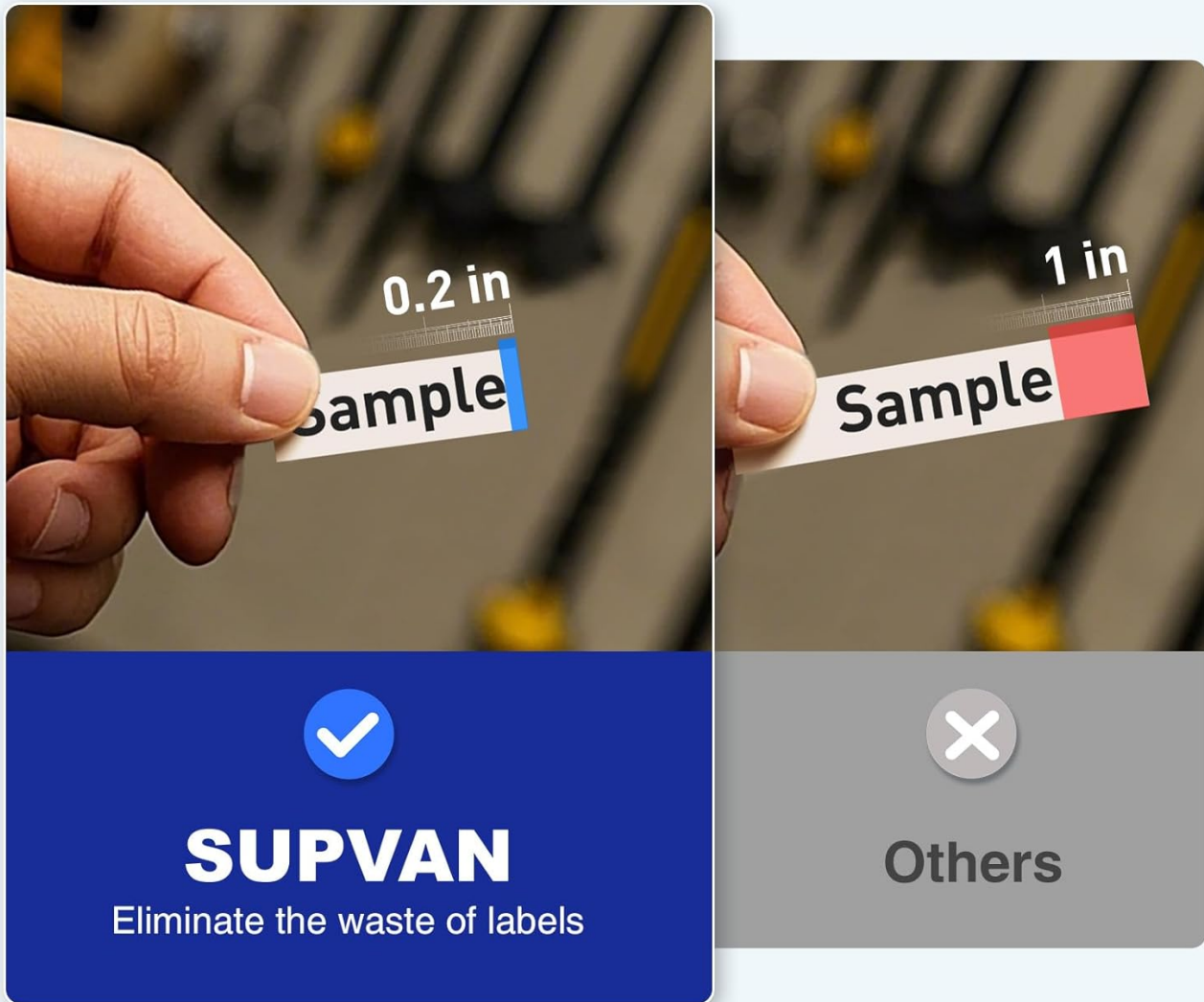


Image: A hand demonstrating how to install a label tape roll into the SUPVAN E11 Label Maker.

3. Connecting via Bluetooth (App)

For advanced customization and printing, connect your label maker to the companion app:

1. Download the official SUPVAN app from your device's app store.
2. Turn on the label maker and ensure Bluetooth is enabled on your smartphone.
3. Open the SUPVAN app and follow the on-screen instructions to pair with your E11 device.



Image: A visual guide showing the step-by-step process of connecting the label maker to the mobile app via Bluetooth.

OPERATION

1. Keyboard Printing

For quick and frequent labeling, use the integrated QWERTY keyboard:

1. Turn on the label maker.
2. Type your desired text using the keyboard. The text will appear on the LCD display.
3. Press the 'Print' button to print the label.

Print via Keyboard or Bluetooth App



**Keyboard for
Fast Printing**



App for Creativity

Image: A person using the SUPVAN E11 Label Maker's keyboard to type and print a label.

2. App Printing and Customization

The SUPVAN app offers extensive customization options:

1. Ensure your device is connected to the app via Bluetooth.
2. Open the app and select your label design.
3. Utilize the app's features to customize your label:
 - **Fonts:** Choose from over 30 fonts.
 - **Frames:** Apply from over 50 frames.
 - **Icons:** Select from over 660 icons.
 - **QR Codes & Barcodes:** Generate and print QR codes and various barcode types.
 - **Templates:** Create and save your own label templates.
4. Once your design is complete, tap the 'Print' button in the app.

Built-in Rechargeable Battery



Powered by AAA Battery



Cost-Effective
Environmentally Friendly

Drain Quickly

Cost-Ineffective
Not Environmentally Friendly

Image: A person using the SUPVAN E11 Label Maker in conjunction with the mobile app to design and print a customized label.

30+ Fonts

Kata *Kata* KATA *Kata* *Kata*
Kata KATA *Kata* *Kata* Kata
Kata **Kata** *Kata* Kata Kata
KATA *Kata* *Kata* *Kata* KATA
KATA *Kata* Kata **Kata** KATA
Kata Kata Kata **Kata** **Kata**

50+ Frames

660+ Icons

QR Codes & Barcodes



Image: A visual representation of the SUPVAN Label App's features, including a wide selection of fonts, frames, icons, and options for QR codes and barcodes.

Adjusting Label Font Size in the App

Video: This video demonstrates how to adjust the font size of your label text within the SUPVAN mobile application.

Adjusting Font Styles in the App

Video: This video illustrates the process of changing font styles and applying various formatting options to your labels using the SUPVAN mobile application.

3. Label Types and Minimal Margin Printing

The E11 supports both continuous and die-cut labels, offering flexibility for different applications. It also features minimal margin printing, reducing label waste.

- **Continuous Labels:** Ideal for long text or custom lengths.
- **Die-Cut Labels:** Pre-sized labels for specific items or standard applications.
- **Minimal Margin:** The E11 prints with only a 0.2-inch margin, significantly less than many other label makers, saving tape.

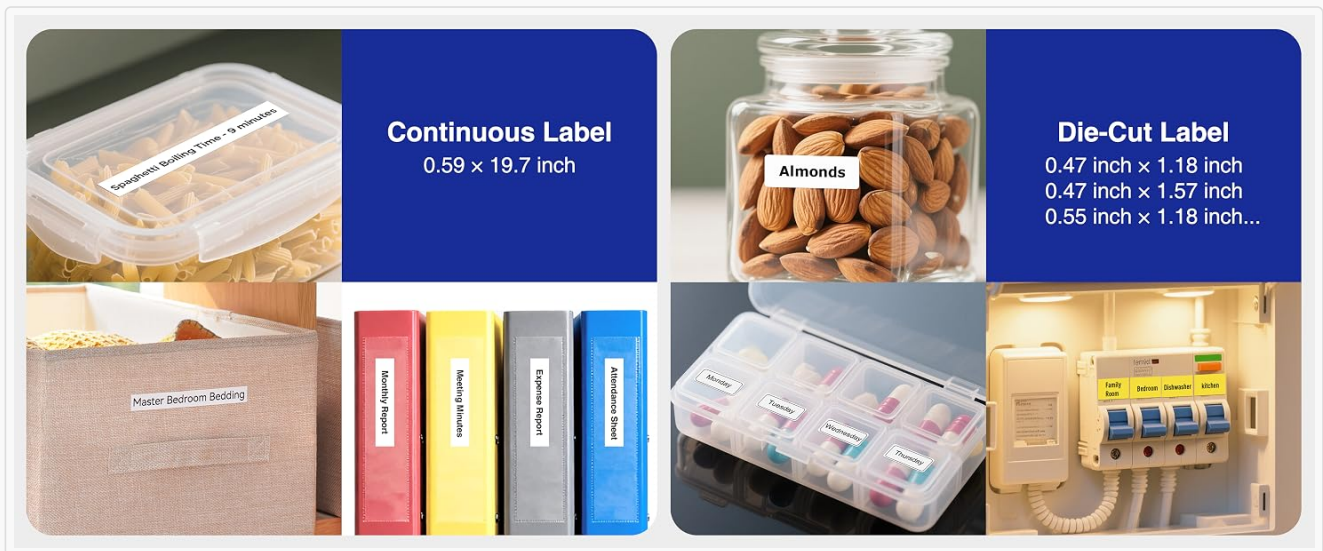


Image: Examples of die-cut and continuous labels printed by the SUPVAN E11, showcasing its versatility for different label types.

All-Free App Editing Function

No purchase or subscription needed at all



30+
Fonts

Kata *Kata* KATA *Kata* *Kata* Kata
Kata KATA **Kata** *Kata* Kata **Kata**
Kata **Kata** Kata Kata Kata **Kata**
KATA **Kata** *Kata* *Kata* KATA Kata
KATA *Kata* Kata **Kata** KATA Kata

660+
Icons



50+
Frames

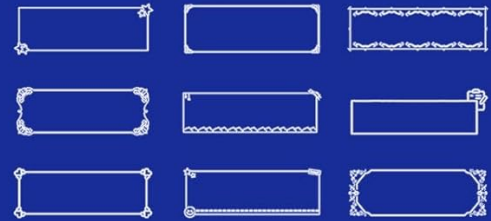


Image: A visual comparison highlighting the minimal 0.2-inch margin of SUPVAN labels versus the larger 1-inch margin of other label makers, demonstrating material efficiency.

4. Wide Applications

The SUPVAN E11 is suitable for various organizational tasks in different environments:

- **Home:** Organizing pantry items, storage bins, and personal belongings.
- **Kitchen:** Labeling food containers, spices, and expiry dates.
- **Office:** Categorizing files, folders, and office supplies.
- **School:** Labeling school supplies, books, and projects.
- **Garage/Workshop:** Organizing tools and parts.

Wide Applications



Image: A collage showing various applications of labels created with the SUPVAN E11, including labeling bottles, file folders, and storage containers.



Waterproof

Heat Resistant

Low Temperature Resistant

BPA Free Safe Material

Image: A display illustrating the durability of SUPVAN laminated labels, highlighting their waterproof, heat-resistant, low-temperature

MAINTENANCE

1. Cleaning the Print Head

To ensure optimal print quality, regularly clean the print head:

- Turn off the label maker and open the label compartment.
- Gently wipe the print head with a soft, lint-free cloth dampened with isopropyl alcohol.
- Allow the print head to dry completely before closing the compartment and using the device.

2. Battery Care

To prolong battery life:

- Avoid fully discharging the battery frequently.
- Charge the device regularly, even if not in use, to maintain battery health.
- Store the device in a cool, dry place when not in use for extended periods.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on or turns off unexpectedly.	Low battery; device overload during long prints.	Ensure the device is fully charged. For long prints, try breaking the text into shorter segments.
Poor print quality (faint, streaky, or blank labels).	Print head is dirty; incorrect label tape installation; faulty label tape.	Clean the print head as described in the Maintenance section. Reinstall the label tape correctly. Try a new roll of label tape.
Bluetooth connection issues.	Bluetooth is off; device not paired; app issues.	Ensure Bluetooth is enabled on both devices. Re-pair the label maker through the app. Restart the app and the label maker.
Labels are not feeding correctly or jamming.	Improper tape installation; foreign object in the feed path.	Open the compartment and re-install the tape, ensuring it is aligned. Check for any obstructions and carefully remove them.

SPECIFICATIONS

Feature	Detail
Brand	SUPVAN
Model Name	E11
Connectivity Technology	Bluetooth
Printing Technology	Thermal

Feature	Detail
Printer Output	Monochrome
Max Print Speed Monochrome	40 mm/s
Resolution	203 dpi
Item Weight	0.5 Pounds (approx. 227g)
Product Dimensions (D x W x H)	5.8" x 3.1" x 1.5" (approx. 14.7cm x 7.9cm x 3.8cm)
Battery Capacity	1200 mAh
Charging Interface	USB Type C
Display Type	LCD
Control Method	App, Push Button
Maximum Media Size	15 mm x 6 m

WARRANTY INFORMATION

The SUPVAN E11 Label Maker comes with a **2-Year Manufacturer Warranty**. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For detailed warranty terms and conditions, please refer to the official SUPVAN website or contact customer support.

CUSTOMER SUPPORT

If you encounter any issues or have questions not covered in this manual, please contact SUPVAN customer support:

- **Website:** Visit the official SUPVAN website for FAQs and support resources.
- **Email:** Refer to your product packaging or the official website for customer service email addresses.