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› LENS GO TC12 Aluminum Teleprompter User Manual

LENSGO TC12

LENSGO TC12 Aluminum Teleprompter User Manual

Model: TC12

1. INTRODUCTION

The LENS GO TC12 is a professional aluminum teleprompter designed to assist users in delivering presentations, news broadcasts, online teaching, and live streaming content by displaying scrolling text directly in front of the camera lens. This allows for direct eye contact with the audience while reading a script, enhancing professionalism and reducing the need to memorize lines.



Image 1.1: LENSGO TC12 Teleprompter in use with a tablet and DSLR camera.

2. SAFETY INFORMATION

- Handle the beam splitter glass with care to prevent scratches or breakage.
- Ensure all components are securely fastened before mounting cameras or tablets to prevent accidental drops.
- Do not expose the device to extreme temperatures or moisture.
- Keep out of reach of children.
- Use only specified accessories and power sources.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- Teleprompter Main Screen + Blackout Leather Hood

- Base Plate
- C-Plate
- L Bracket Plate
- Hexagonal Spanner
- 1/4" Screw
- M5 Screw
- M4 Screws (x4)
- Limit Block
- Bluetooth Remote Control
- Instruction Manual

PACKING LIST



Parameter

Main body material: Aluminium alloy

Teleprompter device: Tablet up to 12.9

Compatible Devices: Micros, DSLRs, Professional Cameras, Live Streaming Cameras

Screen size: 12*8.8*0.07inch

Gross weight: 4.07ib

APP: TCQI, support Android and IOS systems

Image 3.1: Visual representation of the LENS GO TC12 Teleprompter package contents.

4. SETUP AND ASSEMBLY

Follow these steps to assemble your LENS GO TC12 Teleprompter:

1. **Attach the Base Plate:** Secure the main teleprompter unit to the base plate using the provided screws.
2. **Mount the L Bracket Plate:** Attach the L bracket plate to the base plate. This plate will hold your camera.
3. **Install the C-Plate:** Connect the C-plate to the main teleprompter unit. This is where your tablet will rest.
4. **Mount Your Camera:** Place your DSLR, mirrorless camera, or webcam onto the L bracket plate and secure it with the 1/4" screw. Ensure the camera lens is centered with the opening in the teleprompter's hood.
5. **Insert Your Tablet:** Position your iPad or tablet (up to 12.9 inches) onto the C-plate. Adjust the plate to securely hold the device.
6. **Attach the Blackout Leather Hood:** Drape the blackout leather hood over your camera lens and the teleprompter glass. This prevents external light from interfering with the reflection and ensures clear text visibility.
7. **Adjust Height and Stroke:** The teleprompter features an adjustable aluminum alloy liftable stand. Adjust the height (up to 55mm) and horizontal stroke (up to 170mm) to align your camera lens perfectly with the beam splitter glass and accommodate various camera sizes.

DURABLE ALL-ALUMINUM ALLOY MATERIAL

Integrated design, Easy for quick installation



Image 4.1: Assembly details and adjustable features of the LENS GO TC12 Teleprompter.

5. OPERATING INSTRUCTIONS

5.1 App Installation and Remote Control Pairing

The LENS GO TC12 teleprompter operates with the dedicated "TCQI" app, available for both iOS and Android devices. A Bluetooth remote control is included for convenient operation.

1. **Download the App:** Search for "TCQI" in the Apple App Store (for iOS) or Google Play Store (for Android) and install it on your tablet or smartphone.
2. **Pair Remote Control:** Turn on the Bluetooth remote control. Open the TCQI app on your device and follow the in-app instructions to pair the remote control via Bluetooth.

FREE APP + REMOTE CONTROL

Teleprompter APP(iOS&Android) for smartphone / tablet can flexible adjustment of font size and playback speed by remote control



Image 5.1: TCQI App download and Bluetooth remote control.

5.2 Script Management

The TCQI app offers three methods for adding scripts:

- **Direct Input or Copy/Paste:** You can directly type your script into the TCQI app or copy text from another source and paste it into the app.
- **Select a Text Document:** Create your script in TXT format on your phone or iPad, then upload it to the TCQI app. This is the recommended method for pre-written scripts.
- **Select an Image:** While possible, this method is not recommended as text size adjustments may be limited.

5.3 Remote Control Functions

The Bluetooth remote control provides convenient access to key functions within the TCQI app:

- **Play/Pause:** Start or stop the scrolling script.
- **Adjust Scroll Speed:** Increase or decrease the speed at which the text scrolls.

- **Turn Script Pages:** Navigate through different sections or pages of your script.
- **Change Font Size:** Adjust the size of the text displayed on the teleprompter.

5.4 Shooting Orientation

The teleprompter supports both horizontal and vertical shooting orientations, providing flexibility for various content creation needs.



Image 5.2: Adjustable for horizontal and vertical shooting.

6. KEY FEATURES

6.1 High Definition Beam Splitting Glass

The TC12 teleprompter is equipped with industrial-standard 70/30 beam splitting glass. This specialized glass offers high clarity and excellent light transmittance, ensuring that the reflected text is clear and easy to read without affecting the

quality of the image captured by the camera. It minimizes ghosting and light loss, resulting in sharp and clear prompting.

HIGH DEFINITION, NO GHOSTING, NO LIGHT LOSS

With a special processed coating and beam splitter glass,
the teleprompter ensures your text is sharp and clear



Image 6.1: High-definition display technology.

6.2 Wide Device Compatibility

The TC12 teleprompter is designed for broad compatibility, supporting various devices including:

- DSLR Cameras
- Mirrorless Cameras
- Webcams
- Tablets up to 12.9 inches (e.g., iPad, iPad Air, iPad Pro)

TABLET PROMPTING UP TO 12.9 INCH



DSLR / mirrorless
cameras



Webcams



Image 6.2: Compatibility with tablets and cameras.

6.3 Expandability and Durable Construction

The teleprompter features dual cold shoe mounts and 1/4" threads on both sides, allowing for the attachment of additional accessories such as microphones, tripods, and video lights. Constructed from durable aluminum alloy, the unit provides robust protection for your camera and ensures long-term reliability.



Wide-angle shooting view with other brands, the frame of teleprompter will appear when shooting

Wide-angle shooting view with **TC12** the frame of teleprompter won't appear when shooting



Image 6.3: Wide-angle shooting capability without teleprompter frame obstruction.

7. SPECIFICATIONS

Feature	Detail
Model Number	TC12
Main Body Material	Aluminum Alloy
Compatible Devices	Micros, DSLRs, Professional Cameras, Live Streaming Cameras
Teleprompter Device Support	Tablets up to 12.9 inches
Screen Size (Glass)	12" x 8.8" x 0.07" (30.5cm x 22.5cm)

Feature	Detail
Beam Splitting Glass	70/30 Light Transmittance/Reflectivity, 26 Layers Coated
Adjustable Height	Up to 55mm
Adjustable Stroke	Up to 170mm
App Compatibility	TCQI (iOS and Android)
Item Weight	4.02 pounds (approx. 1.82 kg)
Package Dimensions	13.11 x 9.96 x 3.39 inches



Image 7.1: Product dimensions.

8. MAINTENANCE

- **Cleaning the Glass:** Use a soft, lint-free cloth and a specialized lens cleaning solution to clean the beam splitter glass. Avoid abrasive materials or harsh chemicals that could damage the coating.
- **General Cleaning:** Wipe the aluminum alloy body with a dry or slightly damp cloth.
- **Storage:** When not in use, store the teleprompter in a clean, dry place, ideally disassembled or in a protective case to prevent dust accumulation and accidental damage to the glass.
- **Check Connections:** Periodically check all screws and connections to ensure they remain tight and secure.

9. TROUBLESHOOTING

Problem	Possible Cause	Solution
Text appears blurry or unclear.	◦ Dirty beam splitter glass. ◦ Incorrect camera/tablet alignment. ◦ Poor lighting conditions.	◦ Clean the beam splitter glass with a soft cloth and lens cleaner. ◦ Adjust camera and tablet position to ensure proper alignment with the glass. ◦ Ensure adequate and even lighting on the tablet screen.
Remote control not responding.	◦ Remote not paired via Bluetooth. ◦ Low battery in remote. ◦ App not open or active.	◦ Re-pair the remote control with your device via Bluetooth settings and within the TCQI app. ◦ Replace the remote control battery. ◦ Ensure the TCQI app is open and the script is active.
Teleprompter frame visible in camera footage.	◦ Camera lens too wide or positioned incorrectly. ◦ Blackout hood not properly installed.	◦ Adjust camera position or use a lens with a narrower field of view. ◦ Ensure the blackout leather hood is fully extended and covers the camera lens opening.

10. WARRANTY AND SUPPORT

LENSGO provides comprehensive support for its products:

- **Quick Reply:** Customer service available for quick replies within 24 hours.
- **Return Policy:** 60-day no-worry return period.
- **Replacement:** 12-month replacement available for eligible issues.
- **Lifetime Support:** Lifetime after-sales consultation and technical support.



Image 10.1: LENS GO Customer Support Overview.

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