

eufy Security T8214

eufy Security Video Doorbell E340

Instruction Manual

1. INTRODUCTION

The eufy Security Video Doorbell E340 provides advanced home security with its dual camera system and 2K Full HD resolution. Designed for uninterrupted use, this battery-powered doorbell comes with an extra quick-release rechargeable battery pack, ensuring continuous operation. It features color night vision, motion-activated lights, and local storage without monthly fees.

2. WHAT'S IN THE BOX

Upon unboxing your eufy Security Video Doorbell E340, you should find the following components:

- eufy Video Doorbell E340 Unit
- Quick-Release Rechargeable Battery Pack (Pre-installed)
- Extra Quick-Release Rechargeable Battery Pack
- Mounting Bracket
- Mounting Screws and Wall Anchors
- Charging Cable
- Quick Start Guide



Image: The eufy Security Video Doorbell E340 unit shown alongside its extra quick-release rechargeable battery pack.

3. SETUP

3.1 Charging the Battery

Before initial use, fully charge both battery packs. Connect the charging cable to the battery pack and a USB power adapter (not included). The indicator light on the battery will show charging status.

Two Batteries for All-Year Operation

Each battery has 6,500 mAh capacity.



Image: A person's hands demonstrating the insertion of a quick-release battery pack into the eufy doorbell unit.

3.2 App Installation and Device Pairing

1. Download the eufy Security app from your device's app store.
2. Create an account or log in.
3. Follow the in-app instructions to add your Video Doorbell E340. This typically involves scanning a QR code on the device and connecting it to your Wi-Fi network.

3.3 Mounting the Doorbell

Choose a suitable location near your front door. Ensure the mounting surface is flat and stable. Use the provided mounting bracket, screws, and wall anchors to securely attach the doorbell. Refer to the quick start guide for detailed drilling and wiring instructions if connecting to existing doorbell wiring (optional).

4. OPERATING INSTRUCTIONS

4.1 Dual Camera System

The eufy Video Doorbell E340 features two cameras for enhanced coverage. The top camera provides a wide-angle view of visitors, while the bottom camera captures the area directly in front of your door, including packages. This dual-camera setup helps eliminate blind spots.

2K Full HD and Color Night Vision

See in color and clarity,
day and night.



2K **FHD**

Image: Illustration of the dual camera system, highlighting face recognition and package detection capabilities.

4.2 2K Full HD Clarity and Color Night Vision

The doorbell records in 2K Full HD, providing clear and detailed video footage. Its advanced dual-light system and processing algorithm enable color night vision, allowing you to see clearly up to 16 feet (5 meters) in low-light conditions with reduced blur.

Instant Notifications and Two-Way Audio

See, hear, and speak
to anyone at your door.



Image: A delivery person is visible at night, demonstrating the clarity of 2K Full HD and color night vision.

4.3 Notifications and Two-Way Audio

Receive instant notifications on your smartphone when motion is detected or the doorbell is pressed. Use the two-way audio feature to communicate with visitors from anywhere.

Dual Cameras with Delivery Guard

Eliminate blindspots at your door.
See where even head-to-toe cameras can't.



Face Recognition



Package Detection



Image: A smartphone screen showing a live video feed from the eufy doorbell, with options for instant notifications and two-way audio communication.

4.4 Local Storage and No Subscription Fees

The doorbell stores video recordings locally, eliminating the need for cloud storage subscriptions. This ensures your data remains private and accessible without ongoing costs.

No Subscription Fee

Get full access to notifications
and video recordings with anytime playback.



Image: A visual representation of the "No Subscription Fee" benefit, depicted by a large zero formed from green foliage with a dollar sign.

4.5 Chime Compatibility

The eufy Video Doorbell E340 can connect with various compatible chimes and smart home devices, including your existing chime, eufy HomeBase S280, eufy HomeBase S380, eufy MiniBase Chime (T8023), Alexa devices, and Google Voice Assistant devices. Please note it is not compatible with the original eufy Wi-Fi Chime (T8020) or eufy Chime (T8740/T8742).

4.6 Official Product Video

Your browser does not support the video tag.

Video: An official product video demonstrating the features and functionality of the eufy Security Video Doorbell E340, including its dual cameras and motion-activated lights.

5. MAINTENANCE

5.1 Battery Management

The eufy Video Doorbell E340 uses quick-release rechargeable battery packs. When a battery is low, simply remove it and insert the fully charged spare battery to ensure continuous operation. Charge the depleted battery using the provided charging cable.

5.2 Cleaning

To maintain optimal performance, periodically clean the camera lenses and the doorbell's exterior with a soft, dry cloth. Avoid using abrasive cleaners or solvents that could damage the device.

6. TROUBLESHOOTING

6.1 Common Issues and Solutions

- **No Power/Doorbell Not Responding:** Ensure the battery is fully charged and correctly inserted. If connected to existing wiring, verify the power supply.
- **Poor Video Quality:** Check for obstructions on the camera lens and clean if necessary. Ensure a strong Wi-Fi signal at the doorbell's location.
- **Wi-Fi Connectivity Issues:** Move your Wi-Fi router closer to the doorbell or consider a Wi-Fi extender. Restart both the doorbell and your router.
- **Notifications Not Received:** Check app notification settings on your smartphone and within the eufy Security app. Ensure the doorbell is connected to the internet.
- **Short Battery Life:** Review motion detection settings in the app. Frequent recordings or live views can drain the battery faster. Ensure the battery is fully charging.

For more detailed troubleshooting, refer to the eufy Security app's help section or the official eufy support website.

7. SPECIFICATIONS

Feature	Detail
Model Name	T8214
Connectivity Technology	Wireless (Wi-Fi)
Power Source	Battery Powered
Special Feature	HD Resolution (2K)
Item Dimensions (L x W x H)	5.9 x 2.03 x 1.11 inches
Item Weight	1.4 pounds
Included Components	Doorbell, Extra Rechargeable Battery Pack

UPC	194644288006
Product Grade	Renewed

8. WARRANTY AND SUPPORT

For information regarding product warranty, technical support, and customer service, please visit the official eufy Security website or contact their customer support directly. Keep your purchase receipt for warranty claims.
Official eufy Security Website: us.eufylife.com

© 2025 eufy Security. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question