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› GTMEDIA K3 PRO Media Box 6K Ultra HD User Manual

## GTMEDIA K3 Pro 2024

# GTMEDIA K3 PRO Media Box User Manual

Model: K3 Pro 2024

## INTRODUCTION

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The GTMEDIA K3 PRO Media Box is a high-performance streaming device designed to deliver an immersive entertainment experience. Featuring 6K Ultra HD resolution, 4GB RAM, and 32GB storage, it ensures smooth playback and quick access to a vast content library. This manual provides essential information for setting up, operating, and maintaining your K3 PRO Media Box.



Image: The K3 PRO Media Box, its voice remote, HDMI cable, and power adapter, illustrating the complete package contents.

## WHAT'S IN THE BOX

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Verify that all items are present in the package:

- K3 PRO Media Box
- Voice Remote
- HDMI Cable
- Power Adapter
- User Manual (this document)

# Product List



Image: A visual representation of all components included in the K3 PRO Media Box package, clearly labeled.

## SETUP GUIDE

### 1. Connecting the Device

- 1. Connect to TV:** Insert one end of the provided HDMI cable into the **HD OUT** port on the K3 PRO Media Box and the other end into an available HDMI input on your television.
- 2. Connect Power:** Plug the power adapter into the **5V/2A** power port on the K3 PRO Media Box, then plug the adapter into a wall outlet.
- 3. Network Connection (Optional):**
  - **Wired:** For a stable connection, connect an Ethernet cable from your router to the **LAN** port on the K3 PRO Media Box.
  - **Wireless:** The device supports Wi-Fi 6 (2.4GHz/5GHz). You will configure this during initial setup.
- 4. External Storage (Optional):** Insert a TF card into the **TF** slot or connect USB storage devices to the **USB** ports for

expanded storage or media playback.

# Interface Introduction

AV OUT, LAN, HDMI, power cord, USB and other interfaces bring you smart and colorful enjoyment.



Image: An illustration detailing the various input/output ports on the K3 PRO Media Box, including HD Out, Optical, AV, LAN, USB, and TF card slots, with descriptions of their functions.

# K3PRO

6K HDR Android TV Box | Build in WiFi-6 2.4GHz/5GHz



Image: A view of the K3 PRO Media Box from the rear, highlighting the arrangement of its ports and providing physical dimensions.

## 2. Initial Power-On and Configuration

1. Turn on your television and select the correct HDMI input source.
2. The K3 PRO Media Box will automatically power on and display the boot screen.
3. Follow the on-screen prompts to complete the initial setup, which typically includes:
  - Language selection.
  - Network connection (Wi-Fi setup if not using Ethernet).
  - Google account sign-in (optional, but recommended for full functionality).
  - Date and time settings.

## OPERATING INSTRUCTIONS

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### 1. Remote Control Usage

The K3 PRO comes with a voice remote for easy navigation and control.

- **Navigation:** Use the directional pad (up, down, left, right) and the OK button to navigate menus and select items.
- **Voice Control:** Press the dedicated voice button on the remote and speak your commands (e.g., "Open Netflix," "Search for action movies").
- **Back/Home:** Use the Back button to return to the previous screen and the Home button to go to the main interface.
- **Volume:** Adjust volume using the volume up/down buttons.



Image: A user demonstrating the use of the voice remote to interact with the K3 PRO Media Box's user interface, highlighting the voice control feature.

## 2. Navigating the Interface

The K3 PRO features a user-friendly interface, typically based on Android TV or a similar system, allowing easy access to applications and content.

- **Home Screen:** Displays frequently used apps, recommended content, and system settings shortcuts.
- **Apps:** Access all installed applications from the Apps section. You can download more from the integrated app

store.

- **Settings:** Configure network, display, sound, storage, and other system preferences.



Image: The K3 PRO Media Box and its remote, accompanied by icons and text indicating its core specifications: Android 10.0 OS, USB 3.0, 4GB RAM, 32GB ROM, and Wi-Fi 6 connectivity.

### 3. Content Playback

The K3 PRO supports 6K Ultra HD streaming, providing a high-quality viewing experience.

- **Streaming Apps:** Use pre-installed apps like Netflix, YouTube, or Disney+ to access online content.
- **Local Media:** Play videos, music, and photos from connected USB drives or TF cards using a media player app.
- **HDR Support:** The device supports HDR10 for enhanced color and contrast with compatible content and displays.

# HDR (HIGH DYNAMIC RANGE) VIDEO

ADVANCED HDR10 @ 60FPS MAKES HD VIDEO SMOOTHER



**OTHERS**

**4K SDR**

**K3 PRO**

**6K HDR**

Image: A visual comparison demonstrating the superior clarity, color, and contrast of 6K HDR video (right) compared to standard 4K SDR video (left).

## MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or abrasive materials.
- **Software Updates:** Periodically check for system updates in the Settings menu to ensure optimal performance and access to the latest features. It is recommended to keep the device connected to the internet for automatic updates.
- **Ventilation:** Ensure the device is placed in a well-ventilated area to prevent overheating. Do not block ventilation openings.

## TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

| Problem                                | Possible Cause   | Solution  |
|--|--|---|
| No power/Device not turning on         | Power adapter not connected properly; Power outlet issue.                | Ensure power adapter is securely plugged into the device and a working wall outlet. Try a different outlet.   |
| No signal on TV / Blank screen         | Incorrect HDMI input selected on TV; Loose HDMI cable.                   | Verify your TV is set to the correct HDMI input. Check HDMI cable connections at both the device and the TV. Try a different HDMI port or cable.  |
| Buffering or freezing during streaming | Weak Wi-Fi signal; Slow internet speed; Network congestion.              | Move the device closer to your Wi-Fi router or use an Ethernet cable for a wired connection. Check your internet speed. Reduce other network activity. Restart your router and the media box. |
| Remote control not responding          | Low batteries; Obstruction between remote and device; Remote not paired. | Replace batteries. Ensure no objects are blocking the signal path. Refer to the remote's specific pairing instructions if it's a Bluetooth remote.  |
| System update failed                   | Network connectivity issues; Insufficient storage.                       | Ensure a stable internet connection. Clear some storage space if prompted. Try the update again later. If persistent, contact customer support.   |

## SPECIFICATIONS

| Feature          | Detail   |
|------------------|--|
| Model Name       | K3 Pro 2024  |
| Brand            | GTMEDIA  |
| Resolution       | 6K Ultra HD  |
| RAM              | 4GB DDR3   |
| Storage          | 32GB EMMC  |
| Operating System | Android 10.0 OS  |
| Connectivity     | HDMI, Wi-Fi 6 (2.4GHz/5GHz), Ethernet (LAN), USB 3.0, TF Card, AV, Optical |
| Controller Type  | Voice Remote   |
| Dimensions       | 4 x 1 x 4 inches (approx. 105 x 105 x 22.4 mm)                             |
| Weight           | 1.28 pounds  |
| Special Features | Browser, HDR10 Support   |

## WARRANTY AND SUPPORT

The GTMEDIA K3 PRO Media Box comes with a **1-Year Warranty**. For technical assistance, troubleshooting, or warranty claims, please contact GTMEDIA customer support. USA-based support is available.

For the most up-to-date support information and contact details, please visit the official GTMEDIA website or refer to the

contact information provided with your purchase documentation.

*Note: Keep your purchase receipt as proof of purchase for warranty purposes.*

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