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Thomson 32QG4S14

Thomson 32-inch QLED Google Smart TV User Manual

Model: 32QG4S14

Brand: Thomson

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Thomson 32-inch QLED Google Smart TV. Please read this manual thoroughly before using the television to ensure proper functionality and safety.



Image: Front view of the Thomson 32-inch QLED Google Smart TV, showcasing its sleek design and integrated Google TV interface with popular streaming applications like Netflix, Prime Video, Disney+, YouTube, My Canal, and Apple TV.

1. SETUP

1.1 Unboxing and Package Contents

Carefully remove all components from the packaging. Ensure all items listed below are present:

- Thomson 32-inch QLED Google Smart TV
- Remote Control
- Power Cable
- Table Stand (2 pieces)
- Screws for stand attachment
- User Manual (this document)

Retain the packaging for future transportation or service needs.

1.2 Attaching the Table Stand

To attach the table stands:

1. Place the TV screen-down on a soft, flat surface to prevent scratches.
2. Align each stand with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.

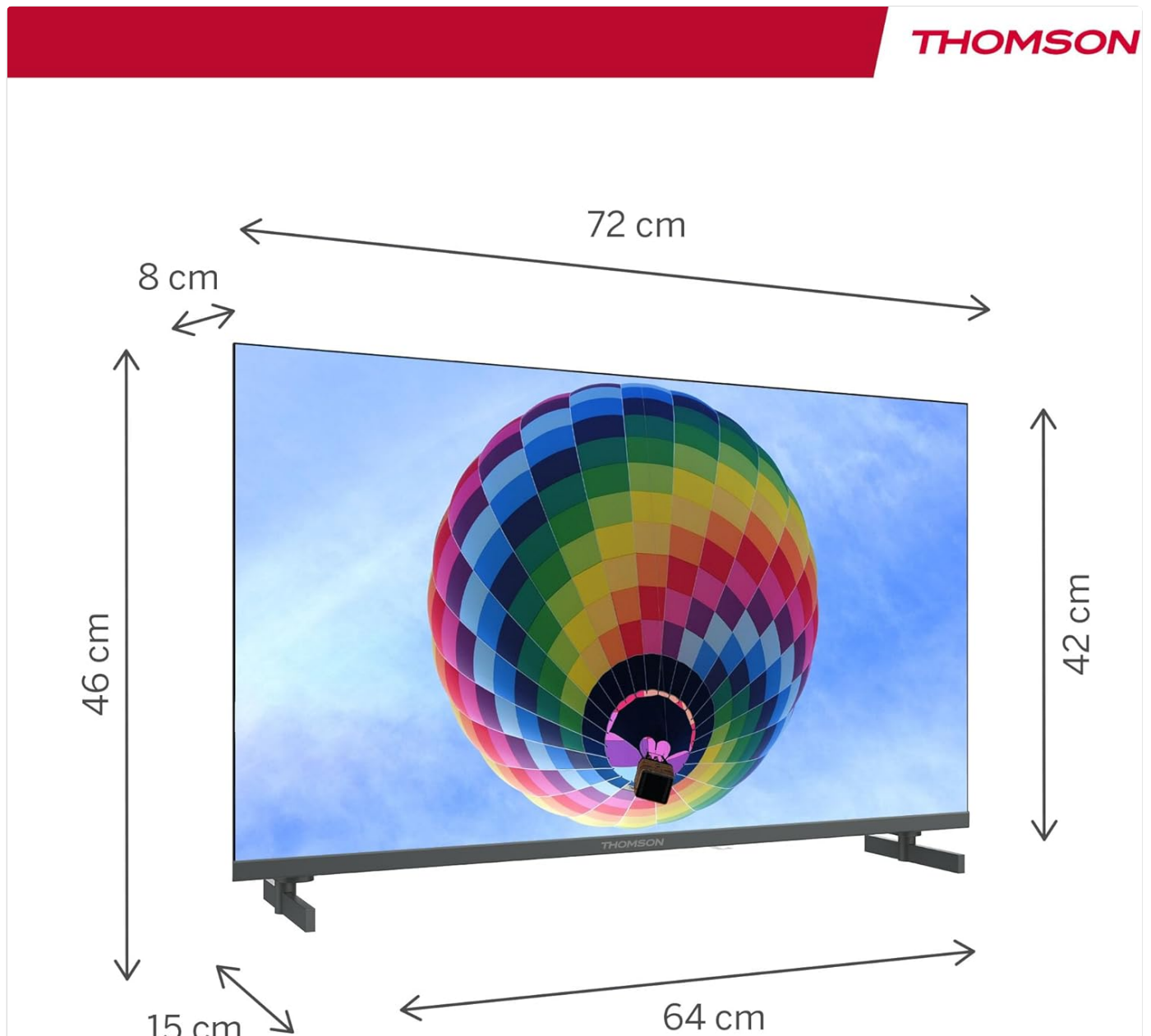


Image: Side view of the Thomson 32-inch QLED Google Smart TV, illustrating its compact dimensions of 8 cm depth, 72 cm width, and 46 cm height (with stand), making it suitable for various living spaces.

1.3 Connecting External Devices

Your Thomson TV offers various connection ports for external devices. Refer to the diagram below for port locations and types:

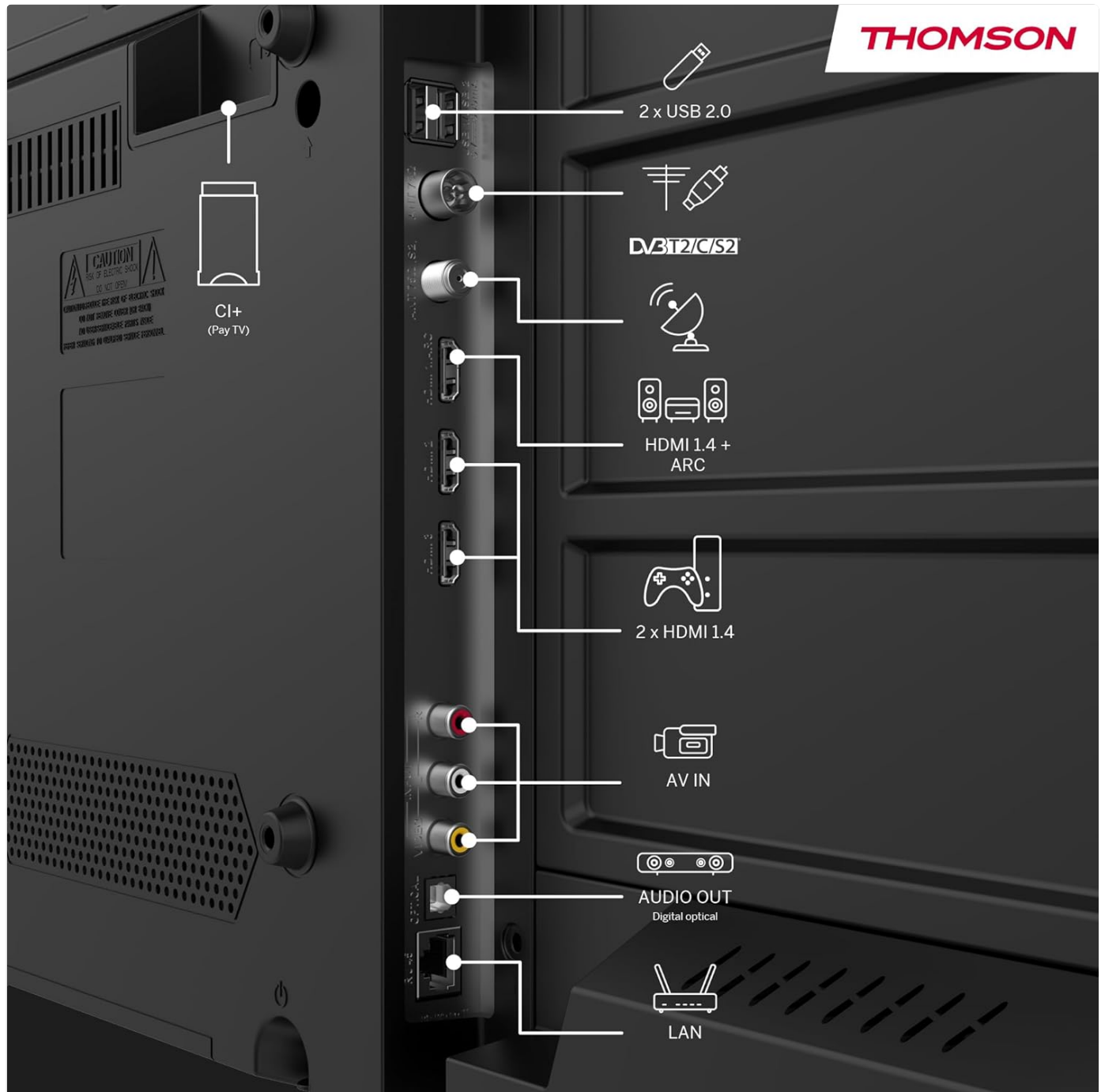


Image: Rear view of the Thomson 32-inch QLED Google Smart TV, detailing the available connection ports: 2x USB 2.0, DVB-T2/C/S2 (Antenna/Satellite), HDMI 1.4 + ARC, 2x HDMI 1.4, AV IN, Digital Optical Audio Out, and LAN (Ethernet).

- **HDMI:** Connect Blu-ray players, game consoles, or set-top boxes. The HDMI 1.4 + ARC port supports Audio Return Channel for simplified audio connections to soundbars or AV receivers.
- **USB:** For connecting USB storage devices to play media files.
- **Antenna/Satellite (DVB-T2/C/S2):** Connect your terrestrial antenna, cable, or satellite dish for broadcast TV.
- **LAN:** For a wired internet connection. Alternatively, use Wi-Fi.
- **Digital Optical Audio Out:** For connecting to external audio systems with optical input.
- **AV IN:** For older devices using composite video and stereo audio connections.

- **CI+:** Common Interface Plus slot for conditional access modules (CAM) to decrypt pay TV channels.

1.4 Initial Power On and First-Time Setup

After connecting all necessary cables:

1. Plug the power cable into an electrical outlet.
2. Press the power button on the TV or remote control to turn on the TV.
3. Follow the on-screen instructions to complete the initial setup, which includes:
 - Language selection
 - Network connection (Wi-Fi or wired LAN)
 - Google Account sign-in (for Google TV features)
 - Channel scanning (Antenna, Cable, or Satellite)
 - Accepting terms and conditions

The Google TV interface will guide you through personalizing your viewing experience, including setting up streaming services and Google Assistant.

2. OPERATING

2.1 Remote Control Functions

The remote control is your primary interface for navigating the TV. Key features include:



Personnalisation



Application favorite



Touches rétroéclairées



Contrôle vocal

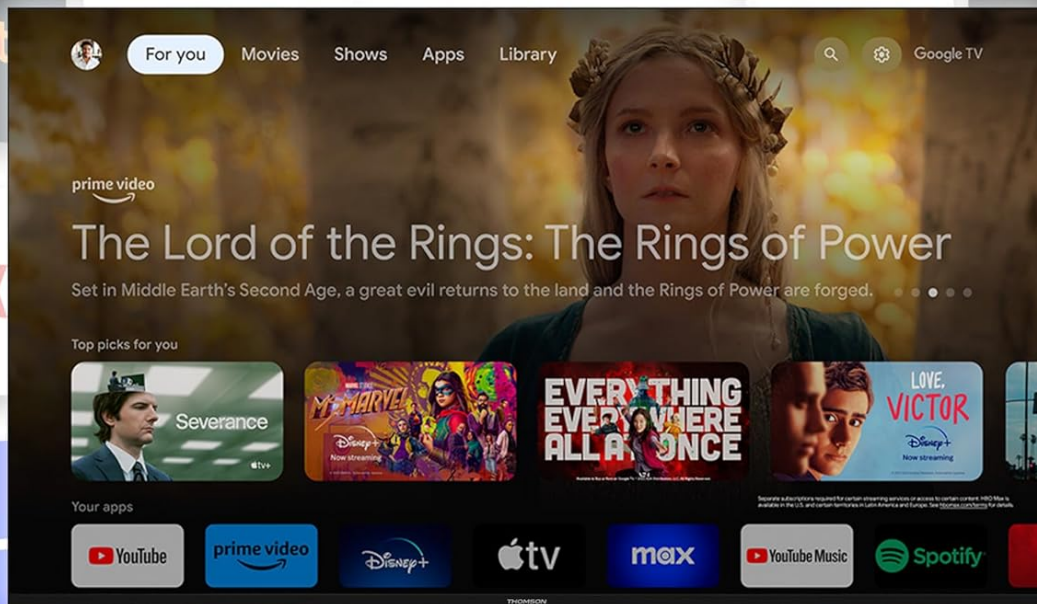


Image: The Thomson Smart TV remote control, illustrating its intuitive layout. Features include number keys for direct channel access, a dedicated Google Assistant button for voice control, backlit keys for visibility in low light, and quick access buttons for popular streaming apps like YouTube, Netflix, Prime Video, and Disney+.

- **Power Button:** Turns the TV on or off.
- **Number Keys:** Direct channel selection.
- **Navigation Pad (Up/Down/Left/Right/OK):** For menu navigation and selection.
- **Back/Home Buttons:** Return to previous screen or home screen.
- **Volume Up/Down:** Adjusts audio volume.
- **Channel Up/Down:** Changes TV channels.
- **Google Assistant Button:** Activates voice control for searching content, controlling smart home devices, and more.
- **Quick Access Buttons:** Dedicated buttons for popular streaming services (e.g., Netflix, Prime Video, YouTube, Disney+).

2.2 Google TV Features

Your Thomson Smart TV runs on Google TV, providing a personalized and integrated entertainment experience.



Google TV

Image: The Google TV home screen, displaying personalized content recommendations and easy access to a wide array of streaming applications, allowing users to manage multiple profiles.

- **Content Aggregation:** Access over 400,000 movies and series from various streaming services like Netflix, Prime Video, YouTube, Disney+, and Canal+ all in one place.
- **Google Assistant:** Use voice commands to find content, control playback, get answers, and manage smart home devices.
- **Chromecast Built-in:** Cast photos, videos, and music directly from your smartphone, tablet, or computer to the TV.
- **Personalized Profiles:** Create multiple user profiles for tailored recommendations and watchlists.

2.3 Input Selection and Channel Tuning

To switch between different input sources (HDMI, AV, TV tuner) or manage channels:

- **Input Selection:** Press the "Input" or "Source" button on your remote control to bring up the input menu. Select the desired source (e.g., HDMI 1, AV, TV).
- **Channel Tuning:** If you need to rescan for channels or adjust settings for your antenna, cable, or satellite connection, navigate to the "Settings" menu, then "Channels & Inputs" or "Channel Setup".

3. MAINTENANCE

3.1 Cleaning the Television

Regular cleaning helps maintain the TV's appearance and performance:

- **Screen:** Gently wipe the screen with a soft, lint-free cloth (e.g., microfiber cloth). For stubborn marks, lightly dampen the cloth with water or a screen-specific cleaning solution. **Do not spray liquid directly onto the screen.**
- **Body:** Use a soft, dry cloth to wipe the TV frame and stand.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.

Always unplug the TV from the power outlet before cleaning.

3.2 Software Updates

Your Google Smart TV may receive software updates to improve performance, add new features, or fix bugs. It is recommended to keep your TV's software up to date.

- **Automatic Updates:** By default, the TV is set to receive automatic updates when connected to the internet.
- **Manual Check:** You can manually check for updates by navigating to "Settings" > "System" > "About" > "System update".

4. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

4.1 Common Issues and Solutions

Problem	Possible Cause / Solution
No Power	Ensure the power cable is securely plugged into the TV and the wall outlet. Check if the wall outlet is working by plugging in another device. Try a different power outlet.
No Picture / Black Screen	Verify the correct input source is selected (e.g., HDMI 1, TV). Check all cable connections (HDMI, antenna). Restart the TV by unplugging it for 1 minute, then plugging it back in. If using an external device, ensure it is powered on and functioning correctly.
No Sound	Increase the volume. Check if the TV is muted. If using external speakers, ensure they are connected correctly and powered on. Check audio settings in the TV menu.
Remote Control Not Working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor. If it's a Bluetooth remote, ensure it's paired correctly (refer to initial setup or TV settings).
Network Connection Issues	For Wi-Fi, check your router and modem. Try restarting them. Ensure the Wi-Fi password is entered correctly. For wired connection, check the Ethernet cable. Go to TV settings > Network & Internet to diagnose the connection.

4.2 Further Assistance

If the problem persists after trying the above solutions, please refer to the official Thomson support website or contact customer service for further assistance.

5. SPECIFICATIONS

Detailed technical specifications for your Thomson 32-inch QLED Google Smart TV (Model 32QG4S14):

Feature	Detail
Brand	Thomson
Model Number	32QG4S14
Screen Size (Diagonal)	80 cm (32 inches)
Display Technology	QLED
Resolution	1920 x 1080 (Full HD) - <i>Note: While the product title mentions 4K UHD, the detailed specifications and energy label indicate a resolution of 1920 x 1080.</i>
Refresh Rate	60 Hz
Operating System	Google TV
Connectivity Technology	Bluetooth, USB, HDMI, Wi-Fi (WLAN)
HDMI Ports	3 (1x HDMI 1.4 with ARC, 2x HDMI 1.4)
USB Ports	2x USB 2.0
Tuner Type	Triple-Tuner (DVB-T2/C/S2 for Cable/Satellite/Antenna)
Supported Internet Services	Netflix, Prime Video, YouTube, Disney+, Canal+
Product Dimensions (W x H x D)	72 x 46 x 8 cm (approx. with stand)
Weight	4.86 Kilograms
Mounting Type	Table Mount (Side Feet)
Energy Efficiency Class	E

Fiche d'information sur le produit			
RÈGLEMENT DÉLÉGUÉ (UE) 2019/2013 DE LA COMMISSION en ce qui concerne l'étiquetage énergétique des dispositifs d'affichage électronique			
Paramètre	Paramètre ou valeur et précision		Unité
1. Nom ou marque commerciale du fournisseur.	Thomson		
Adresse du fournisseur.	Product Management, Franz-Josefs-Kai 1, 1010 Vienna, AT		
2. Référence du modèle	Thomson Smart TV 32QG4S14		
3. Classe d'efficacité énergétique pour la gamme dynamique standard (SDR)	E		
4. Puissance appelée en mode marche en SDR	26,0		W
5. Classe d'efficacité énergétique pour la haute gamme dynamique (HDR)	s.o.		
6. Puissance appelée en mode marche pour la haute gamme dynamique (HDR), le cas échéant	s.o.		W
7. Puissance appelée en mode arrêt, le cas échéant	s.o.		W
8. Puissance appelée en mode veille, le cas échéant	0,5		W
9. Puissance appelée en mode veille avec maintien de la connexion au réseau, le cas échéant	s.o.		W
10. Catégorie de dispositif d'affichage électronique	Téléviseur		
11. Rapport de taille	16	:	9
12. Résolution d'écran	1 920	x	1 080 pixels
13. Diagonale de l'écran	80,0		cm
14. Diagonale de l'écran	32		pouces
15. Surface visible de l'écran	27,3		dm²
16. Technologie d'affichage utilisée	QLED LCD		
17. Réglage automatique de la luminosité (ABC) disponible	Non		
18. Capteur de reconnaissance vocale disponible	Non		
19. Capteur de présence disponible	Non		
20. Taux de fréquence de rafraîchissement de l'image (par défaut)	60		Hz
21. Disponibilité minimale garantie des mises à jour du logiciel et du micrologiciel (à compter de la date de fin de mise sur le marché)			- Années
22. Disponibilité minimale garantie des pièces de rechange (à compter de la date de fin de commercialisation)			- Années
23. Assistance produit minimale garantie			- Années
Durée minimale de la garantie générale offerte par le fournisseur			- Années
24. Type d'alimentation	Interne		

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25. Alimentation externe (incluse dans l'emballage du produit)			
i	-		
ii	Tension d'entrée		- V
iii	Tension de sortie		- V
26. Alimentation externe normalisée (ou appropriée si non incluse dans l'emballage du produit)			
i	-		
ii	Tension de sortie requise		- V
iii	Intensité du courant à fournir (minimale)		- A
iv	Fréquence du courant requise		- Hz

Modèle mis sur le marché de l'Union du 24/09/2024


Numéro d'enregistrement EPREL: 2002107
<https://eprel.ec.europa.eu/gr/2023107>

Fournisseur: StreamView GmbH (Fabricant)
Site web: www.streamview.com

Service après-vente:
Site web: www.streamview.com

Nom: Product Management
Téléphone: +4318900066

Courriel: contact@streamview.com

Adresse: Franz-Josefs-Kai 1, 1010 Vienna, Autriche






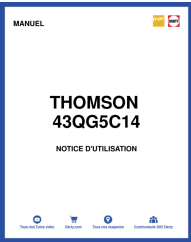
Image: The energy efficiency label for the Thomson 32QG4S14 TV, indicating an 'E' rating and 26 kWh/1000h energy consumption.

6. WARRANTY AND SUPPORT

Thomson is committed to providing high-quality products and reliable support.

- Warranty:** Your Thomson TV comes with a 3-year warranty, ensuring peace of mind and coverage against manufacturing defects. This commitment reflects the brand's dedication to quality and customer satisfaction.
- A+ Panel:** The TV features an A+ Panel, guaranteeing precise images without dead pixels.
- European Assembly:** Highest quality standards are maintained through assembly in Europe.

For detailed warranty terms, technical support, or service requests, please visit the official Thomson support website or contact their customer service. You can find more information on the Thomson brand store: [Thomson Store on Amazon](#).

	<p>Thomson Smart TV User Manual & Safety Information</p> <p>Comprehensive user manual and safety guide for Thomson Smart TVs, covering setup, features, safety precautions, and accessibility options. Features Google TV, Dolby Vision, Dolby Atmos, Bluetooth, and Wi-Fi connectivity.</p>
	<p>Thomson Streaming Dongle 150 Cast with Google TV: User Manual</p> <p>Comprehensive user manual for the Thomson Streaming Dongle 150 Cast, featuring Google TV. Includes setup instructions, features, remote control guide, connectivity, settings, troubleshooting, and technical specifications.</p>
	<p>Ръководство за потребителя на Thomson Google TV: Настройка, функции и отстраняване на неизправности</p> <p>Изчерпателно ръководство за потребителя за модели Thomson Google TV, обхващащо настройка, инсталация, функции на дистанционното управление, настройки, телевизия на живо, мултимедийно възпроизвеждане, отстраняване на неизправности и технически спецификации.</p>
	<p>Thomson Smart TV ar Google TV: Lietotāja rokasgrāmata</p> <p>Šī visaptverošā lietotāja rokasgrāmata sniedz būtisku informāciju jūsu jaunā Thomson Smart TV ar Google TV uzstādīšanai un lietošanai. Tā aptver visu, sākot no sākotnējās instalācijas un savienojumiem līdz funkciju, iestatījumu un problēmu novēršanas izpētei.</p>
	<p>Thomson Google TV User Manual</p> <p>Comprehensive user guide for Thomson Google TV smart televisions, detailing setup, features, safety, and troubleshooting.</p>
	<p>Manuel d'utilisation THOMSON 43QG5C14 : Guide complet</p> <p>Découvrez le manuel d'utilisation complet pour le téléviseur THOMSON 43QG5C14. Apprenez à installer, configurer et utiliser toutes les fonctionnalités de votre Smart TV Google TV.</p>

