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Eureka J15 Pro Ultra

Eureka J15 Pro Ultra Robot Vacuum and Mop User Manual

Model: J15 Pro Ultra

Brand: Eureka

1. Overview

The Eureka J15 Pro Ultra Robot Vacuum and Mop is an advanced cleaning solution designed to provide comprehensive floor care. It features powerful suction, intelligent navigation, and a self-emptying and self-cleaning base station for a truly hands-free experience. This manual provides essential information for setting up, operating, and maintaining your device.



Figure 1.1: Eureka J15 Pro Ultra Robot Vacuum and Mop with Self-Emptying Base.

2. Key Features

- **8-in-1 Functional Base:** Automatically empties debris, refills water, washes mop pads with hot water (75°C/167°F), dries mop pads with heated air (55°C/131°F), collects dirty water, cleans the tray, and charges the robot.
- **Powerful 16,200 Pa Suction:** Ensures deep cleaning across all floor types, including carpets and hard-to-reach crevices, powered by an advanced aluminum fan.
- **Flex-Arm Design for Edge-to-Edge Cleaning:** The rounded-square body and flexible arm extend cleaning reach to tight spots and corners, covering less than 1.36mm along the edge.
- **FlexiRazor Anti-Hair Tangling Technology:** Actively cuts hair at 400 cuts per minute, reducing hair wrapping by 99% for consistent peak performance.
- **Intelligent Dirt Detection:** Accurately detects dry and wet messes. Prioritizes mopping for wet messes and reduces side brush speed for dry debris to minimize spread.
- **IntelliView AI-Powered Obstacle Avoidance + LiDAR Navigation:** High-precision cameras combined with LiDAR recognize over 150 object types (shoes, pet waste, toys) for uninterrupted cleaning. Features automatic LED

headlights for low-light environments, flexible scheduling, and 3D environmental perception.

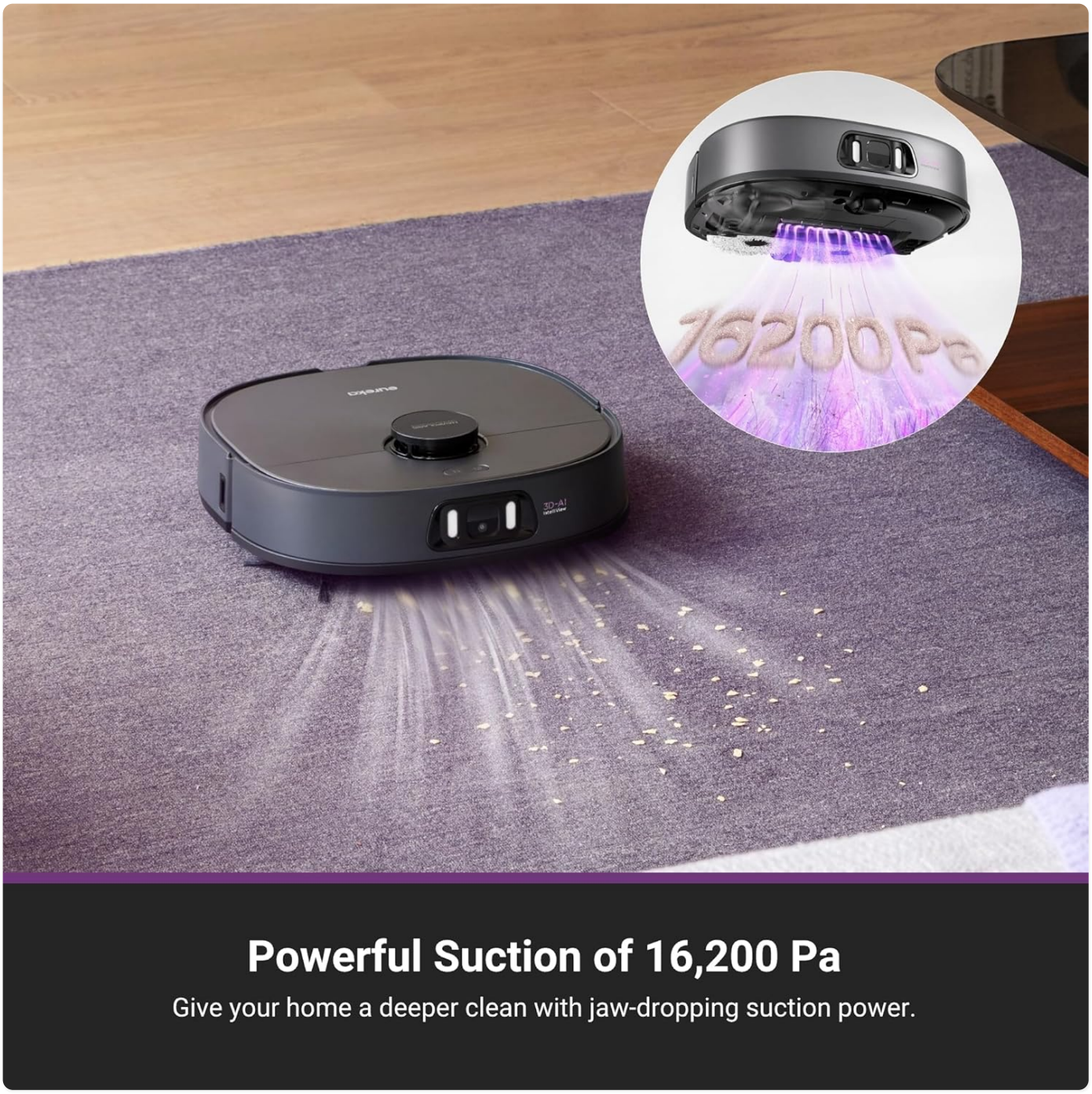


Figure 2.1: The 8-in-1 Functional Base Station provides comprehensive automation.

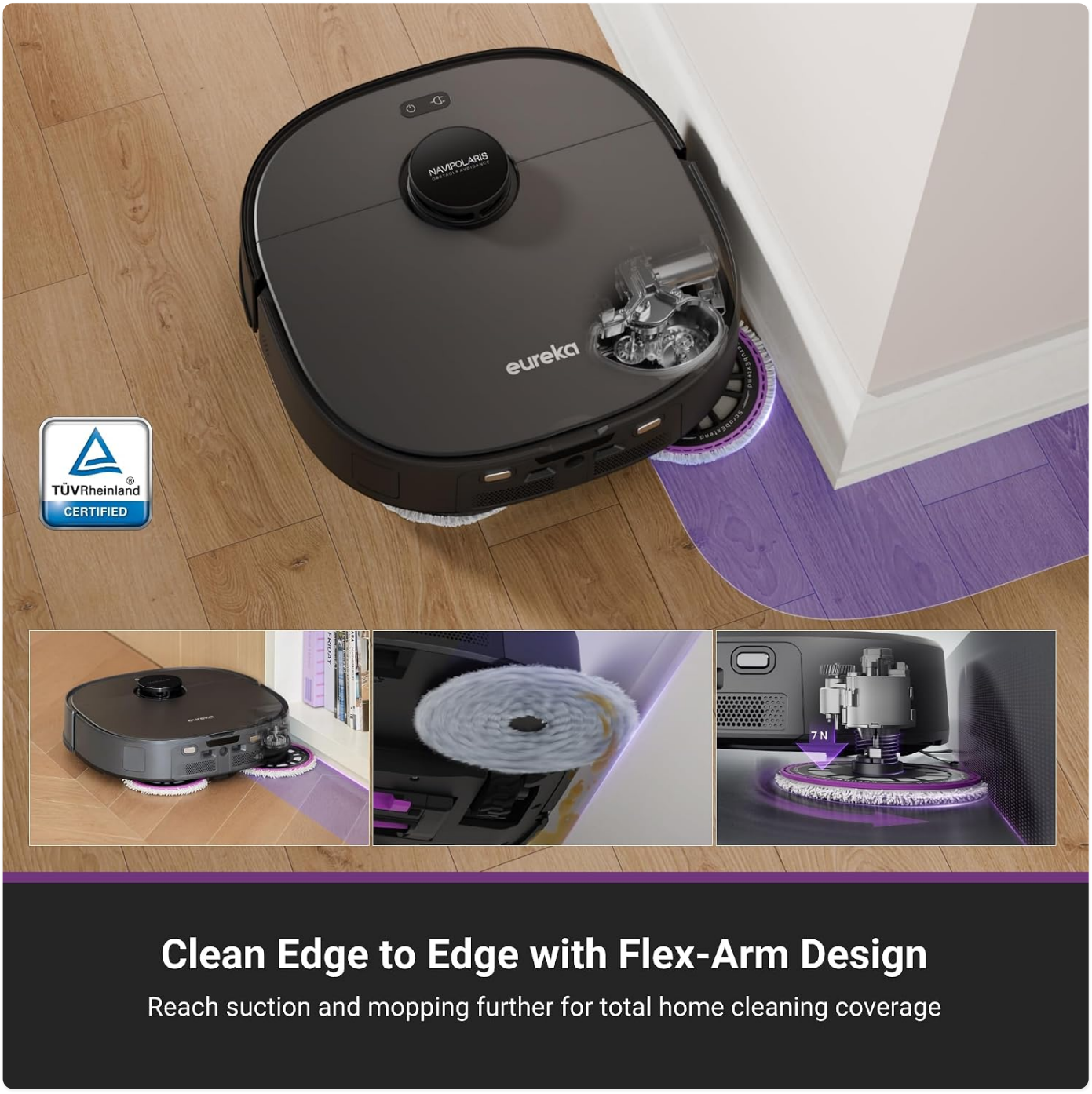


Figure 2.2: Hot water mop washing (75°C) and hot air drying (55°C) for hygienic maintenance.

3. Setup

3.1 Unboxing and Placement

1. Carefully remove all components from the packaging: robot vacuum, base station, dust bag, mop pads, roller brush, and side brush.
2. Place the base station on a hard, flat surface against a wall, ensuring there is at least 0.5 meters (1.6 feet) of clear space on either side and 1.5 meters (4.9 feet) in front.
3. Connect the power cord to the base station and plug it into a wall outlet.

3.2 Initial Charge and App Connection

1. Place the robot vacuum onto the charging contacts of the base station. Ensure the robot is properly aligned. The indicator light on the base station will illuminate.

2. Download the Eureka app from your mobile device's app store.
3. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network and complete the initial setup, including mapping your home.

4. Operating Instructions

4.1 Cleaning Modes

The Eureka J15 Pro Ultra offers various cleaning modes accessible via the mobile app:

- **Vacuum & Mop:** Simultaneous vacuuming and mopping for comprehensive cleaning.
- **Vacuum Only:** Ideal for carpets or when mopping is not desired.
- **Mop Only:** Focuses solely on mopping hard floors.
- **Spot Cleaning:** Targets specific dirty areas for intensive cleaning.
- **Zone Cleaning:** Allows you to define specific areas on the map for cleaning.

4.2 Scheduling and Customization

Use the Eureka app to set cleaning schedules, adjust suction power, water flow levels, and manage room-specific cleaning preferences. The IntelliView AI allows for dynamic adjustments based on detected dirt and obstacles.

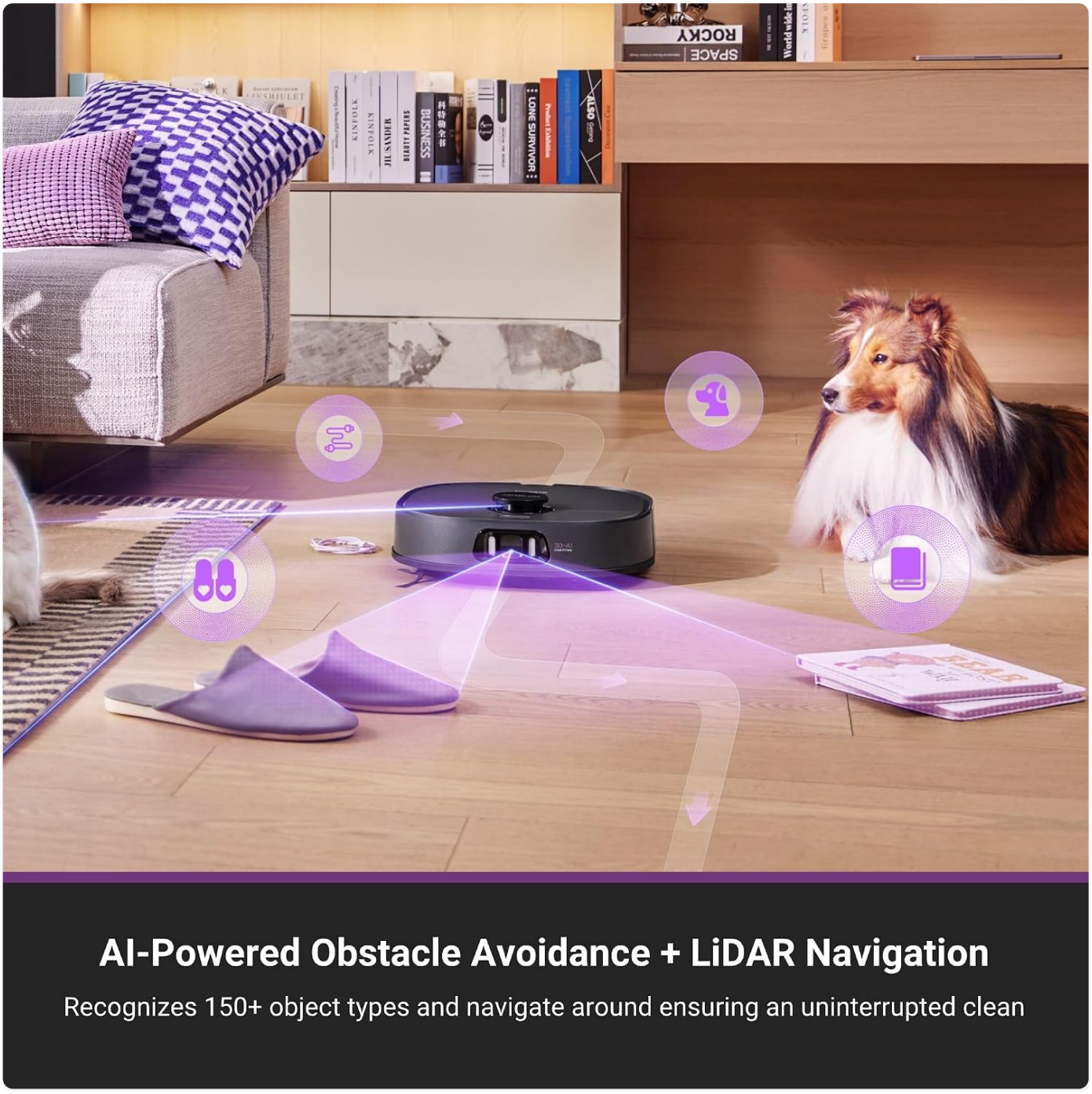


Figure 4.1: The robot intelligently navigates around obstacles using AI and LiDAR.



Figure 4.2: Intelligent Dirt Detection ensures optimal cleaning for various mess types.

5. Maintenance

5.1 Dust Bag Replacement

The 3L dust bag in the base station can hold debris for up to 75 days. Replace the dust bag when the app indicates it is full or when you notice reduced suction performance.

1. Open the front panel of the base station.
2. Pull the handle of the dust bag upwards to remove it. The bag will automatically seal to prevent dust leakage.
3. Dispose of the used dust bag and insert a new one, ensuring it is securely in place.
4. Close the front panel.



Figure 5.1: Replace the dust bag in the base station as needed.

5.2 Water Tank Management

The base station features separate clean and dirty water tanks. The clean water tank is automatically refilled by the base station, but you will need to manually empty the dirty water tank.

1. Lift the top cover of the base station to access the water tanks.
2. Remove the dirty water tank (usually indicated by darker water) and empty its contents.
3. Rinse the dirty water tank thoroughly with clean water.
4. Ensure the clean water tank is adequately filled.
5. Return both tanks to their respective compartments and close the top cover.

5.3 Mop Pad Cleaning and Replacement

The base station automatically washes and dries the mop pads. However, periodic manual cleaning or replacement may be necessary.

1. To remove mop pads, gently pull them off the robot's underside.
2. Wash the mop pads with water and mild detergent, or replace them if heavily worn or damaged.
3. Attach clean or new mop pads by aligning them with the robot's mop holders and pressing firmly.



Figure 5.2: Mop pads should be regularly inspected and replaced.

5.4 Roller Brush and Side Brush Maintenance

Regularly inspect and clean the roller brush and side brush to ensure optimal cleaning performance and prevent hair tangling.

1. Turn the robot over.
2. Remove the roller brush cover and lift out the roller brush. Use the cleaning tool (if provided) to remove tangled hair and debris.
3. Carefully pull off the side brush(es) and remove any tangled hair or debris.
4. Reattach the brushes securely.



Figure 5.3: Clean the roller brush to remove tangled hair and debris.



Figure 5.4: Ensure side brushes are free of obstructions for effective edge cleaning.

6. Troubleshooting

6.1 Common Issues

Problem	Possible Cause	Solution
Robot not charging	Poor contact with charging pins; power cord disconnected.	Ensure robot is properly aligned on base; check power cord connection.
Reduced suction power	Full dust bag; clogged filter/brushes.	Replace dust bag; clean filter, roller brush, and side brushes.
Robot gets stuck frequently	Obstacles in path; dirty sensors.	Clear obstacles; clean robot's sensors.
Mop pads not cleaning effectively	Dirty mop pads; insufficient water flow.	Clean or replace mop pads; check water tank levels and app settings.

6.2 Factory Reset

If your robot is experiencing persistent issues, a factory reset may resolve them. This will erase all saved maps and settings.

1. Ensure the robot is powered on.
2. Open the top cover of the robot to reveal the reset button (often a small pinhole).
3. Press and hold the reset button for approximately 10-15 seconds until you hear a chime or voice prompt indicating a reset.
4. Alternatively, some models allow a factory reset through the mobile app's settings menu.

7. Specifications

Brand: Eureka

Model Name: J15 Pro Ultra Robot Vacuum and Mop with Self Emptying Base

Color: Black

Product Dimensions: 18.3"L x 16.1"W x 18.4"H

Item Weight: 32.8 pounds

Suction Power: 16,200 Pa

Battery Life: 100 minutes

Dust Bag Capacity: 3 Liters (up to 75 days hands-free)

Hot Water Mop Washing Temperature: 75°C (167°F)

Hot Air Mop Drying Temperature: 55°C (131°F)

Hair Tangling Reduction: 99% with FlexiRazor technology

Obstacle Recognition: 150+ object types

Control Method: Voice (Alexa, Google Assistant, Siri) and App

Included Components: Instruction Guide, Dust Bag, Mop Pad, Roller Brush, Side Brush

UPC: 840296513743

8. Warranty and Support

For any questions or support regarding your Eureka J15 Pro Ultra, please contact Eureka customer service.

Customer Service Phone: 1-800-282-2886

Protection Plans: Additional protection plans are available for purchase, including 2-Year and 3-Year options. Please refer to your purchase documentation for details on available plans and terms.

9. Official Product Videos

No official product videos from the seller are available for embedding at this time.

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