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Sweetcrispy QBL-60

Sweetcrispy 60-inch Electric Fireplace: Installation and Operation Manual

Model: QBL-60

Important Safety Information

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so may result in fire, electric shock, or serious personal injury.

- Always disconnect this fireplace from the power supply before cleaning or maintenance.
- Do not use this fireplace outdoors.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the fireplace.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- Always use properly grounded, fused, and polarized outlets.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- This fireplace is not intended for use in bathrooms, laundry areas, and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- To disconnect fireplace, turn controls to off, then remove plug from outlet.
- Do not operate any fireplace with a damaged cord or plug or after the fireplace malfunctions, has been dropped or damaged in any manner.

Package Contents

Ensure all components are present and undamaged before assembly.

- Sweetcrispy 60-inch Electric Fireplace Unit
- Remote Control
- Mounting Bracket

- Base Legs (for freestanding installation)
- Crystal Clear Ember Bed Media
- Fixing Screws and Anchors
- User Manual

Installation Guide

Your Sweetcrispy electric fireplace offers three versatile installation methods: recessed, wall-mounted, or freestanding. Choose the method that best suits your space.



Figure 1: Overview of the three available installation methods.

1. Recessed Installation

This method integrates the fireplace directly into a wall for a flush, built-in look. The slim design with a thickness of just 3.9 inches allows for seamless integration.



Figure 2: Rear view of the fireplace, highlighting its compact depth for recessed mounting.

2. Wall-Mounted Installation

For a sleek, modern appearance, the fireplace can be mounted directly onto a wall using the provided bracket. Ensure the wall can support the unit's weight.



Figure 3: Side profile of the fireplace when installed as a wall-mounted unit.

3. Freestanding Installation

Utilize the included base legs to set up the fireplace as a freestanding unit in any room or even on a table. This offers maximum flexibility for placement.



Figure 4: Front view of the fireplace in its freestanding configuration.

Removing the Glass Panel

Before installing the ember bed media, the glass panel must be removed. Carefully unscrew the screws on both sides of the panel, then lift it upwards to detach. Store the glass safely for reattachment later.

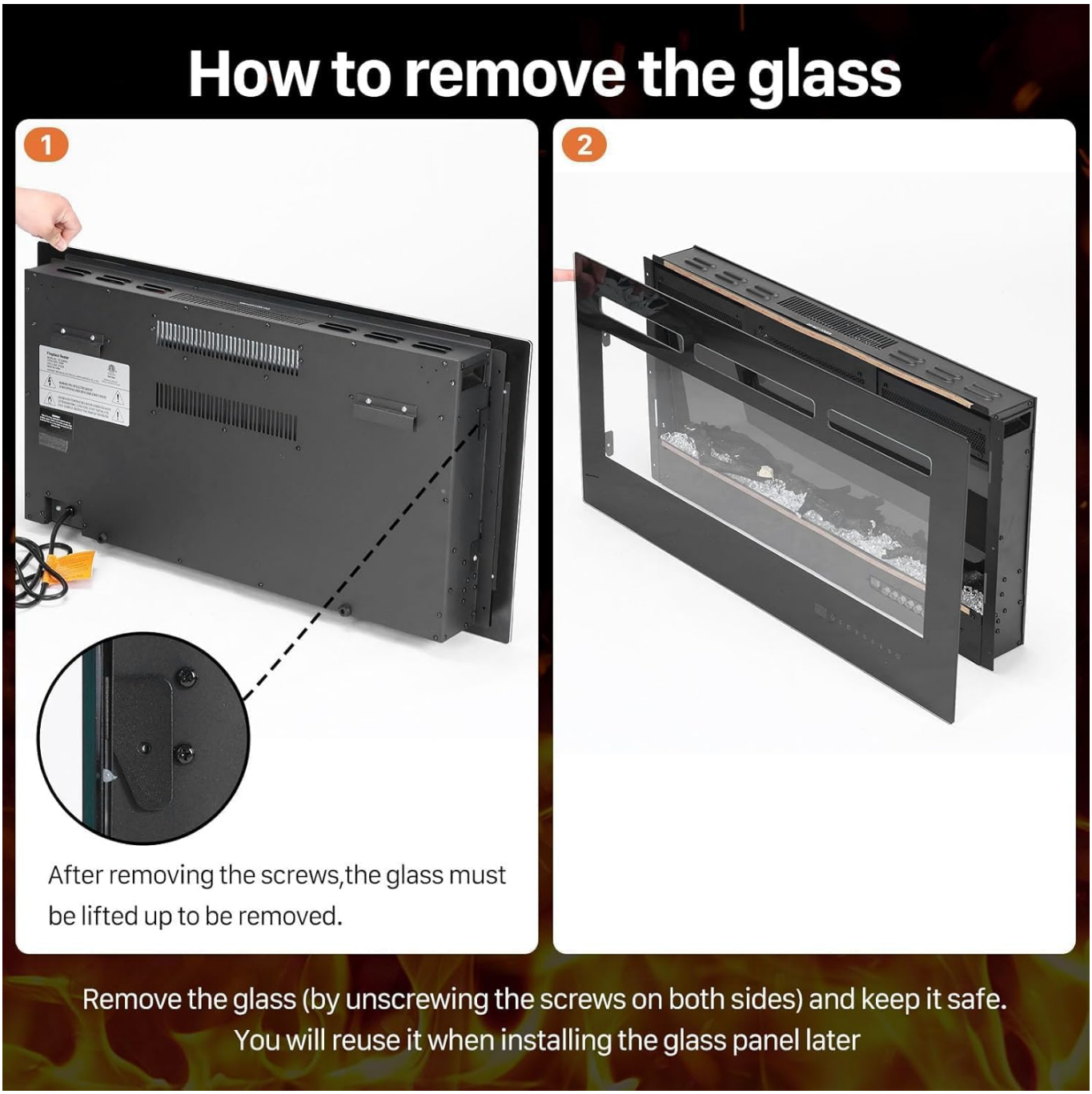

Figure 5: Step-by-step guide for detaching the front glass panel.

Operating Instructions

Your Sweetcrispy electric fireplace can be controlled via the touch screen panel on the unit or the included remote control. Both offer a user-friendly experience for adjusting settings.



Figure 6: Touchscreen and remote control functions.

Power On/Off

Press the power button on the remote or touch panel to turn the fireplace on or off.

Heating Functions

- **Power Output:** Choose between 750W (low heat) and 1500W (high heat) modes.
- **Temperature Adjustment:** Set your desired room temperature from 59°F to 95°F. The heater will automatically maintain this temperature.
- **Quiet Operation:** The heater operates at a noise level under 40 decibels, ensuring a quiet environment.

Flame and Ember Bed Customization

- **13 Flame Colors:** Select from 13 different flame colors to match your mood or decor.
- **13 Carbon Colors:** Choose from 13 ember bed colors.
- **Color Cycle Mode:** Activate the exciting color cycle mode for automatic changes in flame and carbon colors every 3 seconds.

- **Independent Control:** Illuminate flames and carbon separately.
- **5 Brightness Levels:** Adjust the flame brightness from L0 (dimmest) to L5 (brightest).
- **5 Speed Settings:** Control the flame speed for a realistic or dynamic effect.



Figure 7: Explore the wide range of color and brightness options.

Timer Function

Set the automatic shut-off timer for 1 to 12 hours, providing convenience and energy saving.

Unique Modes (Remote Control Only)

- **Sleep Mode:** Features the slowest flame speed and dimmest light for a calming, restful atmosphere.
- **Recreation Mode:** Offers the fastest flame speed and brightest light, with automatic color changes for flames and ember bed, enhancing a joyful atmosphere.

Child Lock

Activate the child lock feature for added safety and peace of mind.

Maintenance

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Always unplug the fireplace before cleaning. Use a soft, damp cloth to wipe surfaces. Do not use abrasive cleaners or sprays.
- **Ventilation:** Keep the air intake and exhaust vents clear of dust and debris to ensure proper heat circulation.
- **Glass Panel:** Clean the glass panel with a soft cloth and glass cleaner. Avoid harsh chemicals that may damage the finish.

Troubleshooting

If you encounter any issues, please refer to the following common solutions:

- **No Power:** Ensure the power cord is securely plugged into a grounded outlet. Check the circuit breaker.
- **No Heat:** Verify that the heater function is activated and the temperature setting is above the current room temperature. Ensure vents are not blocked.
- **Flames Not Working:** Check if the flame effect is turned on. Adjust brightness and speed settings.
- **Remote Not Responding:** Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the fireplace sensor.
- **Unusual Noise:** A slight fan noise is normal during heating operation. If the noise is excessive or unusual, discontinue use and contact customer support.

Specifications

Brand	Sweetcrispy
Model Name	QBL-60
Power Source	Corded Electric
Product Dimensions	3.94"D x 60"W x 18"H
Material	Metal
Finish Type	Polished
Installation Type	Wall Mount, Recessed, Freestanding
Special Features	Adjustable Flame, Adjustable Thermostat, Dimmer, Flame Effect, 12H Timer, Child Lock, Sleep & Recreation Modes
Color	Black
Heating Coverage	400 sq ft
Item Weight	51.1 pounds
UPC	722898006710

Warranty and Support

This Sweetcrispy electric fireplace comes with a Limited Warranty. For detailed information regarding warranty coverage, terms, and conditions, please refer to the warranty card included in your package or contact Sweetcrispy customer support.

For any questions, technical assistance, or support needs, please visit the official Sweetcrispy website or contact their customer service department.

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