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JingHao JH-A490

JingHao JH-A490 Rechargeable ITE Hearing Aids User Manual

Model: JH-A490 | Brand: JingHao

Introduction

These JingHao In-The-Ear (ITE) rechargeable hearing aids are designed to provide enhanced sound clarity and comfort. This manual will guide you through the setup, operation, and maintenance to ensure optimal performance and a seamless listening experience.

Key Features

- **Effortless Operation:** Navigate your hearing experience with ease thanks to distinct color-coding (red for right, blue for left) and simple one-button control for adjustments.
- **Extended Battery Life:** Enjoy up to 20 hours of continuous use on a single charge.
- **Sleek and Comfortable Design:** The compact, lightweight design ensures a snug and comfortable fit for prolonged, all-day wear.
- **Portable Power:** The included charging case provides three full recharges for your hearing aids, keeping you connected on the go.
- **Enhanced Clarity:** Intelligent noise reduction technology ensures loud and clear sound for a comfortable listening experience.

Product Overview and Package Contents

Familiarize yourself with the components included in your JingHao JH-A490 package.

The image shows the complete package contents for the JingHao JH-A490 hearing aids. This includes the charging case, two hearing aids (left and right), 12 earplugs in various sizes, a cleaning brush, a USB charging cable, an after-service card, a quick guide, and the full instruction manual.

Setup Instructions

Follow these steps to prepare your hearing aids for first-time use.

1. Installing Ear Tips

Select the ear tips that best fit your ear canal for optimal comfort and sound quality. The kit includes two different ear tip shapes in three sizes (S, M, L) to minimize feedback.

This image displays the variety of ear tips included with the JingHao JH-A490 hearing aids. It shows two distinct shapes, 'Standard edition earplugs' and 'Upgraded edition earplugs', each available in small, medium, and large sizes to ensure a comfortable and effective fit, minimizing feedback.

2. Wearing the Hearing Aids

The hearing aids are color-coded for easy identification: blue for the left ear and red for the right ear. Gently insert the aid into your ear canal, ensuring the ear tip fits comfortably without pain or discomfort.

The image highlights the color-coded system of the JingHao JH-A490 hearing aids: blue for the left ear and red for the right ear. This system, along with 'L' and 'R' markings on the charging case, ensures correct placement and charging.

3. Powering On/Off

To manually turn on the hearing aid, press and hold the volume button for 4 seconds until you hear a prompt tone. To turn it off, press and hold the volume button for 4 seconds until you hear a long pure tone prompt "Beep". If there is no sound, it means the hearing aid is turned off. The hearing aids also feature automatic power on/off: they power on 10 seconds after removal from the charging case and power off when returned to the case.

This image demonstrates the automatic power features of the JingHao JH-A490 hearing aids. They automatically power on 10 seconds after being removed from the charging case and power off when returned to the case.

Operating Instructions

1. Adjusting Volume

The hearing aid has one circular volume button. You will hear a single beep every time you adjust the volume. Once you reach the highest volume, you will hear three beeps.

This diagram details the simple one-button operation for volume control on the JingHao JH-A490 hearing aids. A 1-second press adjusts the volume, with five distinct levels indicated by beep sounds. Three beeps signify maximum volume.

2. Switching Programs

Hearing aids can adjust programs according to different environments. To switch programs, press the button for 2 seconds. Each time the program is switched, the hearing aid cycles to the next preset program, and you will hear different prompt sounds to indicate the current program (e.g., 1 beep for program 1, 2 beeps for program 2, etc.).

Charging Your Devices

Ensure your hearing aids and charging case are adequately charged for uninterrupted use.

1. Charging the Hearing Aids

When the hearing aid battery is low, you need to charge it. Place the hearing aid correctly into the charging slot of the charging case. When charging begins, the indicator light will turn orange. When fully charged, the indicator light will turn green, which will last for five minutes and then turn off.

2. Charging the Charging Case

When the charging case is low on power, you need to charge it. Plug the A end of the USB

charging cable into a power source and plug the B end into the charging port of the charging case. The middle orange light indicates the charging case is charging. The middle green light indicates the charging case is fully charged.

Maintenance

Cleaning Instructions

To maintain optimal performance of your hearing aids, regular cleaning is important. Please use the cleaning tool provided. Use the cleaning brush to gently brush away dust and earwax from the ear tips, around the button, and the charging port.

Instructional Video

Watch this comprehensive video for a visual guide on operating your JingHao JH-A490 hearing aids.

This official seller video provides a comprehensive guide on operating the JingHao JH-A490 digital hearing aids. It covers ear tip installation, correct wearing, manual and automatic power on/off functions, volume adjustment, switching between listening programs, charging the hearing aids and their case, and essential cleaning procedures.

Troubleshooting Guide

If you encounter any issues with your hearing aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Sound	Low battery; Device not turned on; Ear tip blocked.	Charge the hearing aid; Press and hold power button for 4 seconds; Clean ear tip.
Weak Sound	Low volume setting; Ear tip blocked.	Increase volume; Clean ear tip.
Whistling/Feedback	Improperly fitted ear tip; Device not fully inserted.	Replace with a larger ear tip; Re-insert the hearing aid snugly.
Charging Issue	Improper placement in case; Charging cable not connected.	Ensure hearing aids are correctly seated; Check USB cable connection.

Product Specifications

- **Manufacturer:** HUIZHOU JINGHAO MEDICAL TECHNOLOGY CO., LTD.
- **Item Model Number:** JH-A490
- **ASIN:** B0DKHPLBWS
- **Parcel Dimensions:** 12.6 x 10.2 x 5.4 cm; 170 g
- **Batteries:** 1 Lithium Ion batteries required (included)
- **Country of Origin:** China
- **Date First Available:** Aug. 27 2024

Warranty and Customer Support

For any warranty claims, technical assistance, or customer support inquiries, please refer to the contact information provided on the 'After Service Card' included in your product package. It is recommended to keep your purchase receipt for warranty validation.