

Cync CLEDBC6LDGF

GE Cync Smart LED Light Bulbs (CLEDBC6LDGF) - Candelabra Base

User Manual

INTRODUCTION

This manual provides comprehensive instructions for the GE Cync Smart LED Light Bulbs, Candelabra Base (Model CLEDBC6LDGF). These color-changing indoor LED lights are Matter compatible, offering enhanced control and customization for your home lighting. They are designed to integrate seamlessly with leading smart home platforms such as Amazon Alexa, Google Assistant, Samsung SmartThings, and Apple Home, providing hands-free control without the need for an additional hub.



Image: Packaging for the GE Cync Smart LED Light Bulbs, showing a 3-pack of candelabra base bulbs with color-changing capabilities and compatibility logos for Alexa, Google Home, and Matter.

SETUP

Follow these steps to set up your GE Cync Smart LED Light Bulbs:

1. **Install the Bulbs:** Screw the Cync Smart LED Light Bulbs into any standard E12 candelabra base fixture. Ensure the fixture's power is turned off before installation.
2. **Download the Cync App:** Download the Cync App, powered by Savant, from your device's app store. Create an account if you are a new user.
3. **Add Devices:** Open the Cync App and follow the on-screen instructions to add your new bulbs. You will need the QR codes provided with each bulb for the setup process. It is recommended to add each light one at a time.
4. **Connect to Wi-Fi:** Ensure your smartphone is connected to a 2.4GHz Wi-Fi network. The Cync bulbs require a 2.4GHz connection for initial setup and operation.
5. **Matter Compatibility (Optional):** For enhanced smart home control, you can set up your bulbs through leading smart home apps via Matter.

Connecting to Alexa Using Matter

If you wish to connect your Cync bulbs to Amazon Alexa via Matter, follow these steps:

1. **Update Echo Device:** Set up your Echo device and say, "Alexa, check for updates."
2. **Power On Bulb:** Screw in and power on your Cync bulb. If Alexa says, "New light found," you can start using your bulb.
3. **Manual Setup (if needed):** If Alexa does not automatically detect the new light, open the Alexa app, tap the "Devices" icon, then tap the '+' icon, and follow the app instructions. Scan the QR code on the bulb when prompted. After setup, you can start using your Cync bulb.

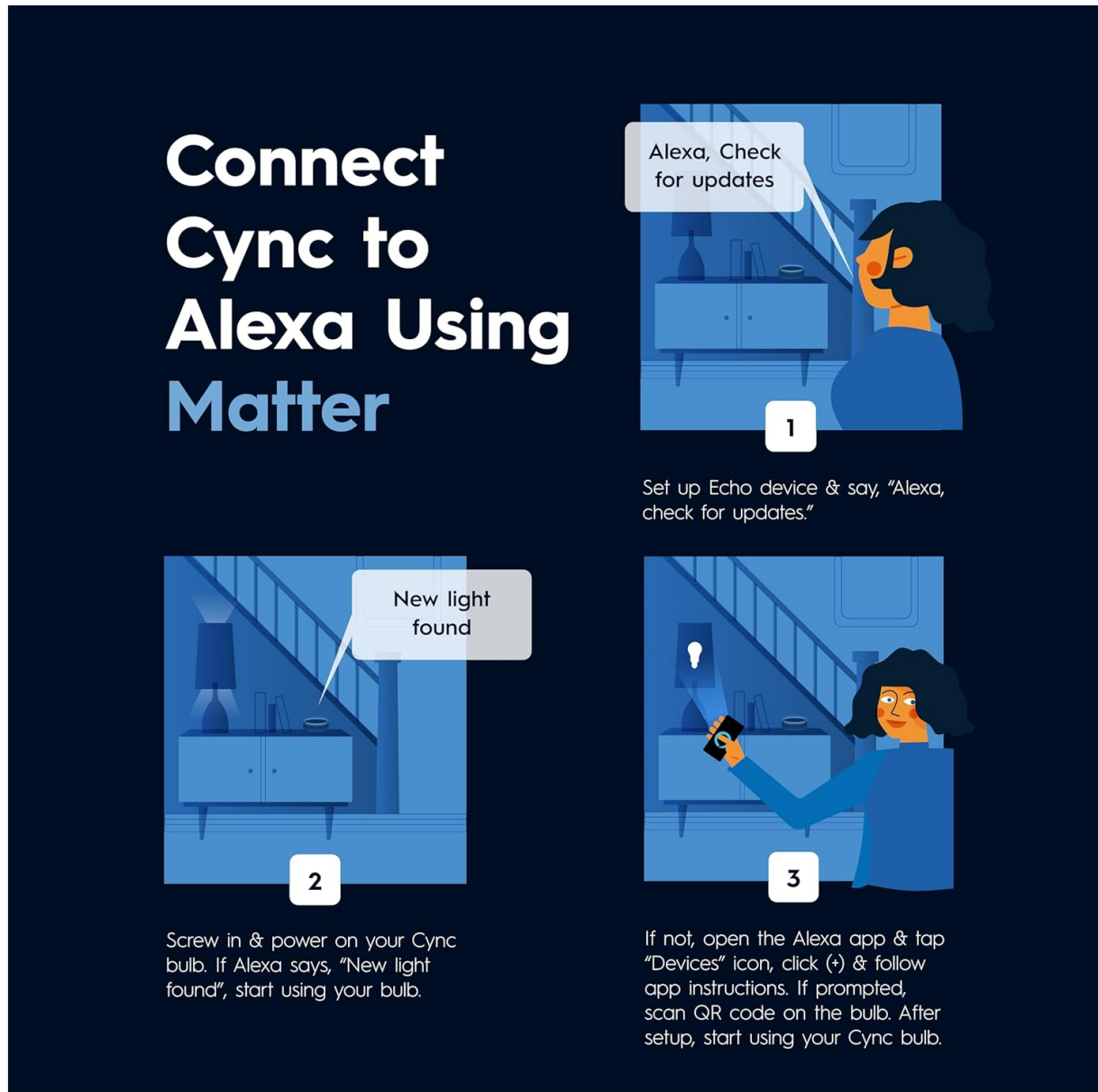


Image: A visual guide illustrating the three steps to connect GE Cync Smart LED Light Bulbs to Amazon Alexa using Matter, including updating an Echo device, powering on the bulb, and using the Alexa app for manual setup.

OPERATING INSTRUCTIONS

The GE Cync Smart LED Light Bulbs offer various control options for a customized lighting experience.

Color Changing and Dimming

Use the Cync App to access millions of color options and a tunable white spectrum. Adjust brightness levels to suit any mood or occasion. These decorative light bulbs allow you to create specific ambiances for parties, holidays, or daily routines.

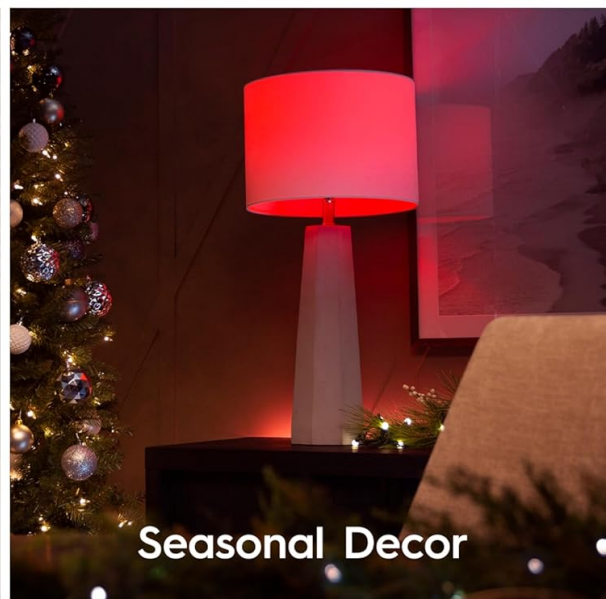
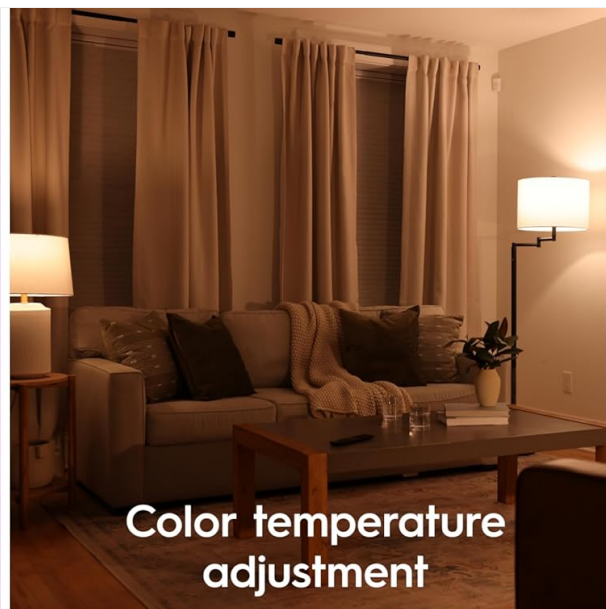
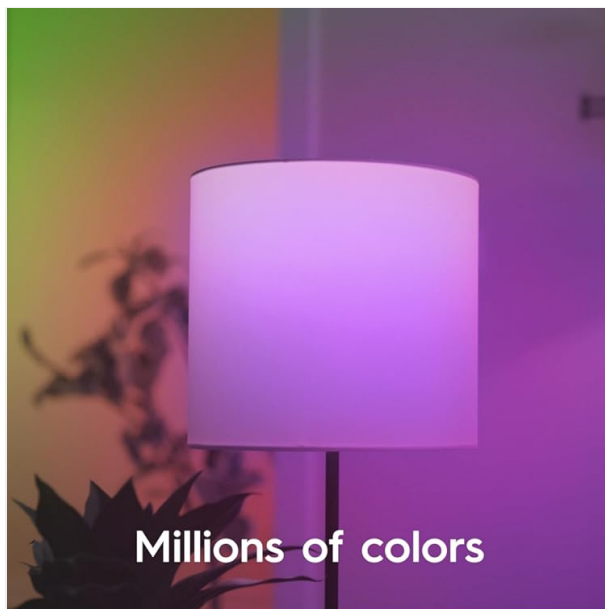


Image: A collage demonstrating the versatility of the bulbs, including vibrant color options, adjustable white light temperatures, deep dimming capabilities, and use for seasonal decoration.

Voice Control

Control your lights hands-free by connecting them to compatible voice assistants through Matter. The bulbs work with Amazon Alexa, Google Assistant, Samsung SmartThings, and Apple Home devices.



Voice Control

Compatible with Matter
and other leading smart
device assistants

**"Alexa, activate
Zen Time."**



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Image: A woman interacting with a smart speaker, demonstrating voice control to set a specific lighting scene, with a speech bubble indicating "Alexa, activate Zen Time."

Remote Control

Manage your smart bulbs from anywhere using the Cync App on your smartphone. This feature provides convenience and enhanced home security, allowing you to control your lights even when you are away from home.



The image shows a woman in a straw hat and sunglasses looking at her smartphone. The phone screen displays the Cync app interface. At the top, it shows '9:41' and 'Settings' and 'Routines' tabs. Below is a photo of a house at night with the address '1 Canal Street'. Under 'All Devices', there is a toggle for 'Backyard' which is turned on. Under 'Devices', there are two more toggles: 'Sun Room Lamp' and 'String Lights', both of which are also turned on. The GE logo is in the top right corner of the image, and the Cync logo is in the bottom right corner.

Control Cync smart bulbs from anywhere

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Image: A woman outdoors, using her smartphone to control Cync smart bulbs, illustrating the remote control functionality.

Smart Home Automation and Group Control

Set schedules for your LED bulbs to turn on and off automatically, aligning with your daily routine. You can group multiple Cync smart devices together to control them simultaneously, simplifying your smart home routines.



Image: A smartphone screen displaying the Cync app interface for group control and scheduling, with an overlay of a living room showing multiple lights being controlled.

MAINTENANCE

To ensure optimal performance and longevity of your GE Cync Smart LED Light Bulbs, follow these maintenance guidelines:

- **Cleaning:** Ensure the bulb is cool and the power is off before cleaning. Wipe the bulb with a soft, dry cloth. Do not use liquid cleaners or abrasive materials.
- **Environment:** These bulbs are designed for indoor use only. Avoid exposure to moisture or extreme temperatures.
- **Firmware Updates:** Regularly check the Cync App for available firmware updates to ensure your bulbs have the latest features and security enhancements.

TROUBLESHOOTING

If you encounter issues with your GE Cync Smart LED Light Bulbs, refer to the following common problems and solutions:

• **Bulb Not Connecting/Responding:**

- Ensure the bulb is securely screwed into the fixture and receiving power.
- Verify your Wi-Fi network is 2.4GHz. Cync bulbs do not support 5GHz networks.
- Check your router's proximity to the bulb. Signal strength can affect connectivity.
- Restart the bulb by turning the light switch off and on.
- If using Matter, ensure your Matter controller (e.g., Echo device) is updated and within range.
- Re-attempt the setup process in the Cync App, ensuring you scan the QR code correctly.

• **Dimming or Blinking Issues:**

- Ensure the bulb is not connected to a traditional dimmer switch, as this can cause flickering or damage. Control dimming exclusively through the Cync App or voice commands.
- Check for any scheduled routines in the Cync App that might be causing unexpected behavior.
- If the issue persists, try resetting the bulb (refer to the Cync App for specific reset instructions).

• **Voice Control Not Working:**

- Confirm that your Cync account is properly linked to your voice assistant app (Alexa, Google Home, etc.).
- Ensure your voice assistant device is online and functioning correctly.
- Verify the names of your bulbs or groups in the Cync App match what you are saying to the voice assistant.

For further assistance, consult the Cync App's help section or visit the official Cync support website.

SPECIFICATIONS

Feature	Detail
Brand	Cync (by GE)
Model Name	Cync Direct Connect Decorative Bulbs Small Base
Model Number	CLEDBC6LDGF
Light Type	LED
Bulb Shape Size	B11 (Candle)
Bulb Base	E12 (Candelabra Base)
Wattage	5.5 Watts
Incandescent Equivalent	40 Watts
Brightness	450 Lumens
Color Temperature	2700 Kelvin (Tunable White)
Light Color	Multicolor, White
Voltage	120 Volts (100 to 120 Volts and 60 Hertz)
Average Life	15,000 Hours

Feature	Detail
Control Method	Voice, App
Connectivity	2.4GHz Wi-Fi, Matter Compatible
Indoor/Outdoor Usage	Indoor
Special Features	Color Changing, Dimmable, Energy Efficient
Included Components	Three GE Cync Decorative Light Bulbs
Certifications	FCC, cUL

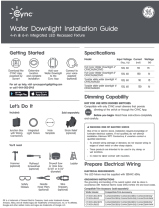

WARRANTY


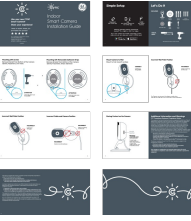


These GE Cync Smart LED Light Bulbs come with a **3-year manufacturer's warranty**. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official Cync website or contact customer support.

SUPPORT

For technical support, product inquiries, or warranty assistance, please visit the official Cync support website or contact their customer service department. You can often find helpful resources, FAQs, and contact information directly within the Cync App.

Related Documents - CLEDBC6LDGF

	<p>GE Cync PC93130934 Wafer Downlight Installation Guide</p> <p>Installation guide for the GE Cync PC93130934 Wafer Downlight (4-in & 6-in). Covers setup, wiring, specifications, FCC/IC compliance, and smart features. Learn how to install your integrated LED recessed fixture.</p>
	<p>Cync Reveal Smart LED Bulb Setup and App Guide</p> <p>Instructions for setting up and controlling Cync Reveal smart LED bulbs using the CYNC App, including initial setup and app-based lighting adjustments.</p>

	<p>GE Cync Smart Dimmer Installation Guide</p> <p>Step-by-step installation guide for the GE Cync Smart Dimmer, including wiring instructions, compatibility requirements, and setup for voice assistants.</p>
	<p>GE CYNC Indoor Smart Camera Installation Guide</p> <p>Official installation guide for the GE CYNC Indoor Smart Camera, covering setup, mounting, and FCC compliance information. Includes step-by-step instructions and important warnings.</p>
	<p>Cync Smart Thermostat Installation Guide</p> <p>A comprehensive guide for installing the Cync Smart Thermostat, including compatibility, setup, wiring, and manual configuration.</p>
	<p>Cync Outdoor Wired Smart Camera Installation Guide</p> <p>A comprehensive guide for installing and setting up the Cync Outdoor Wired Smart Camera by GE Lighting.</p>