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› [eufy Security](#) /

› eufy Smart Lock C33 User Manual

eufy Security T85L0

eufy Smart Lock C33 User Manual

Model: C33 (T85L0) | Brand: eufy Security

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your eufy Smart Lock C33. The Smart Lock C33 offers advanced security features and convenient access options for your home or office.



Image 1: eufy Smart Lock C33 exterior and interior units with smartphone app.

2. PRODUCT OVERVIEW

2.1. What's in the Box

The eufy Smart Lock C33 package includes the following components:

- Exterior Keypad Assembly
- Interior Assembly
- Latch
- Strike Plate
- Mounting Bracket
- Screws (various sizes)
- 8 AA Batteries (not included, but required for operation)
- 2 Physical Keys
- Rubber Plug

3. SETUP AND INSTALLATION

The eufy Smart Lock C33 is designed for hassle-free installation, typically taking around 15 minutes with no drilling required for standard doors. It is compatible with both left- and right-hand doors.

3.1. Door Compatibility

Ensure your door meets the following specifications:

- **Door Thickness:** 1 3/8" - 2 1/8" (35 mm - 55 mm)
- **Cross Bore Diameter:** 2 1/8" (54 mm)
- **Backset Distance:** 2 3/8" or 2 3/4" (60 mm or 70 mm)

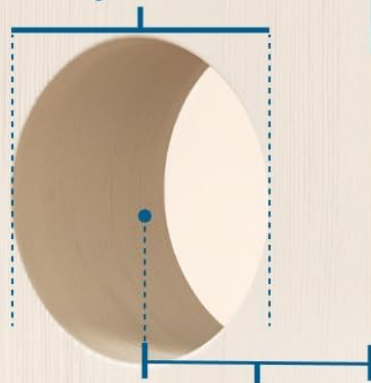
This product is suitable for doors featuring a single lock hole. It is not compatible with round faceplate cutouts for the latch recess. If your latch recess is round, please contact eufy Support for a round faceplate.

Compatible with Standard Door

check before purchase

Bore Hole Diameter:

$2 \frac{1}{8}$ in (54mm)



Bore Hole Backset:

$2 \frac{3}{8}$ or $2 \frac{3}{4}$ in (60 or 70mm)

Door Thickness:

$1 \frac{3}{8}$ - $2 \frac{1}{6}$ in (35 - 55mm)



Works with doors that have a rectangular latch faceplate cutout. Not compatible with round faceplate cutouts.

Decide the installation position of the Smart Lever Lock based on the location of the existing lock (if any):

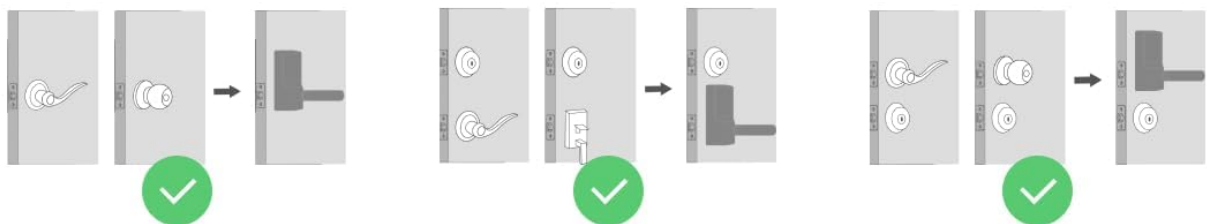


Image 2: Door compatibility measurements for eufy Smart Lock C33.

3.2. Installation Steps

For a visual guide, please refer to the official installation video below. Before continuing, open your door or keep it ajar while installing. Ensure the batteries are in place before closing your door.

1. **Prepare the Door:** Verify door dimensions and bore holes.
2. **Install the Latch:** Slide the bolt into the door. Adjust the bolt length to $2 \frac{3}{8}$ " or $2 \frac{3}{4}$ " backset. Ensure the beveled

edge of the lock tongue faces the direction the door swings shut. Secure with screws.

3. **Install Keypad:** Adjust the door handle direction on the exterior keypad by rotating it to the left or right. Ensure the handle is NOT over the door frame. Insert and tighten the screw to secure the front handle.
4. **Install Mounting Bracket:** Run the cable through the rectangular slot on the mounting bracket. Insert wire loom through the hole. Make sure the silicone pad is against the door. Align the mounting bracket with the threaded screw receptacles of the exterior keypad. Insert and tighten the screws to secure the mounting bracket.
5. **Install Interior Assembly:** Adjust the door handle direction on the interior assembly by rotating it to the left or right. Insert and tighten the screw to secure the back handle. Ensure the screw is tightened firmly and in place. Otherwise, the handle might be non-rotating. Remove the battery cover. Plug the exterior keypad cable into the socket behind the interior assembly. Ensure any excess cable is pushed into the socket to avoid clamping. Insert 8 AA Batteries, scan the QR code to connect, then reinstall the battery cover.

Your browser does not support the video tag.

Video 1: Official installation guide for the eufy Smart Lock C33.

4. OPERATING INSTRUCTIONS

The eufy Smart Lock C33 offers multiple convenient ways to access your property.

4.1. Unlocking Methods

- **Fingerprint Recognition:** Unlock instantly by placing your registered fingerprint on the sensor located on the handle. The lock learns and adapts to your usage, providing quick access. It can store up to 50 fingerprints.
- **Keypad Passcode:** Enter your personalized passcode on the backlit keypad. The Anti-Peeping Password feature allows you to enter random digits before or after your actual code to prevent others from guessing it.
- **eufy Security App:** Control your lock remotely from anywhere using the eufy Security app on your smartphone. You can unlock/lock the door, manage access for others, and receive real-time notifications.
- **Physical Key:** For emergency situations or when batteries are depleted, a traditional physical key can be used to unlock the door.

Grip to Unlock: One-Touch Fingerprint Access



<0.3s

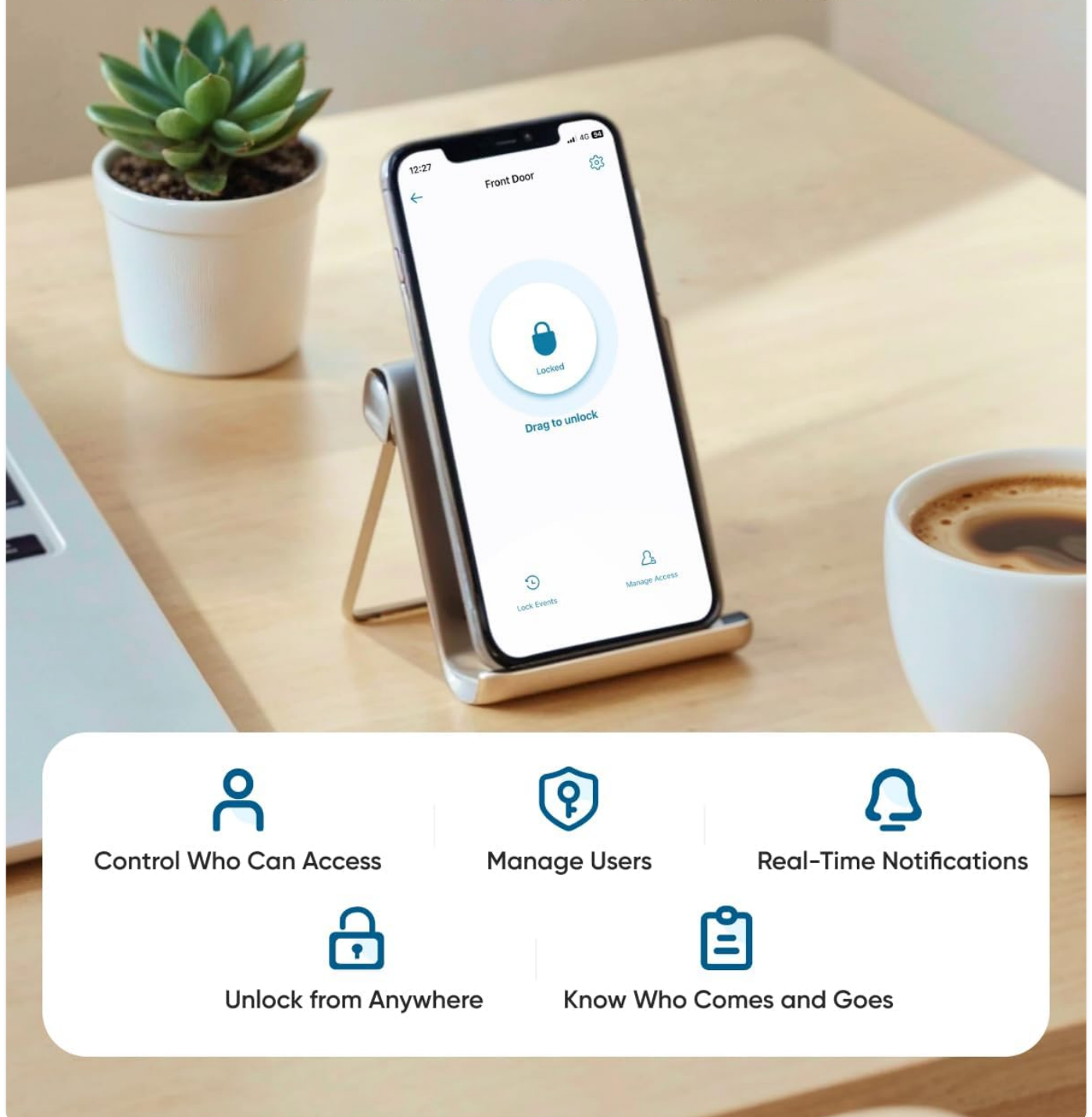
Recognition Rate

50

Store up to 50 fingerprints

Image 3: Seamless fingerprint recognition for quick access.

Built-in Wi-Fi for Remote Control



Control Who Can Access



Manage Users



Real-Time Notifications



Unlock from Anywhere



Know Who Comes and Goes

Image 4: Remote control via the eufy Security app.

4.2. Auto-Lock Feature

The Smart Lock C33 features an auto-lock function that automatically secures your door after a set period. This provides peace of mind, ensuring your door is always locked even if you forget. The auto-lock duration can be customized via the eufy Security app.

4.3. Privacy Mode

Activate Privacy Mode from the interior unit to prevent anyone from unlocking the door from the outside, even with a valid fingerprint or passcode. This feature is indicated by a red light on the interior unit.

4.4. Voice Control

The eufy Smart Lock C33 is compatible with Amazon Alexa and Google Assistant, allowing you to control your door using voice commands.

Your browser does not support the video tag.

Video 2: Overview of eufy Smart Lock C33 features, including multiple unlocking methods and app control.

5. MAINTENANCE

5.1. Battery Replacement

The eufy Smart Lock C33 operates on 8 AA batteries, providing up to 12 months of battery life based on typical usage (20 unlocks per day). The eufy Security app will notify you when the battery level is low. Replace all 8 batteries simultaneously with new alkaline AA batteries for optimal performance.

No Battery Anxiety

12 Month



Smart Lever Lock C33

Other Smart Lock

Note: Assumes 20 unlocks per day.

Image 5: Extended battery life of the eufy Smart Lock C33.

5.2. Emergency Power

In case the batteries completely drain, the lock features a USB-C port for emergency power supply. Connect a portable charger to this port to temporarily power the lock and gain access. This port is for emergency power only, not for charging the batteries.

5.3. Cleaning

Wipe the keypad and handle surfaces with a soft, damp cloth. Avoid using abrasive cleaners or solvents that could damage the finish or electronic components.

6. TROUBLESHOOTING

- **Lock not responding:** Check battery levels and replace if necessary. Use the emergency USB-C port or physical key for access.
- **Fingerprint not recognized:** Ensure your finger is clean and dry. Re-register your fingerprint if issues persist.
- **Keypad not lighting up:** Check battery levels.
- **App connectivity issues:** Ensure your Wi-Fi network is stable. Restart the lock and your smartphone.
- **Handle not rotating:** Verify that the interior assembly screw is tightened firmly and correctly.

7. SPECIFICATIONS

Brand	eufy Security
Model Name	T85L0 (C33)
Lock Type	Deadbolt
Dimensions (L x W x H)	7.24 x 6.06 x 5.12 inches
Special Features	Anti-Peeping Password, Auto-Lock, Back-Lit Keypad, Fingerprint, Passcode Unlock
Recommended Uses	Front Door, Bedrooms, Side Doors, Garage
Connectivity Protocol	Wi-Fi
Controller Type	Amazon Alexa, Google Assistant
IP Rating	IP53 Waterproof
Battery Type	Alkaline AA (8 required)

8. WARRANTY AND SUPPORT

eufy Security provides an 18-month warranty for the Smart Lock C33, ensuring peace of mind. For any assistance, technical support, or warranty claims, please contact eufy customer service. Support is available 24/7 via phone, email, or live chat.

For the latest support information, visit the official eufy Security website or refer to the contact details provided in your product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question