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› X98 Plus Android 11.0 TV Box User Manual

## Karolama X98 Plus (TV BOX)

# X98 Plus Android 11.0 TV Box User Manual

Model: X98 Plus | Brand: Karolama

## 1. INTRODUCTION

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The Karolama X98 Plus Android 11.0 TV Box is a high-performance streaming media player designed to transform your television into a smart entertainment hub. Featuring an Amlogic S905W2 64-bit Quad Core processor, 4GB RAM, and 64GB ROM, it supports 8K Ultra HD video playback, dual-band Wi-Fi (2.4G/5.0G), and Bluetooth 4.0. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your device to ensure optimal performance and an enhanced viewing experience.

## 2. PACKAGE CONTENTS

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Please check the box for the following items:

- X98 Plus Android TV Box
- Remote Control
- Power Adapter (DC 5V/2A)
- HDMI Cable
- User Manual

## 3. PRODUCT OVERVIEW

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Familiarize yourself with the components and features of your X98 Plus TV Box.



Figure 3.1: The X98 Plus Android TV Box and its accompanying remote control. The box features a sleek, dark design with the 'X98' logo prominently displayed.

# Product Appearance

The shell adopts matte, brushed and high-gloss processes.



Figure 3.2: Detailed view of the X98 Plus TV Box's exterior, highlighting its premium construction with matte, brushed, and high-gloss finishes for a sophisticated appearance.

# Super Heat Dissipation

Multiple vents help to dissipate the heat of machine, which is safer and more practical.



Figure 3.3: An internal diagram of the X98 Plus TV Box, showing its efficient heat dissipation system with multiple vents designed to maintain optimal operating temperature and enhance device longevity.

# 4GB RAM, Large Memory

Large storage capacity that allows you to install a wide number of applications



Figure 3.4: Visual representation of the X98 Plus's memory configuration, featuring 4GB of RAM for smooth multitasking and 64GB of ROM for ample storage of applications and media.

# Android 11

Latest system, enhanced protection of user privacy



Figure 3.5: The X98 Plus operates on Android 11, offering the latest system features and enhanced user privacy protections, as depicted in this version progression chart.

**BT**

## WiFi 2.4G&5G &802.11ac

Dual WiFi design, use 802.11.ac technology, faster transmission and more stable signal

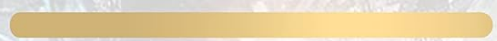


**802.11ac**



**2.4G 5G**

2.4G&5G&ac



2.4G&5G

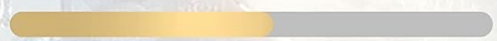


Figure 3.6: Connectivity options for the X98 Plus, including dual-band 2.4G and 5G Wi-Fi (802.11ac) for faster and more stable wireless connections, alongside Bluetooth 4.0 for peripheral pairing.



Figure 3.7: The X98 Plus supports advanced video decoding formats like AV1, VP9, and H.265, ensuring high-quality playback and efficient data usage for streaming content.



Figure 3.8: Experience superior visual quality with 4K HDR10+ support, providing enhanced contrast, brightness, and color depth for a lifelike viewing experience at up to 60fps.

# WHAT CAN WE DO?

With elegant design and excellent performance, our products are warmly welcomed internationally.

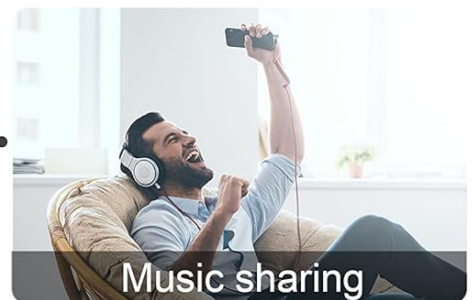


Figure 3.9: The X98 Plus is a versatile device, enabling various activities such as playing games, watching movies, sharing music, and facilitating working conferences through Airplay, DLNA, and Miracast functionalities.

## 4. SETUP GUIDE

Follow these steps to set up your X98 Plus TV Box.

1. **Connect to TV:** Connect one end of the HDMI cable to the HDMI OUT port on the TV Box and the other end to an HDMI input port on your television.
2. **Connect Power:** Plug the DC 5V/2A power adapter into the DC IN port on the TV Box, then plug the adapter into a wall outlet. The power indicator LED on the box will illuminate blue.
3. **Connect to Network (Optional):**
  - **Wired Connection:** Connect an Ethernet cable from your router to the LAN port on the TV Box.
  - **Wireless Connection:** After powering on, navigate to Settings > Network > Wi-Fi, select your network, and enter the password.

4. **Initial Boot-up:** Turn on your TV and select the correct HDMI input source. The TV Box will boot up and display the Android home screen.

## 5. OPERATING INSTRUCTIONS

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Learn how to navigate and use your X98 Plus TV Box.

### 5.1 Navigating the Interface

- Use the arrow keys on the remote control to move between icons and options.
- Press the **OK** button to select an item.
- Press the **Back** button to return to the previous screen.
- Press the **Home** button to return to the main home screen.

### 5.2 Installing and Uninstalling Applications

- **Install:** Access the Google Play Store (or other app stores) from the home screen, search for your desired app, and select 'Install'.
- **Uninstall:** Go to Settings > Apps, select the app you wish to remove, and choose 'Uninstall'.

### 5.3 Connecting Peripherals

- **USB Devices:** Plug USB flash drives, external hard drives, keyboards, or mice into the USB ports on the TV Box.
- **Bluetooth Devices:** Go to Settings > Connected devices > Pair new device, and follow the on-screen instructions to connect Bluetooth headphones, gamepads, or other compatible devices.

### 5.4 Media Playback

- Use pre-installed media players or download your preferred ones from the app store to play local video/audio files or stream content.
- The device supports various formats including 8K Ultra HD, H.265, AV1, and HDR10+.

## 6. MAINTENANCE

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Proper maintenance ensures the longevity and performance of your TV Box.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols. Ensure the vents are free from dust accumulation to maintain proper airflow.
- **Software Updates:** Periodically check for system updates via Settings > About > System update to ensure your device has the latest features and security patches.
- **Storage Management:** Regularly clear cache and uninstall unused applications to free up storage space and improve performance. Go to Settings > Storage to manage your device's memory.
- **Power Cycle:** If the device becomes unresponsive, disconnect the power adapter for 10 seconds, then reconnect it to perform a power cycle.

## 7. TROUBLESHOOTING

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Refer to this section for solutions to common issues.

Problem	Possible Cause	Solution
No power	Power adapter not connected; faulty outlet.	Ensure power adapter is securely connected to the device and a working power outlet. Try a different outlet.
No signal on TV	Incorrect HDMI input; loose HDMI cable.	Select the correct HDMI input on your TV. Check HDMI cable connections at both ends. Try a different HDMI cable or port.
Wi-Fi connection issues	Incorrect password; router issues; signal interference.	Verify Wi-Fi password. Restart your router and the TV Box. Move the TV Box closer to the router or reduce interference.
Remote control not working	Low batteries; obstructed IR sensor.	Replace batteries in the remote. Ensure no obstructions between the remote and the TV Box's IR sensor.
Applications crashing or freezing	Insufficient memory; app compatibility issues.	Close background apps. Clear app cache (Settings > Apps). Restart the TV Box. Update the app or the system software.

## 8. SPECIFICATIONS

Detailed technical specifications of the X98 Plus TV Box.

Feature	Description
Chipset	Amlogic S905W2 64-bit Quad Core ARM Cortex A35 CPU
Operating System	Android 11.0
GPU	G31 MP2 GPU processor
Memory (RAM)	DDR3 4GB
Storage (ROM)	EMMC 64GB
Wi-Fi	2.4G + 5G (Dual-band 802.11ac)
Bluetooth	4.0
LAN	Ethernet: 10/100M standard RJ-45
Video Decoding	8K Ultra HD, H.265, AV1, VP9, HDR10+
Power Supply	DC 5V/2A
Dimensions	Approximately 5 x 5 x 35 inches
Weight	Approximately 14.1 ounces

## 9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or contact Karolama customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

You can visit the Karolama Store on Amazon for more information: [Karolama Store](#)

