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> [ambie AM-TW02 Open Ear Wireless Earphones User Manual](#)

ambie AM-TW02

ambie AM-TW02 Open Ear Wireless Earphones User Manual

Model: AM-TW02

INTRODUCTION

This manual provides comprehensive instructions for the safe and effective use of your ambie AM-TW02 Open Ear Wireless Earphones. Please read this manual thoroughly before using the product and retain it for future reference.

IMPORTANT SAFETY INFORMATION

To prevent fire, electric shock, or product damage, please observe the following precautions:

- Do not expose the device to extreme temperatures, humidity, or liquids.
- Do not disassemble, repair, or modify the device. Refer all servicing to qualified personnel.
- Avoid prolonged listening at high volume levels to prevent hearing damage.
- Use only the charging accessories specified by the manufacturer.
- Keep the device out of reach of children and pets.
- Be aware of your surroundings when using the earphones, especially in traffic or dangerous environments, due to their open-ear design.

PACKAGE CONTENTS

Verify that all items are present in your product package:

- ambie AM-TW02 Open Ear Wireless Earphones (Left and Right)
- Charging Case
- User Manual
- USB Charging Cable (typically included, though not explicitly listed in "whats_in_the_box")
- Silicone ambie socks (various colors, as mentioned in product features)

PRODUCT OVERVIEW

The ambie AM-TW02 earphones feature an innovative open-ear design for comfort and situational awareness. They consist of two

earbuds and a portable charging case.



Image: The ambië AM-TW02 Open Ear Wireless Earphones shown with their charging case. The earbuds are black with the 'ambië' logo, and the charging case is also black with the 'ambië' logo on top.

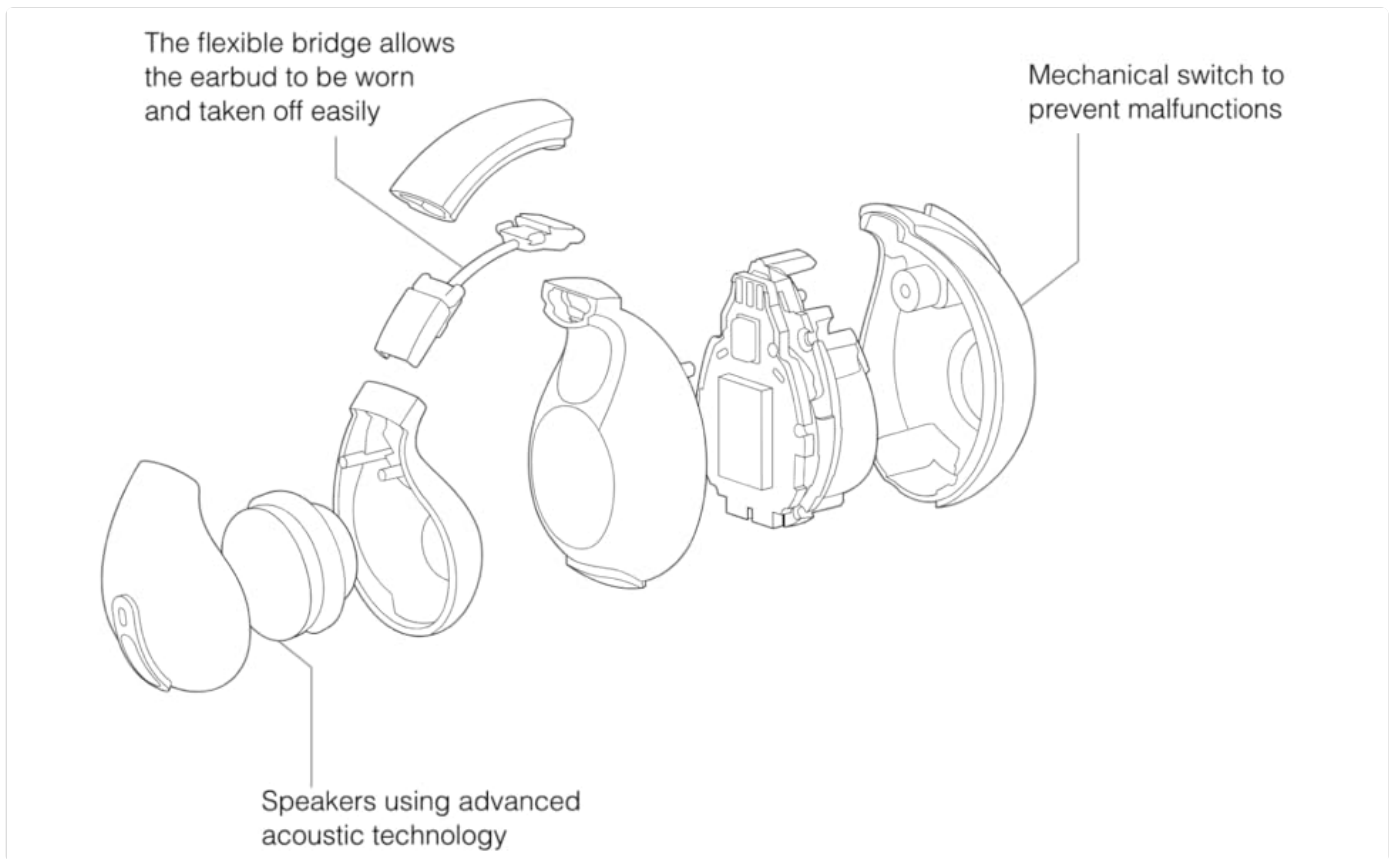


Image: An exploded diagram illustrating the internal components of an ambie AM-TW02 earbud. Key features highlighted include the flexible bridge for easy wearing, mechanical switches to prevent malfunctions, and speakers utilizing advanced acoustic technology.

Key Components:

- **Earbuds:** Left and right units, each weighing 0.16oz (4.6g), designed to clip onto the ear.
- **Charging Case:** Houses and charges the earbuds.
- **Flexible Bridge:** Allows for easy wearing and removal of the earbuds.
- **Mechanical Controls:** Integrated buttons on the earbuds for various functions.
- **Speakers:** Utilize air conduction technology for sound delivery.

SETUP

1. Charging the Earphones and Case

Before first use, fully charge the earphones and the charging case. Charging takes place inside the case.

1. Place both earbuds into the charging case, ensuring they are correctly seated.
2. Connect the charging case to a power source using a compatible USB charging cable.
3. The indicator light on the case will show charging status. A full charge provides approximately 6 hours of playback time for the earbuds.
4. A quick 5-minute charge can provide 1 hour of listening time.



Image: A pair of hands demonstrating the placement of the ambie AM-TW02 earbuds into their compact black charging case. The case is open, revealing the molded slots for each earbud.

2. Bluetooth Pairing

The ambie AM-TW02 uses Bluetooth 5.3 for seamless connectivity.

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, laptop, etc.), go to Bluetooth settings and enable Bluetooth.
4. Search for available devices and select "AM-TW02" from the list.
5. Once connected, a confirmation sound or indicator will signify successful pairing.

Multipoint Device Connection: The earphones support connection with up to 10 devices, allowing for seamless switching between your smartphone, laptop, and more.

3. Wearing the Earphones

The unique open-ear cuff design ensures comfort and awareness of your surroundings.

1. Gently open the flexible bridge of the earbud.
2. Position the earbud over your ear, allowing the main body to rest comfortably outside your ear canal and the flexible bridge to clip securely around the back of your ear.
3. Adjust for a snug and comfortable fit. The lightweight design (4.6g per earbud) is intended for long-term comfort.



Image: A close-up of a person wearing the ambie AM-TW02 open ear earphones. The earbud is discreetly clipped onto the ear, demonstrating its unique design that allows for situational awareness.

Open Listening Design

An original design concept that blends sound into space.

Designed for both comfort and situational awareness, they sit outside the ear canal and allow users to enjoy music, podcasts, and calls while still hearing their surroundings.



Image: A visual representation of the ambie AM-TW02's "Open Listening Design." The image shows a person smiling while looking at their phone, with text explaining that the design allows users to enjoy music, podcasts, and calls while still hearing their surroundings.

OPERATING THE EARPHONES

Mechanical Controls

The ambie AM-TW02 earphones are equipped with clickable mechanical controls for easy operation. Specific functions may vary slightly depending on your connected device and application.

Action	Function
Single Click	Play/Pause music, Answer/End call
Double Click (Left Earbud)	Previous Track
Double Click (Right Earbud)	Next Track
Triple Click (Left Earbud)	Volume Down
Triple Click (Right Earbud)	Volume Up
Long Press	Reject Call, Activate Voice Assistant (e.g., Siri, Google Assistant)

For optimal performance, ensure the earbuds are securely fitted during active use.



Image: A person running outdoors, wearing the ambie AM-TW02 earphones. This image demonstrates the secure fit of the earbuds during physical activity, highlighting their suitability for sports and workouts.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your ambie AM-TW02 earphones.

Cleaning

- Wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both the earbuds and case are clean and free of debris.

Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.

Ambie Socks

The ambie AM-TW02 allows for personalization with a variety of silicone ambie socks. These can be easily swapped to match your style. Ensure they are properly attached after cleaning or changing.

TROUBLESHOOTING

If you encounter issues with your ambie AM-TW02 earphones, refer to the following common solutions:

Problem	Possible Cause / Solution
Earbuds not pairing/connecting	<ul style="list-style-type: none">• Ensure earbuds are charged and in the case with the lid open.• Turn off and on Bluetooth on your device.• Forget "AM-TW02" from your device's Bluetooth list and re-pair.• Ensure earbuds are within Bluetooth range (approx. 10 meters).
No sound or low volume	<ul style="list-style-type: none">• Check volume levels on both the earbuds and your connected device.• Ensure earbuds are properly seated in your ears.• Verify the earbuds are connected to the correct device.• Try playing different audio sources.
Earbuds not charging	<ul style="list-style-type: none">• Ensure the charging cable is securely connected to both the case and power source.• Check if the charging contacts on the earbuds and case are clean.• Try a different USB charging cable or power adapter.• Ensure earbuds are correctly placed in the charging case.
Sound cutting in and out	<ul style="list-style-type: none">• Reduce the distance between the earbuds and your device.• Avoid obstacles between the earbuds and your device.• Minimize interference from other wireless devices.

SPECIFICATIONS

Detailed technical specifications for the ambie AM-TW02 Open Ear Wireless Earphones:

Feature	Detail
Model Name	AM-TW02
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Ear Placement	Open Ear
Form Factor	True Wireless
Battery Life (Earbuds)	6 Hours
Charging Time	6 Hours (for full charge of case and earbuds)
Quick Charge	5 minutes charge for 1 hour listening
Item Weight (each earbud)	0.16oz (4.6g)
Total Item Weight	0.09 Kilograms (approx. 3.2 ounces)
Frequency Range	[20 Hz - 20,000 Hz]
Control Method	Touch (Mechanical Click)
Compatible Devices	Cellphones, Laptops, Desktops
Manufacturer	ambie
Batteries	3 Lithium Ion batteries required (included)
Package Dimensions	3.9 x 3.86 x 1.14 inches

WARRANTY AND SUPPORT

ambie products are manufactured with high standards of quality. For information regarding warranty coverage, technical support, or service inquiries, please refer to the warranty card included in your product packaging or visit the official ambie website.

Online Support: For the most up-to-date support information, FAQs, and contact details, please visit the ambie official website.

You can also refer to the ambie store on Amazon for additional resources.

[Visit the ambie Store on Amazon](#)

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