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**ambie AM-TW02**

# ambie Sound Earcuffs AM-TW02 User Manual

Model: AM-TW02 | Brand: ambie

## 1. INTRODUCTION AND OVERVIEW

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The ambie Sound Earcuffs AM-TW02 are innovative open-ear wireless earphones designed for comfort and situational awareness. They allow you to enjoy your audio while remaining connected to your surroundings.



Figure 1 : ambie Sound Earcuffs AM-TW02 and Charging Case.

### Key Features:

- **Open Ear Design:** With a snug ear-hugging design, these earphones stay in place even during movement. Since they don't block your ear canals, they minimize sweat buildup, keeping you cool and comfortable. Enjoy your favorite tunes while staying aware of your surroundings. Recommended while cooking, jogging, tidying up, yoga, or your daily commute. Enjoy BGM While Staying Connected!
- **Easy Controls for Calls and Music:** Using the same Air Conduction as Speakers, these earphones deliver good sound quality and sound Leakage protection typical open-ear headphones. Equipped with Clickable mechanical controls for easy operation - answer calls, start music, adjust volume, and switch tracks.
- **Seamless Connectivity and Continuous Playback:** Easy Paring with Bluetooth (ver 5.3). Multipoint Device Connection (up to 10 devices) allows seamless switching between your smartphone, laptop and more. Enjoy 6 hours of playback on a full charge, and just 5 minutes of Quick charging provides 1 hour of listening time. Charging takes place inside the case.
- **Comfortable and Lightweight Earbuds:** Weighing 0.16oz (4.6g) each, these lightweight earbuds are comfortable that you'll forget you're wearing them. The flexible bridge makes them easy on and off, and they're designed for long-term comfort. The unique earcuff shape stays securely in place during sports, running, exercise or outdoor activities.
- **Tune in Your Style:** Personalize your wireless experience with a variety of silicone ambie socks. Each model comes with your choice of color. Additional colors can be purchased and easily swapped to match

your style. Change the color of the cover "socks" to suit different occasions.

## 2. WHAT'S IN THE BOX

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Your ambie Sound Earcuffs AM-TW02 package includes:

- User Manual



Figure 2: Contents of the ambie Sound Earcuffs package, including the earcuffs, charging case, and user manual.

## 3. SETUP

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### 3.1 Initial Charging

Before first use, fully charge your ambie Sound Earcuffs. Place both earcuffs into their charging case. The case will indicate charging status (refer to the case's LED indicators for details).

### 3.2 Pairing with a Device

1. Ensure the earcuffs are in the charging case and the case has power.
2. Open the charging case lid. The earcuffs will automatically enter pairing mode.
3. On your device (smartphone, laptop, etc.), go to Bluetooth settings.
4. Select "AM-TW02" from the list of available devices to connect.
5. Once connected, a confirmation sound or indicator will be present.

### 3.3 Multipoint Connection

The AM-TW02 supports multipoint connection, allowing you to connect to up to 10 devices and seamlessly

switch between two active devices (e.g., a smartphone and a laptop) without re-pairing.

1. Pair the earcuffs with your first device as described in 3.2.
2. Disconnect the earcuffs from the first device's Bluetooth settings (do not unpair).
3. Pair the earcuffs with your second device.
4. Reconnect the earcuffs to the first device from its Bluetooth settings. The earcuffs are now connected to both devices.

Video 1: Demonstrates the ease of use and integration of ambie earcuffs into daily life, highlighting their seamless connectivity and comfortable fit for various activities.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Wearing the Earcuffs

The ambie Sound Earcuffs feature a flexible bridge for easy placement. Gently position the earcuff over your ear, ensuring the speaker is aligned with your ear canal for optimal sound while maintaining an open-ear experience.



Figure 3: Proper placement of the ambie earcuff on the ear.

### 4.2 Basic Controls

The earcuffs are equipped with clickable mechanical controls for reliable operation:

- **Play/Pause:** Single click on either earcuff.
- **Next Track:** Double click on the right earcuff.
- **Previous Track:** Double click on the left earcuff.

- **Answer/End Call:** Single click during an incoming call.
- **Reject Call:** Press and hold during an incoming call.
- **Volume Adjustment:** Use your connected device's volume controls.

## 4.3 Battery Life and Quick Charge

The earcuffs provide approximately 6 hours of playback on a full charge. The charging case extends this battery life. A quick 5-minute charge in the case can provide up to 1 hour of listening time.

Video 2: Showcases the ambie earcuffs in various active scenarios, emphasizing their secure fit and open-ear design for sports and workouts.

Video 3: Explains the benefits and features of ambie ear cuffs, including their open-ear design, comfort, and hands-free call capabilities.

## 5. MAINTENANCE

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### 5.1 Cleaning

To maintain optimal performance and hygiene, regularly clean your earcuffs. Use a soft, dry cloth to wipe down the surfaces. Avoid using harsh chemicals or abrasive materials.

**Important: The ambie Sound Earcuffs are NOT water resistant. Do not submerge them in water or expose them to excessive moisture.**

### 5.2 Changing Silicone Socks

The silicone socks are interchangeable, allowing for personalization and easy replacement. Gently remove the existing sock and slide on a new one, ensuring it fits snugly over the earcuff.

## 6. TROUBLESHOOTING

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### 6.1 No Sound or Disconnection

- Ensure the earcuffs are charged.
- Check that Bluetooth is enabled on your device.
- Verify that the earcuffs are selected as the audio output device on your connected device.
- Try re-pairing the earcuffs with your device.

### 6.2 Charging Issues

- Ensure the charging cable is securely connected to both the case and a power source.
- Check if the charging case itself has power.
- Ensure the earcuffs are correctly seated in the charging case.

### 6.3 Poor Call Quality

- Ensure the microphone is not obstructed.
- Move closer to your connected device to improve signal strength.
- Check for environmental noise that might be affecting call clarity.

## 7. SPECIFICATIONS

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Feature	Specification
Model Name	AM-TW02
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Earpiece Shape	Earcuff
Ear Placement	Open Ear
Battery Life	6 Hours
Item Weight	3.2 ounces
Water Resistance Level	Not Water Resistant
Frequency Range	20 Hz - 20,000 Hz
Included Components	User Manual
Manufacturer	ambie

## 8. WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the official ambie website or contact ambie Corporation directly. Keep your proof of purchase for any warranty claims.

**Manufacturer:** ambie Corporation

**Website:** ambie Official Store