JLab Go Pop ANC

JLab Go Pop ANC True Wireless Earbuds Instruction Manual

Model: Go Pop ANC

INTRODUCTION

Thank you for choosing JLab Go Pop ANC True Wireless Earbuds. This manual provides essential information for setting up, operating, and maintaining your earbuds to ensure optimal performance and longevity. These earbuds feature Active Noise Cancelling, 10mm drivers for clear sound, Dual Connect technology, and customizable sound settings via the JLab App.
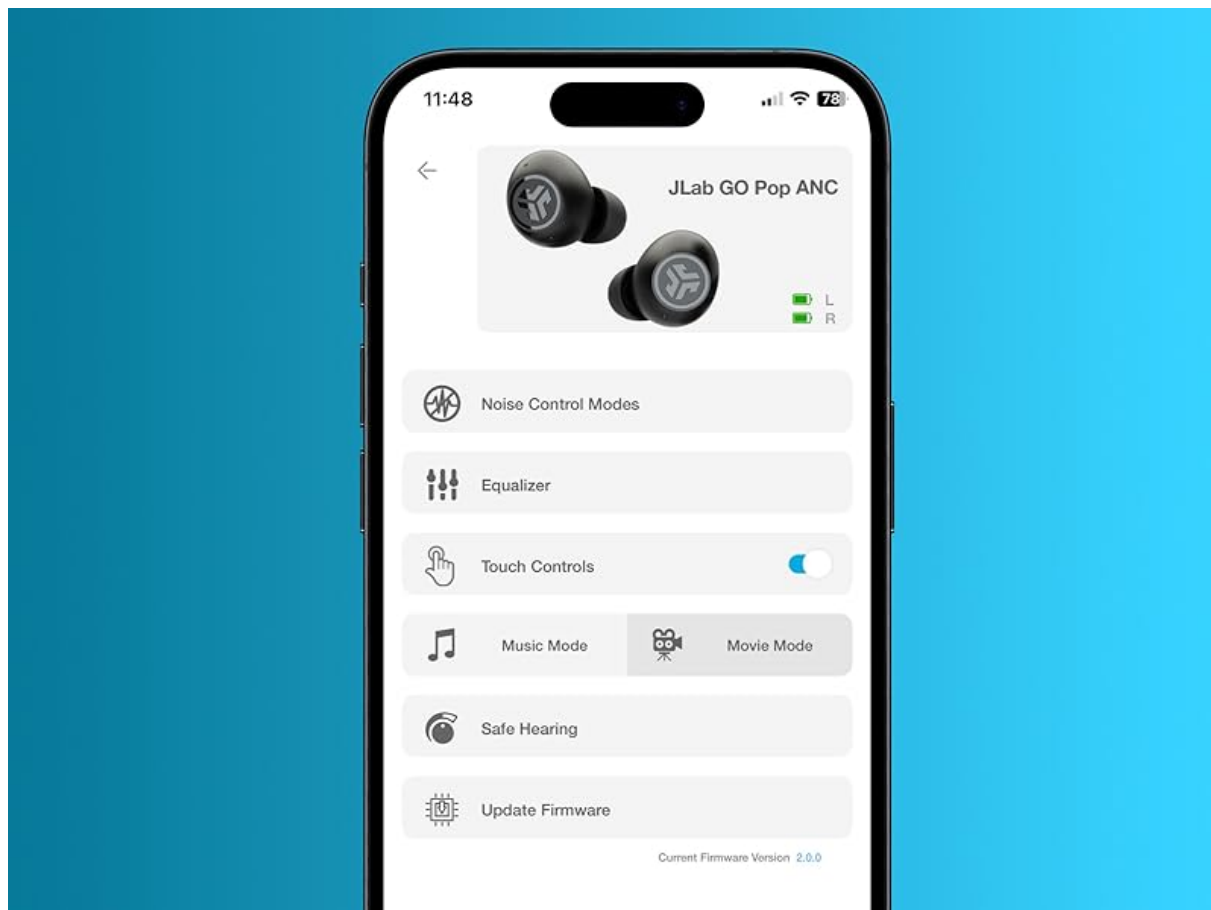
WHAT'S INCLUDED

Image: Contents of the JLab Go Pop ANC package, showing the earbuds, charging case, and various eartip sizes.

- JLab Go Pop ANC True Wireless Earbuds
- Charging Case with Integrated USB-C Cable
- 3 Sets of Gel Eartips (Small, Medium, Large)

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and charging case. The case features an integrated USB-C charging cable for convenience. Connect the USB-C cable to a compatible power source. A 10-minute charge provides approximately 1 hour of playtime. The case offers a total of 24+ hours of playtime for the earbuds.

Image: Illustration of the earbuds' long battery life and the quick charge capability of the case.

2. Bluetooth Pairing

1. Remove both earbuds from the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), open Bluetooth settings.
3. Select "JLab Go Pop ANC" from the list of available devices.
4. Once connected, you will hear an audio prompt confirming successful pairing.

For Android devices, Google Fast Pair allows for effortless pairing and helps locate missing earbuds.

OPERATING THE EARBUDS

Active Noise Cancelling (ANC) and Be Aware Mode

The JLab Go Pop ANC earbuds offer three noise control modes:

- **ANC On:** Reduces ambient noise for an immersive listening experience.

- **ANC Off:** Standard listening mode without active noise cancellation.
- **Be Aware:** Allows ambient sounds to pass through, keeping you aware of your surroundings for safety.

You can switch between these modes using the touch controls on the earbuds or through the JLab App.
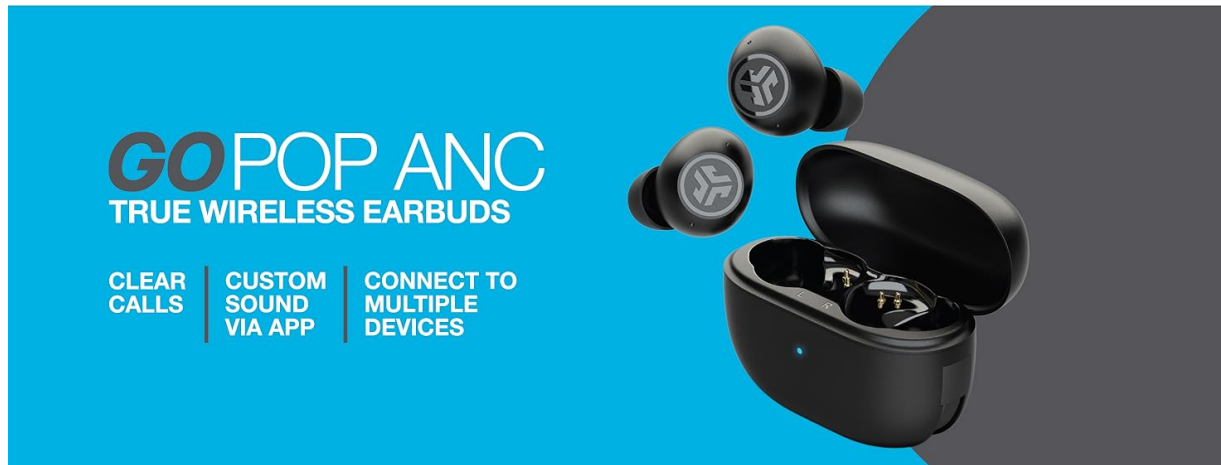

Image: Demonstrates the noise-cancelling feature of the earbuds, highlighting the three available modes.

Touch Controls

The earbuds feature intuitive touch controls for managing playback, calls, and noise control modes. Refer to the JLab App for a detailed overview and customization options for these controls.

JLab App Customization

Download the JLab App to personalize your listening experience. The app allows you to:

- Adjust EQ presets (JLab Signature, Balanced, Bass Boost) or create custom sound profiles.
- Customize touch functions for each earbud.
- Adjust Be Aware settings.
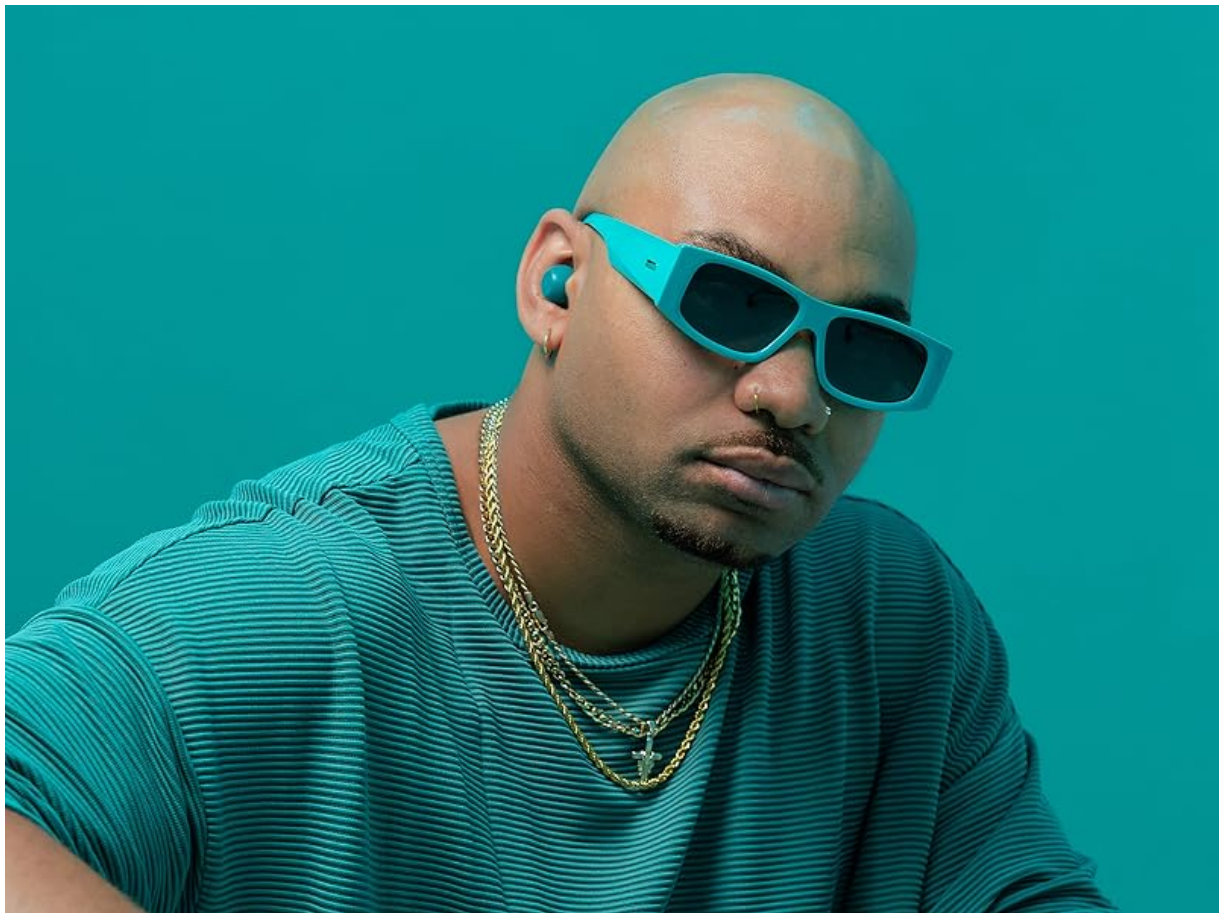- Update earbud firmware.

Image: The JLab App interface, demonstrating customization options for sound and controls.

Dual Connect and Clear Calls

Utilize either earbud independently or both together. Each earbud is equipped with a MEMS microphone, ensuring clear calls by helping to eliminate background noise.

Image: A user making a clear call with JLab Go Pop ANC earbuds, highlighting the MEMS microphone technology.

Lab Quality Sound

Experience crystal clear audio with the 10mm dynamic drivers, designed to deliver high-quality sound across all frequencies.

Image: Close-up of an earbud in an ear, emphasizing the 10mm drivers for lab-quality sound.

Compact Fit

The earbuds are designed for a secure and comfortable fit. Experiment with the three included sets of gel eartips to find the best seal for your ears, which is crucial for optimal sound and noise cancellation.

Image: A close-up view of an earbud fitted in an ear, demonstrating its compact and secure design.

MAINTENANCE

The JLab Go Pop ANC earbuds are sweat and splashproof with an IP55 rating, making them suitable for active use. To ensure longevity:

- Regularly clean the earbuds and charging contacts with a dry, soft cloth.
- Remove and clean the gel eartips periodically to prevent wax buildup.
- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid exposing the earbuds or case to extreme temperatures or liquids beyond their IP55 rating.
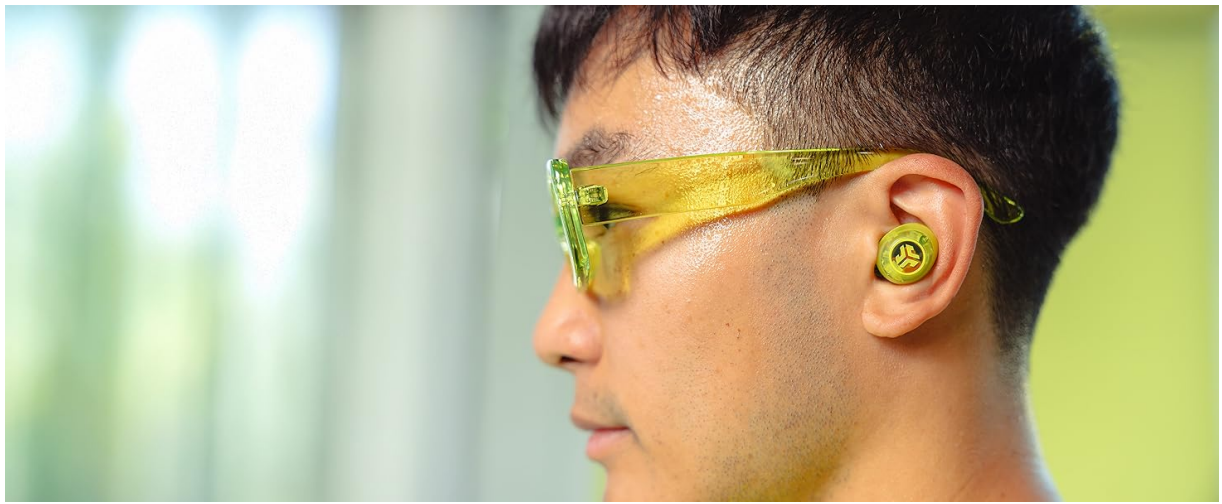
Image: Earbuds with water droplets, signifying their sweat and splashproof design for everyday use.

TROUBLESHOOTING

No Audio or Intermittent Connection

- Ensure both earbuds are charged.
- Verify Bluetooth is enabled on your device and the earbuds are connected.
- Try unpairing and re-pairing the earbuds to your device.
- Move closer to your device to avoid interference.

Earbuds Not Charging

- Ensure the charging case is charged.
- Check that the earbuds are properly seated in the charging case and the charging contacts are clean.
- Try using a different USB-C power source.

ANC Not Functioning Correctly

- Ensure the earbuds have a proper seal in your ears; try different eartip sizes.
- Verify that ANC mode is activated via touch controls or the JLab App.

SPECIFICATIONS

Model Name	Go Pop ANC
Connectivity Technology	Bluetooth 5.3, Wireless
Audio Driver Size	10 Millimeters
Frequency Response	20 KHz
Battery Life (Earbuds)	Up to 7+ Hours
Total Playtime (with Case)	24+ Hours
Quick Charge	10 minutes for 1 hour playtime
Noise Control Features	Active Noise Cancellation, Pass-Through Mode (Be Aware)
Microphone	MEMS Microphone Included

Water Resistance Level	IP55 (Sweat and Splashproof)
Control Method	Touch
Weight	2.11 ounces (0.06 Kilograms)
Product Dimensions	2.4 x 1.16 x 4.55 inches

OFFICIAL PRODUCT VIDEOS

JLab Go Pop ANC Overview

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Video: A general overview of the JLab Go Pop ANC True Wireless Earbuds, showcasing key features and design. (Duration: 1:16)

Detailed Features and Usage Guide

Your browser does not support the video tag.

Video: A more in-depth guide covering various features, controls, and optimal usage of the JLab Go Pop ANC earbuds. (Duration: 2:08)

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official JLab website or contact JLab customer service directly. Keep your proof of purchase for any warranty claims.

JLab Website: www.jlab.com

JLab Store on Amazon: Visit the JLab Store