Candy BR 410B8G-S

Candy ProWash 500 BR 410B8G-S Washing Machine User Manual

Model: BR 410B8G-S

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new Candy ProWash 500 BR 410B8G-S washing machine. Please read these instructions carefully before using the appliance and keep them for future reference.

Image 1.1: Front view of the Candy ProWash 500 BR 410B8G-S washing machine. This image shows the control panel, detergent drawer, and the main door.

2. Safety Information

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the appliance is properly grounded.
- Do not allow children to play with or in the appliance.
- Keep packaging materials out of reach of children.
- Do not operate the appliance if it is damaged or malfunctioning.
- Always unplug the appliance before cleaning or performing maintenance.
- Do not wash items that have been soiled with flammable substances.

3. Product Overview and Features

The Candy ProWash 500 BR 410B8G-S is a front-load washing machine designed for efficient and effective laundry care. Key features include:

- **Class A-20% Energy Efficiency:** This washing machine is 20% more efficient than a standard 'A' class appliance, reducing energy consumption.
- **Intensive Wash Option:** An additional rinse option to effectively tackle various types of stains.
- **ProActive Wash:** An exclusive water injection system for uniform, rapid, and effective rinsing, optimizing treatment for all fabrics, even during quick cycles.
- **hOn App Connectivity:** Manage and control your washing machine remotely, access tailored features, and receive updates.
- **Special Cycles:** A comprehensive set of rapid cycles for time-saving, along with Anti-Pollution and Smart Wash cycles for fresh and easy-to-iron garments.
- **Cold Wash 20°:** For washing delicate fabrics with reduced energy consumption and extreme care.
- **Clean Shields:** Protects sensitive areas, such as porthole gaskets, from mold and bacteria, ensuring a more hygienic wash cycle.
- **Smart Spray:** A dual water injection system that cleans the door glass of detergent residues.
- **Soft Drum:** Features a surface with 'cushions' for improved fabric care and reduced creasing.

Components

- **Control Panel:** For program selection and settings.
- **Detergent Drawer:** For adding detergent and fabric softener.
- **Drum:** The main washing compartment.
- **Door:** Front-loading access to the drum.

Image 3.1: Front view of the washing machine with the door open, showing the drum.

Image 3.2: Close-up view of the detergent drawer in the open position.

4. SETUP AND INSTALLATION

Proper installation is crucial for the performance and longevity of your washing machine. It is recommended to have the appliance installed by a qualified technician.

4.1 Unpacking

- Remove all packaging materials, including the polystyrene base and any inserts in the drum.
- Remove the transport bolts located at the rear of the machine. These bolts secure the drum during transit and must be removed before use.
- Insert the plastic caps provided into the holes left by the transport bolts.

4.2 Positioning and Leveling

- Place the washing machine on a firm, flat surface.
- Adjust the adjustable feet at the bottom of the machine to ensure it is perfectly level. A spirit level can be used for accuracy. Proper leveling prevents excessive vibration and noise during operation.

4.3 Water and Drain Connections

- Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.

- Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent displacement during draining. The end of the drain hose should be between 60 cm and 100 cm from the floor.

Image 4.1: The washing machine positioned in a modern bathroom setting.

5. OPERATING INSTRUCTIONS

Follow these steps for effective use of your washing machine.

5.1 Loading Laundry

- Open the washing machine door.

- Load laundry into the drum, ensuring not to overload the machine. Refer to the maximum load capacity (10 kg for this model).

- Close the door firmly until it clicks.

Image 5.1: A person loading clothes into the washing machine drum.

5.2 Adding Detergent and Additives

- Pull out the detergent drawer.
- Add the appropriate amount of detergent to the main wash compartment.
- If using fabric softener, add it to the designated compartment.
- Close the detergent drawer gently.

Image 5.2: A hand pouring liquid detergent into the washing machine's detergent drawer.

5.3 Program Selection

- Turn the program selector dial to choose one of the 16 available programs.
- Use the touch controls on the panel to adjust temperature, spin speed, or select additional options like Intensive Wash or Cold Wash 20°.

Image 5.3: A hand adjusting the program selector dial on the washing machine's control panel.

5.4 Starting and Pausing a Cycle

- Press the Start/Pause button to begin the selected wash cycle.

- To pause a cycle, press the Start/Pause button again. Press it once more to resume.

5.5 hOn App Usage

- Download the hOn app on your smartphone.

- Follow the in-app instructions to connect your washing machine.

- Through the app, you can remotely start, stop, and monitor cycles, access additional programs, and receive maintenance tips.

Image 5.4: A person interacting with the hOn app on a smartphone, with a washing machine visible in the background.

6. MAINTENANCE AND CLEANING

Regular maintenance ensures optimal performance and extends the lifespan of your appliance.

6.1 Cleaning the Detergent Drawer

- Remove the detergent drawer by pulling it out completely.

- Rinse it under running water to remove any detergent or softener residue.

- Clean the housing of the drawer with a brush.

- Reinsert the drawer.

6.2 Cleaning the Drum and Door Seal

- Periodically run a maintenance wash cycle (e.g., a hot wash without laundry and detergent) to clean the drum.

- Wipe the door seal (gasket) with a damp cloth after each wash to prevent mold and residue buildup, utilizing the Clean Shields feature.

- The Smart Spray system helps clean the door glass from detergent residues during the wash cycle.

6.3 Cleaning the Filter

- Locate the filter cover at the bottom front of the machine.

- Open the cover and place a shallow container underneath to catch any residual water.

- Unscrew the filter slowly to drain the water, then remove it completely.

- Clean the filter under running water, removing any lint or foreign objects.

- Reinsert and tighten the filter, then close the cover.

7. TROUBLESHOOTING

Before contacting customer service, please check the following common issues:

Problem	Possible Cause	Solution
Machine does not start	No power; door not closed; program not selected.	Check power supply; ensure door is latched; select a program and press start.
Water not filling	Water tap closed; inlet hose kinked; water pressure low.	Open water tap; straighten hose; check household water pressure.
Water not draining	Drain hose kinked or blocked; filter blocked.	Check and clear drain hose; clean the filter (see Section 6.3).
Excessive vibration/noise	Transport bolts not removed; machine not level; uneven load.	Remove transport bolts (see Section 4.1); level the machine (see Section 4.2); redistribute laundry in the drum.
Detergent residue in drawer	Insufficient water pressure; drawer blocked.	Clean the detergent drawer (see Section 6.1); check water pressure.

8. SPECIFICATIONS

Detailed technical specifications for the Candy ProWash 500 BR 410B8G-S washing machine:

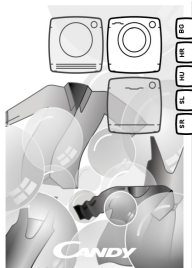| Specification	Value
Model Number	BR 410B8G-S
Brand	Candy
Product Dimensions (DxWxH)	60.1 x 60 x 85 cm
Weight	66 kg
Access Position	Front Load
Color	Anthracite
Control Type	Touch
Operating Mode	Automatic
Energy Efficiency Rating	A-20%
Capacity	10 KG
Maximum Spin Speed	1400 rpm
Noise Level	72 dB
Number of Programs	16
Connectivity	hOn App
Components Included	Main body

9. WARRANTY AND SUPPORT

Your Candy ProWash 500 BR 410B8G-S washing machine is covered by a manufacturer's warranty. For specific details regarding your warranty period and terms, please refer to the documentation provided with your purchase or visit the official Candy website.

For technical assistance, spare parts, or to schedule a service appointment, please contact Candy customer support. Have your model number (BR 410B8G-S) and serial number ready when you call.

Warranty and Returns Information: If you wish to return a product within 30 days of receipt because you have changed your mind, please consult the retailer's help page. If you have received a defective or damaged product, consult the retailer's help page on returns. For specific information on purchases made on marketplaces, consult the relevant help page.

Related Documents - BR 410B8G-S

	Candy CSTG282DE/1-S 8kg Smart Top-Load Washing Machine Discover the Candy CSTG282DE/1-S, an 8kg top-load washing machine with 1200 RPM spin speed and Class D energy efficiency. Features Smart Touch NFC technology, Mix Power System+, Gentle Touch Opening, and 16 versatile programs for optimal laundry care.
	Candy Pro Dry 700 Tumble Dryer User Manual Comprehensive user manual for the Candy Pro Dry 700 Tumble Dryer, covering installation, control panel operation, program selection, maintenance, and troubleshooting. Includes detailed descriptions of various drying programs and features.
	Candy HE 1294TWM6/1-S Ultra Hygiene Washing Machine Specifications Detailed specifications for the Candy HE 1294TWM6/1-S Ultra Hygiene washing machine, including features, technical characteristics, energy efficiency, and dimensions.
	Candy GVW 364TC Washer Dryer: Features and Specifications Discover the Candy GVW 364TC, a space-saving washer dryer with a 6kg wash capacity, 4kg drying capacity, and 1300 RPM spin speed. This guide details its features, programs, performances, and technical specifications.

[Candy Перална Машина: Пълно Ръководство за Безопасна и Ефективна Употреба](#)
Открийте как да използвате вашата нова Candy перална машина безопасно и ефективно с това изчерпателно ръководство. Включва инструкции за инсталация, поддръжка, програми и съвети за пестене на енергия и вода.

[Candy Refrigerator - Freezer User Manual](#)
This user manual provides essential safety information, operating instructions, installation guides, and troubleshooting tips for the Candy Refrigerator - Freezer, including models CNBQT3719EW and CNBQT5719DW. Discover features like Wi-Fi connectivity and the hOn App.