

[Manuals.plus](#) /

> [Super General](#) /

> Super General 6kg Front Load Washing Machine KSGW6500NLED User Manual

Super General KSGW6500NLED

Super General Front Load Washing Machine

MODEL: KSGW6500NLED

User Instruction Manual

1. Safety Information

Read all instructions carefully before using the appliance. Keep this manual for future reference. Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury to persons.

- Ensure the power supply matches the rating label on the appliance.
- Do not operate the washing machine if the power cord or plug is damaged.
- Keep children and pets away from the appliance during operation.
- Do not wash items that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances.
- Always unplug the appliance before cleaning or performing maintenance.
- Do not attempt to repair or replace any part of your appliance unless specifically recommended in this manual.

2. Product Overview

The Super General KSGW6500NLED is a 6kg front load washing machine designed for efficient and quiet operation. It features a digital LED display, multiple wash programs, and a durable stainless steel drum.



Figure 2.1: Front view of the Super General KSGW6500NLED washing machine.

Key Features:

- **6kg Capacity:** Ideal for small to medium-sized households.
- **1200 RPM Max Spin Speed:** Ensures effective water extraction for faster drying.

- **High Energy Efficiency:** Designed to minimize electricity consumption.
- **Digital LED Display:** Provides clear program and status information.
- **Quick Wash Function:** For lightly soiled items or when time is limited.
- **Silent Operation:** Engineered for reduced noise during wash cycles.
- **Stainless Steel Drum:** Durable and gentle on fabrics, resistant to rust.
- **Automatic Balance Control:** Helps stabilize the machine during spin cycles.

Included Components:

- Drain Hose
- Fill Hose
- Power Cord

3. Installation

Proper installation is crucial for the safe and efficient operation of your washing machine.

3.1 Unpacking and Transport Bolt Removal

Before use, remove all packaging materials and the transport bolts located at the rear of the machine. These bolts secure the drum during transit and must be removed to prevent damage during operation.



Figure 3.1: Rear view of the washing machine, highlighting the location of transport bolts and hose connections.

3.2 Placement and Leveling

Place the washing machine on a firm, level surface. Adjust the leveling feet at the bottom of the machine to ensure it is stable and does not wobble. An unlevel machine can cause excessive vibration and noise.

3.3 Water Connection

Connect the fill hose to a cold water tap and to the water inlet valve on the back of the washing machine. Ensure all connections are tight to prevent leaks. Position the drain hose into a standpipe or laundry tub, ensuring it is securely fastened and allows for proper drainage.

3.4 Electrical Connection

Plug the power cord into a grounded electrical outlet. Do not use extension cords or adapters. Ensure the outlet meets the electrical requirements specified on the appliance's rating label.

4. Operating Instructions

This section guides you through the basic operation of your Super General washing machine.

4.1 Control Panel Overview



Figure 4.1: The control panel features a program selection dial, digital LED display, and function buttons.

- **Program Dial:** Used to select the desired wash program.
- **Digital LED Display:** Shows remaining time, error codes, and selected options.
- **Delay Button:** Sets a delayed start time for the wash cycle.
- **Speed Button:** Adjusts the spin speed (Press 3 seconds for child lock).
- **Temp Button:** Selects the wash water temperature (Press 3 seconds for child lock).
- **Function Button:** Selects additional wash functions.
- **Start/Pause Button:** Starts, pauses, or resumes a wash cycle.

4.2 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine. Close the door firmly.

4.3 Adding Detergent

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent and fabric softener to their respective compartments. Close the dispenser drawer.

4.4 Program Selection

Turn the program dial to select one of the 15 available wash programs. The selected program will be indicated on the LED display.

4.5 Adjusting Settings

Use the 'Temp', 'Speed', and 'Function' buttons to customize the wash cycle if desired. The LED display will update to show your selections.

4.6 Starting a Cycle

Press the 'Start/Pause' button to begin the wash cycle. The machine will automatically proceed through the selected program.

4.7 Pausing and Ending a Cycle

To pause a cycle, press the 'Start/Pause' button. Press it again to resume. To cancel a cycle, turn the program dial to 'OFF', then select a new program or turn the machine off.

5. Wash Programs

The washing machine offers 15 programs to suit various fabric types and soil levels. Refer to the control panel for specific program names and their typical uses.

Program Name	Description / Recommended Use
Quick 15'	For lightly soiled items, quick wash in 15 minutes.
Daily 45'	Standard daily wash for moderately soiled items.
Sport Wear	For sportswear and synthetic fabrics.
Wool	Gentle wash for woolens.
Baby Care	Thorough wash for baby clothes.
Bulky/Bedlinen	For large items like bedding and towels.

Program Name	Description / Recommended Use
Rinse & Spin	Additional rinse and spin cycle.
Spin Only	Drains water and performs a spin cycle.
Cotton Eco	Energy-efficient wash for cottons.
Cotton	Standard wash for cotton fabrics.
Synthetic	For synthetic and mixed fabrics.
Delicate	Gentle wash for delicate items.
Jeans	Specific program for denim items.
Color	For colored garments to prevent fading.
Drum Clean	Self-cleaning cycle for the drum.

6. Maintenance

Regular maintenance helps ensure the longevity and optimal performance of your washing machine.

6.1 Cleaning the Detergent Dispenser

Periodically remove the detergent dispenser drawer and rinse it under running water to remove any detergent residue. This prevents blockages and ensures proper dispensing.

6.2 Drum Cleaning

Use the 'Drum Clean' program regularly to clean the inside of the drum and remove any buildup or odors. Run this cycle without laundry and with a suitable washing machine cleaner if recommended.

6.3 Filter Cleaning

Locate the drain pump filter, usually at the bottom front of the machine. Open the cover, drain any residual water, and carefully remove the filter. Clean it of lint, coins, or other debris. Reinsert and secure the filter and cover.

6.4 Exterior Cleaning

Wipe the exterior surfaces of the washing machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

7. Troubleshooting

This section addresses common issues you might encounter with your washing machine.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed, program not selected, 'Start/Pause' not pressed.	Check power connection, ensure door is latched, select a program, press 'Start/Pause'.
No water intake	Water tap closed, fill hose kinked, water pressure too low.	Open water tap, straighten hose, check household water pressure.

Problem	Possible Cause	Solution
Water not draining	Drain hose kinked or blocked, drain pump filter clogged.	Check and clear drain hose, clean drain pump filter.
Excessive vibration/noise	Machine not level, transport bolts not removed, uneven load.	Adjust leveling feet, remove transport bolts, redistribute laundry.
Detergent residue in dispenser	Insufficient water pressure, clogged dispenser.	Check water pressure, clean detergent dispenser.

If the problem persists after attempting these solutions, please contact customer service.

8. Specifications

Detailed technical specifications for the Super General KSGW6500NLED washing machine.

Specification	Value
Brand	Super General
Model Name	KSGW6500NLED
Capacity	6 kg
Maximum Spin Speed	1200 RPM
Product Dimensions (D x W x H)	40 cm x 59.5 cm x 85 cm
Item Weight	49 kg
Material (Drum)	Stainless Steel
Color	Silver
Control Type	Push Button
Display Type	LED
Number of Programs	15
Installation Type	Freestanding
Recommended Uses	Residential
Country of Origin	China

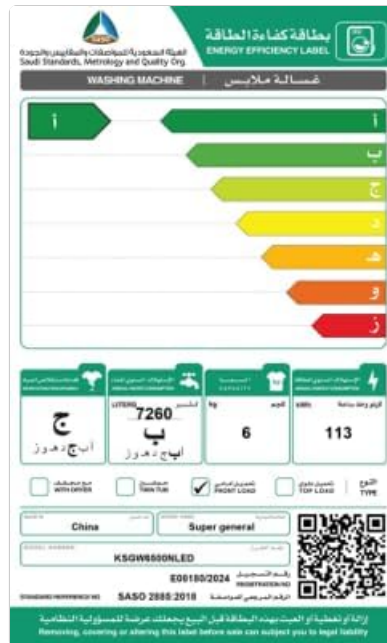


Figure 8.1: Energy Efficiency Label. For more details, visit the official Saudi Standards, Metrology and Quality Org website sls.gov.sa

9. Warranty and Support

Your Super General washing machine is covered by a manufacturer's warranty.

9.1 Warranty Information

This appliance comes with a **2-year manufacturer warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal use conditions. It does not cover damage caused by improper installation, misuse, accidents, or unauthorized repairs.

9.2 Customer Support

For technical assistance, service requests, or warranty inquiries, please contact Super General customer support:

SERVICE CENTER CONTACT DETAILS



Figure 9.1: Super General Service Center Contact Details.

Unified Number: 920009364

Mobile: +966 544351542

Landline: +966 12 617 8700

Website: www.meetksa.com