Zendure ZDSMQ10

Zendure Supermini Q Magnetic Wireless Charger User Manual

Model: ZDSMQ10
Brand: Zendure

Important Safety Information

To ensure safe and optimal use of your Zendure Supermini Q Magnetic Wireless Charger, please read and adhere to the following safety guidelines:

- This power bank features a built-in smart chip for multiple security protections, including over-voltage, over-current, short-circuit, and high-temperature protection.
- Do not expose the device to extreme temperatures (above 45°C / 113°F or below -10°C / 14°F), direct sunlight, or high humidity.
- Avoid dropping, disassembling, or attempting to repair the device yourself. This may cause damage and void the warranty.
- Keep the device away from water and other liquids.
- Do not use the device if it has been damaged or modified.
- Ensure proper ventilation when charging. Do not cover the device with blankets or other materials.
- Keep out of reach of children.
- Dispose of the product responsibly according to local regulations. Do not dispose of with household waste.

Product Overview

The Zendure Supermini Q is a Qi2-certified 15W magnetic wireless charger and 10000mAh portable power bank, designed for fast and convenient charging of compatible devices, including iPhone 16-12 series and various Android devices. Its compact and ergonomic design includes a foldable kickstand for versatile use.





Figure 1: Zendure Supermini Q Magnetic Wireless Charger. This image shows the sleek black design of the power bank with its integrated foldable kickstand and four LED indicator lights on the side.

Key Features:

- **15W Qi2-certified Wireless Charging:** Provides fast and efficient wireless power, capable of charging an iPhone 16 from 0 to 20% in approximately 22 minutes.
- **Strong Magnetic Attachment:** Utilizes the latest magnetic suction technology for a firm and secure connection to MagSafe-compatible devices, enabling auto-on magnetic charging.

- **High Capacity:** Equipped with a 10000mAh battery, offering substantial power for multiple charges.
- **Multiple Charging Ports:** Includes a 20W USB-C port and a 22.5W USB-A port for extensive wired compatibility.
- **Compact and Portable Design:** Measures 4.3 x 2.7 x 0.69 inches and weighs 0.49lb (223g), making it easy to carry in a pocket or bag.
- **Foldable Kickstand:** Allows for vertical or horizontal phone placement for comfortable viewing while charging.
- **Advanced Safety Protections:** Built-in smart chip protects against over-voltage, over-current, short circuits, and high temperatures.

What's Included:

- Zendure 10000mAh Magnetic Power Bank x 1
- USB-C Charging Cable x 1
- User Manual x 1

Setup

Initial Charging of the Power Bank:

Before first use, it is recommended to fully charge your Zendure Supermini Q power bank.

1. Connect the provided USB-C charging cable to the USB-C port on the side of the power bank.
2. Connect the other end of the USB-C cable to a compatible USB power adapter (not included) or a computer's USB-C port.
3. The four LED indicator lights on the power bank will illuminate to show the charging progress. When all four lights are solid, the power bank is fully charged.

The LED indicator lights provide an approximate battery level:

- 1 Light: 0-25%
- 2 Lights: 25-50%
- 3 Lights: 50-75%
- 4 Lights: 75-100%

Operating Instructions

Wireless Charging (Magnetic):

The Supermini Q features strong magnetic attachment for MagSafe-compatible devices (iPhone 12 series and newer). This allows for automatic charging upon connection.

1. Ensure your device is MagSafe-compatible. For iPhones, it is recommended to charge with a MagSafe phone case or without a case to ensure sufficient magnetic suction.
2. Align the back of your compatible phone with the magnetic charging area on the Supermini Q. The magnets will automatically snap into place.
3. Charging will begin automatically. The power bank's indicator lights will show its remaining charge.



Figure 2: Magnetic Wireless Charging. This image illustrates the Zendure Supermini Q attached to the back of an iPhone, highlighting its Qi2 certification and 15W ultra-fast wireless charging capability.



Figure 3: Auto-on Magnetic Connection. This image demonstrates the power bank's magnetic connection to an iPhone, emphasizing the ease of use and 15W maximum charging speed.



Figure 4: Strong Magnetic Connection. This image shows a hand holding a phone with the power bank securely attached, illustrating the strong magnetic grip that prevents accidental detachment.

Wired Charging:

The Supermini Q also supports wired charging for a wide range of devices using its USB-C and USB-A ports.

1. Connect your device's charging cable to either the USB-C (20W output) or USB-A (22.5W output) port on the Supermini Q.

2. Connect the other end of the cable to your device.
3. Charging will commence automatically.

Using the Foldable Kickstand:

The integrated kickstand allows you to prop up your phone for convenient viewing while it charges wirelessly.

- Gently pull out the kickstand from the back of the power bank.
- Once your phone is magnetically attached, place the power bank with the extended kickstand on a flat surface.
- The kickstand supports both vertical and horizontal orientations for optimal viewing angles.

Important Note:

Wireless charging and wired charging **CANNOT** be used simultaneously. Please choose one method at a time.

Product Demonstration Video:

Your browser does not support the video tag.

Video 1: Zendure 10000mAh Magnetic Portable Charger 15W Qi2 Certified. This video provides a visual demonstration of the Zendure Supermini Q's features, including its magnetic attachment, wireless charging capabilities, compact size, and portability.

Maintenance

Cleaning:

- Before cleaning, ensure the power bank is disconnected from all devices and power sources.
- Wipe the surface with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, solvents, or aerosol sprays.

Storage:

- Store the power bank in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, charge the power bank to approximately 50% capacity to preserve battery health. Recharge every 3-6 months.

Troubleshooting

Problem	Possible Cause	Solution
Power bank not charging.	Charging cable or adapter issue; power bank battery depleted.	Ensure the USB-C cable is securely connected. Try a different cable or power adapter. Allow sufficient time for charging.
Wireless charging not working.	Misalignment; non-MagSafe case; device incompatibility; foreign objects.	Ensure proper alignment of the phone with the magnetic charging area. Remove thick or non-MagSafe cases. Verify your device supports wireless charging. Remove any metal objects between the phone and charger.
Slow charging speed.	Device not supporting fast charging; cable quality; simultaneous wired/wireless use.	Ensure your device supports 15W Qi2 wireless charging or the specified wired charging speeds. Use the original or a high-quality charging cable. Remember that wireless and wired charging cannot be used simultaneously.

Problem	Possible Cause	Solution
Magnetic attachment is weak.	Non-MagSafe phone case; phone model.	For optimal magnetic suction, use a MagSafe-compatible phone case or no case. Ensure your iPhone is from the 12 series or newer.
Power bank gets warm during use.	Normal operation; excessive load.	It is normal for the power bank to become slightly warm during charging or discharging. If it becomes excessively hot, disconnect it immediately and contact customer support.

Specifications

Feature	Detail
Model Number	ZDSMQ10
Battery Capacity	10000 Milliamp Hours (mAh)
Wireless Charging Output	15W (Qi2 Certified)
USB-C Output	20W
USB-A Output	22.5W
Product Dimensions	4.3 x 2.7 x 0.69 inches
Item Weight	7.9 ounces (223g)
Battery Type	1 Lithium Ion battery (included)
Color	Grey
Manufacturer	Zendure
Country of Origin	China

Warranty and Support

Zendure products are designed for reliability and performance. This product comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, or visit the official Zendure website for the most up-to-date warranty information.

For technical support, product inquiries, or any issues you may encounter, please contact Zendure customer service. Our professional technical support team is always ready to provide friendly assistance.

Contact information can typically be found on the Zendure official website or on the product packaging.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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