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› [WUGE Heating Pad for Neck, Shoulder, and Back \(Model NA-H2822D\) - Instruction Manual](#)

WUGE NA-H2822D

WUGE Heating Pad for Neck, Shoulder, and Back

MODEL: NA-H2822D (24"x37")

1. INTRODUCTION

Thank you for choosing the WUGE Heating Pad. This instruction manual provides essential information for the safe and effective use of your new heating pad. Please read this manual thoroughly before operation and retain it for future reference.

2. SAFETY INFORMATION

WARNING: This is an electric heating pad. To prevent burns and fire hazards, do not leave the pad unattended while in use. Keep the pad away from flammable materials. Do not use the pad if the cord is damaged. Discontinue use if the pad becomes hotter than expected. Keep the pad out of reach of children and pets. Consult a doctor before use if you have any medical conditions or are pregnant. Always follow the instructions provided in the user manual.

Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

3. PACKAGE CONTENTS

- 1X WUGE Heating Pad (Gray, 24"x37")
- 1X Power Cord with Controller
- 1X User Manual
- 1X Support Card

4. SETUP

1. **Unpack the Heating Pad:** Carefully remove the heating pad and all accessories from the packaging.
2. **Inspect for Damage:** Before first use, inspect the heating pad and power cord for any signs of damage. Do not use if damaged.
3. **Connect the Controller:** Firmly plug the power cord with the controller into the heating pad's connector. Ensure a secure connection.
4. **Position the Pad:** Place the heating pad on the desired body area (neck, shoulders, back, legs, or arms). The

weighted edges and snap fasteners help keep the pad in place.

5. **Plug into Power:** Plug the power cord into a standard 110-120V AC electrical outlet.



Figure 1: WUGE Heating Pad, Controller, and Packaging

5. OPERATING INSTRUCTIONS

The controller allows for easy adjustment of heat and timer settings.

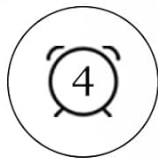
SIMPLE & EASY

Display Screen

Temperature Setting Button

Power Button

Timer Setting Button



4 Timer Settings



6 Heating Modes



ETL Certified Safety



Auto Shut-Of

Figure 2: Heating Pad Controller Interface

1. **Power On/Off:** Press the **Power Button** (usually indicated by a universal power symbol) to turn the heating pad ON or OFF. The display screen will illuminate.
2. **Adjust Temperature:** Use the **Temperature Setting Button** (usually indicated by a thermometer symbol or '+' / '-' buttons) to cycle through the 6 heat settings.
3. **Set Timer:** Press the **Timer Setting Button** (usually indicated by a clock symbol) to select the desired auto shut-off time.

6. TEMPERATURE SETTINGS

The WUGE Heating Pad offers 6 adjustable heat settings to suit your comfort needs:

- Setting 1: 104°F (40°C)
- Setting 2: 112°F (44°C)
- Setting 3: 119°F (48°C)
- Setting 4: 126°F (52°C)

- Setting 5: 133°F (56°C)
- Setting 6: 140°F (60°C)



Figure 3: Available Temperature Settings

7. TIMER SETTINGS

The heating pad features an automatic shut-off timer to ensure safety and prevent overheating. You can select from the following timer options:

- 30 minutes
- 60 minutes
- 90 minutes
- 120 minutes

The pad will automatically turn off once the selected time has elapsed.

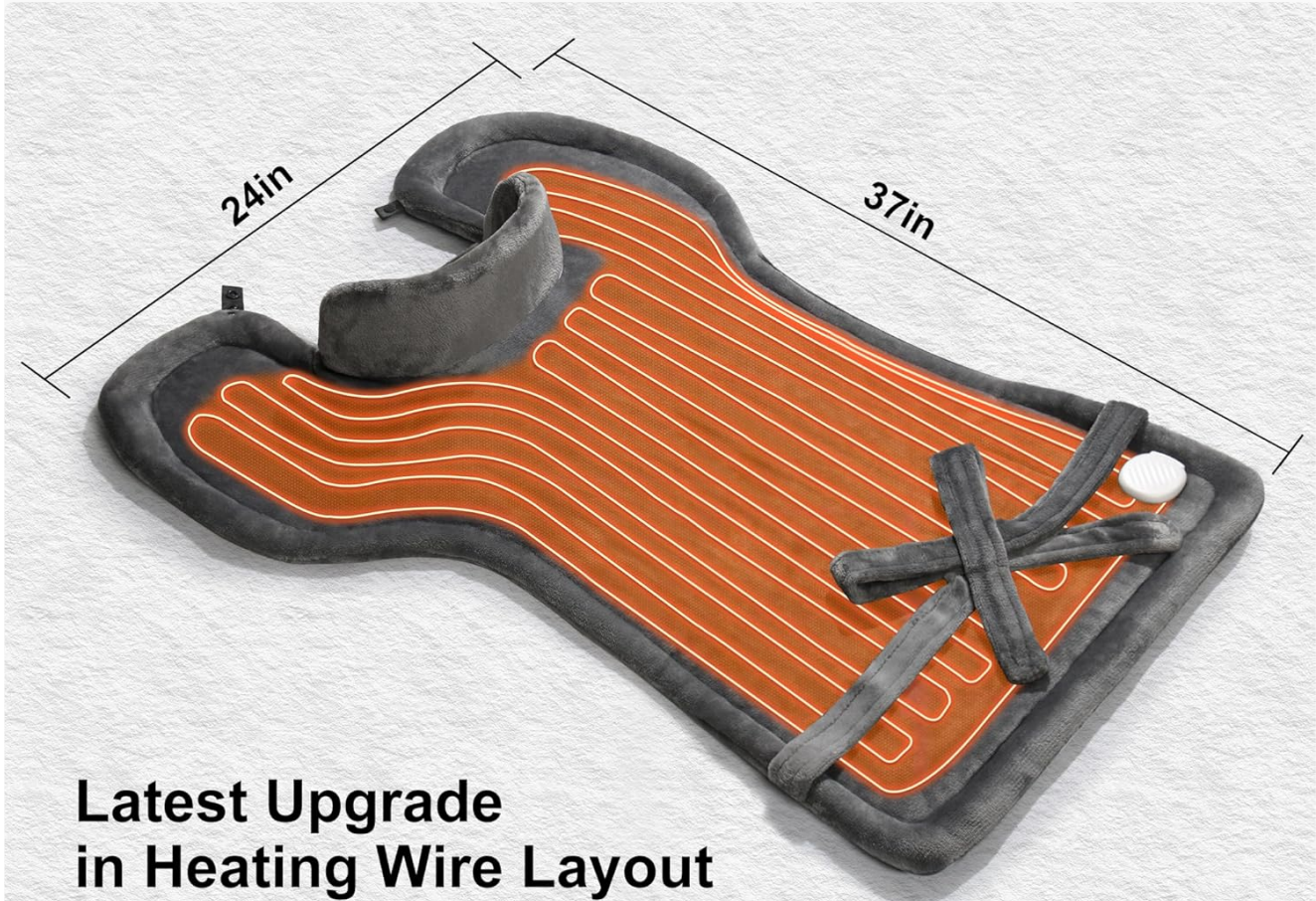


Figure 4: Available Timer Settings

8. KEY FEATURES

- **Full Body Coverage:** Designed for the back, neck, shoulders, legs, and arms.
- **6 Heat Settings:** Customizable warmth from 104°F to 140°F.

- **4 Timer Settings:** Auto shut-off after 30, 60, 90, or 120 minutes.
- **Uniform Heat Distribution:** Heating elements ensure even warmth across the pad.
- **Safety Features:** Built-in auto shut-off and overheat protection.
- **Weighted Edges & Snap Fasteners:** Keeps the pad securely in place for targeted relief.
- **Soft Flannel Fabric:** Provides a comfortable and pleasant feel.
- **Machine Washable:** Easy to clean for hygiene and longevity.



Latest Upgrade in Heating Wire Layout



More Heating Wires

The heating wire is
30% longer



Larger Heating Area

Reducing the time to reach
60°C by 30%



More Even Heat Distribution

Greater Comfort

Figure 5: Optimized Heating Wire Layout



Figure 6: Comfortable and Form-Fitting Design

9. MAINTENANCE

Proper care ensures the longevity and hygiene of your heating pad.

- **Disconnect Power:** Always unplug the power cord from the wall outlet and detach the controller from the heating pad before cleaning.
- **Machine Washable:** The heating pad is machine washable. Use cold water (40°C/104°F) on a gentle cycle.
- **Do Not Bleach:** Avoid using bleach or harsh cleaning agents.
- **Do Not Dry Clean:** Dry cleaning is not recommended.
- **Line Dry or Tumble Dry Low:** Air dry the pad or tumble dry on a low heat setting. Ensure the pad is completely dry before re-connecting the controller and using.
- **Do Not Iron:** Do not iron the heating pad.
- **Storage:** When not in use, store the heating pad in a cool, dry place. Avoid tight wrapping of the cord.

Upgraded Fast Heating



**Overheating
Protection**



**Fast & Even Heat
for Pain Relief**



**Military-Grade
Heating Wire**



Figure 7: Washing and Care Instructions

10. TROUBLESHOOTING

If you encounter any issues with your WUGE Heating Pad, please refer to the following common solutions:

- **Pad Not Heating:**
 - Ensure the power cord is securely connected to both the pad and the wall outlet.
 - Check if the wall outlet is functional by plugging in another appliance.
 - Verify that the controller is turned ON and a heat setting is selected.
- **Pad Overheating:**
 - Immediately turn off and unplug the pad.
 - Allow the pad to cool down completely.
 - If the issue persists, discontinue use and contact customer support.
- **Controller Display Not Working:**

- Check all connections and ensure the pad is plugged into a live outlet.
- If the display remains blank, contact customer support.

For further assistance, please refer to the support information provided in Section 12.

11. SPECIFICATIONS

Feature	Detail
Product Dimensions	37 x 24 x 1 inches
Item Model Number	NA-H2822D
Item Weight	2.9 Pounds
Material	Flannel Fabric
Color	Gray
Manufacturer	Ningbo Quanaxiao Health Technology Co., Ltd
Power Source	Corded Electric
Heat Settings	6 (104°F - 140°F)
Timer Settings	4 (30, 60, 90, 120 minutes)
Safety Certification	ETL Certified

12. WARRANTY AND SUPPORT

Your WUGE Heating Pad comes with a standard warranty. For details regarding the warranty period and coverage, please refer to the support card included in your package or contact customer service.

Extended protection plans are available for purchase:

- 3-Year Protection Plan
- 4-Year Protection Plan
- Complete Protect (monthly plan covering eligible past and future purchases)

For customer support, please refer to the contact information provided on the support card or in the user manual.

13. PRODUCT VIDEOS

WUGE Heating Pad Overview

Your browser does not support the video tag.

This video provides a general overview of the WUGE Heating Pad, demonstrating its design and how it can be used for neck, shoulder, and back relief.



