

WUGE B0DK246FJB

WUGE Heating Pad for Neck, Shoulder, and Back

Model: B0DK246FJB

Brand: WUGE

1. INTRODUCTION

Thank you for choosing the WUGE Heating Pad. This instruction manual provides essential information for the safe and effective use of your new heating pad. Please read this manual thoroughly before operation and retain it for future reference.

This heating pad is designed to provide targeted heat therapy for the neck, shoulders, and back, offering comfort and temporary relief from muscle aches and stiffness.

2. SAFETY INFORMATION

WARNING: This is an electric heating pad. To prevent the risk of burns, do not leave the pad unattended while in use. Keep the pad away from water and other liquids. Unplug the pad when not in use. Do not use the pad if the cord is damaged. Keep the pad out of reach of children and pets. Do not use the pad if you are unable to safely operate it. If you experience discomfort or pain, discontinue use immediately. Always follow the instructions provided in the user manual.

- Do not use while sleeping.
- Do not use on infants, invalids, or anyone insensitive to heat.
- Avoid folding or creasing the pad tightly during use, as this may damage the heating elements.
- Do not use pins or other metallic objects to fasten the pad.
- Always inspect the pad, cord, and controller for any damage before each use.

3. PRODUCT FEATURES

- **Targeted Heat Therapy:** Full coverage for the back, neck, and shoulders. Can also be used for legs

and arms.

- **Adjustable Temperature:** Features 6 heat settings ranging from 104°F to 140°F (40°C to 60°C).
- **Automatic Shut-Off:** Equipped with an auto shut-off feature after 120 minutes for enhanced safety.
- **Weighted Design:** Weighted edges and micro-glass beads help the pad stay securely in place, ensuring consistent heat distribution.
- **Soft Material:** Made from ultra-soft flannel fabric for maximum comfort.
- **Easy to Use Controller:** Intuitive remote control with a digital display for precise temperature and timer adjustments.
- **Machine Washable:** Detachable power cord allows for easy cleaning.

4. SETUP AND OPERATING INSTRUCTIONS

4.1 Unpacking and Initial Inspection

1. Carefully remove the heating pad and all accessories from the packaging.
2. Inspect the pad, power cord, and controller for any signs of damage. Do not use if damaged.

4.2 Wearing the Heating Pad

- Place the heating pad over your neck and shoulders.
- Fasten the adjustable snap button at the front to secure the pad around your neck.
- Use the integrated tie strings to secure the lower part of the pad around your waist, ensuring a snug fit and optimal contact with your back.

Adjustable Button for a Snug Fit & Better Heat Experience



Image: Adjustable snap button for a snug fit around the neck.

4.3 Connecting and Powering On

1. Ensure the power cord is securely connected to the heating pad.
2. Plug the power cord into a standard electrical outlet.
3. Press the power button on the controller to turn on the device. The digital display will illuminate.

SIMPLE & EASY

Display screen

Temperature Button

Power Button

Timer Changed Button



Image: Digital controller for heat and timer settings.

4.4 Adjusting Temperature and Timer

- Use the '+' and '-' buttons on the controller to select your desired heat level (1-6).
- Press the timer button to cycle through the available auto-shutoff times (30, 60, 90, or 120 minutes).
- The pad will automatically turn off after the selected time or after 120 minutes if no timer is set.

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Video: Demonstration of wearing and adjusting the WUGE Heating Pad.

5. MAINTENANCE

5.1 Cleaning Instructions

- Always unplug the power cord from the wall outlet and detach it from the heating pad before cleaning.
- The heating pad is machine washable. Use cold water (40°C/104°F) on a gentle cycle.
- Do not bleach, iron, or dry clean the heating pad.
- Air dry the pad completely before reattaching the power cord and using it again.

Machine Washable



Image: Machine washable care instructions for the heating pad.

6. TROUBLESHOOTING

- **Pad not heating:** Ensure the power cord is securely plugged into both the pad and the wall outlet. Check if the power button on the controller is pressed.
- **Pad shuts off unexpectedly:** The automatic shut-off feature may have activated. Simply restart the pad if further use is desired. Ensure the pad is not folded or bunched up, which can trigger safety features.
- **Controller display not working:** Unplug the unit from the wall, wait a few minutes, and plug it back in. If the issue persists, contact customer support.

7. SPECIFICATIONS

Feature	Detail
Product Dimensions	33 x 24 x 1 inches
Item Weight	2.9 Pounds

Material	Flannel Fabric
Color	Gray
Heat Settings	6 (104°F~140°F)
Auto Shut-off	120 minutes
Manufacturer	Ningbo Quanaxiao Health Technology Co., Ltd
ASIN	B0DK246FJB

8. WARRANTY AND SUPPORT

The WUGE Heating Pad typically comes with a standard warranty. Please refer to the support card included in your package for specific warranty details and registration information. Extended protection plans may also be available for purchase.

For any questions, concerns, or warranty claims, please contact WUGE customer support through the contact information provided with your product or on the official WUGE website.