

## GGSTOPWATER XG99

# GGSTOPWATER Open Ear Headphones User Manual

Model: XG99 | Brand: GGSTOPWATER

## INTRODUCTION

Welcome to the user manual for your new GGSTOPWATER Open Ear Headphones. These wireless earbuds are designed for comfort and performance, featuring Bluetooth 5.4 connectivity, an open-ear design for situational awareness, and IPX5 water resistance, making them ideal for various activities including sports, running, and daily use. This manual provides detailed instructions on setup, operation, maintenance, and troubleshooting to ensure you get the most out of your headphones.

## WHAT'S IN THE BOX

Upon opening your package, please verify that all the following items are included:

- True Wireless Bluetooth Headphones (2 units)
- Headset Charging Compartment (1 unit)
- Type-C Charging Cable (1 unit)
- User Manual (1 unit)
- Silicone Lanyard (1 unit)

## PRODUCT OVERVIEW

### Components



The image displays the two open-ear headphones and their compact charging case. The headphones feature an earhook design and touch control areas. The charging case has a digital display showing battery percentage.

# Upgraded Hook design lets your ears breathe

Open listening, more comfortable outdoors and indoors



High quality electroplating



Memory wire



This image shows the open-ear headphones and their charging case, highlighting the upgraded hook design. Insets show a close-up of the high-quality electroplating on the earhook and the memory wire used in its construction, emphasizing comfort and durability.

# Long Battery Life

The bluetootti earphones can be wore for a long time without frequent charging

## 30H

When the device is not connected

## 120D

When the device is turned off



The image illustrates the long battery life of the headphones. It shows the charging case with a digital display indicating 100% charge, and the two earbuds. Text indicates 30 hours of standby time when not connected and 120 days when turned off.

## Touch Controls

# Listen to the new sound immersive sound quality

High sensitivity, low distortion, low-frequency more  
Q-bouncing full-bodied strength of free play  
highly reproducible richer, more vibrant sound quality.



This diagram illustrates the smart touch controls available on the GGSTOPWATER Open Ear Headphones. Icons represent functions such as Play/Pause, Voice Assistant, Answer, Reject, Previous track, Next track, Hang up, Volume +/-, and Game/Music Mode.

The headphones feature intuitive touch controls on each earbud for easy management of audio playback, calls, and other functions. Refer to the diagram above for a visual representation of each control point.

## SETUP

### Initial Charging

Before first use, fully charge your headphones and charging case. Connect the provided Type-C charging cable to the charging case and a compatible USB power source. The digital battery indicator on the case will show the charging status in real-time. A full charge provides up to 64 hours of total listening time with the case, and 8 hours of playback per single earbud charge.

### Pairing with Your Device

1. Ensure your device's Bluetooth is turned on.

2. Open the charging case. The headphones will automatically enter pairing mode.
3. On your device, search for Bluetooth devices and select "XG99" (or similar name) from the list.
4. Once connected, the headphones will automatically pair with this device in the future when the case is opened.

## Product Overview Video

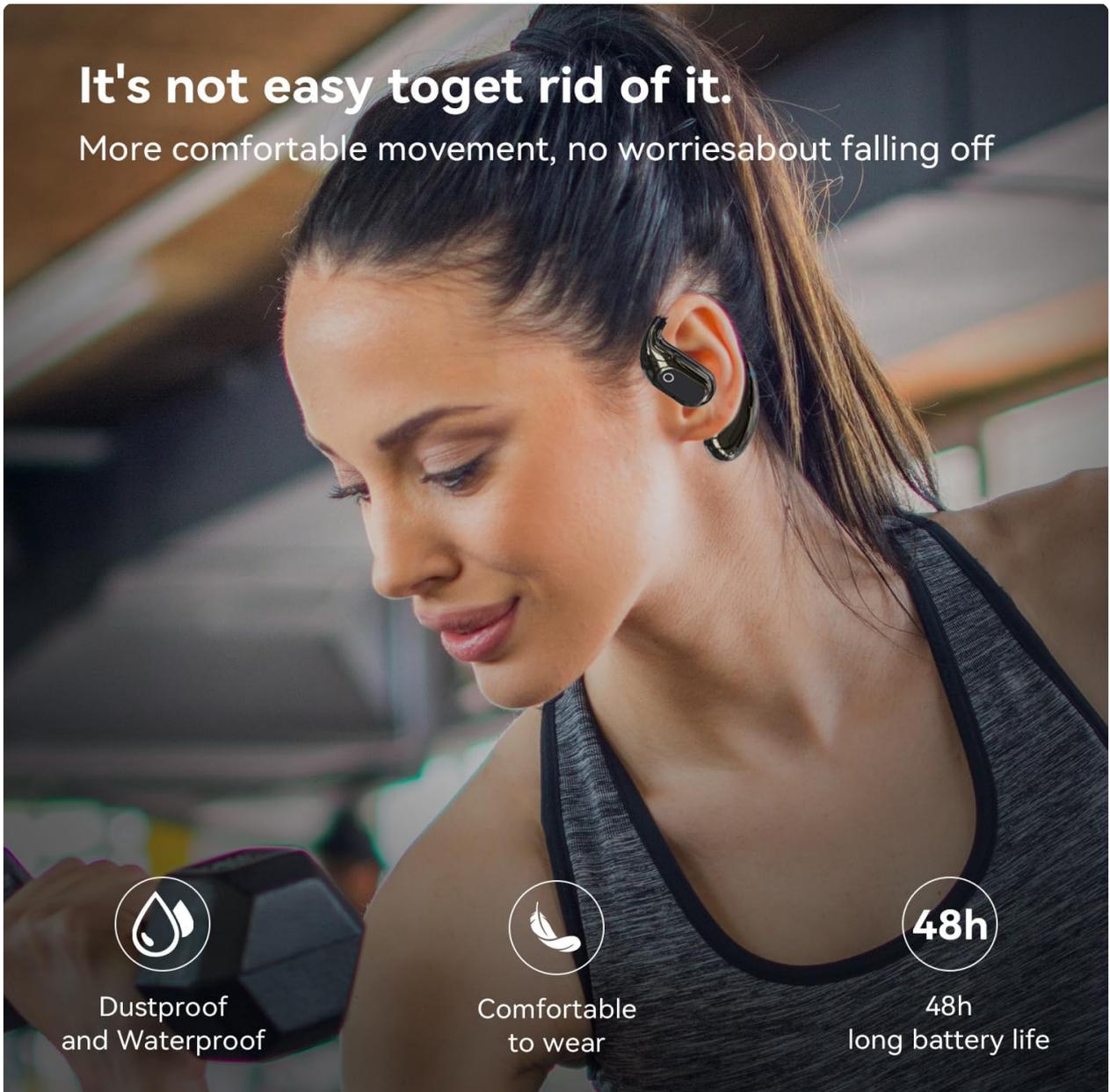
Your browser does not support the video tag.

This video provides a visual guide to the GGSTOPWATER Open Ear Wireless Headphones, showcasing their design, key features like Bluetooth 5.4, low-latency listening, touch controls, IPX5 water resistance, and battery life. It also demonstrates the pairing process and various usage scenarios.

## OPERATING INSTRUCTIONS

### Wearing the Headphones

The GGSTOPWATER Open Ear Headphones are designed with flexible and soft ear hooks to ensure a secure and comfortable fit without entering the ear canal. This open-ear design allows you to remain aware of your surroundings while enjoying your audio.



**It's not easy to get rid of it.**  
More comfortable movement, no worries about falling off

 Dustproof and Waterproof

 Comfortable to wear

 48h long battery life

A woman is shown wearing the open-ear headphones while working out with dumbbells, illustrating their secure fit and suitability for sports. Icons indicate 'Dustproof and Waterproof', 'Comfortable to wear', and '48h long battery life'.

## Fit Your Ears

Not easy to fall off just  
enjoy your music



A man is depicted wearing the open-ear headphones while working on a laptop, demonstrating their comfortable and secure fit for extended use, allowing users to enjoy music without them falling off.

### Basic Controls

- **Play/Pause:** Tap once on either earbud.
- **Next Song:** Tap twice on the right earbud.
- **Previous Song:** Tap twice on the left earbud.
- **Volume Up:** Tap three times on the right earbud.
- **Volume Down:** Tap three times on the left earbud.
- **Answer/End Call:** Tap once on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds.

### Game/Music Mode

The headphones support a Game/Music mode. To switch between modes, refer to the touch control diagram in the Product Overview section. Typically, this involves a specific tap or press-and-hold gesture. If you experience latency in video playback, switching to Game Mode may reduce it. Please note that specific activation methods can vary; if the

standard method (e.g., pressing for five seconds) does not work, consult the manufacturer's official support channels for the most accurate instructions for your specific firmware version.

## MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your GGSTOPWATER Open Ear Headphones.

- **Cleaning:** Use a soft, dry, lint-free cloth to wipe the earbuds and charging case. For stubborn dirt, a slightly damp cloth can be used, but ensure no moisture enters any openings. Given the IPX5 rating, the earbuds are resistant to water splashes and sweat, but they are not designed for submersion.
- **Storage:** When not in use, store the headphones in their charging case to protect them from dust and damage. Keep the case and headphones in a cool, dry place, away from extreme temperatures and direct sunlight.
- **Battery Care:** To preserve battery health, avoid fully discharging the headphones or charging case frequently. Charge them regularly, even if not used for extended periods.

## TROUBLESHOOTING

If you encounter any issues with your headphones, please refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Headphones not pairing	Bluetooth is off on device; headphones not in pairing mode; previously paired with another device.	Ensure Bluetooth is on. Open case to activate pairing. Forget previous connections on your device. Recharge headphones.
Low volume or poor sound quality	Device volume too low; earbud placement; low battery.	Increase device volume. Adjust earbud position for optimal sound. Ensure headphones are charged.
Battery life shorter than expected	High volume usage; frequent charging/discharging; aging battery.	Reduce volume. Ensure full charges. Battery performance may degrade over time.
Latency during video playback (audio delay)	Not in Game Mode; environmental interference.	Attempt to activate Game Mode via touch controls (refer to Product Overview). Move closer to the device or away from other wireless signals.
Headphones not charging	Cable issue; dirty charging contacts; faulty power source.	Try a different Type-C cable and power adapter. Clean charging contacts on earbuds and case with a dry cotton swab.

If the issue persists after trying these solutions, please contact customer support.

## SPECIFICATIONS

Feature	Detail
Brand	GGSTOPWATER
Model Name	XG99
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.4
Bluetooth Range	30 Feet
Battery Life (Earbuds)	Up to 8 Hours per charge
Total Listening Time (with case)	Up to 64 Hours
Water Resistance Level	IPX5 (Sweat-Resistant)
Earpiece Shape	Open-ear
Control Method	Touch
Item Weight	2.89 ounces
Compatible Devices	Smartphones, TVs, Computers, Laptops

## WARRANTY AND SUPPORT

GGSTOPWATER products are manufactured with high standards of quality. For information regarding warranty coverage, please refer to the warranty card included in your product packaging or visit the official GGSTOPWATER store on Amazon.

For technical support, troubleshooting assistance beyond what is provided in this manual, or to inquire about product returns and exchanges, please contact GGSTOPWATER customer service through the Amazon platform or visit the official brand store:

Visit the GGSTOPWATER  
Store