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> [AT&T Essentials Professional Series 5000mAh Power Bank Black USB-C Fast Charging Portable Battery Pack Phone Stand Feature Premium Mobile Accessory 5K Black Instruction Manual](#)

AT&T 00010/4463T

AT&T Essentials Professional Series 5000mAh Power Bank

INSTRUCTION MANUAL

Introduction

Thank you for choosing the AT&T Essentials Professional Series 5000mAh Power Bank. This portable charging solution is designed to provide reliable and fast power for your USB-C compatible devices, ensuring you stay connected wherever you are. Its compact design and integrated phone stand offer enhanced convenience and functionality.



The AT&T Essentials Professional Series 5000mAh Power Bank, showing its digital battery display indicating 85% charge.

Setup

Before first use, it is recommended to fully charge your power bank. The device comes partially charged, but a full charge ensures optimal performance.

Charging the Power Bank

1. Locate the USB-C input port on the power bank. This can be the collapsible USB-C connector or the recessed USB-C port.
2. Connect the power bank to a compatible USB-C wall adapter (not included) using a USB-C cable.
3. The LED battery display will illuminate, showing the current charge percentage. The display will indicate 100% when fully charged.



The power bank features a convenient collapsible USB-C port for direct connection to devices.

Operating Instructions

Charging Your Device

- To charge a device, either extend the collapsible USB-C connector and plug it directly into your device's USB-C port, or use a USB-C to USB-C cable to connect your device to the recessed USB-C port on the power bank.
- The power bank will automatically begin charging your device. The LED display will show the power bank's remaining charge.
- To check the power bank's charge level without a device connected, briefly press the power button. The display will light up for a few seconds.

LED Battery Display

Stay informed with the LED battery indicator, giving you a clear view of your power levels at a glance.



The LED battery display provides a clear view of the power bank's remaining charge.

Using the Integrated Phone Stand

- The power bank features a built-in kickstand for convenient hands-free viewing.
- Gently pull out the kickstand from the side of the power bank until it locks into place.
- Place your smartphone or small tablet horizontally into the stand's groove for stable positioning while charging or viewing content.



The integrated kickstand allows for comfortable hands-free viewing of your device.



Transform Your Workspace

The built-in kickstand ensures you can use your device comfortable while charging.

Transform your workspace by using the built-in kickstand for comfortable device use while charging.

Portability

The compact and lightweight design of the power bank makes it ideal for travel and daily use. It easily fits into pockets, purses, or bags, providing power whenever and wherever you need it.



Its compact size is perfect for travel, easily fitting into small bags.

Maintenance

- Keep the power bank away from extreme temperatures, direct sunlight, and moisture.
- Avoid dropping or subjecting the power bank to strong impacts.
- Clean the exterior with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use for extended periods.

Troubleshooting

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Power bank not charging	Faulty cable or adapter; power bank completely drained; internal issue.	Try a different USB-C cable and wall adapter. Ensure the power bank is connected securely. Allow a few minutes for the power bank to respond if completely drained. If the issue persists, contact customer support.
Device not charging from power bank	Power bank is out of charge; incorrect cable connection; device incompatibility.	Recharge the power bank. Ensure the cable is securely connected to both the power bank and your device. Verify your device is USB-C compatible.
LED display not working	Power bank is off; internal malfunction.	Press the power button briefly to activate the display. If it remains off, try charging the power bank. If the issue persists, contact customer support.
Slow charging	Cable quality; device's charging input limit; background apps on device.	Use a high-quality USB-C cable. Close unnecessary background applications on your device. Ensure your device supports fast charging if expecting rapid speeds.

Specifications

Feature	Detail
Brand	AT&T
Model Number	00010/4463T
Battery Capacity	5000 mAh (Amp Hours)
Connector Type	USB Type C
Product Dimensions	3 x 3.3 x 1.3 inches
Item Weight	4.4 ounces
Special Features	Fast Charging, Lightweight, Pocket Size
Color	Black

Warranty and Support

This product is manufactured by AT&T. For warranty information, technical support, or service inquiries, please refer to the official AT&T support channels or visit their website. Keep your proof of purchase for any warranty claims.

You can find more information and support at the [AT&T Store on Amazon](#).