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SYNCO XPRO2

SYNCO XTALK XPRO2 Wireless Intercom Headset System User Manual

Model: XPRO2 (S8)

INTRODUCTION

This manual provides detailed instructions for the proper setup, operation, and maintenance of your SYNCO XTALK XPRO2 Wireless Intercom Headset System. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.



Image: SYNCO XPRO Wireless Intercom Headset System highlighting its 1640ft wireless range.

WHAT'S IN THE BOX

Verify that all components are present in your package:

- XTALK PRO Headset x2
- Carrying Bag x2
- Mic Windshield x2

- Cable x1 (USB-C charging cable)
- One-Ear Foam Cushions x2
- Rechargeable Battery x2
- Charging Station x1

What's in The Box



XTALK PRO Headset x2



Carrying Bag x2



Mic Windshield x2



Cable x1



One-Ear Foam Cushions x2



Rechargeable Battery x2



Charging Station x1

Image: A visual representation of all items included in the SYNCO XTALK XPRO2 package, including two headsets, two carrying bags, two mic windshields, a USB-C cable, two foam ear cushions, two rechargeable batteries, and a charging station.

KEY FEATURES

- **Expanded Communication Range:** The XPRO2 system offers a reliable 500m (1640ft) connection range, supported by two high-gain external antennas for enhanced signal strength and anti-interference capabilities.



Image: A SYNCO XTALK XPRO2 headset with a stadium background, visually representing the 1640ft communication range.

New External Antenna for Clearer Wireless Calls

Enhanced signal and wall penetration for better connection



Image: A diagram illustrating how the external antennas of the SYNCO XTALK XPRO2 provide enhanced signal penetration through multiple walls and floors for clearer wireless calls.

- **Advanced Noise Cancellation:** Featuring 2.0 AEC (Acoustic Echo Cancellation) technology, the headset effectively eliminates echoes, reverberation, and ambient noise. This ensures clear voice recognition within a frequency range of 150Hz to 7KHz. Noise reduction can be activated with a single button press.

Advanced AEC Noise Reduction for Clear Voice Recognition



150Hz-7KHz

Ultra Wide Noise Canceling Frequency Range

Image: A SYNCO XTALK XPRO2 headset with a graphic overlay demonstrating the advanced AEC noise reduction technology and its 150Hz-7KHz frequency range for clear voice recognition.

- **Boost Mode & Flexible Master Selection:** The Boost Mode enhances signal strength for stable communication. The MasterFree Algorithm allows any headset to function as the master unit, facilitating group communication for 2 to 13 users.



One-Button Mode Switch for Enhanced Experience



Image: A user wearing a SYNCO XTALK XPRO2 headset, with an overlay indicating a one-button mode switch for activating Boost Mode, enhancing the communication experience.

- **All-Day Battery & Real-Time Monitoring:** Enjoy over 24 hours of operation with rechargeable and replaceable batteries. The included 2-slot charging station improves charging efficiency. A 3.5mm monitoring jack allows for simultaneous communication and audio monitoring.

Flexible Power Choices

Dual power modes keep you connected with ease.



Image: A SYNCO XTALK XPRO2 headset with a clock graphic indicating 24 hours of battery life, alongside icons for Type-C charging and replaceable battery power supply.

Unique 3.5mm TRS Real-time Monitoring

Real-time monitoring without additional headset while talking to your team.



3.5mm TRS interface



Image: A user connecting a 3.5mm TRS cable to the SYNCO XTALK XPRO2 headset, highlighting the real-time monitoring feature without requiring an additional headset.

- **Unique One-Button Remote Muting Function (Dominant Mode):** The Dominant mode allows the master unit to instantly mute all remote headsets with a single button press, useful for managing conversations in dynamic environments.



Command Your Team

Silence Distractions, Take Control and Maximize Team Efficiency



Image: A user wearing a SYNCO XTALK XPRO2 headset, with a graphic illustrating the Dominant Mode feature that allows the master user to mute other remote users, enhancing team communication control.

- **Lightweight Comfort & Easy Pairing:** Each 194g headset is constructed from lightweight ABS and features smooth leather ear cushions for extended comfort. The SYNCO EasyGo software facilitates one-click pairing, low-latency connections, and OTA firmware updates.



One Step, No Hassle

Pair Headsets Effortlessly with SYNCO EasyGo software

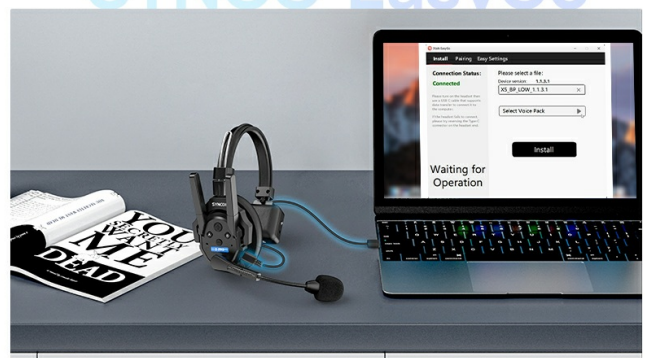


Image: A SYNCO XTALK XPRO2 headset connected to a laptop, demonstrating the SYNCO EasyGo software for effortless one-step pairing and operation.

SETUP

1. Initial Charging

Before first use, fully charge the headset batteries using the provided charging station and USB-C cable. Insert the batteries into the charging station, then connect the station to a power source. The indicator lights on the charging station will show the charging status.

2. Pairing the Headsets

1. Power on all headsets you intend to use.
2. One headset will automatically be designated as the master unit (indicated by a specific LED pattern, refer to the quick start guide for details).
3. Other headsets will connect as remote units. If pairing issues occur, use the SYNCO EasyGo software on a computer for one-click pairing.

3. Wearing the Headset

Adjust the headband for a comfortable fit. Position the microphone boom approximately 1-2 cm from your mouth for optimal voice pickup. The ear cushions are designed for extended wear comfort.

OPERATING INSTRUCTIONS

1. Power On/Off

- To power on: Press and hold the power button until the indicator light illuminates.
- To power off: Press and hold the power button until the indicator light turns off.

2. Volume Control

Use the volume up (+) and volume down (-) buttons located on the headset to adjust the listening volume.

3. Mute Function (Dominant Mode)

The master headset can mute all remote headsets. Press the designated mute button on the master unit to activate/deactivate this function. Refer to the quick start guide for specific button identification.

4. Boost Mode Activation

To enhance signal strength in challenging environments, press the Boost Mode button on your headset. This can improve communication stability.

5. Monitoring Audio

Connect an external audio device to the 3.5mm monitoring jack on the headset to listen to device audio simultaneously with intercom communication.

MAINTENANCE

1. Cleaning

Wipe the headset surfaces with a soft, dry cloth. For ear cushions and microphone windshields, use a slightly

damp cloth with mild soap if necessary, then dry thoroughly. Do not use harsh chemicals or abrasive cleaners.

2. Battery Care

To prolong battery life, avoid fully discharging the batteries regularly. Store the batteries in a cool, dry place when not in use for extended periods. Replace batteries when their performance significantly degrades.

3. Storage

Store the headset system in the provided protective case or a similar secure container to prevent damage from dust, moisture, and impacts.

TROUBLESHOOTING

- **No Connection:** Ensure all headsets are powered on and within range. Re-attempt pairing using the EasyGo software if necessary. Check for obstructions or strong interference sources.
- **Poor Audio Quality:** Verify microphone position. Activate noise reduction if in a noisy environment. Check for signal interference and ensure headsets are within optimal range.
- **Short Battery Life:** Ensure batteries are fully charged. Check battery health; replace if necessary. Reduce usage of high-power features if extended battery life is critical.
- **Headset Unresponsive:** Try performing a hard reset by holding the power button for an extended period (e.g., 10-15 seconds) or removing and reinserting the battery.

SPECIFICATIONS

Feature	Specification
Model Name	XPRO2 (xpro headset)
Item Model Number	S8
Connectivity Technology	Wireless (RF)
Noise Control	Active Noise Cancellation (AEC 2.0)
Headphones Jack	3.5 mm Jack
Frequency Range	150Hz - 7KHz
Battery Life	24 Hours
Material	Acrylonitrile Butadiene Styrene (ABS)
Item Weight	1.7 pounds (approx. 771g)
Ear Placement	Over Ear
Impedance	32 Ohm

WARRANTY AND SUPPORT

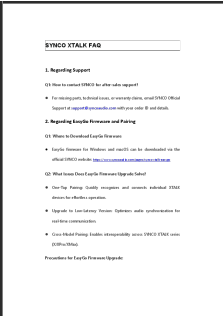

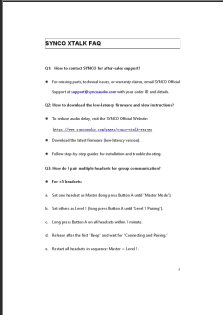


SYNCO products are designed for reliability and performance. For warranty information, please refer to the

warranty card included with your product or visit the official SYNCO website. For technical support, troubleshooting assistance, or service inquiries, please contact SYNCO customer service through their official channels.

Online Reply Team: 24h

Customer Service: 365 Days

Related Documents - XPRO2

	<p>SYNCO XTALK FAQ - SYNCO Audio</p> <p>Frequently Asked Questions for the SYNCO XTALK intercom system, covering support, firmware updates, pairing, and signal stability.</p>
	<p>SYNCO Xtalk Full Duplex Wireless Intercom Headset System User Manual</p> <p>Comprehensive user manual for the SYNCO Xtalk Full Duplex Wireless Intercom Headset System, covering setup, operations, pairing, features, specifications, and warranty information.</p>
	<p>SYNCO XTALK FAQ: Headset Pairing, Firmware, and Support Guide</p> <p>Frequently Asked Questions (FAQ) for the SYNCO XTALK wireless headset system. Find answers on contacting support, downloading low-latency firmware, pairing multiple headsets, reconnecting lost connections, and resolving signal instability.</p>
	<p>SYNCO Xtalk Master User Manual: Full Duplex Wireless Intercom Headset System</p> <p>Comprehensive user manual for the SYNCO Xtalk Master Full Duplex Wireless Intercom Headset System. Learn about setup, operations, pairing, features, specifications, and warranty.</p>
	<p>SYNCO Xtalk XPro Full Duplex Wireless Intercom Headset System User Manual</p> <p>This user manual provides detailed instructions for the SYNCO Xtalk XPro Full Duplex Wireless Intercom Headset System, covering product introduction, button functions, operations, pairing, group management, volume settings, noise cancellation, mute/unmute, dominant mode, boost mode, real-time monitoring, powering, indicator light status, firmware updates, specifications, packing list, care guide, and warranty information.</p>

* Beim Koppeln verschiedener Serien kann die Low-Latency-Firmware nur mit der Low-Latency-Version verbunden werden.

* Wenn die Verbindung des Headsets schiefhängt, versuchen Sie, den Type-C-Stecker am Headset umzupolen.

Comprehensive guide for SYNCO Xtalk EasyGo software, detailing firmware updates, voice pack installation, and headset pairing procedures for SYNCO Xtalk, XPro, and XMax intercom systems.