PAWGETHER Automatic Cat Feeder

PAWGETHER Automatic Cat Feeder with Dual Stainless Steel Bowls Instruction Manual

Model: Automatic Cat Feeder

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your PAWGETHER Automatic Cat Feeder with Dual Stainless Steel Bowls. Please read this manual thoroughly before using the product to ensure proper function and safety.

2. PRODUCT OVERVIEW

The PAWGETHER Automatic Cat Feeder is designed to provide scheduled and portion-controlled meals for your pets. It features an anti-clogging mechanism and dual stainless steel bowls for convenient feeding of multiple pets.

Key Features:

- **Anti-Clogging Design:** Compatible with dry kibble sizes from 2mm to 20mm (0.03-0.78 inches). Features silicone dispensation blades and infrared sensing to prevent food jams and ensure smooth dispensing.
- **Timing and Quantitative Feeding:** Schedule up to 8 meals per day with 1-20 portions per meal (approximately 10g per portion).
- **4L Capacity:** Holds up to 17 cups of dry food, sufficient for approximately 25 days for a single cat or small dog.
- **Dual Bowl Accessory:** Allows simultaneous feeding for two pets, promoting regular meal schedules and reducing competition.
- **Premium Stainless Steel Bowls:** Made from non-toxic, food-grade stainless steel for durability and hygiene.

Image 2.1: The PAWGETHER Automatic Cat Feeder with its dual stainless steel bowls, ready for use.

3. SETUP

3.1 Unpacking and Assembly

1. Carefully remove all components from the packaging.
2. Ensure all parts are present: main feeder unit, dual bowl base, two stainless steel bowls, power adapter.
3. Place the main feeder unit on a stable, flat surface.

3.2 Installing the Dual Bowls

Image 3.1: Visual guide for attaching the dual bowl accessory to the feeder.

1. Lift the base of the feeder unit slightly.
2. Snap the removable dual bowl base into the recessed slot underneath the feeder's food outlet. Ensure it is securely attached.
3. Place the two stainless steel bowls into their respective slots in the dual bowl base.

3.3 Power Supply

The feeder supports dual power supply options: a power adapter or 4 D-size batteries (not included).

DUAL POWER SUPPLY

No worry in power shortage

D battery x 4 (Not inclueded)

Power Adapter

Not easily gnawed off

NOTE:
In the event of a sudden power failure, the machine will automatically switch to battery power and continue to dispense kibbles according to the original plan.
In the mode of backup power, the APP does not support remote control in backup power mode for the time being.

Image 3.2: The feeder can be powered by a wall adapter or D-cell batteries for backup.

- **Power Adapter:** Connect the power adapter to the feeder's power port and plug it into a standard wall outlet.
- **Battery Backup:** For power outage protection, insert 4 D-size batteries into the battery compartment at the bottom of the feeder. In the event of a power failure, the feeder will automatically switch to battery power to continue dispensing meals according to the set schedule. Note: Remote control functionality via an app is not supported when operating on battery backup mode.

3.4 Filling the Food Hopper

1. Open the lid of the food hopper located at the top of the feeder.
2. Pour dry kibble into the hopper. Ensure the kibble size is between 2mm and 20mm (0.03-0.78 inches) to prevent jamming.
3. Close the lid securely to maintain food freshness.

4. OPERATING INSTRUCTIONS

4.1 Setting Feeding Schedule and Portions

The control panel on the front of the feeder allows you to program meal times and portion sizes.

NOTHING TO WORRY ABOUT FOOD JAMMED

Compatible with kibble size up to 20mm (0.78in)

Dry Food

Freeze-dried Food

Puffed Food

Air-dried Food

Image 4.1: The feeder's display and buttons for setting up to 8 meals per day with customizable portions.

1. Refer to the feeder's display and buttons (typically labeled with icons for settings, menu, and +/- for adjustments).
2. Access the menu to set up to 8 distinct meal times per day.
3. For each meal, specify the number of portions (1-20 portions, approximately 10g per portion).
4. Confirm your settings to save the feeding schedule.

4.2 Kibble Compatibility and Anti-Clogging

The feeder is designed to handle various types of dry kibble, including dry food, freeze-dried food, puffed food, and air-dried food, provided the size is within the 2mm to 20mm range.

Image 4.2: The feeder's internal mechanism prevents food from jamming, accommodating various dry food types.

The silicone dispensation blades and infrared sensor work together to ensure food is dispensed smoothly and evenly, preventing blockages. Avoid using wet food or kibble outside the recommended size range to maintain optimal performance.

4.3 Dual Feeding Functionality

The dual bowl accessory ensures that food is distributed evenly between both bowls, allowing two pets to eat simultaneously without competition.

Image 4.3: The feeder's design ensures an even distribution of kibble into both stainless steel bowls.

5. MAINTENANCE

5.1 Cleaning the Bowls

The stainless steel bowls are removable and can be washed with warm soapy water. Rinse thoroughly and dry completely before placing them back into the feeder.

5.2 Cleaning the Feeder Unit

- Disconnect the power adapter and remove any batteries before cleaning.
- Wipe the exterior of the feeder with a soft, damp cloth. Do not immerse the main unit in water.
- Clean the food outlet and any accessible internal parts with a dry brush or cloth to remove kibble residue.
- Ensure all parts are dry before reassembling and reconnecting power.

6. TROUBLESHOOTING

- **Feeder not dispensing food:**

    - Check if the power adapter is securely connected or if batteries are installed correctly and have sufficient charge.
    - Ensure the food hopper is not empty.
    - Verify that the kibble size is within the recommended 2-20mm range. Larger kibble can cause blockages.
    - Inspect the food outlet for any obstructions and clear them carefully.

- **Food jamming:**

    - This feeder features an anti-clogging design. If jamming occurs, check kibble size and ensure no foreign objects are in the hopper.
    - Clean the dispensing mechanism if residue buildup is suspected.

- **Uneven food distribution:**

    - Ensure the dual bowl base is correctly and securely attached to the feeder unit.
    - Check for any blockages in the food channels leading to the bowls.

- **Feeder not turning on:**

    - Confirm the power adapter is plugged into a working outlet and securely connected to the feeder.
    - If using batteries, ensure they are new or fully charged and inserted with correct polarity.

7. SPECIFICATIONS

- **Brand:** PAWGETHER
- **Model:** Automatic Cat Feeder
- **Material:** Stainless Steel (bowls), Food-grade Plastic (feeder body)
- **Capacity:** 4 Liters / 16.9 Cups (approx. 17 cups of dry food)
- **Kibble Size Compatibility:** 2mm - 20mm (0.03 - 0.78 inches)
- **Meals per Day:** Up to 8
- **Portions per Meal:** 1-20 (approx. 10g per portion)
- **Power Supply:** AC Power Adapter (included), 4 x D-size Batteries (not included)
- **Included Components:** Main Feeder Unit, Dual Bowl Base, 2 x Stainless Steel Bowls, Power Adapter

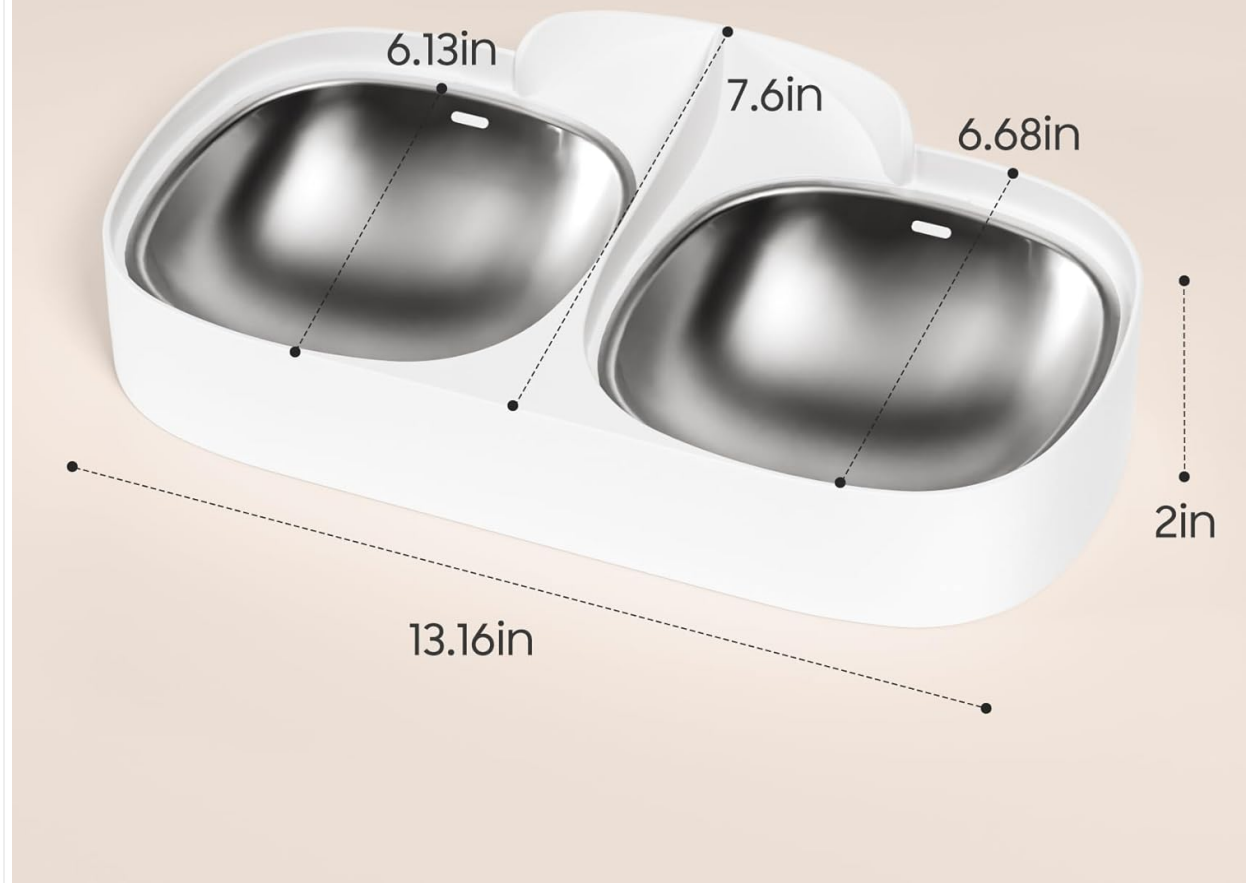## Item Dimensions (Dual Bowl Base)

ITEM DIMENSION

Image 7.1: Detailed dimensions of the dual bowl accessory.

- **Overall Length:** 13.16 inches
- **Overall Width:** 7.6 inches
- **Height:** 2 inches
- **Individual Bowl Diameter (approx):** 6.13 inches

8. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact PAWGETHER customer service directly through their official website or the retailer where the product was purchased. Please have your product model and purchase date available when contacting support.