Manuals+

Q & A | Deep Search | Upload

manuals.plus /

- > DOGNESS /
- > DOGNESS 6L Smart Feeder User Manual

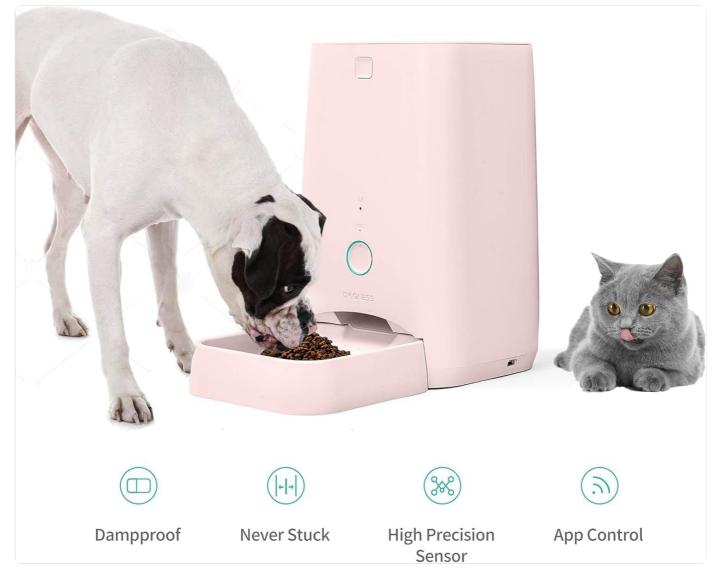
DOGNESS F03

DOGNESS 6L Smart Feeder User Manual

Model: F03

INTRODUCTION

Thank you for choosing the DOGNESS 6L Smart Feeder. This automatic pet feeder is designed to provide convenient and precise feeding for your cat or dog, ensuring they receive their meals on schedule, even when you're away. With its large 6L capacity, smartphone app control, and dual power supply system, the DOGNESS Smart Feeder offers reliability and ease of use for modern pet care. Please read this manual thoroughly before using the product to ensure proper operation and maintenance.



The DOGNESS 6L Smart Feeder, suitable for both dogs and cats, featuring damp-proof design, anti-stuck mechanism, high precision sensor, and convenient app control.

SAFETY INFORMATION

- Always place the feeder on a flat, stable surface to prevent tipping.
- Do not immerse the main unit in water or any other liquid.
- This product is designed for dry pet food only. Do not use wet food, canned food, or treats.
- Keep out of reach of children and pets when not in use or during assembly.
- Ensure the power adapter cable is not chewed by pets.
- Use only the original power adapter provided with the feeder.
- Unplug the feeder before cleaning.
- Do not attempt to disassemble or repair the feeder yourself. Contact customer support if issues arise.

PACKAGE CONTENTS

Please check the package to ensure all items are present:

- DOGNESS 6L Smart Feeder Main Unit
- Food Tray
- Power Adapter (USB cable and wall adapter)

- Desiccant Bag (pre-installed in some models)
- User Manual (this document)
- Two Portion Wheel Sizes (one pre-installed, one spare)

PRODUCT OVERVIEW

Familiarize yourself with the components of your DOGNESS Smart Feeder:





Front view of the DOGNESS 6L Smart Feeder, illustrating the main components including the food hopper lid, indicator lights, manual feed button, and detachable food tray.

- Food Hopper Lid: Top cover for refilling pet food.
- Food Hopper: Main storage for dry pet food (6L capacity).
- Control Panel: Includes indicator lights and manual feed button.
- Food Outlet: Where food dispenses into the tray.
- Food Tray: Detachable tray for pet to eat from.
- Power Port: For connecting the USB power adapter.
- Battery Compartment: Located at the bottom, for backup D-size batteries (not included).
- Speaker/Microphone: For voice recording and playback.

SETUP

1. Unpacking and Placement

Carefully remove all components from the packaging. Place the feeder on a level, dry surface indoors, away from direct sunlight or heat sources. Ensure there is enough space around the feeder for your pet to comfortably access the food tray.

2. Power Supply

The feeder supports dual power supply for uninterrupted operation:

- **USB Power:** Connect the provided USB cable to the feeder's power port and the wall adapter, then plug into a standard electrical outlet. This is the primary power source.
- **Battery Backup:** For emergency power during outages, install 4 D-size batteries (not included) into the battery compartment at the bottom of the feeder. This ensures feeding plans are carried out even without AC power.

Back-up Batteries System

Save energy and reduce your worries. The emergency Power system supports the food output in case of power failure



The DOGNESS Smart Feeder features a battery backup system, requiring 4 D-size batteries (not included) to ensure continuous operation during power outages.

3. Food Hopper and Portion Wheel Installation

- 1. Open the food hopper lid.
- 2. If not already installed, place the desired portion wheel into the feeder mechanism. The feeder comes with two sizes suitable for different kibble sizes and pet breeds.
- 3. Fill the food hopper with dry pet food. Ensure the food is not too large to prevent jamming.
- 4. Close the food hopper lid securely to maintain food freshness.
- 5. Attach the food tray to the front of the feeder.

4. App Installation and Pairing

The DOGNESS Smart Feeder is controlled via the DOGNESS App, available for iOS and Android devices.

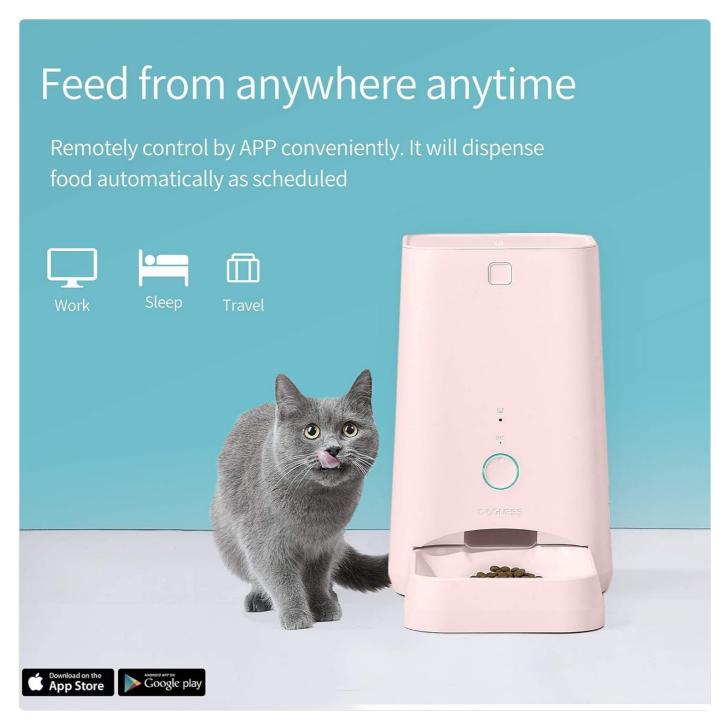
1. Download the "DOGNESS" App from the Apple App Store or Google Play Store.

- 2. Register for a new account or log in if you already have one.
- 3. Follow the in-app instructions to add your new feeder. This typically involves:
 - Ensuring your phone is connected to a 2.4GHz Wi-Fi network.
 - o Powering on the feeder.
 - Resetting the feeder (refer to app for specific button press sequence, usually holding a button until indicator light flashes).
 - Entering your Wi-Fi password in the app.
 - Waiting for the feeder to connect to your Wi-Fi network.
- 4. Once successfully paired, you can name your feeder and begin setting up feeding schedules.

OPERATING INSTRUCTIONS

1. Scheduling Feeds via App

The primary method for controlling your feeder is through the DOGNESS App.



The DOGNESS Smart Feeder allows remote control via its smartphone app, enabling scheduled food dispensing from any location, whether at work, sleeping, or traveling.

- 1. Open the DOGNESS App and select your feeder.
- 2. Navigate to the "Schedule" or "Feeding Plan" section.
- 3. Add a new feeding time:
 - Set the desired time for the meal.
 - Select the number of portions to dispense (each portion is a specific amount, refer to app for exact weight).
 - Choose the days of the week for this schedule to repeat.
- 4. Save the schedule. You can set multiple feeding times throughout the day.
- 5. The feeder will automatically dispense food at the programmed times.

2. Manual Feeding

You can manually dispense food directly from the feeder or through the app.

- On the Feeder: Press the manual feed button (usually a prominent button on the front panel) once to dispense one portion of food. Pressing multiple times will dispense multiple portions.
- Via App: In the DOGNESS App, there is typically a "Feed Now" or "Manual Feed" option. You can select the number of portions to dispense immediately.

3. Voice Recording and Playback

Some models allow you to record a short voice message that plays during feeding times.

Refer to the DOGNESS App for instructions on how to record and enable voice playback. This feature helps to call
your pet to their meal.

4. Indicator Lights

The feeder features indicator lights to communicate its status. Refer to the app or product details for specific light meanings (e.g., solid blue for connected, flashing blue for pairing mode, red for error/low food). The product description mentions "Colorful indicator light effects allow the pet caregivers to customize the setting infinitely and uniquely." This implies some customization, but basic status lights will still exist.

MAINTENANCE

1. Cleaning the Feeder

Regular cleaning ensures hygiene and proper operation.

- 1. Unplug the feeder from the power outlet and remove any batteries.
- 2. Remove the food tray and food hopper lid.
- 3. Wash the food tray and food hopper lid with mild soap and water. Rinse thoroughly.
- 4. Wipe the main unit with a soft, damp cloth. Do not submerge the main unit in water.
- 5. Ensure all parts are completely dry before reassembling and refilling with food.

2. Food Hopper Refill

The feeder has an insufficient food warning function. When the food level is low, the app will notify you, and an indicator light on the feeder may illuminate. Refill the hopper promptly to ensure continuous feeding.

3. Battery Replacement

If using battery backup, replace the D-size batteries when the low battery indicator appears or approximately every 6-12 months, depending on usage. Ensure correct polarity when inserting new batteries.

TROUBLESHOOTING

Problem Possible Cause

Problem	Possible Cause	Solution
Feeder not dispensing food.	 Food hopper empty. Food jammed in outlet. Power disconnected. Incorrect schedule settings. 	 Refill food hopper. Check for obstructions and clear them. Ensure power adapter is securely plugged in and batteries are fresh. Verify feeding schedules in the DOGNESS App.
Feeder not connecting to Wi-Fi.	 Incorrect Wi-Fi password. Feeder too far from router. Router is 5GHz only. Feeder not in pairing mode. 	 Double-check Wi-Fi password. Move feeder closer to the Wi-Fi router. Ensure your router supports 2.4GHz Wi-Fi and connect your phone to it during setup. Follow app instructions to put feeder into pairing mode.
App not controlling feeder.	Feeder offline.App version outdated.Network issues.	 Check feeder's indicator light for connection status. Update the DOGNESS App to the latest version. Ensure both your phone and feeder have stable internet connection.
Food gets stuck.	 Kibble size too large. Moisture in food. Feeder mechanism dirty. 	 Use smaller kibble or the appropriate portion wheel. Ensure food is dry and the hopper lid is sealed. Replace desiccant bag regularly. Clean the feeder thoroughly, especially the dispensing mechanism.

SPECIFICATIONS

Feature	Detail
Brand	DOGNESS
Model Number	F03
Capacity	6 Liters
Dimensions	17.78 x 17.78 x 30.48 cm
Weight	3.31 kg

Feature	Detail
Power Supply	USB Power Adapter (included), 4 x D-size Batteries (not included)
Connectivity	Wi-Fi (2.4GHz only)
App Compatibility	iOS and Android (DOGNESS App)
Target Species	Dog, Cat
Special Feature	Food Grade Material, Portion Control, Fresh Lock System, Insufficient Food Warning

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official DOGNESS website. If you encounter any issues not covered in this manual, please contact DOGNESS customer service for assistance.

Manufacturer: DOGNESS Item model number: F03

© 2024 DOGNESS. All rights reserved.