

Hisense 40A59NQ

Hisense TVC QLED 40 FHD SMART TV User Manual

Model: 40A59NQ

1. INTRODUCTION

Thank you for purchasing the Hisense TVC QLED 40 FHD SMART TV. This manual provides essential information for the safe and efficient operation of your television. Please read it thoroughly before using the product and retain it for future reference.

This QLED Smart TV features a 40-inch Full HD display (1920x1080 pixels) with a 60 Hz refresh rate, offering vibrant visuals and smooth motion. It integrates VIDAA U6 for smart TV functionalities, Wi-Fi connectivity, and multiple HDMI 1.4 ports for versatile connections. The audio system includes 2 speakers with 16W output and supports Dolby Atmos for an immersive sound experience.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons.

- Do not expose this apparatus to rain or moisture.
- Do not block any ventilation openings.
- Do not install near any heat sources.
- Protect the power cord from being walked on or pinched.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check that all items are present and in good condition upon unpacking.

- Hisense TVC QLED 40 FHD SMART TV (Model: 40A59NQ)
- Remote Control

- Power Cord
- User Manual (this document)
- TV Stand (2 pieces) and Screws



Image: Front view of the Hisense TVC QLED 40 FHD SMART TV, displaying a vibrant, abstract colorful pattern on its screen. The TV is black with a slim bezel and two stand feet at the bottom.

4. SETUP

4.1 Attaching the TV Stand

1. Carefully place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align each stand piece with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are tightened firmly.

4.2 Wall Mounting (Optional)

This TV supports VESA standard 200 x 200 mm for wall mounting. Please consult a professional for wall mounting installation to ensure safety and proper setup.

4.3 Connecting Peripherals

The TV features various ports for connecting external devices:

- **HDMI 1.4:** Connect Blu-ray players, game consoles, or set-top boxes. (2 ports available)
- **USB:** Connect USB storage devices for media playback. (2 ports available)
- **AV Interface:** For older analog devices.
- **Headphone Output:** For connecting headphones.
- **Ethernet (LAN):** For wired internet connection.

- **Antenna/Cable Input:** For DVB-T2 HEVC, DVB-S2, DVB-C (MPEG4) signals.
- **Common Interface (CI+):** For conditional access modules. (1 slot)

4.4 Initial Power On

1. Connect the power cord to the TV and then to a power outlet.
2. Press the power button on the TV or the remote control.
3. Follow the on-screen instructions for initial setup, including language selection, network connection (Wi-Fi or Ethernet), and channel scanning.

5. OPERATING YOUR TV

5.1 Remote Control Functions

Familiarize yourself with the remote control buttons for easy navigation and control.

- **Power:** Turns the TV on/off.
- **Source:** Selects input source (HDMI, AV, TV).
- **Navigation Buttons (Up/Down/Left/Right/OK):** For menu navigation and selection.
- **Volume +/-:** Adjusts volume.
- **Channel +/-:** Changes channels.
- **Smart TV/Home:** Accesses the VIDAA U6 smart TV interface.
- **Netflix/YouTube/Prime Video:** Direct access to streaming services.
- **Menu:** Opens the main settings menu.
- **Exit/Back:** Returns to the previous screen or exits a menu.

5.2 Smart TV Features (VIDAA U6)

The VIDAA U6 operating system provides access to a wide range of applications and streaming services. Ensure your TV is connected to the internet for full functionality.

- **App Store:** Download and install additional applications.
- **Web Browser:** Browse the internet directly on your TV.
- **Media Player:** Play media files from connected USB devices.
- **Airplay:** Stream content from compatible Apple devices.

5.3 Hotel Mode

This TV includes a Hotel Mode feature, which allows for blocking channels and controlling volume limits. This feature is typically used in commercial settings and can be accessed through the advanced settings menu.

6. MAINTENANCE

6.1 Cleaning the TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, use a screen cleaning solution specifically designed for TVs, applied to the cloth, not directly to the screen.
- **Cabinet:** Wipe the cabinet and stand with a soft, dry cloth.
- **Do not use:** Abrasive cleaners, waxes, or solvents.

6.2 Software Updates

The TV's software (firmware) may receive updates to improve performance and add new features. Ensure your TV is connected to the internet to receive automatic updates, or check for updates manually through the settings menu.

7. TROUBLESHOOTING

If you encounter issues with your TV, please refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
No power	Power cord not connected; Power outlet not working.	Ensure power cord is securely plugged in; Test outlet with another device.
No picture, but sound is present	Incorrect input source selected; Loose cable connection.	Press the "Source" button on the remote to select the correct input; Check all cable connections.
No sound, but picture is present	Volume is muted or too low; External audio system issue.	Unmute volume or increase it; Check connections to external audio devices.
Remote control not working	Batteries are dead or incorrectly inserted; Obstruction between remote and TV.	Replace batteries; Ensure clear line of sight to the TV's IR sensor.
Cannot connect to Wi-Fi	Incorrect password; Router issue; TV too far from router.	Verify Wi-Fi password; Restart router; Move TV closer to router or use Ethernet.

8. SPECIFICATIONS

Feature	Detail
Model Number	40A59NQ
Screen Technology	QLED
Screen Size	40 inches (100 cm)
Resolution	Full HD (1920 x 1080 pixels)
Aspect Ratio	16:9
Refresh Rate	60 Hz
Contrast Ratio	5000:1
HDR Support	Yes
Operating System	VIDAA U6
Audio Output	2 Speakers, 16W total
Audio Technology	Dolby Atmos
Connectivity	Wi-Fi, Ethernet (LAN)
HDMI Ports	2 (HDMI 1.4)

Feature	Detail
USB Ports	2
Tuner Types	DVB-T2 HEVC, DVB-S2, DVB-C (MPEG4)
CI+ Slot	1
VESA Standard	200 x 200 mm
Power Consumption (SDR per 1000h)	39 kWh
Energy Efficiency Class	F (A_TO_G scale)
Dimensions (without stand)	Height: 515 mm, Depth: 85 mm, Weight: 5.4 kg
Dimensions (with stand)	Height: 542 mm, Width: 900 mm, Depth: 179 mm, Weight: 5.5 kg

9. WARRANTY AND SUPPORT

Hisense products are manufactured to the highest quality standards. For warranty information, please refer to the warranty card included with your product or visit the official Hisense website for details specific to your region. For technical support, troubleshooting assistance beyond this manual, or service inquiries, please contact Hisense customer service. Contact details can typically be found on the Hisense official website or on your product's packaging.

Online Resources: www.hisense.com