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› Tixpc 4G Kids Smart Watch G31 Instruction Manual

Tixpc G31

Tixpc 4G Kids Smart Watch Model G31 Instruction Manual

Your guide to setting up and using your Tixpc Kids Smart Watch.

1. INTRODUCTION

The Tixpc 4G Kids Smart Watch Model G31 is designed to provide a secure and engaging communication device for children aged 5-12. It features 4G connectivity for voice and video calls, GPS tracking for location monitoring, an SOS emergency button, and various other functions to keep children connected and safe. This manual provides detailed instructions for setup, operation, and maintenance of your device.



Image 1.1: Tixpc 4G Kids Smart Watch G31 (Blue)

This image displays the Tixpc 4G Kids Smart Watch G31 in blue, showcasing its rectangular screen with a digital time display and a deer graphic, along with the blue and purple strap and side buttons.

2. PACKAGE CONTENTS

Please ensure all items are present in your package:

- Tixpc 4G Kids Smart Watch G31
- Charging Cable (Magnetic Pogo Pin)

- SIM Card Ejector Tool
- User Manual (this document)
- 1 x 9V Battery (included, pre-installed)

Quick Look at the Watch



Image 2.1: Quick Look at the Watch Components

This diagram highlights the key components of the Tixpc G31 smartwatch, including the camera, microphone, SIM card slot, return button, SOS button, power button, Pogo Pin charging contacts, and speaker. Dimensions are also indicated: 1.4 inches for the screen, 0.7 inches thickness, and 9 inches total strap length.

3. SETUP GUIDE

3.1. SIM Card Installation

1. Ensure the watch is powered off.
2. Locate the SIM card slot on the side of the watch (refer to Image 2.1).
3. Use the provided SIM card ejector tool to open the SIM card tray.
4. Insert a Nano SIM card (Speedtalk, a subsidiary of T-mobile, is required in North America) into the tray with the gold contacts facing up and the notched corner aligned correctly.

5. Gently push the tray back into the watch until it clicks into place.
6. Press and hold the power button for 5 seconds to turn on the watch. Verify a '4G' mark appears on the screen, indicating successful SIM card recognition.

3.2. App Installation and Pairing

1. Download the companion app (e.g., CarePro+ or SeTracker) from your smartphone's App Store (iOS) or Google Play Store (Android).
2. Register an account and log in.
3. In the app, locate the option to 'Add Device' or 'Bind Device'.
4. Scan the QR code found on the watch or in the user manual to pair the watch with your smartphone.
5. Follow the on-screen prompts to complete the pairing process and set up parental controls and contacts.

Everything Under Control by an APP

Parents can controll and change the watch settings via pairing smartphone using the free CarePro+ or SeTracker app, available on the App Store and Google Play



✓ Downloads for iOS

✓ Downloads for Android

- Tracks the child via phone
- Works through GPS
- Works on Android / iOS
- Available for free

Image 3.1: App Control and GPS Tracking

This image illustrates how parents can control and change watch settings via a smartphone app (CarePro+ or SeTracker), available on App Store and Google Play. The app tracks the child via GPS, works on Android/iOS, and is available for free. A map with location pins is shown on the smartphone screen.

4. OPERATING INSTRUCTIONS

4.1. Basic Navigation

- **Power On/Off:** Press and hold the Power Button (refer to Image 2.1) for 5 seconds.
- **Touchscreen:** Swipe left/right or up/down to navigate through menus and apps. Tap to select.
- **Return Button:** Press the Return Button to go back to the previous screen or the home screen.

4.2. Voice Chat & Video Call

The watch supports crystal-clear video calls and voice chat with approved contacts.

- **Making a Call:** From the home screen, tap the 'Phone' or 'Video Call' icon, select a contact from the approved list, and initiate the call.
- **Receiving a Call:** When a call comes in, tap the green answer button on the screen.

HD Video Calling

Front HD camera for video calling.
Stay connected and updated on your child's surroundings, even when apart.
This 4G watch keeps parents feeling secure and close to their little ones.



- HD Camera
- Support 4G VOLTE
- High Precision Sensor



Image 4.1: HD Video Calling

This image shows a smartphone and the Tixpc smartwatch engaged in a video call, highlighting the front HD camera for video calling. The watch supports 4G VoLTE and features a high-precision sensor, allowing parents to stay connected and updated on their child's surroundings.

4.3. SOS Emergency Feature

In case of an emergency, the child can activate the SOS function:

- **SOS Activation:** Press and hold the dedicated SOS button (red button on the side, refer to Image 2.1) for more than 5 seconds.
- The watch will automatically dial 3 pre-set emergency numbers in a loop until one is answered.
- An emergency message will also be sent to the guardians via the app.

SOS Calling



One click to ask for help by pressing the SOS button for more than 5 seconds, the watch will circularly call family numbers presented in the APP and send message to the guardians

Image 4.2: SOS Calling Feature

This image depicts a child pressing the red SOS button on the Tixpc smartwatch. A text description explains that a single click for more than 5 seconds will trigger the watch to circularly call family numbers presented in the app and send a message to guardians.

4.4. Advanced GPS Tracking

Parents can monitor their child's location in real-time through the companion app.

- **Real-time Location:** Open the app on your smartphone to view the child's current location on a map.
- **Safe Zones (Geo-fencing):** Set up virtual boundaries (safe zones) in the app. You will receive alerts if your child enters or leaves these designated areas.
- The watch uses triple positioning technology (GPS + LBS) for accurate tracking.

LBS / GPS / WiFi Precise Location

Whatever the children are indoor or outdoor,
Parents can get kids' real-time location
from APP on smartphone.
Also can take the calling.
Supporting history track

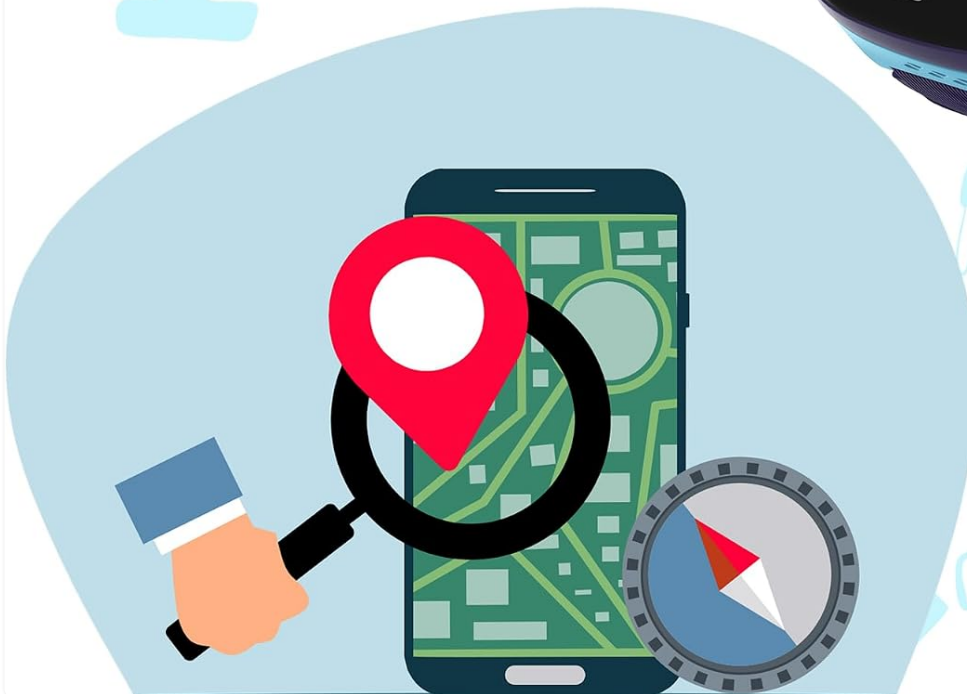


Image 4.3: LBS / GPS Precise Location

This image shows the Tixpc smartwatch alongside an illustration of a smartphone displaying a map with a location pin, indicating real-time tracking. The text explains that parents can get real-time location from the app on their smartphone, supporting historical track records, whether the children are indoors or outdoors.

4.5. Other Features

- **Camera:** The watch includes a camera for taking photos.
- **Alarm Clock:** Set up to 3 alarms via the app.
- **Pedometer:** Tracks steps and activity levels.
- **Calculator:** Basic calculator function.
- **Weather:** Displays current weather information.



Image 4.4: Camera Functionality

This image shows children happily taking photos, with an inset of the Tixpc smartwatch displaying a photo of children, illustrating the watch's camera feature.



Image 4.5: Alarm Clock Feature

This image shows a child sleeping peacefully, with the Tixpc smartwatch displaying an alarm clock interface, indicating support for up to 3 alarms settable via the app.

5. MAINTENANCE

5.1. Water Resistance

The Tixpc Kids Smart Watch is designed with water-resistant materials, making it suitable for hand washing and light rain. It is rated IP67 waterproof.

- **Do NOT** submerge the watch in deep water for extended periods, such as swimming or bathing.
- Avoid exposing the watch to hot water or steam.

- If the watch gets wet, wipe it dry with a soft cloth.



Image 5.1: Water-resistant Design

This image shows a child happily washing their hands with the Tixpc smartwatch on their wrist, demonstrating its water-resistant capabilities for everyday activities like hand washing and playing in the rain. It explicitly states not to submerge it in deep water for extended periods.

5.2. Charging

- Use only the provided magnetic Pogo Pin charging cable.
- Connect the magnetic end of the cable to the charging contacts on the back of the watch.
- Connect the USB end to a compatible USB power adapter (not included).
- A full charge provides reliable performance for daily activities.

5.3. Cleaning

- Wipe the watch screen and strap with a soft, dry, or slightly damp cloth.
- Avoid using harsh chemicals or abrasive materials.

6. TROUBLESHOOTING

- **Watch not turning on:** Ensure the watch is fully charged. Press and hold the power button for 5 seconds.
- **SIM card not recognized:** After inserting the SIM card, restart the watch. Ensure the SIM card is correctly inserted and activated with a 4G data plan. Check for a '4G' mark on the screen.
- **Inaccurate GPS tracking:** GPS accuracy can be affected by environmental factors (e.g., indoors, dense urban areas). Ensure the watch has a clear view of the sky for optimal GPS performance. The watch uses triple positioning (GPS + LBS) for improved accuracy.
- **Poor battery life:** Reduce screen brightness, limit frequent app usage, and ensure the watch is fully charged before use.
- **Cannot make/receive calls:** Verify the SIM card has an active 4G data plan and sufficient balance. Ensure contacts are correctly set up and approved in the parent app.

7. SPECIFICATIONS

Feature	Detail
Model Number	G31
Screen Size	1.4 Inches
Operating System	RTOS
Memory Storage Capacity	128 MB
Special Feature	GPS
Battery Capacity	650 Milliamp Hours
Battery Cell Composition	Lithium Ion
Connectivity Technology	RTOS
Wireless Communication Standard	802.11bgn
Item Weight	3.2 ounces
Water Resistance	IP67 (withstands hand washing and rain, not for submersion)

8. WARRANTY & SUPPORT

Tixpc is committed to providing quality products and customer satisfaction.

- **Quality Assurance:** Enjoy 365-Day Quality Assured coverage.
- **Technical Support:** Benefit from Lifetime Technical Support for any product-related inquiries.
- **Replacements:** Easy and Prompt Replacement services are available for eligible issues.

For further assistance, please refer to the contact information provided with your purchase or visit the official Tixpc website.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question