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Retekess TH109

Retekess TH109 Rechargeable Caregiver Pager Instruction Manual

Model: TH109

Introduction

The Retekess TH109 Rechargeable Caregiver Pager system is designed to provide reliable communication between a caregiver and an individual requiring assistance. This manual provides detailed instructions for setting up, operating, and maintaining your TH109 system to ensure optimal performance and safety.

Package Contents

Verify that all items are present in your package:

- TH109 Receiver (1 unit)
- Call Button (1 unit)
- Lanyard (1 unit)
- Belt Clip (1 unit)
- Charging Cable (1 unit)
- Charging Base (1 unit)
- User Manual (1 unit)
- Sling (1 unit)
- Wall Adhesive (1 unit)



Image: Contents of the Retekess TH109 package, including the receiver, call button, charging base, and accessories.

Product Overview

The Retekess TH109 system consists of a portable receiver and a call button. The receiver features a display, volume controls, and a charging port. The call button is designed for easy activation by the user.



Image: The Retekess TH109 receiver in its charging base alongside a call button with a lanyard.

Setup

1. Charging the Receiver

Before initial use, fully charge the receiver. The TH109 receiver supports two charging methods:

- **Charging Base:** Place the receiver into the provided charging base.
- **Type-C Port:** Connect the charging cable directly to the Type-C port on the receiver.



Image: Illustration showing the two charging methods for the TH109 receiver: via the charging base and directly via the Type-C port.

2. Pairing Call Buttons

The TH109 receiver can be paired with up to 30 call buttons. Follow these steps to pair a call button:

1. Ensure the receiver is powered on.
2. Press and hold the pairing button on the receiver (refer to the product diagram for exact location).
3. While holding the pairing button, press the call button you wish to pair.
4. The receiver will indicate successful pairing (e.g., a specific sound or light pattern).

Your browser does not support the video tag.

Video: Demonstrates the pairing process for the Retekess TH109 call system and how to adjust the volume.

Your browser does not support the video tag.

Video: Illustrates how to pair up to 30 call buttons with the Retekess TH109 receiver for expanded coverage.



Image: Visual representation of the TH109 receiver pairing with multiple call buttons, indicating expandability up to 30 buttons.

3. Mounting Options

The receiver and call button offer various placement options for convenience:

- **Receiver:** Can be placed on its charging base, or carried using the belt clip.

- **Call Button:** Can be worn with the lanyard, attached to a surface using the wall adhesive, or carried in a pocket.



Image: Demonstrates various ways to carry and place the TH109 receiver and call button, including on a desk, clipped to clothing, and worn with a lanyard.

Operating Instructions

1. Making a Call

To alert the caregiver, simply press the "CALL" button on the call button. The receiver will activate its alarm based on the selected alarm mode.



Image: A hand pressing the call button, with the receiver shown in the background, indicating the activation of the alert system.

2. Adjusting Volume

The receiver has adjustable volume levels (0-5). Use the volume buttons on the side of the receiver to increase or decrease the alert volume.

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Video: Demonstrates the pairing process for the Retekess TH109 call system and how to adjust the volume.

3. Setting Alarm Modes and Ringtones

The TH109 offers 7 alarm modes and 18 ringtone options. You can customize the alert type (sound, light, vibration, or a combination) and the specific ringtone to suit your preferences.

- **Alarm Modes:** Ringtone + Light + Vibration, Ringtone + Vibration, Light + Vibration, Ringtone + Light, Ringtone Only, Light Only, Vibration Only.
- **Ringtones:** Choose from 18 distinct melodies.



Image: The TH109 receiver displaying options for 18 ringtones and 7 alarm modes, with musical notes and vibration symbols.

Your browser does not support the video tag.

Video: Demonstrates how to configure the various alarm mode settings on the Retekess TH109 receiver.

4. Low Battery Reminder

The receiver provides a low battery alert when the battery level drops below 20%. This ensures timely recharging and prevents communication interruptions.



Image: The TH109 receiver next to a battery icon with an exclamation mark, indicating a low battery reminder feature.

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Video: Shows the low battery reminder feature of the Retekess TH109, indicating when the device needs recharging.

5. Power-off Memory Function

The TH109 receiver retains its settings even after being powered off. There is no need to reset configurations after rebooting the device.



Image: The TH109 receiver with a shield and a crossed-out power symbol, illustrating its power-off memory feature.

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Video: Explains the power-off memory function of the Retekess TH109, showing that settings are retained after power cycles.

6. Anti-mistouch Setting

To prevent accidental calls, the TH109 includes a settings lock feature. This helps avoid unintended activations of the call button.



Image: The TH109 receiver with a padlock icon, indicating the 'Settings Lock' feature to prevent accidental changes or activations.

7. Multi-extension Calling

When multiple call buttons are paired, the system supports multi-extension calling. The call signal holds for 15 seconds, ensuring the caregiver is alerted even if multiple calls are made simultaneously.

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Video: Illustrates how to pair up to 30 call buttons with the Retekess TH109 receiver for expanded coverage and multi-extension calling.

Maintenance

To ensure the longevity and proper functioning of your Retekess TH109 system, follow these maintenance guidelines:

- **Cleaning:** Wipe the receiver and call button with a soft, dry cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Battery Care:** Recharge the receiver regularly, especially when the low battery alert is activated. For the call button, replace the battery as needed.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures when not in use for extended periods.

Troubleshooting

Problem	Possible Cause	Solution
Receiver does not respond to call button.	Call button not paired. Receiver or call button battery low. Out of range.	Re-pair the call button following the "Pairing Call Buttons" instructions. Charge the receiver or replace the call button battery. Move the call button closer to the receiver.
Receiver alarm is too quiet or too loud.	Volume setting is incorrect.	Adjust the volume using the side buttons on the receiver. Refer to "Adjusting Volume".
Settings are lost after powering off.	This should not occur due to power-off memory. Ensure the device is not factory reset.	If this issue persists, contact customer support.

Specifications

- **Model:** TH109
- **Brand:** Retekess
- **Transmission Range:** 850 ft / 260 m (open area)
- **Receiver Battery:** 2 Lithium Ion batteries (included)
- **Control Method:** Touch
- **Item Weight:** 1.17 pounds
- **Product Dimensions:** 9.05 x 8.07 x 4.9 inches
- **Alarm Types:** Sound, Light, Vibration (7 modes)
- **Ringtones:** 18 options
- **Charging:** Charging base and Type-C port

- **Features:** Low battery alert, Power-off memory, Anti-mistouch setting

Warranty and Support

Retekess provides a 2-year warranty and a 30-day no-reason return policy. Beyond the warranty period, maintenance services are offered, with buyers responsible for associated costs. For support, contact Retekess on Amazon; inquiries will be responded to within 12 hours.
For further assistance, please visit the official Retekess store:Retekess Store

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